CITY OF DARIEN TEMPORARY AMENDMENT TO CITY COUNCIL MEETING RULES FOR COMPLIANCE WITH ILLINOIS OPEN MEETINGS ACT:

- In person attendance at City Council meetings will resume September 21, 2020. All elected officials may elect to participate in a City Council meeting by way of audio or video conferencing. The Council member's absence must be because of personal illness or disability; employment purposes; city business; or a family or other emergency. If a member of the council wishes to attend the meeting by means of a video or audio conference, the member must notify the city clerk of his or her nonattendance as soon as is reasonably possible so that the clerk may make appropriate arrangements
- The public will be permitted to attend a City Council meeting but the meeting room will be limited to 10 members of the public at one time. The public will be required to maintain social distancing rules and are required to wear a mask while in the building.
- Members of the public physically present must be able to hear all discussion and testimony and all votes of the members of the body. This would mean that members of the public physically present, if more than 10, can be in a different room at City Hall. For example, this can be accomplished by offering a call-in telephone number, a web-based link such as YouTube presenting meeting live or viewing the meeting on cable at City Hall.
- The public is encouraged to participate in City Council meetings by submitting questions and comments via email to Mayor Marchese at jmarchese@darienil.gov or City Administrator Bryon Vana at bvana@darienil.gov.
- Emails providing public comment shall be submitted prior to the start of the City Council meeting. Emails asking questions relating to an agenda item will be accepted during the Council meeting through the conclusion of Agenda Item 14- Questions and Comments

Visit the City of Darien **YouTube** channel to view the meeting live.

Agenda of the Regular Meeting

of the City Council of the

CITY OF DARIEN

September 21, 2020

7:30 P.M.

- 1. Call to Order
- 2. Pledge of Allegiance
- 3. Roll Call
- 4. Declaration of Quorum

Agenda — September 21, 2020 Page 2

- 5. Questions, Comments and Announcements General (This is an opportunity for the public to make comments or ask questions on any issue 3 Minute Limit Per Person, Additional Public Comment Period Agenda Item 18)
- 6. Approval of Minutes September 8, 2020
- 7. Receiving of Communications
- 8. Mayor's Report
- 9. City Clerk's Report
- 10. City Administrator's Report
- 11. Department Head Information/Questions
 - A. Police Department
 - B. Municipal Services Architectural and Design Guidelines
- 12. Treasurer's Report
 - A. Warrant Number <u>20-21-10</u>
 - B. Monthly Report August 2020
- 13. Standing Committee Reports
- 14. Questions and Comments **Agenda Related (This is an opportunity for the public to**make comments or ask questions on any item on the Council's Agenda 3
 Minute Limit Per Person)
- 15. Old Business
- 16. Consent Agenda
- 17. New Business
- 18. Questions, Comments and Announcements General (This is an opportunity for the public to make comments or ask questions on any issue 3 Minute Limit Per Person)
- 19. Adjournment



A WORK SESSION WAS CALLED TO ORDER AT 7:02 P.M. BY MAYOR MARCHESE FOR THE PURPOSE OF REVIEWING ITEMS ON THE SEPTEMBER 8, 2020 AGENDA WITH THE CITY COUNCIL. THE WORK SESSION ADJOURNED AT 7:16 P.M.

Minutes of the Regular Meeting

of the City Council of the

CITY OF DARIEN

September 8, 2020

7:30 P.M. (7:52 restart)

1. CALL TO ORDER

The regular meeting of the City Council of the City of Darien was called to order at 7:30 P.M. by Mayor Marchese and restarted at 7:52 P.M. due to technical difficulties.

2. **PLEDGE OF ALLEGIANCE**

Mayor Marchese led the Council and audience in the Pledge of Allegiance.

3. **ROLL CALL** — The Roll Call of Aldermen by Clerk Ragona was as follows:

Present: Thomas J. Belczak (Zoom) Ted V. Schauer (Zoom)

Eric K. Gustafson (Zoom) Mary Coyle Sullivan (Zoom) Joseph A. Kenny (Zoom) Lester Vaughan (Zoom)

Absent: Thomas M. Chlystek

Also in Attendance: Joseph Marchese, Mayor

JoAnne E. Ragona, City Clerk Michael J. Coren, City Treasurer Bryon D. Vana, City Administrator Gregory Thomas, Police Chief (Zoom)

Daniel Gombac, Director of Municipal Services (Zoom)

Lisa Klemm, Administrative Assistant (Zoom)

4. **<u>DECLARATION OF A QUORUM</u>** — There being six aldermen present, Mayor Marchese declared a quorum.

5. QUESTIONS, COMMENTS AND ANNOUNCEMENTS – GENERAL

There were none.

6. **APPROVAL OF MINUTES** – August 17, 2020 City Council Meeting

It was moved by Alderwoman Sullivan and seconded by Alderman Kenny to approve the minutes of the City Council Meeting of August 17, 2020.

Roll Call: Ayes: Belczak, Gustafson, Kenny, Schauer, Sullivan,

Vaughan

Nays: None

Absent: Chlystek

Results: Ayes 6, Nays 0, Absent 1 **MOTION DULY CARRIED**

7. **RECEIVING OF COMMUNICATIONS**

Alderman Kenny received communication from...

...eighteen residents in opposition of chickens on property and the need for an ordinance restricting chickens; residents included: Marie Freidag, Millie Wostratzky, Carol Norbut, Lawrence Jostock, Joseph Valo, Martin Gabriel, Sally English, Mark Costa, Tom Hynes, Nancy Brogato, Robert Larson, Renee Fidanzo, James Williams, Jim Craig, Carolyn Williams, Joseph Toljanic, Bonnie Kucera and Marie Ciaglia.

...Ralph Lodato, 71st Street, regarding drag racing on 71st Street.

Alderwoman Sullivan...

- ...stated she provided Phillip Halliburton, ComEd External Affairs Manager, with addresses of residences that experience long-term power outages. Mr. Halliburton investigated and determined the majority of outages were tree related; trees are scheduled to be trimmed in 2021, with short-term assessments handled immediately.
- ...contacted Brian Broderick, Carriage Greens Country Club, regarding communication received from Pinehurst Subdivision residents expressing need for fencing on golf course along Bailey Road to discourage use of private property. Mr. Broderick stated fence is being scheduled for installation.
- ...received communication from resident on Evergreen Lane regarding tree issues.
- ...received communication from Dr. Kelly Glisan to restrict chickens in Darien.

...received communication from several residents opposing chickens. If allowed an ordinance be established to regulate the number of chickens and provide fencing requirements.

Mayor Marchese received emails from...

- ...Kristina Nemetz, Marie Friedag, Lou Mallers, and Millie Wostratzky opposing chickens.
- ...Elisabeth Monahan was in support of chickens.

8. MAYORS REPORT

A. ACTUARIAL PRESENTATION – JASON L. FRANKEN

Jason Franken, Foster & Foster, Inc. provided highlights from the Police Pension Fund Actuarial Valuation as of May 1, 2020. He reviewed investment returns and investment requirements that were impacted by the pandemic and the passing of consolidation legislature in Springfield. James Franken and Treasurer Coren addressed Council questions.

Mayor Marchese...

...announced the Municipal Services Committee Meeting will be held on September 28, 2020 at 7:00 P.M. The Committee will be reviewing information provided by Director Gombac regarding a proposed chicken ordinance. He commented that residents are welcome to attend; face masks are mandatory and seating is limited. Recommendations can be submitted.

...noted he and Administrator Vana will be meeting with Mr. Broderick, Carriage Greens Country Club, regarding incentive program accomplishments.

9. **CITY CLERK'S REPORT**

Clerk Ragona announced:

- City of Darien election materials for the April 6, 2021 Consolidated Election may be picked up at Darien City Hall beginning September 22, 2020.
- Available elected position (4 year term) include: Alderman for Ward 1, 3, 5 and 7.
- Candidates are encouraged to seek the advice of legal counsel before filing nomination papers, which must be in apparent conformity with the Election Code. The first day to file is December 14, 2020 at 8:30 A.M. and the last day to file is December 21, 2020 at 4:30 P.M.
- Regular business hours at Darien City Hall are Monday through Friday, 8:30 A.M. to 4:30 P.M.

10. <u>CITY ADMINISTRATOR'S REPORT</u>

There was no report.

11. <u>DEPARTMENT HEAD INFORMATION/QUESTIONS</u>

- A. POLICE DEPARTMENT NO REPORT
- B. MUNICIPAL SERVICES NO REPORT

12. TREASURER'S REPORT

A. WARRANT NUMBER 20-21-09

It was moved by Alderman Schauer and seconded by Alderman Kenny to approve payment of Warrant Number 20-21-09 in the amount of \$211,141.85 from the enumerated funds, and \$256,041.50 from payroll funds for the period ending 08/27/20 for a total to be approved of \$467,183.35.

Roll Call: Ayes: Belczak, Gustafson, Kenny, Schauer, Sullivan,

Vaughan

Nays: None

Absent: Chlystek

Results: Ayes 6, Nays 0, Absent 1 MOTION DULY CARRIED

13. **STANDING COMMITTEE REPORTS**

Administrative/Finance Committee – Alderwoman Sullivan announced the next meeting of the Administrative/Finance Committee is scheduled for October 5, 2020 at 6:00 P.M. in the City Hall Conference Room. She noted auditors will present Final Audit Report at the City Council Meeting on October 5, 2020.

Municipal Services Committee – Chairman Belczak announced the next meeting of the Municipal Services Committee is scheduled for September 28, 2020 at 7:00 P.M.

Police Committee – Chairman Kenny announced the next meeting of the Police Committee is scheduled for September 21, 2020 at 6:00 P.M. in the Police Department Training Room.

14. QUESTIONS AND COMMENTS – AGENDA RELATED

There were none.

15. **OLD BUSINESS**

There was no Old Business.

16. **CONSENT AGENDA**

There was no Consent Agenda.

17. **NEW BUSINESS**

A. CONSIDERATION OF A MOTION TO APPROVE A RESOLUTION AUTHORIZING THE PURCHASE OF UP-FITTING ONE (1) POLICE VEHICLE IN THE AMOUNT OF \$19,779.51

It was moved by Alderman Schauer and seconded by Alderman Kenny to approve the motion as presented.

RESOLUTION NO. R-46-20

A RESOLUTION AUTHORIZING THE PURCHASE OF UP-FITTING ONE (1) POLICE VEHICLE IN THE AMOUNT OF \$19,779.51

Roll Call: Ayes: Belczak, Gustafson, Kenny, Schauer, Sullivan,

Vaughan

Nays: None

Absent: Chlystek

Results: Ayes 6, Nays 0, Absent 1 **MOTION DULY CARRIED**

18. QUESTIONS, COMMENTS AND ANNOUNCEMENTS – GENERAL

There were none.

19. **ADJOURNMENT**

There being no further business to come before the City Council, it was moved by Alderwoman Sullivan and seconded by Alderman Gustafson to adjourn the City Council meeting.

VIA VOICE VOTE – MOTION DULY CARRIED

The City Council meeting adjourned	ed at 8:29 P.M.
	Mayor
City Clerk	

All supporting documentation and report originals of these minutes are on file in the Office of the City Clerk under File Number 9-08-20. Minutes of 9-08-20 CCM.



AGENDA MEMO City Council September 21, 2020

DIRECTORS REPORT

Follow up to discussion on a potential code amendment regulating minimum architectural and design standards.

BACKGROUND/HISTORY

With the approval of the recent commercial building at 7532 S. Cass Avenue, which included an economic incentive for improved elevations, several members of Council requested that staff investigate if any similar and comparable communities have code requiring a minimum architectural and design standards for construction. Often categorized as Design Guidelines, these can encompass architectural minimums, site design standards including pedestrian circulation and parking lot standards, as well as landscape preferences and redevelopment thresholds. For the purposes of this discussion, data has generally been limited to standards of architectural construction.

Staff has compiled a spreadsheet (<u>Attachment A</u>) from similar and adjacent municipalities to investigate the following:

- 1. Residential versus Commercial:
 - Generally recognized as primarily applicable to Commercial (often including Office and Manufacturing uses) over Residential development, staff confirmed that the majority of communities limit regulation to Commercial development.
- 2. Guidelines and Code Amendments:
 - Design guidelines can be codified through Ordinances and become absolutes, only negotiable through variations, or as recommendations through adopted documents such as the Comprehensive Plan. Plan recommendations indicate municipality preference and do not need formally waived.
- 3. Materials and Features:
 - Typical minimum material type, color and mix of materials. Architectural features such building undulation (step-backs or features that break-up the monotony of a large façade), colors and cornice details are often addressed.
- 4. Thresholds for Improvements:
 - New construction, redevelopment, or any opportunity a building permit is obtained.
- 5. Incentive Programs
 - Established methods a municipality may contribute to preferred building materials or methods.

Specific codes, guidelines, and excerpts of relevant materials for all communities have been included not only to document other operations, but also to illustrate the diversity of adoption. Communities included below as listed in general increasing order of design regulation complexity:

Woodridge – No adopted standards.

Bolingbrook – Limited standards adopted in Code.

Willowbrook – Building Façade Materials adopted in Code.

Burr Ridge – Building Façade Materials adopted in Code with discretionary provisions.

<u>Westmont</u> – Code requiring masonry, General Commercial Design Guidelines authorized through Comprehensive Plan.

Lemont – Adopted through Unified Development Ordinance.

<u>Downers Grove</u> – Code adoption formed review committees for Downtown and Historic Districts.

Oak Brook – Authorized and implemented through Comprehensive Plan.

<u>Naperville</u> – Extensive guidelines for multiple districts authorized by Code and refined in the Comprehensive Plan.

ANALYSIS

In general, there are 2 methodologies to adopted standards. One consists of Ordinance adoption to codify requirements, whereas the second dictates preferences through a Comprehensive Plan which are less stringent, but more elaborate in conception to convey intent.

Codification through Ordinance

Code Amendments can create material and design requirements. As these requirements would typically be adopted in the Zoning Code, any waiver request would be processed as a variation. This method proves more cumbersome for development approvals, but also sets a strong municipal tone that higher quality development is a requirement.

Of particular note, <u>Burr Ridge</u> utilizes code language such a "shall be of high quality materials" and recommends what these materials could be, while "discouraging" stucco or EIFS. The language is codified as such that required variations can be avoided.

<u>Willowbrook</u> has also codified material requirements; however, creates exception by requiring "one or more of the materials", with further stipulations to allow stucco or EIFS with other materials.

<u>Westmont</u> has a unique clause in the building code that requires masonry construction for fire protection. While this does not prohibit less sightly materials such as block or concrete, it does by default prohibit stucco and EIFS. This requirement can be waived by Council approval without a variation because requirement is not subject to Zoning Code provisions.

Comprehensive Plan

A more common representation of Design Guidelines can be found either in adopted Comprehensive Plans, or by authorizations in Code or the Plan to further adopt guidelines. These guidelines can address construction by District, by Use, or as a blanket requirement to any construction. Guidelines are just as stated – recommendations forwarded by the community intended to be considered by development. These recommendations are only viewed as strong as a voting body desires to hold firm to the requirement. Unlike code amendments, this is less of a burden on development as variations are not needed, and requirements can be waived when necessary. However, this does require that a Comprehensive Plan be detailed and updated regularly.

<u>Naperville</u> displays extensive guidelines for construction. These guidelines often include additional provisions for ideals such as pedestrian circulation, design of parking lots, signage, drive-through recommendations, and bike paths.

Of the 9 communities surveyed, 6 of 9 had definitive requirements for *commercial development*. An additional 2 municipalities limit regulation to commercial developments in a "Downtown" area. In all, 8 of 9 communities regulate commercial properties in some manner.

Regarding *residential development*, only Lemont fully regulates single-family development. All others are very limited, and either address requirements for multi-family projects, or large-scale new single-family residential developments. In comparison to commercial, only <u>1 of 9 communities regulate single-family residential development</u>.

Most municipalities indicate that applicability for enforcing the design guidelines are attributed to new development, redevelopment, and all permits. None created a *threshold* of improvements that would trigger application of code, yet all stated a level of discretion afforded to staff when deemed necessary. As an example, this may require an existing building doing façade renovations to incorporate some materials and details, but not a strict adherence to the codes.

Finally, staff could only determine <u>3 communities that had *incentive grant programs*</u> for implementing such improvements. These were limited to façade grant programs and business improvement funding. Note that while not all had formalized programs, communities have other methods to provide discretionary incentives not directly tied to design guidelines or requirements.

Staff researched the American Planning Association for additional guidelines. <u>Attachment B</u> (100 pages) is an overview presented by the American Planning Association. In summary, design review continues to be widespread in its use and does require ongoing refinement including attention to legal principles.

While the City of Darien is buildout to large scale development, the City has actively engaged with developers for higher quality curb appeal. Examples of such have been:

Darien Point-Facade Aesthetics Rolling Knolls-Frontage brick facade Water Feature-Cass Ave and Plainfield Road 7532 LLC- Facade Aesthetics

STAFF RECOMMENDATION

- 1. If the intent is to implement architectural standards:
 - A. Code Amendment to the Zoning Code would be the preferred method.
 - B. Comprehensive Plan Amendment, would require an extensive update to the document, which was last amended in 2006.

Any codification should emphasize language that limits the need for variations, but still allows staff to implement high-quality development.

2. No additional implementation and allow Staff and the various elected groups opportunities to work with developments s they present themselves.

Pending City Council direction Staff will begin to prepare model ordinances for both and present to an upcoming Municipal Services Meeting for discussion and a recommendation.

ALTERNATE CONSIDERATION

As directed by the City Council.



the Community regulate design standards? Commercial												
.MO th	e Community reg	ulate desig	n standards?		Enacting Ordinance Details							
_	COMMERCIAL	RESIDENTIAL	NOTES	Through Code	In Comprehensive Plan	By District	Material Requirements	Architectural Features	Applicable To?	Threshold for Applicability	Community Incentives	Exemption Method?
WESTMONT	YES	*PARTIAL	Commercial area design guidelines, specific to each type of commercial district.	Building code local amendment (Sec 18- 65) references a requirement for "masonry construction for anything not single- family or duplex.	Comp plan defines "sub-areas" and authorizes adoption of design guidelines.	Guidelines for specific commercial districts as authorized in the Comp Plan and defined by the document. References "should" over "shall".	Promotes brick and stone over EIFS.	Encourages entry, cornice, and other façade ornamentation. 360 architecture design, landscape, and preferred parking lot configurations.	Masonry requirement - all new commercial construction. Brick or stone - only in assigned commercial districts.	No minimum construction threshold, applicable to all construction in each district.	None, formally, although Westmont has a façade grant program in the downtown.	"Masonry" requirement of the building code can be waived with request to the Board. "Guidelines" are only recommendations, no waiver or variation required.
WILLOWBROOK	YES	NO	Façade requirements in all non-residential.	Adopted code for "Building Façade Materials" in each zoning district standard.	N/A	Standards by zoning designation, not any particular sub-area or district.	Must construct of "one-or-more" preferred materials such as brick or stone, but also allows for EIFS above masonry. Prohibits concrete, CMUs, and metal.	N/A	Business, Office and Industrial districts.	New construction and redevelopment.	N/A	Variation
WOODRIDGE	NO	NO	No design standards.	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
BOLINGBROOK	*PARTIAL	*PARTIAL	*Limited controls, not specific to commercial materials.	Development Code Chapter 30	N/A	N/A	N/A	Not related to building construction and design, but addresses rooftop equipment screening, dumpster screening, parking areas.	Appearance criteria tied to any building permit.	Building permits and zoning approvals.	N/A	Variation
LEMONT	YES	YES	Requirements for general commercial and residential, higher standards for historic or downtown districts.	Defined in Unified Development Ordinance.	Comp plan recommends and authorizes adoption of construction standards to maintain and improve character.	Uniform application in non-residential and multi-family districts, with higher requirements in designated sub- districts (e.g. downtown)	Minimum material requirements for both facades and walls not facing a street. Preference for brick, stone or fiber cement board siding. Allows for 25-50% non-preferred materials. Color restrictions to earth tones.	Requirements for building articulation based on minimum façade length. Building entrances must be further articulated.	Select business districts.	New construction.	Comp plan references façade programs and other economic incentives, but not specific to funding construction requirements.	Variation
BURR RIDGE	YES	*PARTIAL	Requirements in the Business, Transitional (including residential in this district) and Manufacturing Districts.	Defined in Zoning Ordinance	N/A	N/A	Notes recommended materials with "shall" and "should", and other materials as "discouraged".	The first eight feet of an elevation "should" be brick or stone.	Business Districts, Transitional Districts (including residential within), and Manufacturing Districts.	New construction and redevelopment.	Incentives can be approved by Board, but are not specific to design standards.	Variations where needed, but written where discretion without variation is possible.
OAKBROOK	YES	NO	Referenced in Comprehensive Plan, not code.	N/A	Amendment (update) to Comprehensive Plan	N/A	References the preference for 4-sided architecture consisting if high-quality materials.	Encourages architectural features and discourages blank facades. Requires rooftop screening.	All commercial areas.	New construction and redevelopment.	N/A	None needed. Comprehensive Plan is only a guiding document.
DOWNERS GROVE	PARTIAL*	PARTIAL**	Recommendations through Comprehensive Plan, other requirements in zoning ordinance.	* PARTIAL Code authorizes the formation and authority of the Architectural Design Review Board. Only has authority in Downtown and Historic Districts.	Comp Plan authorized the adoption and use of commercial design guidelines.	Comp Plan outlines that they can be adopted independent of district; however, recommends commercial districts. Currently applies to only Downtown zoning districts.	Specifically avoids material exclusions, but states buildings should be constructed of high-quality materials, with a three material variety strongly preferred in facades.	Gives specific features for building base, middle and top of a building façade.	Downtown and Historic Districts.	New construction and redevelopment.	Comprehensive plan references both a façade grant program and "Business Improvement Funding Sources" such as a TIF or SSA, and BID (Business Improvement District).	As approved by Architectural Design Review Board.
NAPERVILLE	YES	PARTIAL*	Residential only in specific downtown districts or transitional areas.	Code references the authority to execute the policies put forth in the Comp Plan.	Comp Plan divided the City into districts, and each district has a subset of design guidelines.	(1) east sector, the (2) northwest sector and the (3) southwest community area, as well as citywide Building Design Guidelines.	Defines all meterials, "primary" and "accent", with preference for brick and stone. EIFS cannot be primary, and limitied to above the pedestrian level.	Four-sided architecture, articulation, modulation, color scheme recommendations are all fully defined.	Primarially commercial districts but can be applied as needed - all have their own subsets of design guidelines.	All construction requiring permits.	N/A	None needed. Comprehensive Plan is only a guiding document.

Does th	e Communit	v regulate design	standards?			Residential							
Does the Community regulate design standards?			Enacting Ordinance			Details				I	Ī		
	COMMERCIAL	RESIDENTIAL	NOTES	Through Code	In Comprehensive Plan	By District	Materials	Features	Applicable	Threshold	Incentives	Exemption Method?	
WESTMONT	YES	*PARTIAL	Commercial area design guidelines, specific to each type of commercial district.	*PARTIAL Building code local amendment references a requirement for "masonry construction" for multi family and duplexes (excluded single- family).	N/A	N/A	"Masonry"	N/A	N/A	Duplexes must have 50% of all exterior walls.	N/A	"Masonry" requirement of the building code can be waived with request to the Board. "Guidelines" are only recommendations, no waiver or variation required.	
WILLOWBROOK	YES	NO	Façade requirements in all non-residential.	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
WOODRIDGE	NO	NO	No design standards.	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
BOLINGBROOK	*PARTIAL	*PARTIAL	*Limited controls, not specific to commercial materials.	Limited controls to limit monotony in the construction of new residential subdivisions.	Development Code Chapter 30	N/A	N/A	Requires diversity of materials, colors and floorplans when in proximity.	Residential permits.	Appearance criteria tied to any building permit.	N/A	Variation	
LEMONT	YES	YES	Requirements for general commercial and residential, higher standards for historic or downtown districts.	Defined in Unified Development Ordinance.	Comp plan recommends and authorizes adoption of construction standards to maintain and improve character.	Applies to all residential districts.	Both permissive and prohibited materials list. Limits vinyl siding to 33% of façade.	Anti-monotony standards define architectural details. The requirement for dissimilar adjacent homes results in the addition of architectural detail to comply.	Residential permits.	New construction.	N/A	Variation	
BURR RIDGE	YES	*PARTIAL	Requirements in the Business, Transitional (including residential in this district) and Manufacturing districts.	*PARTIAL Defined in Zoning Ordinance. Reference commercial requirements.	N/A	Only has applicability to residential in Transitional Districts.	N/A	N/A	N/A	N/A	N/A	Variations where needed, but written where discretion without variation is possible.	
OAKBROOK	YES	NO	Referenced in Comprehensive Plan, not code.	N/A	Amendment (update) to Comprehensive Plan	N/A	Referenced to "encourage high- quality, 4-sided architecture".	N/A	N/A	N/A	N/A	None needed. Comprehensive Plan is only a guiding document.	
DOWNERS GROVE	PARTIAL*	PARTIAL**	Recommendations through Comprehensive Plan, other requirements in zoning ordinance.	** PARTIAL Code authorizes the formation and authority of the Architectural Design Review Board.	N/A	Only has applicability to residential in Downtown and Historic Districts.	N/A	N/A	N/A	N/A	N/A	As approved by Architectural Design Review Board.	
NAPERVILLE	YES	PARTIAL*	Residential only in specific downtown districts or transitional areas.	* PARTIAL Only has applicability to residential in Downtown and Historic Districts.	N/A	N/A	N/A	N/A	N/A	N/A	N/A	None needed. Comprehensive Plan is only a guiding document.	



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Mark Hinshaw, FAICP, FAIA, has been in practice for 44 years, focusing on urban design policies, programs, and projects. He has helped many cities set up design review procedures along with standards and guidelines. He authored the first PAS Report on design review, published in 1995. For five years, he chaired the Design Review Board for Downtown Seattle. As a consultant, he has been involved in presenting proposals to various decisionmaking bodies. Other aspects of his practice include downtown planning, urban design plans for corridors, waterfronts, and subareas, as well as designs for specific public spaces. An author, he has published two books, Citistate Seattle and True Urbanism. He has written numerous articles for professional publications, including Planning magazine, and chapters of books on urban design. For 12 years he wrote a regular column on urban development for the Seattle Times. Hinshaw is now retired and lives in an ancient hill town in Italy.

Marya Morris, FAICP, is a planning and zoning consultant in the Chicago area. She has prepared zoning, design, and development standards for communities of all sizes. Prior to becoming a consultant she worked for many years at the American Planning Association, where she conducted research for practicing planners and authored dozens of PAS Reports and articles on topics including the public health/built environment connection, smart growth planning and regulation, state planning enabling legislation, and sign regulations. She is a frequent contributing writer and editor for planning publications. She served on the Glencoe (Illinois) Plan Commission from 2009 to 2017. In her spare time Morris performs at live storytelling events and is a two-time Moth StorySlam winner. She has also appeared in two independent films, both of which will be released in 2019.

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EXECUTIVE SUMMARY

When the first edition of this PAS Report was published in 1995, design review as a tool of local land-use regulation was still in its adolescence. Perhaps a few hundred cities and towns across the country were using it, which was a great increase from even 10 years previously when it was most likely in the few dozens. By the 1990s it had been recognized as a useful technique in the toolbox of regulations. A 1994 survey of 370 cities and towns found that 83 percent of them were engaged in some form of design review. Further, 60 percent of those respondents indicated that they had introduced it in the period between 1983 and 1993 (Scheer and Preiser 1994). Since then, many more cities and towns have made use of design review to guide new development.

For a variety of reasons, it seems prudent to present design review as it has evolved into its current state of use. Many cities have refined the design review process into a tool of greater craft and nuance with multiple variations. Although much more "settled" as a legally permissible tool, design review continues to evolve, with cities learning lessons both from their own actions as well as their peers. Finally, the evolution of design review has paralleled the evolution of digital technology. Now, digital images of proposed projects can be shown realistically and modified and tweaked with ease.

This PAS Report presents an updated explanation of design review, along with what has been learned from decades of its widespread application.

WHAT IS DESIGN REVIEW?

Design review is a key implementation tool used by local governments to evaluate the design of a proposed development. A good working definition of design review as used by local governments would be:

The evaluation of the design of a proposed development or building by one or more qualified reviewers, applying legislatively adopted design standards and guidelines, considering comments by the affected public.

Design review is intended to combine two sets of objectives: those of a private party involved in real estate development of some form, and those established by public policy as expressed through plans, codes, and standards. It is the balancing of these two sometimes conflicting sets of objectives that is at the heart of design review.

Project reviews are conducted by a group of qualified reviewers, typically an appointed board or commission, applying legislatively adopted design standards and guidelines and considering comments by the affected public. Design review can also be managed administratively, assigned to the planning director. Some cities use both a design commission and staff review.

Design standards and guidelines are crafted in a process of deliberation, debate, adoption, and publication. The best design review documents are heavily illustrated with photos, renderings, and numerical diagrams that are as explicit as possible to provide guidance to applicants and reviewers.

There is often confusion or misunderstanding about the difference between design standards and design guidelines. *Design standards* are objective, quantitative measures of design attributes. They include numbers, dimensions, and precise wording such as "must" and "shall" that result in a narrow range of outcomes. They are mandatory. They have little or no flexibility.

Design guidelines are flexible, qualitative measures of design attributes. They rely upon descriptive language, using terms such as "should" or "may," that allows for a broad range of outcomes. Some municipalities use both, perhaps applying design standards in a downtown district and design guidelines in neighborhood districts.

Design review has a number of purposes. These fairly broad themes should be kept in mind when creating new design standards and guidelines.

- 1. To ensure that a proposed project takes into consideration its surroundings. Design review requires a development to recognize its immediate physical context. This should not be construed as "match the surroundings" or even "be compatible" with other development; design review is never about conformity. Design review can ensure that, as a project is designed, it takes into consideration relationships to existing development patterns, as well as those anticipated by applicable policies and codes.
- 2. To ensure that every proposal positively enhances the adjacent public realm. The public realm is the space between

buildings. It comprises streets, sidewalks, public spaces, parks, and trails, as well as public buildings. Design review asks new development to contribute to the collective good of a community and help build places, not just buildings on individual sites.

- 3. To work with other policies, programs, and public investments to strengthen the vitality of a neighborhood, district, or corridor. Design review looks beyond the boundaries of a site to see how the project adds to the evolution of a place, along with other actions both public and private in the vicinity.
- 4. To allow the public to comment on the design elements of a proposed development. Design review allows the public to get involved both at the time that standards or guidelines are being written as well as during design review meetings in a project's development review process.
- 5. To encourage creative architectural expressions. Design review provides a pathway to achieving both public and private objectives. Generally, the intent is "getting to yes" through collaboration, respectful discussion, and an end goal of trying to make better communities.

Design review is about ensuring that both existing development and new development can work together to create vibrant, dynamic, and appealing places to live and work. Many localities regard it as part of their economic development strategy as it can enhance the overall image of the community for both residents and visitors, strengthen established neighborhoods, and protect and leverage the value of environmental assets. By blending public and private objectives for community design, appearance, and function, design review can attract new development and support applicants' return on investment in downtown or other districts.

TYPES OF DESIGN REVIEW

There are three forms of design review. The first type involves an appointed board or commission made up of volunteers with the authority to review applications and approve, deny, or approve them with conditions. Board membership is made up of design professionals and laypeople to ensure a balance of perspectives. Planning staff provides support for the work of the board by preparing staff reports and assisting applicants in meeting the standards and guidelines in the application process.

The second type of design review is an administrative model in which professionally trained planning staff conducts the review according to adopted standards and guidelines. One benefit of this approach is that staff and the applicant can work faster toward a positive decision because the process is not constrained by docket schedules.

The third type, a hybrid design review process, involves both a board or commission and the professional planning staff, each being responsible for certain aspects of design review. In some cases the division of responsibilities is based on the size or type of project, the district it is in, or the level of complexity of the review. In large agencies that have trained architects and urban designers on staff, it is more efficient for at least some of the review responsibility to be handled administratively. This can help keep the caseload and meeting agendas for design review boards at a manageable level for the sake of the volunteer members.

In crafting a design review process, a local government will have to consider which approach best fits its existing board and organizational structure, level of staff expertise, and the projected caseload of projects that will go through design review.

BACKGROUND AND LEGAL FOUNDATION

Chapter 2 of this report examines the background and legal foundations of design review. Design review emerged out of many efforts that began in the 19th century to improve the design of communities. Zoning came into widespread use in the 1920s, but it was another 50 years before local governments took a critical look at the constraints zoning put on creativity and innovation in the design and physical character of downtowns, commercial districts, and residential neighborhoods. In practice today, design review combines the idea of directing the character and quality of development with contemporary practices of public engagement.

Although early legal decisions regarding design review authority tended to favor developers over broader community interests, more recent court decisions have found the process to be valid if it complies with certain legal principles. It was the U.S. Supreme Court's decision in *Berman v. Parker* (1954) that opened the floodgates to local regulations based solely on aesthetic considerations. The court affirmed that the concept of public welfare is broad and inclusive and it is within the power of local government to "determine that the community should be beautiful as well as healthy, spacious as well as clean, well-balanced as well as carefully patrolled."

If cities stray from proper legal procedures and adopted criteria, design review decisions can be challenged. Courts

today will generally uphold design review ordinances that adhere to the following principles:

- The stated purpose and decision-making criteria are tied to thoroughly considered policies and goals as established in a comprehensive plan or area plan.
- The process is managed by the local government as quasijudicial; it requires findings of fact and prohibits ex parte communication by members of an appointed review body
- Applicants are treated fairly and consistently
- The review is limited to the physical features of a project or proposal
- Appeals must be based on substantial errors

If a city or town is going to engage in design review, it is imperative to address urban design and community character topics in the comprehensive plan. The aim should be to include design goals, objectives, and policies for all aspects of the plan where design is important. Adopted comprehensive plans and subarea plans should establish the desired physical character of a community or neighborhood. This is important in demonstrating a rational basis for design standards and guidelines.

THE DESIGN REVIEW PROCESS

Design review can be broken down into six basic components, detailed in Chapter 3. The first component is the **triggering mechanisms** that govern which development applications are required to go through design review. These triggers or thresholds vary widely among communities. The most widely used are the size of a project, as measured by parcel size, square feet, or height; its location (i.e., within a district where all projects are subject to review, such as an historic district overlay or center city); or its land-use type (e.g., mixed use projects).

Application submittal requirements are the second component. What paperwork, conceptual drawings, forms, analyses, fees, and other pieces of information must an applicant provide to the city for an application to be considered complete and ready for review? Planning departments often provide applicants with checklists of information that must be provided at the time the application is made. Items typically required as part of an application include a written description of the proposed development and explanation of how it will meet the design standards and guidelines, a site plan and visual representations of the proposed development,

information on exterior building materials, application fees, and other materials as requested.

As the review process gets under way, planning departments should offer to host a **preapplication conference** between design review staff and the applicant to identify any problematic aspects of the proposal before a formal application is made. While the design review ordinance may describe this meeting as optional, for a project of any size or complexity, or for applicants who are new to the process, participating in such meetings is strongly encouraged. Planning staff benefit from preapplication meetings too, as they can get a sense of the size, scope, and complexity of the project.

When a formal application is submitted, staff will check it for **completeness** and get to work on providing public notice of the proposal, coordinating review processes with other departments, and scheduling public hearings or workshops.

Following the review process when **a decision** has been made by the design review board or an administrator, a "record of decision" is issued that includes facts of the application, findings, and recommendations. The record must indicates whether the application is approved, approved with conditions, or denied. Public notice of the decision must also be made.

Finally, a design review ordinance will guide applicants on how to **file an appeal**, which may be administrative or judicial depending on the nature of the review system.

Ordinance language for a design review process should lay out the sequence of steps, including who has decisionmaking authority, what materials are required at each step, and how appeals are handled.

DESIGN STANDARDS AND GUIDELINES

Design standards and design guidelines are distinctly different tools, are worded differently, and serve different purposes. As described earlier, design standards are objective, quantitative measures of design attributes, while design guidelines are flexible, qualitative measures of design attributes. Many cities use both, varying them between districts or land uses to which design review is applied.

There is no one method for a community to create new design standards and guidelines. Chapter 4 describes numerous important and helpful actions that will assure the quality and functionality of the new rules when they are put to use. If the standards or guidelines are going to be prepared inhouse, a working committee should be convened.

More commonly today, local governments hire a consulting firm to prepare the document. Whoever takes the

lead, the initial tasks are to review all relevant planning polices for implementation direction; visit local projects to look for good models of desirable elements of buildings and the public realm; and prepare renderings, hand drawings, and photos to depict what the standards and guidelines aim to accomplish. A brief first draft should be prepared to generate feedback from the development sector, citizens, and internal agencies. The public should be engaged throughout the process using both conventional (public meetings and workshops) and emerging techniques for collection public comments, including app-based surveys, a project website, and public polling. A final draft can then be prepared that incorporates all sources of input and expertise.

CASE EXAMPLES

Chapter 5 offers examples of design review programs from 10 U.S. cities of varying sizes, with notes on each city's distinguishing aspects of design review. These cases illustrate the range of variation in approaches.

Several principles can be gleaned from the case examples and from the authors' respective experiences in drafting and implementing design review processes:

- 1. The design review process can involve an appointed body, professional staff, or both and work equally well.
- 2. The composition of appointed boards benefits from a mix of laypersons and professionals with design backgrounds.
- 3. Public engagement is important but should be carefully tailored to provide useful input.
- 4. Early design guidance to applicants is useful, both in preapplication meetings and through initial meetings with a board and applicant.
- 5. It is essential to have a good, clear set of design standards and design guidelines for use by applicants and reviewers.
- 6. Both standards and guidelines are important to allow for both predictability and flexibility.
- 7. Jurisdictions using design review should periodically evaluate both the process and decision-making criteria to ensure that they continue to reflect policies and desired outcomes
- 8. Design review is most effective as an implementation tool for comprehensive or area plans that have been prepared with thorough public involvement and adopted by the local legislative body.

DESIGN REVIEW AND BEYOND

Design review is not the only means of encouraging good design. Chapter 6 describes nonregulatory approaches that can establish a positive ethos and support by the private sector and the public for improving the design of the public realm and the relationship of buildings to the street and to one another

Local planning awards programs can be established to honor good work and highlight exemplary projects. Award winners serve as examples for future development. Such programs can be managed by the city or by a civic group, such as a chamber of commerce, or it can be a collaborative effort. Design competitions can elevate design quality in cities where they have been used to attract the best and brightest designers to pitch their ideas for a public building or park. Submissions must be judged by registered architects, land-scape architects, or other design professionals. Local governments can set the design bar high by employing thoughtful design of new public buildings. Some cities offer monetary incentives for upgrading private projects.

Professional planning staff can lead members of the design review board or commission on walking and driving tours of nearby communities that have had excellent outcomes of design review in their downtowns, commercial areas, and residential projects. Representatives from the featured communities can share their own lessons learned from their review processes.

Local government websites can highlight completed projects that match the community's highest design aspirations. For projects undergoing design review, the conceptual plans, renderings, and photos presented to the design review board can be posted and publicized for the public and other developers to get a look at the benefits to the community of design standards.

Forums and workshops can help raise awareness and understanding of good design. Local governments can offer "planning academies" for the public, and university-based design centers can also offer such services. Jurisdictions can convene to share their experiences and approaches to improving design. The Municipal Design Review Network in the Chicago region is one such example.

Design review is a useful method of guiding development and enhancing the quality of buildings, sites, and the public realm that has become more established, more broadly applied, and more effective with time. It will continue to evolve as a regulatory technique, with its core purpose of producing higher-quality urban design through a transparent public process being further refined. As more cities make use of it, planning departments will need to staff accordingly with planners having design education and experience. Information technology can also be employed to help citizens become more aware of how places change and how they can influence those changes. If crafted with care and thoughtfulness, the design review process can be an effective way to direct the quality and character of development in our communities.

CHAPTER 1 INTRODUCTION

When the first edition of this PAS Report was published in 1995, design review as a tool of local land-use regulation was still in its adolescence. Perhaps a few hundred cities and towns across the country were using it, which was a great increase from even 10 years previously when it was most likely in the few dozens. By the 1990s it had been recognized as a useful technique in the toolbox of regulations. A 1994 survey of 370 cities and towns found that 83 percent of them were engaged in some form of design review. Further, 60 percent of those respondents indicated that they had introduced it in the period between 1983 and 1993 (Scheer and Preiser 1994).

However, in its formative years, there were few judicial cases to establish ground rules for design review. Indeed, many jurisdictions were reluctant to adopt the process early on because few states had provided explicit statutory authority. In some towns it seemed like an extreme intrusion into decision making by the public sector. But perhaps worse was that a number of cities that caught wind of the tool casually adopted it without much serious thought. Often committees or commissions were set up and volunteers were appointed, but there were no instructions, limits, or guidance given on how to conduct design review. That was where major mistakes were made.

Design review decisions varied widely depending on who was appointed or who had the loudest voice. Designers sitting on boards often dictated their personal design preferences. Neighbors used it to address issues that were not germane to the specific process, like zoning density. And developers were flummoxed by public review processes that they saw as intrusions into their business practices. Even worse, a few towns used design review to exclude what they saw as undesirable uses, such as low-income housing.

For many years, design review processes ranged widely in their detail and deliberation. Often, certain individuals on the review boards simply used their powers of persuasion. Decisions might be subjective if not outright arbitrary and capricious. A big part of the problem was the language contained in guidelines and standards that boards were required to follow in rendering decisions. It was common to see ordinances with overly broad and vague decision criteria such as "encourage interesting buildings," "ensure compatibility," and "make development harmonious." These phrases offered

no real direction; decisions could be made on a case-by-case basis with no consistency over time.

Some design review ordinances even ignored basic entitlements offered by their own municipalities' zoning codes. In some parts of the country, the development sector was poised to challenge the very concept of design review as being an improper use of zoning authority. Even professional planning documents were not especially helpful to their own cause. They either focused on a narrow range of development types, such as franchise outlets, that were deemed offensive or relegated the subject to aesthetics—a very tenuous rationale for regulations.

Into the breach in 1995 came PAS Report 454, *Design Review*, which described the legal underpinning for this tool, placed boundaries on the technique, and offered guidance for its useful—and defensible—application. Since then, many more cities and towns have made use of design review to guide new development.

Cities have changed, some quite dramatically, in the last two decades. Entire neighborhoods with dense housing and mixtures of uses in close proximity have emerged. Some of these neighborhoods are historically urban; others have transformed out of previously suburban patterns. Others still reflect their suburban or small-town roots. Many communities of widely varying sizes, locations, and types have embraced design review as a regulatory tool. Design review is viewed as a way to guide the quality and character of development.

For a variety of reasons, it seems prudent to present design review as it has evolved into its current state of use. In "development years," 1995 was a long time ago. Since then, many cities have refined the design review process into a tool

of greater craft and nuance, with multiple variations that have pluses and minuses. Although much more "settled" as a legally permissible tool, design review continues to evolve, with cities learning lessons both from their own actions as well as their peers. Finally, the evolution of design review has paralleled the evolution of digital technology; the era of spreading out hand-drawn sketches on a table surrounded by board members is long gone. Now, digital images of proposed projects can be shown realistically and modified and tweaked with ease.

This PAS Report presents an updated explanation of design review, along with what has been learned from decades of its widespread application.

WHAT IS DESIGN REVIEW?

A good working definition of design review as used by local governments would be:

The evaluation of the design of a proposed development or building by one or more qualified reviewers, applying legislatively adopted design standards and guidelines, considering comments by the affected public.

Note that this definition includes several important aspects. First, the evaluator could be an individual or it could be a panel of people. The former might be a planning director; the latter would be a formally appointed board or commission. The latter can include the use of people not in the design fields, as well as those who are.

Second, it highlights the need to use design standards and guidelines that have been crafted in advance and taken through a process of deliberation, debate, adoption, and publication. This is necessary to comply with the "rule of law" that is prevalent in a planning process context. No courts would tolerate a review system that involved complete discretion by individuals, however expertly trained and experienced.

Third, this definition embraces the notion that the public should be provided an opportunity to comment during the process. That does not suggest veto power or the use of petitions. But rather, residents, businesses, and property owners should be able to comment on the proposal. The public should also have the right to appeal the decision (assuming they have legal standing).

Finally, design review is a serious application of laws and, as such, is not dissimilar to a municipal court with its recordbuilding procedures regarding a decision. Decision makers, while applying their judgment, must adhere to adopted laws and apply them with deliberation.

If a city or town is not prepared to embrace all of the board administration, staffing, continued training, and adherence to open and fair procedures that go along with design review, all of which translate into real fiscal expenditures, they probably shouldn't be doing it.

THE PURPOSE OF DESIGN REVIEW

In a general sense, design review is intended to combine two sets of objectives: those of a private party involved in real estate development of some form, and those established by public policy as expressed through plans, codes, and standards. It is the balancing of these two sometimes conflicting sets of objectives that is at the heart of design review.

Decision makers involved in the review—whether an administrative review conducted by qualified staff or a design review board—are acting as a delegated "arm" of the local legislative body. In one sense, design review is a live demonstration of democracy intersecting with capitalism. The United States is both a democracy and a capitalist society-tempered by judicial principles of open decision making, public redress, and the role of local government. That is why design review done in many other countries—however interesting the results might be—does not translate to this country. Most often those countries have a much more centralized tradition of government, place much more power in the hands of officials, and do not allow for citizen input.

Design review has a number of purposes that vary from one place to the next. There are general principles to guide the process that many places have in common and will include in some fashion in their implementing plans and regulations.

To ensure that a proposed project takes into consideration its surroundings

Design review requires a development to recognize its immediate physical context. This does not mean "match the surroundings" or even "be compatible" with other development. Thoughtfully designed buildings can sharply contrast with their surroundings. Unlike design standards in many private covenants, design review is never about conformity. It is about thoughtfulness and includes consideration of scale, topography, and vegetation, as well as the proximity and orientation of existing structures. Design review can ensure that, as a project is designed, it takes into consideration relationships to existing development patterns, as well as those anticipated by applicable policies and codes.

2. To ensure that every proposal positively enhances the adjacent public realm, especially sidewalks and public spaces

The public realm includes streets, sidewalks, public spaces, parks, trails, and buildings that are owned by the government and available for the general public to use. Ensuring that new development positively enhances the adjacent public realm is a prime responsibility of design review. The best developers and designers take this into account in projects. Design review should instill an attitude of caring for shared community spaces. This asks new development to contribute to the collective good of a community and help build places, not just buildings on individual sites.

3. To work with other policies, programs, and public investments to strengthen the vitality of a neighborhood, district, or corridor

Design review looks beyond the boundaries of a site to see how the project adds to the evolution of a place, along with other actions both public and private in the vicinity. Development is viewed as part of a larger picture.

4. To allow the public to comment on the design elements of a proposed development

Design review allows the public to weigh in with their concerns. Residents and business owners in the vicinity of a proposal development can contribute valuable perspectives regarding history, circulation patterns, preferences for public spaces, and other subjects at the scale of a street or block.

5. To encourage creative architectural expressions

Design review should allow flexibility to encourage innovative and imaginative design solutions for a particular site. It seeks ways of achieving both public and private objectives. This requires engaging with project designers early in the process, not merely reacting to a finished design. It is meant to focus on the aspects of a proposed development that help build a street, a neighborhood, or a district. Generally, the intention should be "getting to yes" through collaboration, respectful discussion, and an end goal of trying to create better communities.

What Design Review Is Not

Design review is not a process for stopping development by neighborhood activists. People opposing a development often level their objections at the wrong target. If they believe that someone is proposing too much density or too tall of a building—elements that are codified within the zoning ordinance—they need to spend time with the city council when it reviews plans and ordinances. Design review is not the place to wage land-use battles. That said, in a municipality with outdated plans, planners and board members involved in design review should not be surprised if neighbors use that process to make their case against new development.

Design review is also not a means by which an appointed group can redesign a private development project. The development team includes professionals who are at least competent, if not creative. They should be given professional respect. If there issues with a design, and often there are, it is a matter of providing verbal direction to the project team—not taking pencil to paper and reworking it. The design team has already juggled many variables and can certainly take direction and rethink an aspect of a project.

Design review is not a tool to apply unilateral fiat by an official or a board; it requires two-way communication and collaboration. Board members, even if they are very accomplished and experienced professionals, should not give individual directions to an applicant, nor should members use the process as a platform for their personal design preferences. The appointed members of a design review board or commission should work together to provide collective direction.

And finally, design review is also not a forum for mediating disputes about land-use policy; it is not a plebiscite on a specific development proposal. A design review decision should be based on legislatively adopted design standards and guidelines, not neighborhood petitions or straw votes.

THE VALUE OF DESIGN REVIEW

Design review allows a community to better achieve its goals for economic development. It protects valuable environmental assets, strengthens neighborhoods, and enhances the overall image of the community for both residents and visitors. It can help demonstrate that the community can accommodate development while at the same time reflect shared values and attributes. It allows for engaging the public in decisions regarding incremental changes to the community and enables them to express ideas about how individual projects can contribute to the community as a whole. Design review is

about ensuring that both existing development and new development can work together to create vibrant, dynamic, and appealing places to live and work.

If the design standards and guidelines are clear and if the process is expeditious, design review can assist a development team in creating a project that meets both private-sector objectives and public goals. The process can help inform the development team about community priorities and issues. It can offer flexibility in different ways to achieve the intent of the design standards and guidelines. It can also offer early guidance on design directions in advance of major commitments to time and money.

In its best use, design review supports local democracy. It allows citizens to engage in the shaping of their communities by offering comments on proposals before they reach the stage of construction. It offers one way for people to express what is important to them as a community evolves. Design review can also be an economic development tool in that it can result in buildings that enhance property values. Communities using design review often attract better developers, as the process assures them that nearby development will not detract from their investment.

MAJOR TYPES OF DESIGN REVIEW

There are three forms of design review, none of which is inherently the best. It is up a community to decide which model best fits its circumstances.

Design Review Board or Commission

This is the oldest form of design review, with a few cities having used it back into the early 1970s. It involves a body of citizen volunteers that typically meet once or twice per month, whose members are usually appointed by the mayor or city council. The makeup of the body may be prescribed by specifying certain seats to be filled by those in specific professions—e.g., architects, landscape architects, engineers, or real estate development professionals—as well as citizens. For smaller towns, achieving this complement is sometimes difficult; there might be only one or two design professionals practicing in that locale.

The board or commission is empowered to make decisions or make recommendations to a higher authority, such as an administrator or the council. Reviews are conducted in meetings open to the public. In some cases, this process is very formal, while in others it can simply be sitting around a conference table. There are also variations of this model that can include subcommittees of a planning commission or city council, or other special review bodies that are empowered to conduct design review.

At a typical design review board meeting, the applicant will make a presentation. The board invites members of the public to make comments and acknowledges any letters or other communications it has received from the public. The board then deliberates. Sometimes a board can make its decision in one meeting, while some boards require multiple meetings. When a decision (or recommendation) is reached, a staff person or the board chair prepares a document and transmits it to the authority that makes the final decision. The board or commission may also deliver its findings and recommendations directly to the applicant.

Hundreds of cities have used this model with varying degrees of success. The major downside is that it involves unpaid citizen volunteers. They can only be expected to attend so many meetings before the process intrudes into their lives. In a robust community, with lots of permit applications, this can be a huge burden. And a backlog of docket items can slow everything down and present problems for the development sector.

Design Review by Professional Staff

With this model, a professional staff is hired and paid to conduct the review. There may or may not be public meetings, but there is an opportunity for public comment. The principal attribute of this model is that staff is always available to work with a development team. The design of buildings proceeds along a particular path with a particular timeline. Staff can be available to respond to each step, whereas a board only meets from time to time.

As in the board or commission review model, staff people who manage this design review model still have to follow procedures, send out notices, and conduct reviews using adopted design standards and guidelines.

One major advantage of this model is that the staff can follow through to the construction stage to ensure that the promised design is actually delivered. This requires comparing what is being built to what was approved to ensure that substantive changes were not made to design documents following approval. With the commission model, the staff may not be as easily able to determine the intent of a commission should a dispute arise during construction.

Hybrid Approach

A hybrid approach involves elements of both the board review model and the administrative model. Large, complicated projects are reviewed by a board. Smaller, simpler projects are reviewed by staff. This allows small, often locally developed projects to avoid getting bogged down in a backlog. Larger projects with big design teams, deeper pockets, and longer timelines receive greater public scrutiny before a board.

The thresholds for determining which projects receive which type of review vary widely among communities, with no single "right" approach. Options include square feet of floor area, size of site, or location (such as downtown or a special design district).

Which Approach is Best?

Any of the three approaches can be effective. A design commission or board can be useful when there is a desire for considerable interaction with citizens, as meetings allow for input and discussion in a public meeting. A board also elevates the issue of design to a greater prominence in the community. A body of appointed members can be a strong, collective voice for expressing the value of design; they are highly visible public advocates. Citizen groups often prefer this model as it gives them greater access to decision makers.

A drawback to this model is that smaller communities might not have enough citizen volunteers with design expertise. Staff will need to be there to support them. That means a planning agency will need to have staff that are educated or trained to evaluate design proposals, as boards do not hire their own staff. Additionally, staff is needed to record and maintain minutes, keep track of comments, compose documents of record, make sure that procedural steps are followed, and correctly interpret standards or guidelines. This administrative infrastructure has cost implications.

The staff review model allows for more ongoing discussions with applicants as a project progresses through the sequence of design, as citizen boards only have limited points of interaction. A professional staff can result in greater continuity and consistency over time, because they can refine procedures and standards as they make interpretations on a frequent basis. The development community often prefers this model as it allows for ongoing coordination as a project moves through the process and conversations are needed. On the downside, the staff review model requires hiring professional staff, which has budgetary implications (although application fees can be calibrated to offset this).

The hybrid model allows for comparatively smaller projects to be reviewed by staff, which can be done expeditiously; all projects do not have to be placed on a docket and await a hearing date. Larger, potentially more complicated and contentious projects receive a higher level of public scrutiny by a

board or commission. In this model, a jurisdiction has to provide both staff support for the board or commission, as well as professional staff to conduct reviews. This model has the greatest budgetary impact. But it does allow different types of projects to follow different tracks.

All three models have by been used by cities and towns of widely varying sizes. One is not necessarily more suited to larger or smaller jurisdictions. The determination as to which is the best fit results from determining the preferred degree of public engagement and weighing budgetary issues associated with staffing.

DESIGN STANDARDS VERSUS GUIDELINES

There seems to be some confusion over the terms "design standards" and "design guidelines." Sometimes they are used interchangeably, sometimes they are associated with policies, and sometimes they are applied to design programs that apply to specific public-sector initiatives. For the purpose of governmental design review, it is necessary to make a clear distinction. They do have different purposes. In this report, we highlight the distinct characteristics of each.

Design standards are objective, quantitative measures of design attributes. They include numbers, dimensions, and precise wording that result in a narrow range of outcomes. They are mandatory, using words such as "shall" or "must." They have little or no flexibility.

Design guidelines are flexible, qualitative measures of design attributes. They rely upon descriptive language and words such as "should" or "may" that allows for a broad range of outcomes. They may or may not be mandatory.

A more detailed exploration of the differences between design standards and guidelines is found in Chapter 4. In brief, standards are more quantitative and prescriptive, while guidelines allow for more flexibility and discretionary decisions.

THE ISSUE OF COST

For cities and towns that have had a design review process for some time, cost issues only rarely come up. This is because the development community has fully absorbed the process into their pro formas, just as they do with due diligence, building code review, and advance marketing. It is simply a cost of doing business. Cities using design review that were interviewed for a research report (Portland BPS 2017) note that they have seen markedly improved devel-

opments. Indeed, design standards can act to protect and promote high-quality project proposals.

Typically it is cities new to using design review that are worried about costs. In some quarters there is a lingering concern that requiring projects to go through design review will elevate costs. This is both true and not true.

All design teams working for development entities, whether public or private, are assigned a fixed budget for construction costs. One of the roles of a creative designer involves how to allocate the budget. A thoughtful, creative designer can take a very limited budget and produce amazing results. But not all designers are thoughtful and creative. And like any profession, the more skilled, expert, and creative an architect is, the more he or she can charge.

The design fees for most construction projects, regardless of the talent involved, fall in a narrow range—between five and eight percent of the construction cost, a difference of about three percent. If for example the construction budget for a project is \$10 million, the design fees will be in the range of \$500,000 to \$800,000. The more experienced and skillful designers will command the upper end of the range and vice versa. But the difference is only \$300,000—approximately three percent of the construction cost.

The cost of better design is even less of an impact than that three percent. Construction costs are only a part of the cost of development. All development projects also include what are called "soft costs." They include design fees, permit fees, utility fees, carrying costs, legal fees, and other expenditures. These can add up to 30 to 40 percent more than the construction cost by itself. Therefore, the added cost of better design is probably around two percent of the total. That is surely not an unreasonable premium.

One type of development that is particularly sensitive to costs is affordable housing. Increased costs often do not come from the design costs, per se, but the costs the project incurs to meet extra conditions of approval beyond the design standards and guidelines imposed by a review body. This can disrupt the design team's choices of massing, materials, and finishes that contribute to keeping rents low. Public housing authorities and nonprofit housing providers must be very mindful of construction costs in order to deliver projects that meet affordability criteria within a region. (They should also be mindful of not stigmatizing a project through inferior exterior materials.) While design quality can still be an objective, deliberations about design should not jeopardize the overarching mission of providing affordable housing.

Design review can still be used for affordable housing proposals, so long as reviewers keep in mind constraints on costs. And it is not just conditions of approval that can affect an affordable housing project. An overly lengthy review for any development project, including affordable housing, can threaten complex financing; thus, the time involved in design review is important as well.

In one real-life example that one of the authors observed, a design commission imposed a condition on a lowincome housing development requiring more variety for the exterior, with balconies, recesses, and different materials. One way to decrease low-income housing construction costs is by keeping the exterior envelope simple, which is how the proposed project could be described. The nonprofit applicant balked at the commission's condition of approval and said to do that would have the effect of dropping two units. The commission's decision was overturned by the city council on appeal, which was granted on an emergency basis because the nonprofit was on the verge of losing a grant if the project had not been approved.

ABOUT THIS REPORT

Many cities are familiar with design review; indeed, many already employ some version of it. However, the state of the art has been continually improving. The purpose of this PAS Report is to capture the intent, legal underpinnings, and best practices of this process. Even jurisdictions with established design review processes can benefit from an examination of its use. The subsequent chapters look at design review through various lenses.

Chapter 2 discusses the evolution of design review as a regulatory tool. It highlights judicial decisions that affect the use of this regulatory technique and summarizes past research and theory regarding design review.

Chapter 3 describes the basics of the design review process. It describes the different ways to bring projects into review and outlines a framework for a defensible process for cities to use. Different approaches used by different communities are provided.

Chapter 4 compares and contrasts the two types of criteria used by cities in conducting design review: design standards and design guidelines. It explains how to craft and organize them so that they are usable and defensible.

Chapter 5 examines a number of case studies demonstrating how both large and small cities handle design review. This look at various design review approaches should assist communities in either setting up new processes or revising and updating existing programs.

Finally, Chapter 6 offers some additional techniques and tools for encouraging good design in communities that can be used in concert with design review to make better places. It summarizes the lessons learned in the last several decades of design review practice and shares trends and recommendations with planners.

CHAPTER 2

BACKGROUND AND LEGAL FOUNDATIONS

Virtually all cities and counties in North America regulate the development of private property through some form of zoning. All states have enabling legislation that clearly delegates zoning authority to local jurisdictions. Over the past several decades, zoning has become so institutionalized in local laws, in the judicial system, and in the minds of the public that we forget that it has been in use for fewer than 100 years.

Unfortunately, zoning by itself has proven to be an inadequate tool for building livable communities. Zoning standards largely deal with numerical measures: lot size, building height, yard widths, off-street parking requirements. This quantitative approach to development—involving rigid conformance to precise numbers and formulas—has not necessarily resulted in the livable, human-centered downtowns and neighborhoods that planners and citizens aim for in community visioning sessions.

Over the last few decades, many communities have looked at their physical character and found it wanting. Zoning laws that guided development from the 1920s through the 1980s did not protect or enhance the character of special places. Many zoning codes adopted in the three decades following World War II had the effect—whether intended or not—of preventing the development of compact, walkable, transitoriented communities that were reflected in older established and now beloved places. In many rapidly developing postwar communities, accommodating the use of the automobile was a high priority, and so codes were written to provide for the convenient movement and storage of automobiles. In that era, professional associations also recommended standards that required high parking ratios, wide roads, separated land uses, and other aspects that worked against retaining older patterns. Indeed, "old" was not valued in some communities. Moreover, in the era of rapid suburban development, many cities simply copied zoning standards from their peers. The result was an erosion of places having their own character.

Often, buildings exhibiting interesting materials and details were demolished and replaced by generic structures that said nothing about the history, climate, or social structure of the area. This was true of both residential and commercial development. Communities—both old and new—began to look

increasingly alike. In newly developing suburbs there was often no recognizable existing or historical built environment context of any lasting value. This enabled the spread of monotonous residential sprawl interrupted only by miles of strip commercial development on major arterial streets. The result was large-lot suburban tract housing interspersed with strip commercial corridors, where the built form in places as diverse as Tacoma, Washington; Springfield, Illinois; and Macon, Georgia, became indistinguishable from one another.

It did not help that the development industry, fueled by easy credit, tax breaks, and a rapidly expanding economy, generally took advantage of every possible zoning provision to build standardized "products." For their part, many architects placed little value on existing contexts, preferring instead to design buildings that sharply contrasted with established development patterns in order to make modernist statements.

In recent years, elected officials in many communities have started to look at ways of creating, retaining, or recreating the qualities that comprise livable, memorable, and diverse community life. It is increasingly evident that zoning alone cannot do the job. This search for new methods to retain, enhance, or create a sense of community through its physical structure has led to an interest in design review.

HISTORICAL PRECEDENTS AND ATTEMPTS AT CREATING QUALITY

The application of design principles in the planning of cities has had a long tradition. Until World War II, city planning was strongly influenced by the work of architects and landscape architects who applied artistic considerations to the layout of streets, parks, and buildings. More recently, as communities

have begun to develop new techniques to address the issues of character and quality, initial efforts have focused upon the most egregious excesses of development. Often these actions were limited to controlling purely visual elements through the adoption of various forms of aesthetic control.

The City Beautiful Movement

The Columbian Exposition of 1893 in Chicago gave rise to a desire to plan cities in a more orderly manner than had been seen during the late 1800s, when factory towns and frontier outposts sprang up almost overnight. Some cities still retain, as does Chicago, legacies of that era in parks, monuments, boulevards, and public buildings. The City Beautiful movement offered the public and many elected officials an elevated notion of the importance of design. Initially, this likely emphasized the idea of aesthetic composition—reflected in civic centers, such as those in San Francisco and Denver that were designed and built in subsequent decades (Figure 2.1). Since then, the emerging field of urban design has brought in many other aspects of design that affect community livability.

Unfortunately, in some places, architectural design of public infrastructure is often considered to be a frill, if not frivolous. It has frequently taken a back seat to more utilitarian aspects of civil engineering. Ironically, early public works projects did often incorporate a design sensibility that produced spectacular parkways, bridges, and other structures. But now it seems that technical manuals and standards have squeezed most of the human touches out of such projects; the result has been little more than huge concrete channels for moving vehicles. Design review, therefore, has a critical role to play in reinstilling the importance of the public realm in all projects—private as well as public.

New Urbanism

The new urbanism movement emerged in the late 1980s and early 1990s. Many new urbanist communities, such as Seaside and Celebration in Florida, have become known for their degree of innovation (Figure 2.2).

New urbanist communities have been developed from a clean slate, often with a single developer. They are typically not part of a political entity with constituencies that might disagree with the personal vision of the proponent or the designers. These towns are guided by strict design rules that are enacted as form-based codes and regulating plans. With a strong tradition of democratic pluralism and multiple voices, few cities in the U.S. would willingly submit themselves to directions from a small group of design professionals, however noble the intent. Nonetheless, given the planning, design, and

Figure 2.1. San Francisco's civic center reflects the ideals of the City Beautiful movement (Spondylolithesis/Getty Images photo)



development efforts involved, this movement has acquired an important place in the evolution of cities.

Historic Preservation

The historic preservation movement offers many useful lessons for the application of design review. Scores of historic districts and conservation districts have been established in large and small cities. The form of development in these areas has been governed by review procedures and guidelines. These often are administered with some measure of flexibility, recognizing the attributes of a specific site.

For the most part, the results have been positive. Initial efforts to retain a community's history by exacting restoration or replication have given way to encouraging changes that are sympathetic to the character of a building or area. Historic preservation has benefited from establishing clear review criteria by which to evaluate a project. Often, decision-making bodies have included design professionals so that judgments can be rendered based upon sound advice from people that understand building technologies and costs.

Appearance Codes

The first wave of appearance codes were adopted in the 1970s as a reaction to two decades of the insensitive destruction of older buildings and the construction of dull and monotonous newer ones. These ordinances principally dealt with the materials and colors of building facades.

Often these codes attempted to instill a sense of historic character, even if the "history" was contrived. Some communities became preoccupied with picking a "theme" and forcing new or remodeled structures to comply with, for example, "New England Village," "Frontier Town," or "Spanish Mission Style." Examples of this approach are Carmel, California, and Leavenworth, Washington (Figure 2.3, p. 22). In these places, strict appearance codes managed to take hold and last. Most other attempts have failed over time.

Codes that deal only with the superficial appearance of individual buildings are not a very effective way of addressing the full spectrum of community character and livability, however. Provisions that are not rooted in the authentic history, climate, topography, and economy of a place usually produce effects that appear fabricated and false. There are ways for contemporary structures to fit in with authentic historical structures. Architects are trained to use building massing, horizontal lines, step backs, storefronts, and awnings to ensure that new development contributes to the character of historic areas rather than simply imitating that character with faux finishes.



Figure 2.2. Celebration, a new urbanist community (Brett VA/Flickr (CC BY 3.0 US))

Figure 2.3. Leavenworth, Washington, has a strict appearance code to maintain its Alpine-like character (drmartinis/ Getty Images photo)



Restrictive Covenants

Many communities have been reluctant to include issues of aesthetics in their policies and codes. To some, the subject has not seemed to be an appropriate one for local government; such action may be considered an excessive intrusion on property rights. While courts have taken a much broader view of the role of aesthetics, some municipal governments might still be cautious about a degree of exposure in potential litigation.

Nevertheless, the growing interest in regulating elements of design has been met in some instances through the application of private covenants. Since the 1950s, subdivisions and planned unit developments have often included complex covenants, conditions, and restrictions (CC&Rs) that are private agreements specifying an array of subjects, including building size, architectural style, roof pitch, materials, colors, and landscaping.

The problem with many of these developments is that, over time, there is less of a commonly held consensus on what is acceptable and the overall building style and appearance may grow outdated. This can affect the marketability of houses and properties, resulting in fewer and fewer home owners remaining interested in continuing with the original terms.

Overlay Zones

Many local codes make use of "overlays." This involves a twotiered regulatory approach. Basic standards are set forth for the underlying zoning, and then for a certain mapped geographic area, an overlay district is established. For the overlay area, additional subjects are addressed; these can include design. Examples of such elements include pedestrian facilities and connections, building orientation, roof form, and architectural continuity. Sometimes a palette of materials and colors is also indicated.

Depending on local procedures, development proposed within an overlay district can be subjected to the design review process to ensure compliance, as in the case with several of the case studies presented in this report. Overlay districts highlight a particular area as being of special concern to the community and set forth a process to ensure that particular attention is given to new development or renovation. Design review deliberations, as well as review criteria, are tailored to the specific area.

Form-Based Codes

According to the Form-Based Codes Institute, a form-based code is a land development regulation that fosters predictable built results and a high-quality public realm by using physical

form (rather than separation of uses) as the organizing principle for the code. A form-based code is a regulation, not a mere guideline, adopted into city, town, or county law (FBCI 2018).

In current practice, many cities are adopting form-based codes for specific districts within their communities. Form-based codes are most commonly created for traditional downtowns or for relatively large and centrally located redevelopment sites, including formerly low-density commercial districts adjacent to downtown and other older, low-density commercial corridors. The regulatory mechanism that has often been used is a form-based district adopted as part of the city's land development and zoning code. Such districts can also be in a stand-alone chapter of the code of ordinances, containing all the agreed-upon standards for building form, public realm, and streetscapes, as well as a separate process for the city council to sign off on applications for development in that district.

Design standards and guidelines and form-based codes ostensibly accomplish the same thing: higher quality building forms, lively public spaces, connections to transit, and vastly improved streetscapes. The difference is how the public is involved and the degree of flexibility in the review process.

In a form-based code approach, virtually all opportunities for public input and discretionary decision making occur upfront before applications for development have been received. Design review guidelines and standards are also the result of a deliberative public process, but each project is subject to "tailoring" the application of design standards and guidelines to a particular project during the review process by staff and the board. Form-based codes, by contrast, do not allow for flexibility. Design review allows for adjusting projects to better meet the intent or to reflect issues associated with the physical context.

EARLY FORMS OF DESIGN REVIEW

By the beginning of the 20th century, a handful of cities had established design commissions for very specific purposes. Created in 1898 as the Municipal Art Commission, New York City's Public Design Commission reviewed public buildings and spaces (New York 2018). Washington, D.C.'s Commission of Fine Arts was established in 1910 to review monuments, fountains, and statues (U.S. Commission of Fine Arts 2018). Kansas City, Missouri, established a municipal arts commission in 1926 to review public structures, bridges, and fountains built by the city (Kansas City 2018). But during the Great Depression and World War II, cities had other pressing

issues; design review was not high on the list. And the postwar period was focused on rapid suburban expansion and the renewal of older urban centers.

By the mid-1960s many cities had begun setting up landmark commissions to protect buildings after the waves of demolition that occurred under the federal urban renewal programs in the 1950s. The destruction of Pennsylvania Station in New York City in 1963 was a watershed event for historic preservation. Jane Jacobs's writing in the 1960s alerted people to the increasing destruction of beloved neighborhoods and replacement with insensitive development, especially by big projects like freeways.

Seattle established a broad-based design commission in 1968 (Seattle 2018). It reviewed the design of all proposed capital investments by the city, including parks, civic buildings, and public works such as streets and utility structures. But it only had the authority to review, and still only reviews, public projects. Until the 1970s, the notion of local government reviewing private development was not widely embraced.

In 1972, Portland, Oregon, created a design commission with the express purpose of reviewing private development (Portland 2018). It was responsible for ensuring the implementation of the city's very specific adopted design guidelines for downtown. The Portland Design Commission has continued to review private development, as well as public projects, and has expanded its geographic purview over time to include some other portions of the city.

By the 1980s, design review was part of the regulatory toolbox of many cities and towns, and its use has continued to grow dramatically in the decades since.

LEGAL FOUNDATIONS

The authority to regulate community appearance and aesthetics has been widely embraced by local governments as a subset of their police powers. The police power gives local boards and administrative agencies the authority to use the zoning ordinance (and many other measures) to protect a community's health, safety, and general welfare. In many cases, court decisions have affirmed that authority; in others, that authority is a result of evolving public policy established over time that includes issues of design quality, economic development, and public safety.

In a legal context, design review is a mechanism by which that police power authority is put to use. It calls for the establishment of design policies, review criteria, and the creation and empowerment of a board to review, provide advice about, and approve the designs of proposed private and public development projects.

State Enabling Acts

Because of the principle that cities are "creatures" of their states, it is always prudent for any city embarking upon design review to research relevant state statutes and the administrative codes that implement them.

States have enabling laws that delegate certain powers to local governments. Zoning has been a well-established form of regulation, and design review is typically considered a subset of that authority. In some states, zoning enabling statutes specifically address design review. In Illinois, for example, municipal authorities may "establish local standards solely for the review of the exterior design of buildings and structures, excluding utility facilities and outdoor off-premises advertising signs, and designate a board or commission to implement the review process" (65 ILCS \$11-13-1(12)).

However, there are instances where states have become concerned about overreach by local jurisdictions. For example, the state of Oregon adopted a statute that requires cities to apply very "clear and objective standards" when reviewing proposals for "needed housing" (ORS \$197.307). Similarly, the state of California has considered a bill to impose limitations on the authority of local governments to set design conditions on affordable housing, given the pressing demand throughout the state.

Some states are restrictive in what authority they allow local governments to delegate. Other states allow for generous delegation so long as the local government has adequate procedural safeguards in place. Design review must be a disciplined process that follows other proper actions by local government. This requires that a city establish a process that is transparent, follows legislatively adopted decision-making criteria, and represents a cross section of interests and perspectives informed by expertise.

Case Law

Over the past several decades there have been numerous judicial decisions regarding issues associated with design. Cases concerning aesthetic control, historic designation and review, sign codes, facade controls, and so forth have appeared, sometimes with widely varying results or results that have been unclear.

The rights of local governments to use zoning to regulate design were established over time. In 1941, an early historic preservation ordinance in New Orleans was upheld in City of New Orleans v. Pergament (5 So. 2d 129 (La. 1941)) on the

basis that "preserving the historic character of a neighborhood has been defended by the courts on the grounds that preventing 'eyesores' in the locality was within the general welfare." In General Outdoor Advertising Co. v. Department of Public Works (289 Mass. 149, 184, 193 N.E. 799, 816 (1935)), a 1935 case challenging a local ordinance in Concord, Massachusetts, that banned outdoor advertising (i.e., billboards) on private property, "the court observed that that the preservation of scenic beauty 'from defacement promotes the public welfare and is a public purpose" (Roth 1964). But it was the U.S. Supreme Court's decision in Berman v. Parker (1954) that opened the floodgates to local regulations based solely on aesthetic considerations:

The concept of the public welfare is broad and inclusive. The values it represents are spiritual as well as physical, aesthetic as well as monetary. It is within the power of the legislature to determine that the community should be beautiful as well as healthy, spacious as well as clean, well-balanced as well as carefully patrolled.

In one of the earliest cases concerning design review authority, the Florida Supreme Court, in City of West Palm Beach v. State (30 So. 2d 491 (Fla. 1947)), found a zoning ordinance that required buildings to be substantially equal in height and appearance to be void, given that the ordinance did not contain adequate standards to make such a determination.

In a case a decade later in New Jersey, Hankins v. Rockleigh (55 N.J. Super. 132. 150 A. 2d 63 (1959)), the court struck down a requirement that specified buildings be "early American" in style, since a wide range of styles could be associated with this general term. Further, the court did not find a consistent character within the geographic vicinity of the subject site to make such a limitation reasonable.

Another decade later, in Pacesetter Homes, Inc. v. Village of Olympia Fields (104 Ill. App. 2d 218, 244 N.E. 2d 369 (1968)), the Illinois court struck down an ordinance that gave excessive discretion to an architectural advisory committee in a city that had been attempting to prevent repetitive designs in single-family areas.

In these early cases, it is evident that courts had little tolerance for efforts by local governments to regulate design, particularly if criteria for making decisions were absent or poorly written. Moreover, it was not widely accepted that the appearance of buildings was within the realm of zoning, which emphasized public health and welfare. In recent decades this perspective has evolved such that building design is viewed as an appropriate subject of zoning regulations.

In 1978, the New Jersey court, in Morristown Road Associates v. Borough of Bernardsville (163 N.J. Super. 58, 394 A. 2d 157 (1978)), handed down an important decision that is still relevant today when communities adopt and administer a design review process. By 1978, many communities were becoming aware of the use of design controls and review procedures, which were given a boost in the growing support for historic districts and landmark designations. The Borough of Bernardsville had adopted an objective of "fostering good quality design and attractive appearance" and required all proposed development to be reviewed by a citizens' advisory committee to ensure that the objective was achieved. Some very general review criteria were adopted.

However, the court found that the standards did not provide adequate guidance. The borough's ordinance used terms such as "harmonious," "displeasing," and "appropriate," but none of these was defined. The court stated:

The basic criterion for design review under the ordinance is harmony with existing structures and terrain. This standard does not adequately circumscribe the process of administrative decision nor does it provide an understandable criterion for judicial review. It vests the design review committee, as well as the planning board, with too broad a discretion, and permits determinations based upon whim, caprice or subjective considerations.

The ordinance offers no workable guidelines to one seeking approval of plans, rendering it almost impossible for an applicant to conform his plans to its requirements and making the utilization of his property dependent upon the subjective reactions of members of an administrative agency as to the harmoniousness of a proposed structure to the existing development.

Despite the New Jersey court's clear message to local governments, many cities and counties have adopted ordinances with language that is similarly vague. As with many other techniques of land-use regulation, jurisdictions have often borrowed from one another rather than do the research and analysis necessary to produce an explicit and defensible set of standards.

Just a few years after *Morristown*, a Minnesota court, in C.R. Investments, Inc. v. Village of Shoreview (304 N.W. 2d 320 (Minn. 1981)), invalidated an ordinance that made use of vague language, such as "harmony" and "highest design standards." Clearly, as with any other piece of legislation,

courts insist upon standards that be understood and consistently applied.

In 1984, the Ohio Supreme Court, in Village of Hudson v. Albrecht, Inc. (9 Ohio St. 3d 69, 458 N.E.2d 852 (1984)), declared that design could be addressed through zoning legislation and found that Hudson's standards were adequate. However, the court stated: "In order to be valid . . . the legislative enactment must set forth sufficient criteria to guide the administrative body in the exercise of its discretion." One year later, in Zehring v. Bellevue (103 Wn 2d 588, 694 P. 2d 638 (1985)), a Washington state court upheld a design review decision in which it determined that review criteria were sufficiently specific.

In Morris County Fair Housing Council v. Boonton Township (230 N.J. Super. 345, 553 A.2d 814 (1989)), a New Jersey court reiterated the necessity of having explicit standards when a community engages in a design review process. Where communities have developed detailed design review criteria, courts have looked favorably upon decisions.

Two decisions handed down less than a year apart provide very clear judicial guidance in the practice of design review. In 1992, the Illinois Appeals Court determined that a design review ordinance was an unconstitutional delegation of legislative authority when it authorized an appearance commission to act in more than an advisory capacity. In Waterfront Estates Development v. City of Palos Hills (597 N.E. 2d 641), the court said a legislative body must use intelligible standards to guide an administrative agency's discretionary authority. It stated that an ordinance is unconstitutional if it is so vague that a person of common intelligence must guess at its meaning.

In 1993, the Washington Court of Appeals took a very similar position in *Anderson et al. v. City of Issaquah* (70 Wn. App. 64 (1993)) but provided additional guidance of value to local governments. This case offers a tutorial on legally defensible design review.

First, the court declared that design review is a legitimate extension of zoning authority. This had not been expressly confirmed by any court before. Second, it stated that to be defensible, a review procedure must include standards that will give unambiguous direction to applicants, designers, and decision makers. Terms that are used must be defined and explained through documents available to all parties in advance of the review. According to the court, an applicant cannot be required, and decision makers cannot be permitted, to guess at the meaning of design requirements. Third, it stated that the decision-making body must follow adopted criteria and not set them aside, substituting personal opinions.

The Anderson decision provides a discipline needed in the design review process. Since design review involves the use of discretionary power, it must be conducted through the application of standards that are explicit, understandable, adopted by the legislative body, and made available to all parties involved in the process.

Aside from the cases cited above, there have not been many judicial decisions that have focused on design review as a central issue. Major new or additional guidance for design review has not been provided by state-level courts in the last couple of decades. This might be because design review went through its formative era in the 1970s and 1980s and has become more like "settled law." Many initial issues have been smoothed out by more universally applied practices. Many cases are now simply resolved at the local level—trial courts or superior courts—and rarely rise to higher courts. Indeed, few developers can wait out the lengthy time involved in a state-level judicial review and decision. And few citizen groups have the financial resources to carry appeals to higher courts.

One significant recent case is Redlands Good Neighbor Coalition v. City of Redlands, California (CA4/2, E060138 Cal. Ct. App. 2015). In its appeal of the city's approval of a Walmart and an associated shopping center, a neighborhood coalition repeatedly claimed that the development did not reflect community character. In fact, in working with the applicants, the city did receive a design that incorporated references to local architectural history through "Mission Style" architecture. The proposed development also included more than 1,000 trees, public spaces, and outbuildings that would reduce the visual impact of a single large retail building.

From testimony cited in the court decision, it appears that, despite the efforts of the city in its review, some residents simply did not want Walmart in their city as a business, as they considered it not befitting the image of their community. They raised a host of objections to cover this real purpose. One planning commissioner stated that the project, though well-designed, just didn't "feel" like Redlands. This kind of subjective commentary by a reviewing body is going to be frowned upon by courts, which look to reasoned decision-making procedures rather than subjective, personal opinions. The court did not find merit with any of the appellant's arguments and held that the city conducted its review in accordance with state laws, procedures, and best practices. The project was approved and built.

Despite their limited numbers, these cases have established some important principles that offer a collective framework for the proper and effective use of design review. Regarding the design review process:

- Design review must rely on clear, meaningful design standards and guidelines in decision making.
- Design review must follow a course of deliberation that refers to adopted standards and guidelines and makes findings of fact; it is a quasi-judicial process (see Chapter 3 for more on this term).
- Design review meetings must be open to the public with no ex parte deliberations or communications (see Chapter 3 for more on this concept).
- · Citizens appointed to review projects cannot take public positions prior to the deliberations.
- Reviews cannot treat different applicants differently; the rule of law demands fair treatment.
- Cities are given considerable leeway to carry out and interpret their own policies, codes, and procedures relating to development.

Regarding proper subjects for design review:

- The nature of a building's businesses, owners, intended tenants, occupants, residents, or customers are not pertinent design review deliberations.
- The physical features of development and the relationships with its surroundings are the only relevant topics in design review deliberations and decision making.
- · Design review is not the appropriate avenue in which to address disputes about land use and density that are established by law.

Regarding appeals of design review decisions:

- Appeals should be based on significant errors in following procedures or arbitrary decisions that are not based on the record.
- Appeals are not intended to address personal objections by opponents to a development project.

When crafting or revising a design review process together with design standards and guidelines, planners should be mindful of these general principles. It is important to have a process and decision-making criteria that can be successfully defended if challenged.

RELATION TO PLANS AND POLICIES

If a city or town is going to engage in design review, it is imperative to address urban design and community character topics in the comprehensive plan. The aim should be to include design goals, objectives, and policies for all aspects of the plan where design is important. Adopted comprehensive plans and subarea plans should establish the desired physical character of a community or neighborhood. This is important in demonstrating a rational basis for design standards and guidelines.

Some municipalities address design in the land-use element and others have a stand-alone urban design element in the plan. For example, the city of Omaha, Nebraska, working with Omaha by Design, a nonprofit urban design group, adopted an urban design element as part of its 2003 master plan (Omaha 2003). The element contains 71 urban design recommendations grouped into three topic areas: Green Omaha (the city's parks system and other natural settings); Civic Omaha (civic places and public image); and Neighborhood Omaha (goals to preserve and enhance the design diversity of the city's residential neighborhoods).

In 2007 the city council adopted major revisions to the zoning and subdivision codes. The zoning revisions included new zoning districts for neighborhood conservation, major commercial corridors, walkable neighborhoods, and civic spaces. Specific standards were added to the zoning chapter that address the following built environment elements, among others:

- build-to and setback lines (\$55-925)
- large building retail design (i.e., big-box stores) (§55-935)
- ground-level transparency (§55-926)
- on-premise signage (§55-933)
- green parking lots (\$55-928)

The city also created its first design review board to oversee the implementation of the new standards (Omaha Municipal Code §24-90). The board's purview is citywide and its composition and mission is distinctive. It is made up of a "public section" that reviews any projects that receive substantial public funding, and a "private section" that reviews any matters that are referred to it concerning "interpretations of design review regulations, standards and guidelines, and recommendations on whether proposed amendments of development agreements are major or minor" (§24-103).

If there is not an entire element of a plan devoted to urban design, then design goals, objectives, and policies should be

included in the housing, transportation, parks, and community facilities elements. Depending on how the plan is organized, plan sections specific to subareas, districts, neighborhoods, and corridors should also include language addressing design issues.

This is important because, inevitably, some party is going to challenge a design review decision that will be taken all the way to a trial court. A judge will look more favorably on a city that has drawn a nexus between planning policies and regulations. Not having that connection could add fuel to the claim that a city is acting capriciously.

If a local government has a truly comprehensive and coordinated approach to guiding development, courts usually give great weight to local decisions. Adopted design policies make it difficult for an appeal to gain traction. Courts will often dismiss a case altogether when it is evident that local officials have followed the principles of public transparency, due process, and equal treatment before the law.

DESIGN REVIEW RESEARCH AND THEORY

In his book *Urban Design as Public Policy*, architect and noted author Jonathan Barnett, FAICP, introduced the idea of design review as a government exercise for the purpose of "safeguarding the public's interest in privately financed real estate development" (Barnett 1974). Barnett and most other theorists have argued that the results of government involvement in design are mixed. There is widespread agreement among such theorists, and certainly by the courts, however, that any unit of government that seeks to expand its involvement in design decision making must first establish clear, defensible principles and standards—ideally derived from an inclusive stakeholder engagement process—upon which they will make such decisions.

Design Review: Challenging Urban Aesthetic Control, edited by Brenda Scheer and Wolfgang Preiser, is a collection of essays by architects, planners, and academic experts, each reflecting on their own varied experiences with design review (Scheer and Preiser 1994). The book also contains data and analysis of a survey conducted by Scheer of 370 planners in the United States with questions about design review processes, review criteria, case load, and outcomes. Most of the contributing authors had served as staff planners or consultants for cities that had implemented design review standards and guidelines in some fashion. For example, an essay by the primary author of this report, Mark Hinshaw, FAICP, describes his work in Bellevue, Washington, in the 1980s when the city

made a bold decision to transform itself from a low-density, auto-oriented suburb into a regional center for employment, housing, and shopping that is highly regarded for its pedestrian amenities and transit accessibility.

Overall, Scheer and Preiser were quite critical of design review. They noted its relative newness and rapid adoption as a regulatory technique by local governments in the U.S. without a lot of thought given to the actual goals of such regulations or unintended outcomes. The editors questioned whether there are conceptual flaws in the idea of design review-flaws that challenge fundamental ideas about power, beauty, justice, and freedom (Scheer and Preiser 1994, 3). This PAS Report answers, to some extent, the general questions raised about the legality, fairness, and efficacy of the tool in recent decades.

In 1988, the city of Germantown, Tennessee, was successfully sued by a gas station developer on the grounds that city's design review commission procedures were entirely discretionary. The problem was the commission had no written standards or principles to guide its decisions. Having lost their case, the city hired Gary Hack, FAICP, a professor of architecture and design at MIT, to essentially reverse-engineer a set of design review principles. According to Hack, he was asked to "distill from the practice of design review the essential principles that seemed to underlie the commission's decisions." Hack presented his findings as seven "Implicit Policies for Community Appearance," which are: (1) dominant landscape, (2) domestic style and character, (3) public versus private domain, (4) architectural diversity, (5) restraint in public communications, (6) masking utilitarian objects, and (7) preservation of historic patterns.

Hack's own account of his work in Germantown was published as an essay, "Discovering Suburban Values through Design Review," in the Scheer and Preiser collection. The thought exercise that Hack undertook to arrive at the Germantown principles is of value to professional planners and appointed commissioners who are looking to bring order and fairness to an overly discretionary review process, especially in the many growing communities in the U.S. that do not have a dominant architectural vernacular on which to base decision-making criteria.

In 2007 John Punter, a professor of urban design at Cardiff University in Wales, distilled existing research and published work on design regulation and created 12 basic principles grouped into four themes—community visioning; design, planning, and zoning; broad, substantive design principles; and due process.

Punter's intention was that "researchers and planners might use the 12 principles to both assess existing design processes and develop improved systems of design control and review" (White 2015, 327). He also saw these principles as positioned "to play a wider role in developing urban design as public policy, stressing both its strategic and localized role, bringing all stakeholders into a closer relationship, and utilizing the full range of design and planning instruments to achieve more democratic and effective development management processes" (Punter 2007, 170).

Punter's principles were reexamined in 2015 by James White, a professor of urban studies at the University of Glasgow. White recommended Punter's framework be broadened to acknowledge emerging trends in ecological design theory and practice to address climate change at the local level, to call for more rigorous stakeholder collaboration in the design review process, and to recommend increased competencies by members of design review boards to understand real estate market trends (White 2015, 325).

The general principles offered in this report encompass Punter's recommended framework for the most part. But importantly they go much further by emphasizing the importance of using design review to enhance the public realm beyond the walls of any one building, by connecting design review implementation to other policies and programs that also aim to boost community vitality, and by engaging the public in the design review process.

CONCLUSION

Design review has evolved from being a function limited to evaluating public projects to a process having a much broader role in guiding many types of development, both public and private. For the latter, more regulatory purpose has evolved, from scattershot methods to ones involving better organization, more disciplined tools, and procedures that are legally defensible. Design review has become much more widespread in its use and this has required considerable refinement and attention to legal principles.

CHAPTER 3

STRUCTURE OF THE DESIGN REVIEW PROCESS

Beyond basic legal precepts that apply to all land-use development decision making, there is considerable leeway as to exact methods that communities may use to conduct design review. Indeed, a survey of ordinances and procedures of cities and towns across the country reveals many different approaches. There is no single "correct," or even best, way.

One caution, however, is that there is a tendency among planning agencies and legislative bodies to copy what another jurisdiction has done. It is true that examining existing design review programs can provide valuable lessons in how (or how not) to structure and administer this process, and lists of recommended practices can be drawn from such analyses. However, each local government must create procedures and standards that address its specific context.

As long as any adopted process is clear in its application, uses clear and accessible decision-making criteria, and ensures public transparency, courts will generally be satisfied that the test of due process has been met. Conflicts of interest must be avoided.

It is important to note that government-applied design review falls squarely inside the bounds of "quasi-judicial" decisions affecting property. A quasi-judicial process involves an entity such as an appointed board, generally of a public administrative agency, which has procedures resembling those of a court of law or judge. Findings of fact and conclusions are made as part of this process. It is advisable to inform prospective appointees to a design review board of this legal construct, as it is not like sitting on other volunteer commissions.

Because design review is a quasi-judicial decision-making process, there can be no "ex parte" communications. An ex parte communication occurs when a party to a case talks, writes to, or otherwise communicates directly with a judge—or other board members, as in the case of design review boards or commissions—about the issues in the case without the other parties' knowledge. In general, this means any form of communication about a proposal under consideration that is outside the legal record of deliberations. This includes private phone calls, emails, texting, comments on social media, face-to-face conversations, and interviews with the press—in short, any form of communication that could

be viewed as influencing a decision out of the public view and record. All communications should be "on the record" for anyone to be able to view them. Therefore, decision makers cannot be lobbied and cannot discuss the project outside the public venue with anyone—neither proponents nor the general public, nor one another.

These basic legal principles are common to all design review processes. The principal variation in design review from one municipality to another is who is making the decisions—an appointed board, an administrator, or a hybrid of the two.

A design review process comprises six essential elements. Incorporating each of these into a city's process will make it more efficient, clearer, and easier to administer, as well as more likely to survive a challenge if appealed. These essential elements are as follows:

- Triggering Mechanisms: what requires a proposal to be reviewed
- 2. Submittal Requirements: what applicants need to submit for each step
- 3. Preapplication: what occurs prior to formal application
- 4. Review of Proposal: steps involved in design review
- 5. Record of Decision: documentation and notice
- 6. Appeal: administrative appeals

This chapter will examine each of these essential process elements, beginning with triggering mechanisms. But first, it will begin with a brief overview of design review ordinances.

ELEMENTS OF A DESIGN REVIEW ORDINANCE

To establish design review, it is necessary for a local government to adopt code language that defines and describes the

authority, the process, and the criteria used in reviewing proposals and making decisions.

Ordinances establishing a design review process need not be complicated. Chapter 4 provides a detailed look at design standards and guidelines; the following list of typical code content relates to the administrative aspects of design review. Regardless of whether the review body is professional staff, an appointed board, or a hybrid of both, the same elements need to be addressed in the code. These are the main components:

- A statement of intent
- Authority to approve, approve with conditions, or deny
- Applicability/triggers of design review
- Reviewing body: commission, staff, or hybrid
- For a board or commission:
 - composition, terms, who appoints
 - meeting schedule
 - meeting format, including public comment
 - role of chair and staff
 - stages: initial direction, review(s), recommendation
- Application process and submittal requirements
- Form(s) of public notice
- Review process/steps, including public engagement
- Reference to applicable design standards and guidelines in the review
- Record of decision
- Distribution/notification of decision
- Appeals process, including appeals body and who has standing to appeal

One single ordinance could cover all aspects of design review. However, in practice, what typically happens is that parts get placed into different sections of a city code. There might be a section on boards and commissions, so that element is found there. There might be another section just having design standards. And there might be another section on appeals of various types of decisions. This depends on how the jurisdiction structures its code.

The appendix to this report offers excerpts from the code sections for the administrative aspects of design review from the case study cities featured in Chapter 5.

TRIGGERING MECHANISMS

For design review to be set in motion, its effectuating ordinance needs to specify the situations that will trigger its applicability. These situations vary widely from city to city.

It is important for the triggering situation to be carefully considered. Each has different implications for workload, standards, processing time, consideration of property rights, and even political considerations. For example, it is rare for any city to require design review for single-family homes. Aside from the time involved, resistance from residents would be expected.

A thorny issue associated with triggering design review involves renovations and additions. Cities and towns receive many applications for projects that are not entirely new but that modify an existing structure. Because not all standards and guidelines can necessarily be met with partial development, it is necessary for a local government to determine how to address these situations. Some will apply a threshold of dollar amount of construction, above which all standards and guidelines apply. Others apply a percentage of floor area expansion as a threshold. Others will focus the application of standards and guidelines to the area being altered and apply as many as are reasonably possible. Finally, others simply exempt such incremental changes from full design review. There does not appear to be a single, "perfect" solution to this and the direction taken can depend upon local political considerations. In any event, it is important to keep in mind the need to encourage modest investments that can enhance a district or corridor and not attempt to overreach with burdensome costs.

Citywide Requirement

A handful of cities require all or most development to go through some form of review for design compliance. These are often very unusual communities, such as those whose economies depend upon maintaining an established and consistent image to attract tourists. Controlling the appearance of buildings is an economic sustainability tool. Examples include Santa Fe, New Mexico; Newport, Rhode Island; and Leavenworth, Washington (as shown in Figure 2.3, p. 22).

However, requiring all development throughout a city to go through design review is impractical for most cities and towns, as it is costly and time consuming to administer. Moreover, mandating design review throughout a city would require considerable effort in establishing a sound legal rationale to do so.

Specific Zoning Districts

Most cities rely upon their zoning codes to specify where design review is required. It is very common for cities to designate their downtown zones as appropriate for design review. But it may be required in other districts as well. Waterfronts and certain commercial districts are often designated. Typically, these are districts that a city is especially concerned about with respect to quality and character. They possess attributes such as streetscapes, views, landmarks, and boundaries that are highly valued by the community. Design review can ensure that new development respects those qualities and looks at the broader objectives of a collective image, connectivity, and visual coherence.

This approach includes amending the text of an existing zoning district to require design review within that district. This is usually accompanied by the adoption standards and guidelines applicable to that zone. This can be combined with other triggering mechanisms such as size.

The disadvantage is that design review might not be desired or useful in all areas with that zoning designation. This approach also requires an analysis to support it, with an appropriate rationale, public hearings, and a decision. This will involve a determination of how design review will apply to nonconforming structures.

Land-Use Types

Another way to trigger design review is by designated land uses within a particular district or districts. For example, a local government might require design review for all commercial development within a downtown district. This is done when a city is particularly concerned about the effects of a certain type of land use and would require establishing a legally defensible rationale for addressing only certain uses.

While this can be useful for holding certain uses to a higher design standard, it ignores how different uses in the same district interact and contribute to an entire area. Part of the purpose of design review is to create thoughtful development that considers the context and relationships between various types of development. This approach also could be used to target certain uses as being less desirable—a thinly veiled effort to discourage them. This would not likely survive a judicial appeal.

However, for small cities with more limited capacity to conduct design review in an appropriate manner, this approach could be useful. Such cities could require review for uses such as big-box retail development, shopping centers, and hospitals due to their greater impacts on surroundings. For these land uses, size triggers (e.g., floor area or site area) should be considered, rather than a blanket use category.

In Cleveland, the Housing Design Review Subcommittee (a joint committee of the Cleveland Housing Development Office and the Cleveland Planning Commission) reviews all new residential construction projects throughout

the city as well as major renovations to existing residential structures. The subcommittee uses a score sheet with design criteria that include the location of garages and garage doors, building orientation, height, frontages and entryways, windows, and other elements (Cleveland 2016). The design review process is also how the city implements its planning goals for active communities and sustainability. The rationale for the residential design standards, which were enacted in 1995, is to protect the visual character and scale of established residential streets and neighborhoods by encouraging new home construction and major renovations to approximate the existing height, bulk, and setback measurements of houses on the same street and to not detract from the traditional architectural styles that make up Cleveland's oldest neighborhoods.

Size and Height Thresholds

Design review requirements can be triggered by a project's size and height. This approach is focused on capturing larger developments. Such projects have greater impacts on their immediate surroundings and sometimes on the community as a whole. This would require establishing a rationale that addresses how the surroundings have a particular character or importance to justify design review.

In terms of workflow for a city's planning department, most projects are relatively small single buildings, additions to buildings, or renovations. Requiring all these to go through design review can bog down the system, as reviewing many small projects can consume a lot of time. Further, these small projects are often proposed by local businesses or property owners that have limited resources and time to appear at multiple meetings. Larger projects typically have design teams that are accustomed to design review procedures.

A study conducted for the city of Portland, Oregon, found that 20 percent of all projects undergoing design review were relatively small or were minor renovations or additions to existing structures (Portland 2017). Because of this added workload, the entire design review system was getting bogged down and acquiring a bad reputation, particularly in communities of color and among small family-owned businesses and neighborhood business associations. The threshold for requiring design review was raised to exclude the small end of the range for new construction, renovations, and additions. This allowed design review to focus on larger, complex, and more high-impact development.

Floor area, land area, and the number of dwelling units for residential projects are all factors of size triggering additional council review in Chapel Hill, North Carolina (Table 3.1, p. 34).

TABLE 3.1 THRESHOLDS FOR ADDITIONAL REVIEW. **CHAPEL HILL, NORTH CAROLINA**

Thresholds (minimum)	Town Center (TC) 1, 2, & 3 zoning districts	All other zoning districts
Land area	15,000 square feet	5 acres
Floor area	20,000 square feet	100,000 square feet
Dwelling units	35	50

Source: Chapel Hill Code of Ordinances, Appendix A, §4.3.1(b)(1).

Design Overlays

Over the past couple of decades, the application of design overlay districts has become increasingly popular. This allows a city to keep underlying zoning intact for a specified area but to add standards and guidelines. Overlay districts can be applied to portions of zoning districts or overlap multiple districts.

The advantage of this approach is that it allows a finetuning of development quality while not involving a wholesale rezoning of an area. Overlays can be established by text amendments in the code to designate special review areas, rather than a complete rezone. The downside is that the overlays add requirements to the underlying zone, which can cause confusion for some applicants.

Cities must make sure that properties affected by overlays are clearly designated. This is best done through careful GIS mapping. Another strategy is to use a uniform district naming protocol, such as Design Overlay (DO), to make clear where overlay districts are in effect. For example, a Business Commercial (BC) zoning district would be mapped as BC/ DO in the areas where design review applies.

This approach is particularly useful for corridors that might have many different zoning districts along them. It is also valuable for areas along shorelines, or for areas that are especially sensitive with regard to long-standing patterns of development.

Special Districts

The special districts approach has some of the same attributes as overlay districts. However, it involves creating an entirely distinct district that recognizes a special place in the community. This could be a mixed use waterfront area, a heritage area, or an area where a city has devoted investment and incentives to achieve redevelopment. The creation of a special district is sometimes coupled with a special review body made up of people with particular expertise in the type of development within that area.

In Cleveland, there are seven Local Design Review Committees that conduct review of applicable development projects within their designated district boundaries (Cleveland City Planning Commission 2018). The city also requires design review for all new development, including housing, as noted above, both within and outside of the design review districts.

Since 1969, New York City has made liberal use of special districts in all five boroughs for areas such as Little Italy, the Garment District, and Hudson Yards to bring about redevelopment in a more positive and coordinated manner than had previously occurred (New York City Planning 2018). Seattle has a number of special historic districts, including Pioneer Square, Pike Place Market, and the International District (Seattle Department of Neighborhoods 2018). Each has its own review board as well as place-specific review criteria.

Conditional Uses and Special Permits

Conditional uses are those that cities permit if they conform to additional stipulations beyond the base zoning requirements. These applicable conditions are often contained in a chapter for supplemental regulations (also referred to as "use regulations"). In a determination to approve a conditional use, an additional condition might be a requirement for any proposed development to go through design review. Conditional use reviews can be conducted by staff or by a design review commission.

Some zoning ordinances designate certain uses as requiring "special permits." These could involve a staff-level determination or require an approval by planning commission, city council, or another designated body. As is the case with conditional uses, sometimes a special permit includes a requirement for design review.

Planned Unit Developments

Planned unit development (PUD) regulations contain design standards for projects that are required or opt to go through that development review process. PUD ordinances can contain broad-brush design standards for projects that are added to in much greater detail as the application goes through the review process with planning staff. PUDs may also be required to go before a design review commission depending on the project type, location, and other characteristics.

Development Agreements

Some state planning enabling laws allow cities to enter into development agreements, also called concomitant zoning agreements. This is a form of land-use approval in which the city and a private party enter into a contract that describes a project in full detail. As part of such agreements, cities may grant the developer waivers or adjustments to some of the base zoning requirements in exchange for public benefits, such as public open space or contributions to affordable housing programs. The terms of design review, to be conducted by staff or a commission, are described in the agreement.

Development agreements operate as contracts between a project proponent, i.e., a developer, and the local governing body that maintains authority over the project. A typical agreement sets forth the scope of the project in complete detail, including a master plan that must be followed upon approval, with detailed plans for each of the project phases. The agreement provides a guarantee that zoning and other land-use regulations will freeze to the date of the agreement.

From the planning commission and staff standpoint, development agreements enable review and consideration of a large project as a whole rather than dealing individually with zoning, design review, building, and all other required permits. It also can allow for a wider range of conditions for approval, including more detailed design review and the designation of a special entity to review the project design in phases. Finally, the agreement can stipulate the terms of community participation in stakeholder input in the proposed project. The Chapel Hill case study in Chapter 5 describes how the town is using a development agreement—with design standards and guidelines embedded in it—to guide a major redevelopment project.

Institutional and Public Projects

Many cities have made major investments in public infrastructure in recent decades, specifically in the redesign and improvement of streetscapes and major roadway corridors. These efforts reflect widespread local plans and policies that promote transit use, bicycling, and walking as means of everyday transportation while reducing dependence on cars and fossil fuels. These projects leverage private development and redevelopment using public investment in detailed designs for streetscapes. Design standards are enacted for both private development that abuts streets and corridors as well as the elements of the public realm that extend from the building faces on each side of the corridor. Those elements include landscaping, street trees, signage, lighting, sidewalks, curbs, bike lanes, driveways, curb cuts, and road lanes.

For other public projects, design review of new facilities, such as a library or village hall, would be the primary responsibility of the sponsoring agency. There is often a steering committee formed to oversee the project, including the architectural design and the external aspects of the development that affect its surroundings.

One difficulty with reviewing public works projects, as well as parks, is that, given their widely varying natures, it is very difficult to develop decision criteria in advance that can apply broadly. That is why the review of public works projects often is conducted using a different process or review body. However, some cities, such as Austin, Texas, have adopted design review guidelines for all public infrastructure projects. See the case study in Chapter 5 for more details.

Since public projects are budgeted and funded considerably in advance of design, a review body can set forth expectations through instruments such as design charrettes, briefs, and principles that direct the design from the outset. (This differs from review of private projects, where some design work has already been completed by the time a review body sees it for the first time.) The review body works with the sponsoring agency in an ongoing collaborative manner, rather than a reactive manner.

Exemptions from Design Review

Some cities have processes for applicants to apply for an exemption to design review. This is a form of "relief valve" for applicants who believe the construction or renovations they are undertaking are minor and can be completed without negating the intent of the design review requirements that are in effect for the project as a whole. Typically, the staff is tasked with deciding whether to grant the exemption.

In Belvedere, California, for example, applicants can submit a form to request exemption from design review for projects that do not trigger review requirements (Belvedere 2012). The form describes all elements that are subject to design review (e.g., building location, fences, parking areas, and site lighting), followed by elements that are exempt from review (e.g., changes in color to roofs or siding material, changes or additions to previously approved landscaping plans, and "minor changes to previously approved plans, which the City Planner determines do not alter the intent of the approved design").

SUBMITTAL REQUIREMENTS

Cities commonly include a list of documentation required for design review in their code. The list typically begins with what the building official requires: site plan, floor plans, building elevations, sections, grading plan, landscape plan, etc. However, design review must also consider the surrounding context. Additional documents required should include:

- Vicinity plan—showing the site and at least one block in every direction so that is possible to see development in the vicinity
- Building footprint plans or aerial photos—now easily obtained by GIS and Google Maps
- Street views—original photos or Streetview from Google
- An analysis of the context by the design team, with text and annotated photos

The city's types of requirements and timing for design review have a huge impact on how the process will proceed and the effect it will have on the design of a project. The city and the applicant should communicate as early as possible in the design process, ideally before substantial decisions are made. Timelines for submittal and reviews should be explained at preapplication meetings. City agencies and other reviewing bodies should hold themselves to review schedules; otherwise, the impact on applicants can be expensive.

It is useful to craft a design review process that unfolds along with the evolution of a design rather than requiring a final design at the initial stage of design review. Trying to make significant changes following a finished design invites serious pushback, as by then many parties on the development side have spent considerable time and money to develop the design. Furthermore, requiring a final design upfront also forces a development team to make premature decisions about aspects of the design such as materials and details.

Designers use a four-phase process that typically occurs over a period of six months to a year. These phases are:

Site Analysis and Development Program (5–10 percent design)

This phase evaluates the site attributes, such as size, shape, zoning, topography, access, views, soil conditions, etc., and tests how a desired type and quantity of use might fit onto the site using rough footprints and computer models such as SketchUp (Figure 3.1).

2. Schematic/Conceptual Design (30–40 percent design) This phase includes developing and comparing alternative massing diagrams and narrows the possibilities to one or two for refinement (Figure 3.2). The basic form, orientation, layout, access, and distribution of parking result with a general

idea of the arrangement of interior spaces and the exterior envelope. A general concept for the site and landscape design is also created.

3. Design Development (75–90 percent design)

This phase looks at the design of building exteriors, including windows and cladding, exterior spaces, parking layout, loading and trash, entrances and lobbies, detailed floor plans, and structural and mechanical systems (Figure 3.3).

4. Construction Documents (100 percent design)

These are the complete and detailed plans and specifications that allow a building to receive building permits and move on to construction. In this phase, making major changes is very expensive, as they ripple throughout the design and have serious cost implications. This phase should follow a design review decision, but some developers proceed even before a decision, thereby assuming some risk.

It would be highly beneficial to all parties if cities were to organize their review to match this progression. To help shape the design of a project, submittal materials should be tailored to each step, so that the design review process can work cooperatively with the design process. The following breaks down submittals by each phase:

1. Site Analysis and Development Program

This should be the point of first contact between the agency and the development team, also called a preapplication meet-



Figure 3.1. Example of the site analysis phase of design (Walker Macy)

ing. The discussion should be mainly about the site, zoning, standards, development objectives, and context. No design should be expected at this phase to allow for as much flexibility as possible.

Documents required:

- Map of development site, showing surroundings for a block in each direction
- Statement of development program and objectives
- Preliminary building footprint(s), with options
- Photos of site and area around it, annotated with comments
- Basic applicable zoning regulations, flagging important design standards and guidelines
- Indication of any issues

2. Schematic/Conceptual Design

In this phase, the project should receive a first formal review by staff or the board. This phase should require single-line site plans, floor plans, elevations, and perhaps a general landscape concept. This allows plenty of room for discussion. Documents required:

- Site plan, dimensioned, with a graphic scale and north arrow
- Preliminary elevations
- Preliminary cross-sections through site and building
- Preliminary landscape plan
- 3-D digital model showing proposal and adjacent buildings (rough massing)

3. Design Development

In this phase, the project should receive a second formal review by staff or the board. This phase should involve significantly more detail, including renderings of the building set into its actual context. The documentation required will vary with the size and complexity of each project. Exceptions to items may be allowed at the outset for simple projects, or the applicant may choose to provide additional materials, such as physical or digital models, to help communicate design intent. Documents required:

- Rendered site plan
- Landscape plan, with materials indicated
- Floor plans
- Elevations
- Cross sections
- Facade facing street at a scale of at least one-quarter inch to one foot
- Details of entry area, public spaces, walkways, common areas
- Preliminary proposed materials and colors
- Rendering(s)
- Optional: photo montage of proposed development in its context

At the conclusion of this step, a design review decision should be made. While all the documents for each phase should be included in the project file, the record of the decision should include attachments showing the final approved design.



Figure 3.2. Example of the schematic/conceptual phase of design (Walker Macy)



Figure 3.3. Examples of the design development phase of design (Walker Macy)

Construction Documents

By this point design review should have been completed, and the project would be receiving its review for a building permit. However, the planning staff should check the construction drawings to see if they match the approved design and confirm that any conditions have been met. This is critical to ensure compliance, as it is extremely difficult to seek corrections after this point.

It is helpful to have an open-ended ability to ask for more information on certain subjects. A soils/structural analysis might be needed for a steep site. An urban forester's report might be useful for a large landmark tree, or a historical analysis might be required because an older structure is involved. But this should be used sparingly, when there truly is an issue.

All documents that cities require for design review should be listed in the code. Developers and designers should not find out about an additional requirement at the counter when they are about to submit a set of plans. Providing a checklist of document requirements as part of the application packet or a guidance document helps make the process clear and understandable.

Note that the above lists of required documents include no mention of physical models. They could be provided as an assist, but certainly no models should be provided during the first two phases. An exception to this would be very conceptual, easily changed "study models." This could be provided in the second phase to show an evolution of design thinking and issues such as relationships to adjacent structures or public spaces, access alternatives, and overall massing of floor area. Digital technology is an important tool in this process; see the sidebar on p. 40.

The entire idea of the design review process is to expose the various steps of design to scrutiny and discussion. Most good designers go through a rigorous examination of various options during the design process. Exposure of thinking during the design process can encourage better designs as expectations are elevated for more thoughtful work.

Exposing the design process for a project to scrutiny might require education of the local development community if it is used to submitting more finished designs. This can be done through manuals posted online or by providing video or in-person tutorials. Seminars can also be offered in how to navigate a city's design review process; they are particularly useful for development teams from out of the area that may not be familiar with the steps and submittals.

PREAPPLICATION

A preapplication meeting between the developer and the municipality prior to the formal submission of a project for review is immensely useful to all parties. This meeting identifies issues early on. The development team can convey the essence of the project so reviewers can be better prepared when they see the application. It can give the development team an early indication of "red flags" before they commit to an expensive design process.

Virtually all cities require a preapplication meeting for large projects. The definition of "large" will differ with each community. A possible threshold could be a site area greater than 20,000 square feet or a building size greater than 10,000 square feet. But thresholds could be different depending on the design review workload and available staff time.

Sometimes this can involve an early meeting with a review board, not merely staff. This meeting is usually offered as a free service and is "off the books." No materials are kept on file, minutes are not kept-it is merely a conversation. Both Seattle and Portland, Oregon, have this step embedded in their processes. They view it as a way for the review body to give very early guidance for a project from the outset. The applicant can also get a sense if there are any problematic aspects of the proposal.

Portland's Building Services Department offers applicants Design Advice Requests (DARs). These are voluntary opportunities for applicants to meet with the city's design commission to hear its feedback on early schematic designs and to get comments about specific site and program conditions. The city strongly recommends that applicants schedule a DAR meeting early in the project schedule and notes that for large and complicated cases, multiple DAR meetings are often appropriate. According to the department's website, appropriate topics for a DAR may include the following (City of Portland Design Commission 2016):

- Massing options
- Site organization
- Active ground level uses and transparency
- Parking and loading systems
- Circulation routes
- Landscape concept
- Utilities
- Preliminary material options
- Approach to public art
- Modifications, adjustments, exceptions, FAR bonus/ transfer, and bonus height requests under consideration

During the preapplication time frame, developers may opt to meet informally with neighborhood groups to describe the proposed development. While such meetings are not commonly required, cities in which neighborhood groups are traditionally active stakeholders should encourage applicants to reach out to them early on. These meetings help to get all parties involved to start a conversation about the project. City staff does not have to be involved at this stage.

These discussions, if managed well, can help all parties involved. Some development teams have reported they find this step useful and try to accommodate comments they hear at this early stage. If neighborhood groups are brought on board early in the process, they may be more likely to support the project during the formal review. A few cities are considering making this kind of contact mandatory.

REVIEW OF PROPOSAL

Municipalities vary in terms of the exact procedures they follow when reviewing applications for development approval. Generally, the application process formally begins when the applicant submits a complete application, including all required forms, checklists, signatures, narrative descriptions, renderings, and drawings. The planning department is responsible for making a complete list of all required documents available both in the office and on its website. All assigned fees for development review are typically collected at the time the application is submitted.

Checking Application for Completeness

After receiving the application, the first order of business for development review staff is to check the application for completeness. Staff can use a checklist of application items similar to what the applicant used to compile the submittal.

A checklist for completeness should include at least the following:

- Application form(s) fully completed
- Signed approval by property owner or authorized representative
- All required drawings and site plans for the initial review
- Survey and title report
- Preliminary environmental assessment, if required
- Labels for mailed notices
- Intention to erect a public notification sign on the property
- Design review fee payment

The ordinance or guidance documents should indicate the number of days within which the city will notify the applicant that the application is complete. This decision does not use design judgment, but merely determines whether all the documentation required is in the submittal and meets requirements. If the application is not complete it should be sent back with a list of deficiencies. The applicant can resubmit the full application once the missing items have been added.

Coordination With Other Departments and Agencies

Design review, like other forms of development permitting, requires that different agencies coordinate their various reviews. Because design review is about far more than merely the form and appearance of a building, there are implications involving street and sidewalks, connections to parks and schools, and even fire prevention issues. Often other agencies at the county or state level will have some interest. The city leading the design review process must devise a way to collect comments and resolve them internally.

A planning agency should develop a carefully structured process for collecting and reconciling comments from other departments. If the applicants have to visit each department themselves, they will inevitably come across conflicting directions. The lead design review staff person should be responsible for consolidating internal comments and resolving conflicts and then providing a comment letter to the applicant.

Most planning agencies have regularly scheduled development review meetings in which representatives of all relevant agencies weigh in with comments on an application. For complex projects these face-to-face meetings are the best opportunity to get thorny issues resolved. Additional comments and missing information that remain unresolved after such meetings can be supplied to the designated staff member by a given deadline.

The staff member overseeing the design review process should be responsible for notifying the applicant and all reviewing agencies of meeting dates and review deadlines (along with scheduled reminders) for the internal comment period. Everyone involved in design review must be willing to organize their resources and staffing to move a project along. Providing key information late in the process is what gives local governments a bad name.

Public Notice of Application

Design review is a process that allows the public to have input in the decision-making process in a manner that addresses the immediate matter at hand but not broader issues that are

USE OF DIGITAL TECHNOLOGY IN DESIGN REVIEW

The world has changed considerably since the initial PAS Report on this subiect was published in 1995. The availability, use, and cost effectiveness of digital drawings has advanced dramatically. Digital tools are now used by everyone in the design professions; they are no longer just a method of presentation used by well-heeled development and design firms. Some of the most commonly used applications are Sketchup (www.sketchup.com), Revit (www.autodesk.com/products/revit-family/overview), and Rhinoceros (www.rhino3d .com). Design software is continually improving and new products are introduced frequently.

One of the key advantages to digital technology is that it allows changes to drawings to be made very guickly. It used to be that changing one item might have a ripple effect throughout that would have unforeseen cost implications elsewhere. Now changes are instantly reflected in all elements of a design and it is possible to see the consequences.

Furthermore, digital technology makes it easy to visualize a proposed project. One difficulty in reviewing drawings is that some people do not have the training to interpret them. For example, it can be difficult for people to understand a drawing of a building elevation, which is a two-dimensional drawing of a three-dimensional object. In real life, buildings are seen in three dimensions and rarely in elevation. There are many relatively low-cost digital programs that allow a proposed structure to be viewed in its proposed context. Typically, these are fixed images; moving video renderings are possible but still costly.

On the other hand, there is a downside to this technological advancement.

Over time, fewer and fewer design professionals have learned the skills associated with quick hand sketches. Everything produced looks like a finished, fixed drawing. And sometime the forest is missed for the trees, as everything on the drawing is given equal weight. Handdrawn sketches can still be valuable, especially when it comes to discussing modifications to a design.

Finally, there are sophisticated programs that can make a plain building appear more attractive in a rendering than it may in fact be. That is why a variety of visual materials and representations should be required. An elaborate rendering is, by its nature, more valuable for marketing purposes than for objective review. While a good rendering is certainly fine, it is also important to have drawings that convey the basic attributes of the proposal, without distracting imagery.

not part of the review, such as the underlying zoning requirements. To achieve this, the public must receive adequate notice of impending decisions and of deadlines by which questions and input must be received. There are several methods of notification used by local governments to achieve this, some of which are more effective than others.

- Newspaper notices. In many jurisdictions this is still the legal method of providing notice of imminent government actions, but this is fast becoming an outdated notion. Few people read journalism in print any more, much less the back section with notices. Relying on this, however legal it might be, would not be fair to the public.
- Posting of property. Even in a world where planning department websites post notices, agenda packets, and applicant-provided drawings and data about proposed projects, there is no substitute for a sign posted on the actual site. Municipalities should require applicants to erect and maintain one or more signs on the subject property to provide notice to neighbors of the pending design review or zoning actions. The city can provide a sign template for the applicant to follow. The sign should name the project, provide the address and contact information, and summarize the proposal with a sentence and some basic data, such as number of dwelling units, square footage, height, uses, and other information. The date, time, and location of upcoming public meetings or hearings should also be on the sign. In the age of rampant graffiti and tagging, these signs can be easily vandalized; an additional specification might be to use a clear plastic covering that can be cleaned or replaced. Signs should be four by four feet or four by eight feet in size. A common type of notice posted on a property regarding an impending action is a letter-size sheet. However, this is sometimes insufficient to attract the attention of the public. Relying upon this form can lead to complaints of inadequate public notice.
- Mailings. The applicant should provide mailing labels for residents within a specified distance from the site, typically within the range of 300 to 400 feet, or about a city block length. Beyond that, the numbers increase exponentially and mailings become impractical and costly. The mailings should be targeted beyond property owners to include renters. Senders can address notices to "Occupant" or "Box Holder," and the post office can simply include such notices as part of their deliveries. The city can mail them or require proof of mailing from the applicant.
- Standing mailing lists. Many cities keep mailing lists for

organized neighborhood associations, civic groups, chambers, merchant associations, and other interested parties to receive automatic notices of an impending design review and other decisions. These methods can help reach commercial establishments and nonprofits that often are, unintentionally, excluded from public processes. Groups can be invited to be included by providing the city with some basic information, such as tax status, organizational structure, and membership data, to ensure they are authentic civic groups. Since these entities change from time to time, or change locations, the list should be regularly weeded and refreshed.

Websites. This is a necessity. Staff can post a running list of projects and the permits being sought, a brief description, and the date of a decision or appeal period. City websites can have a public notice link, with the title of the proposed project and the action in question in the link. Many residents now rely on this way of getting information to stay informed about changes in their communities. However, there are still many people who do not use computers who would want to provide input on a project, so this means is not sufficient by itself.

Beyond these standard approaches there are further methods of getting the word out. Neighborhood newsletters, including online versions, can be good options. Posting notices at libraries, community centers, kiosks, and coffee shops is another strategy.

Public Engagement

Public engagement in the design review process differs depending on whether a community has adopted the professional staff model or the board/commission model of design review (see Chapter 1 for descriptions of these different models).

Public Engagement With Staff Review

The professional staff model of design review involves a series of conversations between staff members in the planning department, between staff members in different departments, between the staff and the development team, and between the staff and the public. There are typically no hearings and no public meetings: public comments are received by mail (or email) and considered in the review. Communications between parties is done through design review staff, who act as intermediaries.

The advantage of this method is that the design review staff can have multiple conversations with the development team as the project progresses and revisions are simple and

expeditious. Ideally, at least, both groups are concentrating on resolving issues and getting the project to a stage where the applicant is prepared to apply for a building permit. The dominant mode is "getting to yes." Rarely does the staff feel like it must deny a project, but sometimes it is necessary. The ability to say no allows for a better yes.

A downside of this "behind the scenes" method is that it can make neighborhood groups suspicious that the staff favors the developers and has not given sufficient weight to neighbors' concerns. At the very least, neighborhood groups do not feel they are on an equal footing with the developer. With this method, it is useful to remind participants that this is a permitting process, not a legislative process. If private property is involved, there are no votes or petitions on development projects. It may need to be explained—repeatedly—that the best point of interaction with development is when the laws are being considered, not individual projects. But, admittedly, that is difficult to say to a heated opponent.

In design review administered by professional staff, public comment is expected to be given by letter. Comments that are phoned in also need to be made part of the public record, with attribution. It is possible that some jurisdictions are experimenting with using electronic means of providing comments. It will be interesting to see how those are treated in appeals. But systems are evolving and there could eventually be a tamperproof method.

Public Engagement With Design Review Board or Commission

In the other scenario—the appointed citizen board or commission model—the review process is quite different. This model almost always employs public meetings or formal hearings. There is not a single correct way, as long as comments are on the record and attributed.

Since it is not reasonable to expect volunteer citizens to meet all the time, the board's exposure to a project is limited to a handful of meetings, ranging from one to as many as five or six. The longer a project stays on the docket without a vote or decision, the greater the frustration the applicant may experience, and the complexity goes up from there as people's calendars fill up and projects are delayed over months. Meetings may be cancelled for a variety of reasons, and if there is not a quorum, no action can be taken. The process can be messy and strung out over time, which can create havoc with the scheduling of progress by the applicant's design and development team. On the other hand, neighborhood groups and individuals get their say.

These hearings are not intended to be de novo hearings on the underlying zoning; that kind of testimony should be cut off before it begins. A good idea is to remind attendees that because the board or commission has no ability to change the law, it will not hear comments on density, height, parking requirements, or size of a project; however, all comments regarding context, design, materials, connections, frontage relationships, and other physical issues are welcome. Nor should a board take testimony regarding traffic, since a design review board has no authority to impose traffic management or vehicle use limitations. It is also wise to limit comments to three minutes per person, and to set time limits for applicants and the board as well. This sets some simple ground rules of behavior.

In this version of design review, the role of the chair is key. That person must not only explain the rules, but must guide the discussion and focus it; achieve consensus, if not a clear vote; rein in other board members who go adrift in comments; and not only keep the peace but keep the meeting moving along (staff should support with timekeeping). For this reason, it is important for chairs to receive special training in managing meetings. All board members should receive regular training, with instruction by the city attorney that they are part of a quasi-judicial process. Ex parte communication of any sort, even just showing up at a protest meeting, can jeopardize a decision, as discussed in the beginning of this chapter. The rule of law is paramount. Board members are acting somewhat like judges in this role and judges cannot be lobbied.

In some appeals, decisions have been overturned by a court when someone in a decision-making body violated these legal principles. Examples include not disclosing that the member received calls at home from people protesting the project and discussing concerns. Or, conversely, a board member is quoted in the newspaper expressing support for a project prior to a decision. This is serious business, not unlike being on a jury. Vetting people being considered for appointment to a design review board should be meticulous. Appointed members must be fully trained on their legal obligations.

Timelines

One problematic aspect of design review is that without boundaries, it can be an open-ended process. Very large projects may take as long as 18 months to go through design review and all other permitted phases. The time involved with conducting a review and making a decision has a direct effect on when a project can enter the marketplace. If a project misses a window in the market, the consequences are significant.

A city should work with its local development community to determine a reasonable time frame for design review. Generally, a well-managed design review for a freestanding, single building with a few stories should be able to be completed in less than three months. Reviews of high-rise buildings or multiple buildings on a site should be able to be completed within six months. There might an occasional outlier, such as a site with many acres and multiple phases that could require a longer time.

Expected timelines can be determined by looking at past history of reviews. If a city is newly considering adopting design review, staff could reach out to other cities of similar size and development types for their experience.

Some cities have set time limits in their code. The design review ordinance for the city of Arcata, California, requires the commission "to act upon each application within two meetings or 30 days, whichever comes later, from the first consideration of the proposal, unless the applicant consents to further continuances" (Arcata 2018).

However, there are many aspects of a review process that are not within the city's control. For example, if something needs to go back to the applicant for revision, there is no control on how long that might take. For this reason, legally imposed time limits often have a "time clock." Each revision period turns off the clock, and the clock is turned back on once the revised materials are submitted.

One technique that smaller cities use is to contract out the technical design review portion to a consultant, usually a licensed architect. This is common when an agency has very limited staff and a workload that prevents an expeditious review of complex projects. The cost of this contract is passed on to the applicant through design review fees.

It is also a good idea to place expiration dates on design review approvals. Standards and codes change over time, and if construction of an approved project is significantly delayed, it may no longer comply with new standards. Five years is a reasonable maximum period; after that, the approval expires and the applicant must start over.

Review Criteria

The two main types of criteria used for making design review decisions are design standards and design guidelines. These are used by the decision maker, whether a board or administrator, to evaluate the project. The former are quantitative and involve little or no flexibility; the latter are qualitative and can offer more flexibility with regard to meeting the intent. Chapter 4 offers a detailed discussion of both of these tools.

Sometimes, certain standards or guidelines are identified as being the most critical for a given project and location. The review involves determining how each one is met and whether modifications to the design are warranted to ensure compliance.

Occasionally other criteria can be referenced, such as specific comprehensive plan policies. However, generally these are integrated into the language of the design standards and design guidelines. The standards and guidelines are intended to make clear those subjects that the review will focus on, so that the applicant, the reviewing body, and the public can know what is being reviewed.

For design review to work effectively, general policies should support the more specific tools, demonstrating a clear nexus that can be seen by courts should there be an appeal. All standards or guidelines should be able to be traced back to an underlying policy. And it should go without saying that the regulatory tools must be consistent with policies.

RECORD OF DECISION

Regardless of who makes the final decision—a board (or commission) or department head—there must be a record of the decision that includes findings of fact and conclusions.

A report with recommendations should include a description of the proposal, an explanation of how it fits the design standards and guidelines (or not), and any conditions of approval. It would also be useful to summarize comments from the public and how they have been responded to (or not). This record is vitally important in the event of an appeal, as the appellate body will reply upon this record to determine of there were errors of fact or procedure.

This report need not be lengthy. Depending on the size and the complexity of the project, it might range between 5 and 20 pages. It is best to be brief. If a project complies with standards, one need only cite the standard, not do a detailed analysis. On the other hand, if it does not meet the standards and conditions are imposed, or denial is recommended, it is necessary to be specific. It would be further useful to show a nexus with applicable policies. The effort should ensure that the decision is defensible.

In the professional staff review model, the report is typically written by a staff manager, reviewed by a staff person with a legal background, and signed by the department director. This method has become increasingly common, as it reduces appeals due to errors or oversight and it follows a consistent format and reasoning.

In the board or commission model, it is most common for staff to write up an interpretation of the commission's findings, though in some communities the commission members write the report. The commission reviews the draft, issues any corrections, and approves it. This could be a matter of formalizing and organizing minutes. Such reports would benefit from a review by the city attorney's office to make sure that the decision and rationale are defensible.

Many smaller and midsize projects will involve similar issues and applicable standards. A department could develop a template that allows a staff person to check boxes or fill in blanks. This can expedite the simpler reviews. But for larger, more complicated, and potentially contentious projects, a thorough analysis is advisable to help make the decision defensible if it is appealed.

Decision

The actual decision can be brief. It could be simply a design review approval. However, many decisions will include a series of conditions following the approval, if nothing else highlighting the subsequent steps such as filing the report with the county assessor (to be attached to the deed) or meet conditions imposed by the fire marshal. These can be pro forma conditions, listed upfront automatically.

Conditions involving design changes are another matter. It is not uncommon for some minor issues to be unresolved by the time of the design review decision. For example, specifying the exact species of a tree could be delayed until the building permit stage. But it would be unwise to have a long list of deferred issues with conditions attached. This indicates that the review was not thorough or the decision was rushed. Deferring major items to a later point in the process puts unnecessary pressure on the agency. It is much better to take the time to resolve the issues during the review.

Most design review ordinances give the decision-making body the authority to "approve, approve with conditions, or deny" a proposal. Most of the time, the middle course is followed. However, occasionally it is necessary to deny a proposal. This is a serious decision and can have political repercussions. This authority should be used very sparingly. Denial should be reserved for cases where it can be documented that the development team was not willing to make changes to the proposed project so that it would comply with the standards and guidelines.

Notice of Decision

Every city has its own way of legally providing notice for a permit or decision. The precise method is often specified in the general municipal code or in the code authorizing design review. The content is the final decision with conditions, if any. This should be sent to the applicant, the various people who sent in comments, and any other agencies that have review or permitting authority. The property itself need not be posted.

A key element in the notice is to indicate an appeal period and with whom the appeal would be filed. Many cities wait until the appeal period has been exhausted to issue any subsequent permits. Some will allow building permit submittals to be reviewed with the risk taken by the applicant in case there is an appeal. An appeal that is filed in a timely manner will usually stop any further processing.

ADMINISTRATIVE APPEALS

A key piece of the design review process is allowing for an appeal of the decision, either by the applicant or another party with legal standing. Legal standing can vary for different jurisdictions. Some places allow anyone to have standing. Others have narrowed it to people who participated in the review process by either being an applicant or a party who provided comment. Design review ordinances should make this clear.

It is important to have this step prior to a court appeal; the judge will always want to know if administrative appeals have been exhausted. Appeals of design review decisions can be heard by any one of several parties.

- City Council. It is common for a city council to be the appeals body. However, having a legislative body whose members likely have little or no training in design oversee the appeals process can lead to problems in understanding the substantive issues raised during an appeal. In addition, council members in the role of an appeals body cannot have ex parte communication. This limitation can cause problems for the constituents of council members as they are used to free access, and may require the recusal of council members or at least a declaration of the nature of communications. Another downside is that appeals can take time away from other city business. Testimony is taken with witnesses (which can consume many hours) and a record must be kept in case of further appeals. Citizens also sometimes view appeals as a kind of plebiscite on the project and orchestrate big turnouts of opponents. Unless carefully managed by the city attorney, appeals hearings can be very contentious.
- Planning Commission. This is a reasonable model, although planning commissions often have more than

enough workload than to take on appeals. Planning commission sometimes have members with backgrounds in design or development. But if that is not the case, it can be difficult for a body used to discussing policies and programs to understand the detailed aspects of codes, standards, and guidelines.

- Board of Zoning Appeals. Some cities use their boards of zoning appeals for design review appeals. The downside is that BZAs do not always have members who are trained in the design professions and they may struggle with design questions.
- **Hearing Examiner.** A hearing examiner is similar to a zoning judge; in this regard, this approach is a continuation of the quasi-judicial process. The position is appointed by the mayor, city manager, or city council and is usually filled by an attorney with a planning background or a planner with a legal background. Hearing examiners conduct proceedings almost exactly like courts. They take testimony only from witnesses indicated in advance by the city, the appellant, or the applicant. Cross-examination is allowed. Materials are marked as evidence. Rules of law and precedents are followed. Examiners can dismiss cases out of hand as being unsubstantiated. They can also demand that the parties narrow the issues down to a handful; a shotgun approach does not work. In an appeal, the examiner gives weight to the city's process and documentation. He or she is not determining whether people object to a project but whether the city has made a procedural or substantive error in applying its adopted standards.

Of the various options, the hearing examiner system almost completely removes politics from the picture. This can sometimes please a city council as they are spared meetings consumed by hours of testimony and rancorous audiences. Developers prefer this process because it is more objective and measured, as well as apolitical. Neighborhood groups often don't like it, as it does no good to show up at an examiner hearing with a big crowd and a petition in hand.

It should be noted that there are some unusual ways of hearing appeals in some states. Oregon, for example, uses a state board called the Land Use Board of Appeals (Oregon 2018).

In any of these methods, there can be continued appeals to the courts. And at that juncture, the expenses and time involved for all parties increases significantly. If a case goes beyond a local appeal, the first judicial level is the county trial court (or superior court). Most judicial appeals stop at this level. These courts will not hear a case until administrative

appeals at the local jurisdiction have been exhausted. Occasionally, design review cases go all the way to the state level, though this been exceedingly rare, as the limited number of cases discussed in Chapter 2 indicates.

CONCLUSION

As with any regulatory tool, design review has evolved and matured as it has seen more widespread use. It has become more orderly, methodical, and consistent in its structure and application. The techniques described in this section are intended to equip cities with the means to ensure that design review meets the tests of other regulations—fairness, public transparency, and objectivity. Implemented thoughtfully, design review can be an effective way to help guide the livability, quality, and character of communities.

CHAPTER 4

DESIGN STANDARDS AND DESIGN GUIDELINES

Design review is based on a set of criteria that are adopted and implemented as either standards or guidelines. These two terms have resulted in considerable confusion in many quarters.

Design standards are fixed, quantitative measures of design attributes. They include numbers, dimensions, and precise wording that result in a narrow range of outcomes. They are mandatory. Design guidelines are flexible, qualitative measures of design attributes. They rely upon descriptive language that embraces a broad range of outcomes. They may or may not be mandatory. Both are typically displayed in a combination of illustrations, diagrams, photos, and text.

Design review processes can use a combination of standards and guidelines. Standards should be codified in the zoning or development code, while guidelines can be published in a separate document and referred to in the code. The local legislative body should formally adopt both design standards and design guidelines. Design standards are adopted by ordinance, while design guidelines may be adopted by ordinance or resolution. In some communities, design guidelines may not be adopted legislatively, but many land-use attorneys maintain that unless design guidelines are adopted in some manner by the legislative body, they have little effect.

Table 4.1 provides a comparison of these tools. The sidebar at the end of this chapter describes how to create design standards and guidelines; keeping these categories and the attributes listed in mind during the process will help frame the language in a manner that allows for better administration.

It is worth pointing out the distinction between ministerial standards and discretionary guidelines. To make an analogy, an example of a standard might be, "The maximum speed limit shall be 65 mph." This is clear, measurable, and not arguable. A guideline allows for judgment to be applied; for example, "Vehicles must be driven within safe limits given the conditions of the road." The first exhibits specificity, the second is more about sound judgment. Both approaches can be useful but they are not interchangeable. Legally, ministerial actions call for the application of objective, measurable criteria that leave very little room for different interpretations.

It might be tempting for some planners to want to only use design standards. Objective requirements eliminate arguments with applicants. But design review should be about collaboration, cooperation, and a mutual desire to arrive at a good outcome. It is not about producing cookie-cutter solutions. The process requires a professional attitude of respect and understanding and not merely a mechanical exercise of applying codes. "The code says . . . " is not a positive way to engage in a collaborative effort.

More importantly, neither urban design nor architecture should be subject to templates. Thousands of books have been written about all aspects of design and there are few hard and

TABLE 4.1. COMPARISON OF DESIGN STANDARDS AND DESIGN GUIDELINES

Characteristic	Standards	Guidelines
Required?	Mandatory use	Mandatory consideration
Flexibility	Relatively little	Considerable
Intent	Specific	General
Descriptions	Quantitative/ Numeric	Qualitative/ Performance
Verb Used	"Shall"	"Should"
Application	Objective	Subjective
Decision	Ministerial	Discretionary
Outcomes	Predictable	Wide variation
Documentation	In ordinance	Guidance document
Legislative	Adopted by ordinance	Adopted by ordinance or resolution

Source: Authors

fast rules. Indeed, design is a subject that lends itself to debate; design review is one embodiment of the democratic notion of civil discourse.

DESIGN STANDARDS

Having specific design standards is useful to ensure that development results are consistent and predicable. But the number of such standards should be fairly limited, addressing the most critically important aspects of a corridor, a district, or a neighborhood. Examples include:

Street and Sidewalk Design

- · Connectivity of streets and sidewalks
- Traffic calming and bicycle facilities
- Transit access
- Sidewalk "zones" for planting and storefront activities
- Street trees and other plantings

Site Design

- Pedestrian connections to public sidewalks
- Pedestrian lighting
- Location of parking
- Landscaping of parking lots
- Screening trash areas

Building Design

- Weather protection over sidewalks
- Visible entrances to buildings
- Transparency at ground floor
- Concealing mechanical equipment
- Upper-level stepbacks

Although standards should be written to be objectively administered, they can have internal choices that allow for some degree of variation. A "menu" approach can allow for choice, allowing the design team to craft their own combination of elements. For example, a design standard addressing "Visible Building Entrances" using a menu of options might look like the following:

Visible Building Entrances

Intent: The primary entrance to a building shall be visually prominent from a public street.

Standard: Of the following methods to achieve this intent, at least three of the following shall be used:

· Recessed facade

- Projecting facade
- Raised canopy
- Taller door dimensions
- Double doors (or revolving doors)
- Lighting fixtures flanking the entry
- Steps or stoops
- Change in materials

In this approach, it is sometimes useful to maintain a catalog of design features that would meet these terms. It is also always useful to include a glossary of definitions.

To add an element of potential creativity, cities may add a choice to the list of "an element chosen by the designer to achieve the intent." This allows for a creative idea not imagined by the writer of the standard. Sometimes designers come up with something unexpected. If possible, standards should try to allow for—or at least not discourage—more innovative design approaches. The reviewing body is merely responsible for ensuring that standards are met and design elements used in the project meet requirements.

Content of Standards

A jurisdiction should reserve design standards for those aspects of site and building design where it truly wants to see specific outcomes. It is a matter of finding an appropriate balance between quantitative elements and qualitative elements.

Keep the set of standards to a relatively small number that are the most important subjects to address. The longer the list of standards, the more designers will be restricted in being able to develop creative solutions. Moreover, the longer the list of design standards to comply with, the less manageable the process becomes for both the design team and the reviewing body. It is simply difficult to keep in mind that many directives. Long sets of standards may have overlapping or sometimes even conflicting language. It is better to focus on the items that are truly important to a given setting than attempting to cover every single detail.

Within the scope of design review, standards can be organized into three to four categories. These should be laid out from the broad to the specific and in a manner that reflects the design process, starting with the larger context: for example, street and sidewalk design, site design, and building design, as indicated above. Some communities also address signage within their design standards.

For each of these subjects, it is probably best to keep the number of standards to somewhere in the range of five to 10. Some subjects (such as site design) might have a number toward the upper end of the range because of the complexi-

ties of the surroundings. Others, such as sign design, might have fewer standards.

The total number of standards should fall into the range of 30 to 40 for any given district or corridor. That is a manageable number that can be discussed in reviews, regardless of who the review body is. More than that and the entire process can seem burdened by a plethora of directions that give a design review process the reputation of being difficult to navigate.

Record of Interpretations

Regardless of how well-crafted standards are, there will inevitably be situations that require interpretations by the decision-making body. There are also frequently circumstances that, if not unique, were not anticipated. This will require a disciplined form of application so that there is a precedent that can be applied in other similar cases. To have varying interpretations of a single rule can create havoc in the development community going forward.

An agency conducting design review should keep a file of interpretations. Legal staff should be asked to review and approve each one. Interpretations should be maintained on the agency's website, filed according to subject matter, for people to see what has been decided previously.

Illustrating Design Standards

Graphics are very often useful to help explain a standard. An important rule, however, is "the simpler the better." Keep the information to a few key dimensions, such as the minimum height or width of a canopy, or the various zones within a sidewalk. Graphics should be line drawings that can easily be readable if a page is scanned or copied.

Graphics should illustrate the written standards, not add new information. The written standard is always the rule, and graphics should never convey information that conflicts or muddies the clarity of the standard. The use of graphics from other cities should be avoided, as some standards are tailored to the particular circumstances, history, or patterns of a place and may not be transferable.

Another approach to illustrating design standards is to use photographic examples from built projects. First, this is hard evidence that other developments have achieved the standard. In addition, multiple examples demonstrate that there are different ways of achieving it. Examples should be drawn where possible from the community itself, or from other nearby communities. Architectural forms, details, finishes, materials, and even colors are often regionally specific.

However, be careful that an illustration does not unintentionally violate another standard. Also, be sure to periodically freshen up examples, as building designs can become dated over time. If the standards are included within an adopted code, it is difficult to include photo examples in a standard codified publication. One alternative is to maintain a website or electronic file of numerous examples of a built result of each standard.

Departures or Deviations from the Standard

Variances are not typically part of a design review process. These are exemptions from codes, as authorized under state statutes. Variances can be granted when it is difficult for a property owner to comply with numeric requirements, such as setbacks, due to a situation not under the control of the owner and unique to the property in question. An example would be a triangular lot that, if all setbacks were applied, would have no practical area left for a building.

Many cities include within their design review process a possibility of receiving a "departure" or "deviation" from a standard. This request is specifically flagged in an application. The test is usually whether the proposed design feature meets the intent in an equal or better way than the precise meaning of the standard. An example might be a standard that calls for an upper-level stepback of 10 feet above a height of 50 feet. A departure might be given for a stepback of 15 feet at a height of 60 feet. Some jurisdictions consider departures as a matter of course, to encourage better design. Others do not approve them lightly and insist upon some tangible public benefit being provided in exchange for the departure or deviation.

Finally, some design standards have built within them the possibility of alternatives. This can be done through a menu approach, as described previously, or by indicating multiple ways of achieving the standard.

Suggested Format

There are many different ways of formatting design standards. The examples provided in the sidebar on p. 50 illustrate one successful way. They are formatted to read like a short verbal and visual "story." The reader can scan the headings to get the essential information or go deeper to get the details. The diagrams illustrate the words.

DESIGN GUIDELINES

The ability to use professional and reasoned judgment has always been the cornerstone of good city planning. The process of making good communities is not merely about dimensions, quantities, and proscriptions. It is a part of a

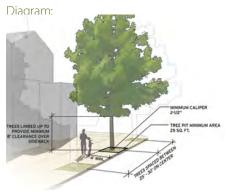
EXAMPLES OF DESIGN STANDARDS

Street Design Subject: Street Trees

Intent: To provide consistency in the appearance and function of street trees.

Standards:

- Street trees shall be planted behind the curb in a linear planting and furnishings zone at least four feet in width.
- · Street trees shall be a minimum of 2.5" in caliber at the time of planting and spaced between 25 feet and 30 feet.
- Tree planting pits shall be at least 25 square feet in area.
- The species shall be drawn from a list of approved street trees provided by the city.
- Tree pits shall be covered according to city specifications.
- Mature trees shall be limbed up to provide a minimum clearance over the sidewalk of at least eight feet.



(Walker Macy)

Site Design **Subject: Pedestrian Connectivity**

Intent: To allow people on foot to access multiple destinations in a commercial or mixed use area without encountering barriers.

Standards:

Each development shall allow for a connection to adjacent properties with a walkway that is a minimum of 8 feet in width.

- This requirement may be satisfied by providing a walkway between the main entrance and a public sidewalk or by placing the building frontage at the back of the sidewalk.
- Pathways painted on surfaces used by vehicles shall not count toward meeting this standard.
- If an adjacent property is developed, the new connection shall match up with the existing one.
- If no development exists on an adjacent property, this requirement still exists to allow a connection in the future.

Building Design

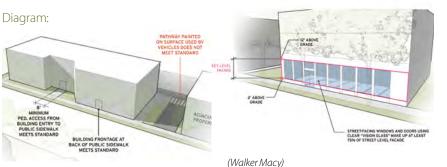
Subject: Ground-Level Transparency

Intent: To ensure along certain streets that there is a high degree of visual connection between human activities within a building and human activities in the public realm.

Standards:

- · A commercial use located along a designated Class A Pedestrian Street (see attached map) shall have windows and doors on facades facing a public street that use clear "vision alass."
- On the street-level floor the amount of glass shall be at least 75 percent of the street level facade, measured between two feet above grade and 12 feet above grade.
- Materials such as mirrored glass, tinted glass, translucent glass, and opaque spandrel glass may be used but shall not count toward the minimum.

Diagram:



(Walker Macy)

democratic process that embraces different perspectives, experiences, and expertise.

Design guidelines offer direction without limiting choices. They are inspirational and educational. They open up possibilities. At their best, they challenge people to make better buildings, better streets, and better places. Design guidelines, effectively used, can encourage people to think collectively—that they are engaged in the important actions of creating whole neighborhoods, not just building something on a single site.

This is why design guidelines use "should" statements. While each guideline must be considered, there is flexibility inherent in the wording. It is even possible that certain circumstances prevent a guideline from being applied, but at the very least, that assessment will have been done. Guidelines allow for site-specific conditions to play a role; what may be appropriate in one location may not be in another. Design guidelines are intended to be applied through a collaborative discussion of what makes sense in a particular context.

Design guidelines should be organized into the same categories as design standards: for example, street and sidewalk design, site design, building design, and sign design (optional).

Although broad words such "appealing," "compatible," and "interesting" can be used in intent statements, the actual guideline statements should convey enough specificity for the language to be acted upon without much interpretation. Vague nouns and adjectives can result in confusion and contentious arguments over meaning. They can also result in decisions being overturned if a court finds guideline language too vague and therefore invalid under the constitutional void-for-vagueness doctrine.

Discretionary Decision Making

Design guidelines allow for subjective decision making. This is not a bad thing. They allow the administrator or board to exercise sound judgment after thoughtful deliberation. By the same token, the proposer of a project should also be free to suggest a more creative way of accomplishing the same intent.

But design guidelines are not any less applicable because they use the verb "should." Any set of guidelines should include a preface that clearly spells out their use and states they must be considered in any project for which they are required. It is certainly possible that some guidelines might have less import or impact, but an applicant is responsible for making that case. The burden of proof is on the applicant, not the city.

To strengthen the rationale for "enforcing" guidelines, cities should cite the comprehensive plan section(s) that each

guideline supports. This provides a nexus to a policy adopted by the legislative body. This also helps in defending a decision if it ends up being appealed to a higher board (e.g., city council) or a court. If a city can show a clear connection between legislative actions and regulatory actions, it will be difficult for an appeal to be successful. Courts give considerable leeway to city actions that are reasonably and consistently linked to an overall policy direction.

Decision makers must also assume responsibility for staying within the bounds of the guidelines as adopted by the local government. Though decision making based on guidelines is discretionary, decision makers must base their decisions on the guidelines as adopted.

Because design guidelines do involve discretionary decisions, some administrators or boards seek advice from consultants who are architects, landscape architects, or urban designers. It is commendable that such decision makers recognize their own limitations and secure counsel. It is possible for a city to have a standing list of design professionals with on-call contracts vetted through a normal selection process available to provide assistance. This can be especially helpful for smaller cities that do not have staff with design backgrounds.

Typically, it takes a few hours for a design professional to examine a set of plans, a few hours to write a memo to the director, and sometimes a few hours to meet with the applicant. In the authors' experience, rarely does this take more than 10 hours in total (e.g., in the cost range of \$1,000–\$2,000, depending on the reviewer's hourly rate). These relatively low costs can be passed on to the applicant through fees.

Flexibility

By definition, guidelines embrace flexibility. The "should" statement must not be read as "shall." The decision-making body should invite design teams to not just meet the letter of the guideline but address the intent behind it. This is precisely where design guidelines can make a project shine and go beyond merely meeting the basics. Design and development teams should be encouraged to be playful and treat the guideline as an aspiration that can be met in many different ways. For example, guidelines can be used to prevent a repetitious use of standard building design templates, which is often a hallmark of corporate chains.

Design guidelines can set forth a description of a desired outcome and indicate examples. As is the case with design standards, they can also employ a menu of options to achieve the intent. The examples in the sidebar on pp. 52–53 illustrate both. The objective should be to invite development teams to come up with unique and creative designs.

EXAMPLES OF DESIGN GUIDELINES

Subject: Streetscape

Intent: On designated pedestrian streets, the sidewalks should be safe, convenient, and attractive for people on foot.

Guideline:

Along street frontages, the development should include multiple features that encourage and support use by people on foot. Examples include:

- Seating in individual seating units, ledges, benches, or a combination
- Pedestrian-scaled lighting fixtures
- · Artwork, including inlays in the sidewalk surface, mosaic walls, and sculptures
- Seasonal floral plantings
- · Directional signs, oriented to pedestrians

Note: These are examples of features that contribute to the streetscape. Other unique and creative elements that meet the intent may be proposed.

Subject: Public Spaces

Intent: Public spaces within a development should be usable, attractive, and lively.

Guideline:

Public spaces should be provided by development in areas shown on the attached map. Each public space should contain at least four of the following elements:

- Trees and other planting
- Seating in a variety of types from fixed to movable
- Pedestrian-scale lighting
- · Special paving materials, not just scored concrete
- · Artwork, including on the surface of vertical objects
- Water feature, still or animated
- Food services or other permanent vendina

At least two sides of the space should be occupied one or more of the following:

- Retail shops
- Cafes/restaurants, including outdoor seating
- Personal services
- · Public uses such as government, schools, library, recreation center, and human services
- Public assembly buildings such as theaters, churches, and conference center
- Public markets

Note: The elements are deliberately not more specific in order to encourage unique designs. This menu approach should result in many different combinations.

Photo of streetscape elements:



(Walker Macy)

Photo of public space elements:



(Mark Hinshaw)

Subject: Buildings at Key Intersections

Intent: Certain intersections should be highlighted by elements of new development.

Guideline:

When located at key intersections designated on the attached map, buildings should provide at least three of the following features:

- Corner plaza, with planting and seating
- Corner tower form
- Large window openings
- Sloped or pitched roof form
- Richer colors
- Refined cladding materials such as stone and brick
- Seasonal planting
- A feature proposed by the designers that meets the intent

Note: There are many ways of shaping a building to result in a sense of importance for the location. This guideline invites creativity in architectural expression.

Photo of key intersection elements:



(Mark Hinshaw)

One rich subject for a design review board or staff to discuss is the appropriateness of "one-off" designs. In some design quarters, professional standing is elevated by the degree of uniqueness or sometimes quirkiness of architecture. Is this appropriate in all places and for all uses? Does a community want to be dominated by a private building that calls attention to itself with intense colors or form? Some communities thrive on variety; others place a greater value on consistency. There is not necessarily a correct answer here.

Record of Interpretations/Application

Because the application of design guidelines can vary widely by situation and site, it is useful to maintain a record of decisions to show how various developments have met each guideline. This allows applicants to see that there is a range of acceptable approaches. This could be particularly helpful for small business or property owners who only do development occasionally. It also makes it much easier for the municipality to maintain consistency in how the guidelines are applied over time.

Illustrating Design Guidelines

Just as with standards, graphics are always helpful to illustrate design guidelines. The same caveats apply to guidelines as with standards: the design principle displayed in any graphic must be explained in the text. Care should also be taken when photographic examples are used to emphasize that the one or two images provided are not the only options but merely some representatives of the total spectrum of approaches.

Captions are especially useful to direct readers to the salient attributes of examples, as well as call-outs around an image to reinforce what the important points are. Good publishing software can allow for much more editorial formatting.

Suggested Format

As with design standards, there is no one "perfect" way to format design guidelines. The sidebar of design guidelines on pp. 52-53 demonstrates one format. Note the use of the word "should," since this is a guideline and not a standard.

USING BOTH STANDARDS AND GUIDELINES

Each community must determine for itself the appropriate mixture of standards and guidelines. To only have standards locks development into a narrow range of design options and doesn't always sufficiently address more qualitative characteristics. On the other hand, to have only guidelines provides a weaker set of directions with the chance of missing attributes that are important to the community.

In order to determine the right balance of standards and guidelines, it would be useful to list all of the subjects that are potentially needed to address design issues in a district, corridor, or area—perhaps a few dozen subjects. Then, identify the subset of subjects that is critical for clarity, consistency, and predictability. This could be less than 10. These would be turned into standards while the rest are addressed as guidelines or in some cases discarded. The result should be a number that can be reasonably managed in the review process.

Because they are quantitative and objectively measurable, design standards are often included within zoning codes. Design guidelines are typically provided in a separate document that is more graphic in format, as codes do not allow for much illustration beyond simple diagrams. However, both standards and guidelines may be put into a separate, user-friendly document for particular districts, such as a downtown, so that applicants have a single comprehensive set addressing design issues. In this case it is vital for an agency to ensure that the wording of standards in the user guide is absolutely identical to the code language to prevent conflict and confusion.

CONCLUSION

Design review involves ensuring that proposed development meets both a baseline of attributes and a quality that builds and strengthens districts, neighborhoods, or corridors. This chapter describes the characteristics of the two principal tools used in the design review process. Design standards by nature are mandatory and measurable; design guidelines are flexible and discretionary. Both should be used together to produce desirable outcomes.

COMPOSING DESIGN STANDARDS AND GUIDELINES

The following is a suggested process for developing design standards and auidelines:

- 1. Create a working committee composed of five to nine people, including staff, planning commissioners, and representatives from the design community. Consider broader public involvement activities, including open houses, workshops, and surveys to explain the forthcoming standards and guidelines to the public. (Note: A broad public involvement program will not be necessary here if there is a recently adopted comprehensive plan or district plan and the design standards and quidelines are an implementation action of that plan.)
- 2. Alternately, hire a consulting firm to create new design standards and guidelines. Using a consultant to create the standards and guidelines does not preclude the need for a working committee, however. That group would be tasked with overseeing the consultant's work product and advising staff on the process.
- 3. Review all design-related goals, policies, and objectives in the adopted comprehensive plan and subarea, district, corridor, and neighborhood plans to use as organizing principles and categories.
- 4. Make field visits to new development projects in the community and nearby jurisdictions and collectively critique the projects, listing both positive and undesirable attributes. Consult with development review staff in those jurisdictions about their review processes.
- 5. Consider other existing buildings and sites in the jurisdiction, including historic structures and districts, that

- embody the building type and site features that new design standards and guidelines will aim to achieve. Working committee members can nominate suggestions for the team to consider.
- 6. Group the standards and guidelines into topical categories; for example, street design, site design, and building design. For each category, craft a brief statement of intent.
- 7. Discuss and determine which items should be strict and which should allow more flexibility.
- 8. Assign a staff member with graphic capabilities to draw diagrams that represent each standard or quideline. Collect and include photographs as examples of each standard and guideline.
- 9. Prepare a draft of the text and graphics. Keep the number of pages to no more than 50 to ensure brevity and ease of use. For standards, make them clear, specific, and measurable. Some could have menus of choices. as long as the choices are very clear and defined. Use the verb "shall." For guidelines, allow for flexibility through menus of choices, descriptive language, and adjectives that describe concepts. Avoid numbers. Use the verb "should." Avoid vaque terms such as attractive, pleasing, compatible, and harmonious.
- 10. Present the draft to various groups. including the planning commission, city council, neighborhood associations, and representatives of builders' associations to get comments. Include draft updates on the city's weekly email blast if appropriate.
- 11. Post all draft and final work products on the municipality's website with links to public meetings and hearings

- schedules and instructions on how to submit written comments.
- 12. Refine the draft into a hearing-reading form and begin the process of legislative adoption.

CHAPTER 5 CASE EXAMPLES

Design review is applied in cities throughout the country with varying population sizes. Within the United States, there are several dozen cities that range in population between 500,000 and one million people. Most of these cities use some version of design review (or landmarks review), and a number have recently gone through the process of revising or refining their approaches. Many smaller cities use design review as well. It is this group that has been increasingly making use of design review in recent decades.

Regardless of size, most cities employ similar techniques, including the use of design standards and guidelines, and have developed ways to incorporate public comment. The biggest distinction is whether the review process is done by professional staff, by a board, or a hybrid of the two.

This chapter offers 10 case study examples of how design review is applied in a range of cities with varying population sizes. The list focuses on cities of less than one million population, as there are only 10 cities in the U.S. that exceed that size and lessons from very large cities are often difficult to transfer to smaller places. The case study cities are listed from largest to smallest in population size.

AUSTIN, TEXAS

Population: 947,890 (2016)

Process: Professional staff review of nonresidential and mixed use development in certain areas; design commission review of development in the downtown and other designated areas Criteria: Design standards and guidelines

Documentation:

- Austin City Code
 - Title 2, Administration; Article 2, Boards; §2-1-130, Design Commission.
 - Title 25, Land Development Code; Chapter 25-2, Zon-



Figure 5.1. Austin, Texas (RoschetzkylstockPhoto/ Getty Images photo)

ing; Subchapter E, Design Standards and Mixed Use. Subchapter F, Residential Design and Compatibility Standards.

- Urban Design Guidelines for Austin. City of Austin Design Commission, January 2009.
- Bylaws of the Design Commission. City of Austin Design Commission, n.d.
- Land Development Training [video]. Austin Planning and Development Review Department.
- Website: "Design Commission," www.austintexas.gov/ designcommission

Austin has experienced significant growth and development since the early 1990s, as its warm climate, irreverent vibe, and thriving tech industry have made it a desirable place to live and do business. There has been considerable commercial and residential development within and close to downtown.

The city has design standards for residential infill development and development in several special districts and areas, including the waterfront and transit corridors. A design commission oversees the application of design guidelines for projects that have applied to the city's Downtown Density Bonus Program, new City buildings in the downtown, and, since 2008, other "areas of the city which, through general agreement, seek to create and shape dense development" (Austin 2009).

The guidelines are divided into four categories: areawide urban guidelines, public streetscape guidelines, plaza and open space guidelines, and building guidelines. "Because the city is a community of people and not of buildings," the guidelines are based on a set of eleven values commonly held by the city and its residents: humane character, density, sustainability, diversity, economic vitality, civic art, a sense of time, unique character, authenticity, safety, and a connection to the outdoors (Austin 2009, 4-6).

Austin's design commission has 11 members who are appointed by the city council. Unlike in many other cities, a professional background in a design profession is not a prerequisite for membership. The commission's bylaws explain that the body's duties and responsibilities are to, in part:

- Offer policy recommendations regarding specific issues of urban design
- Participate in developing design guidelines
- Provide citizen education and outreach regarding quality
- · Provide a venue for citizen input on the design and development of the urban environment

Maintain liaison relationships with city staff and other boards and commissions

The design commission has also developed interim design guidelines for public infrastructure projects. The intent is to "address the design character and construction of components and systems that structure and support the ongoing development and growth of the City of Austin and aim to enable the City to attain its vision of becoming the most livable city in the country" (Austin n.d., 2). The guidelines highlight 10 core principles: integrated infrastructure should be contextual, connected, integrated, compact, sustainable, hybridized, humane, ecological, timeless, and inclusive.

SEATTLE

Population 704,352 (2016)

Process: Design commission reviews public projects with city funding; neighborhood design review boards review private commercial and multifamily development

Criteria: Design guidelines and standards

Documentation:

- Seattle Land Use Code, Title 23, Land Use Regulations; Chapter 23.41, Design Review.
- Seattle Design Guidelines. Seattle Department of Planning and Development, 2013.
- Design Review for Downtown Development. Seattle Department of Design, Construction and Land Use, n.d.
- Website: "Design Review," www.seattle.gov/dpd/aboutus/ whoweare/designreview/program

Since the early 1970s, Seattle has had a design commission that has been active and well respected. However, its charter calls for it to principally review projects funded by the city, such as community centers, libraries, police stations, parks, and other civic improvements. The commission has a very limited role in private development, only weighing in when a project proposes to vacate a street or alley. In return for an approval, it seeks tangible public benefits, such as artwork, enhanced pavement, or a small public space. This review process has been accepted by all parties and has been seen as adding value to public investments.

In the mid-1990s, the city adopted a neighborhood design review process that applies to commercial development and medium- to high-density housing (Seattle DCI 2018). There is no review of single-family dwellings or industrial projects and, as stated above, the design commission reviews all public projects.



Figure 5.2. Seattle (Vishal Jalan/Flickr photo (CC BY 2.0))

The city was divided into seven sectors, which are groupings of smaller neighborhoods, and a design review board was set up for each. The city has been recently looking at reducing the number to five, as managing that many boards has proved to be a huge administrative commitment. All the boards share a dedicated design review staff with the Department of Planning and Development, with a lead staff person for each board.

Each board has five volunteer members with a mix of representation. The five positions are selected from the following interests: design, community/residential, development, and business/landscape design. Typically, there is more than one member with a design background.

The boards meet several times on a project, including for what is called "Early Design Guidance," in which no design is reviewed but the board instead states its priorities from a list of guidelines adopted by the city council. The applicant shows the site, the program, and some salient issues. Although this is not a formal public hearing, the board sets aside an amount of time to hear from the public. Letters can also be sent in and reviewed. After holding at least one more meeting (but often two and, occasionally, three) the board makes a recommendation to the director of the permitting agency.

An interesting aspect of the boards' review authority is that they can recommend departures from many numeric standards, such as setbacks and upper-level stepbacks. They cannot increase or reduce building height or floor area ratio, however. To keep the process moving along, a meeting on any given project cannot exceed two hours, with at least half that time reserved for deliberation by the board. This means both the applicant and members of the public must be brief and relevant in their presentations. Indeed, the chairs of the boards often give brief introductory speeches that summarize their review authority. Anything having to do with land-use entitlements, such as density, height, and parking, are off the table; no comments will be heard because those issues are beyond the board's authority. This keeps commentary relevant to design issues.

Collectively, the boards review many hundreds of projects each year. In recent years, this has sometimes meant more than one meeting a month, with two to three projects discussed at each meeting. It is sometimes difficult to find citizen volunteers to commit that amount of personal time; all meetings are in the evening. Moreover, the "personality" and quality of the various boards differs quite significantly. The downtown board attracts the most experienced and creative talent; other boards less so. The city has been grappling with how to elevate the quality and consistency of reviews while still allowing for public involvement. One recent addition has been a "Director's Rule," an administrative directive to developers that they find ways to receive and incorporate public comment prior to the formal city review (Seattle DCI 2018). That pushes developers to meet with neighborhood groups early in the development process.

Each neighborhood was given an opportunity to devise its own guidelines, reviewed for propriety and legality by the

Figure 5.3. Denver's 16th Street Mall near Union Station (David/Flickr photo (CC BY 2.0))



administration. Alternatively, a neighborhood can choose to rely upon a generalized set of guidelines developed by city staff. To date, less than 20 percent of the city's neighborhoods have crafted their own guidelines. The director makes formal decision with recommendations by the applicable board.

Finally, appeals of a decision are made to a hearings examiner. The examiner holds a formal, courtroom-like hearing. It is not an open public hearing but rather a focused appeal involving only the city, the applicant, and the appellant (sometimes the latter two are the same). The examiner can dismiss the appeal, can affirm the appeal and remand it back to the department, or deny the appeal. Usually appeals stop there, but occasionally some go to superior court. It should be noted that prior to design review, many projects were appealed on environmental grounds. The development process was frequently disrupted by contentious and protracted legal challenges. The current process, which involves considerable public input, has reduced appeals to a trickle.

DENVER

Population: 682,545 (2016)

Process: Professional staff review applied to private develop-

ment in specific areas throughout the city Criteria: Design standards and guidelines

Documentation:

Denver Zoning Code, Article 10, General Design Standards.

- Denver Design District GDP Urban Design Standards and Guidelines. City and County of Denver, 2017. [One example of many]
- Website: "Design Standards and Guidelines," www.denvergov.org/content/denvergov/en/community-planningand-development/zoning/other-regulations/design-standards-and-guidelines.html

Denver has made a number of strategic planning decisions over the last 20 years that have resulted in a considerable amount of development in multiple parts of the city. The former Stapleton Airport is now a mixed use development large enough to be a complete new neighborhood. Downtown has benefited from the introduction of light rail, a surface transit/pedestrian street, and major civic investments, such as a performing arts center and stadiums. Perhaps the most dramatic change has occurred in the area surrounding the grand and now restored Union Station. Once on the edge of the Lower Downtown historic district, the area is now intensely developed with mid- and high-rise buildings with a large residential population.

Design review in Denver is an administrative process conducted by staff trained in design. As of 2018 there are more than 25 design review districts in the city, categorized as either "neighborhood context" or "special context" districts. Nine of the districts apply a combination of standard and guidelines and the remaining districts use one or the other (Denver CPD 2018). Design review is administered as part of the city's general development review process.

Article 10 of the city's zoning code also contains general design standards that apply throughout the city, including in the design review districts, except where specified (Denver 2018). In addition to general standards for parking, landscaping, pedestrian facilities and circulation, site grading, and outdoor lighting, Article 10 contains special sign regulations for designated zoning districts and subareas.

Within the downtown, the staff coordinates reviews with the Downtown Denver Partnership (www.downtowndenver .com), a development authority set up to plan, fund, and direct projects. According to city staff, the review function has resulted in many buildings of high-quality design and character. The review process does not focus on "blending in" but rather encourages unique, high-profile design concepts. Formerly a rather architecturally conservative city, Denver has been using design review to encourage special places and distinctive architecture.

One interesting aspect of this city's approach to design review is that it only looks at the first 85 feet of a building's height, with the idea that the lower floors are those that relate to the public realm of the street. They leave the upper floors to the preferences of the development team. This approach focuses design review where it counts the most. It also gives freer rein to designers to make expressive buildings of their own creation.

The city's administrative design review process is appealable to the board of adjustment rather than the city council. However, there have been few appeals. This may be due to the careful integration of the public review process with the private design process.

Denver's process employs two techniques that are transferable to other cities. First, it initiates review at the early concept stage, rather than waiting for a finished design. The staff actively engages with design teams in a collaborative manner. This resolves many issues early on. Second, the staff does rigorous follow-up in the field as projects are constructed to make sure that the design elements that were shown in the plans are, in fact, built.

PORTLAND, OREGON

Population 639,863 (2016)

Process: Hybrid. Design commission reviews public and private projects in the central city and other designated areas; staff review projects in other areas

Criteria: Design standards and guidelines

Documentation:

- Portland Municipal Code, Title 33, Planning and Zoning.
 - Chapter 33.218, Community Design Standards



Figure 5.4. Pearl District, Portland, Oregon (Eric Fredericks/Flickr photo (CC BY-SA 2.0))

- Chapter 33.420, Design Overlay Zone
- Chapter 33.710, Review Bodies; §33.710.050, Design Commission
- Chapter 33.825, Design Review
- · Design Review Application Process. City of Portland Bureau of Development Services, 2018
- A Guide to the City of Portland Design Review Process. City of Portland Design Commission, May 2016
- Websites:
 - "Design Commission," www.portlandoregon.gov/bds/ article/168799
 - "Design Guidelines," www.portlandoregon.gov/bps/ 34250
 - "Design Review," www.portlandoregon.gov/bds/ article/74223
 - "Design Overlay Zone Amendments," www.portlandoregon.gov/bps/70324

Of the cities described here, Portland has had the longeststanding design review process. Initiated in the early 1970s, design review has been used by the city extensively over the following decades. Design review has contributed to the city becoming a model for intelligent and thoughtful urban and building design.

The impact of design review through codes and adopted implementation criteria on development in the Center City, which flanks the Willamette River, has been particularly striking. Many development projects have made outstanding contributions to the public realm. These are particularly evident in downtown, the Pearl District, and the Lloyd District, where numerous new buildings have recently been built. Development in these areas has complemented major public investments in streets, parks, and other public spaces.

Portland uses a single design commission to review both public and private development. By ordinance, the makeup of the seven-person board must include different design professions as well as residents. In recent years, because of considerable development intensity, the board meets twice a month, with meetings sometimes extending from early afternoon to late evening.

Initially set up for guiding the downtown core, the board's geographic purview has been incrementally extended to cover most portions of the central city, as well as other designated commercial and mixed use districts. Currently, the city is in the process of extending its reach even further into areas that have seen considerable development but do not receive design scrutiny. The city is considering recalibrating thresholds to reduce the number of projects requiring review.

It is also updating sets of design standards and guidelines, some of which are out of date.

Portland has a hybrid design review system. Not all projects come before the design commission. Depending on location, size, and type of development, a design review staff conducts some reviews. Moreover, the administrative design review staff of 10 to 12 people is separate from the staff of three to four people that supports the design commission. The commission is under the Bureau of Planning and Sustainability, while administrative design review is done by the Bureau of Development Services.

The design commission holds hearings and the public can and does testify. In recent years the workload has been so intense that meetings have gone on for more than seven hours, from early afternoon into the evening. The city has been making some management improvements, such as limiting times for discussing each project and exempting small projects altogether, to reduce the timelines and make the process more predictable for all parties.

In 2017 the city completed a comprehensive audit of its design review process (Portland BPS 2017). The Design Overlay Zoning Assessment involved interviews with developers, designers, and neighborhood representatives. It looked at what other peer cities do with their design review procedures, and it reviewed scores of built projects to see if they accomplished the legislative intent. A host of recommendations emerged that addressed public engagement, the management of meetings, and focusing reviews on larger and more complex projects.

The assessment noted that many of the design standards and guidelines being currently applied were written in the early 1990s, and the city now has an entirely different set of priorities than it did back then. It also found that there were simply too many standards and guidelines for both designers and reviewers to easily keep track of, and some were conflicting. The city is now embarking on an effort to both update and simplify their design codes, standards, and guidelines. The lesson is that decision-making criteria need to be reexamined and recrafted from time to time.

From scores of interviews with civic organizations and individuals, it was clear that residents and the development community value the design review process and see that it is part of a larger picture of actions by the city to carry out its urban design vision. That does not mean that decisions are not immune from contention; indeed, the city commission (elected council) has overturned some design commission decisions on appeal. Also, Portland has set a high bar for design, with its public buildings as prime examples. The qual• many other cities in the U.S. However, field inspections and permit research determined that a significant number of developers have moved into areas not governed by design standards or guidelines. Some of the projects in these areas do not show the same level of high-quality design found elsewhere in the city. Portland is amending its code to bring these areas in.

CLEVELAND

Population: 385,809 (2016)

Process: Local Area Design Review Councils are appointed to review and advise on development projects in the city's eight design review districts; all new housing construction in the city is subject to separate design review standards and guidelines administered by a committee of the City Planning Commission

Criteria: Design guidelines and standards for general development; separate criteria for new housing construction Documentation:

- Cleveland Zoning Code, Chapter 341, Design Review
- Residential Design Guidelines. City of Cleveland City Planning Commission and Department of Community Development, July 1995.
- Housing Design Review Scoresheet. City of Cleveland Housing Design Review Subcommittee, October 2016.

- Design Review Applicant Guide. Cleveland City Planning Commission, 2015.
- Design Review Submittals Checklist. Cleveland City Planning Commission, n.d.
- Website: "Design Review," http://planning.city.cleveland .oh.us/designreview/cpc.php

Cleveland has an expansive design review program that applies to all development that falls into the following categories:

- Within the city's seven design review districts
- Any new construction of residential, commercial, or institutional buildings that are outside of design review districts
- New residential construction citywide
- All public properties, including exterior alterations to buildings and structures owned by local, county, state, or federal government or by any other governmental agency, including regulated public utilities
- Planned unit development districts

Cleveland has seven design advisory committees, made up of five to 11 district residents appointed by the plan commission (Cleveland City Planning Commission 2018). The planning director transmits all development applications that are subject to design review to the appropriate local advisory committee and the committees' reviews are conducted concurrently with other applicable reviews. The planning director has the discre-



Figure 5.5. Cleveland's waterfront (Ron_Thomas/Getty Images photo)

tion to approve an application administratively if it will have no significant impact on the design or appearance of the property.

Between 2011 and March 2018, the local committees reviewed approximately 2,400 applications. Signage and building demolitions were the two most common application types. The criteria in the design review ordinance used to review proposed demolitions (§341.08) attempt to mitigate loss of architecturally significant structures, but also allow for the removal of buildings that that are a blight on the neighborhood.

The design guidelines (§341.07) range from the general to the specific. The criteria encourage contemporary building design, stating, "All buildings are recognized as products of their own time" (§341.07.b). This means new construction is not expected to mimic historic architecture. The exception is where such design would clearly detract from the architectural unity of a grouping of architecturally significant structures. The guidelines are very specific when it comes to sign design, addressing sign types, placement, color, lettering, the overall quantity of information displayed, and how signs or lettering are attached to a building. Also of note, although they are labeled guidelines, they include two prohibitions: chain-link fencing and billboards are not allowed in the design review districts.

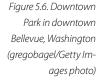
Cleveland also conducts design review on all new residential construction and substantial renovations to existing

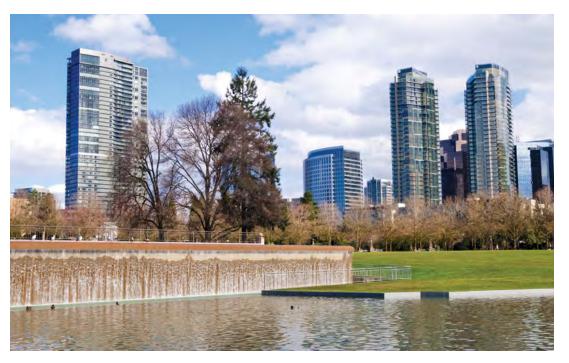
houses. That program is run by the city's Community Development Department, which staffs a Housing Design Review Subcommittee, a joint committee of the city's Housing Development Office and the Cleveland Planning Commission. The residential design standards were enacted in 1995. Their purpose is to ensure than any residential infill project is consistent in terms of height, setback, roofline, and bulk requirements of the houses around it. Affordable housing projects are subject to design review if they are built on city land bank land or if they receive community developmentadministered funds, such as housing trust fund money. The city created a residential design scoresheet that planners use to administer the residential design review process. From 2013 to 2017 there were, respectively, 39, 50, 66, 87, and 60 new residential projects that underwent design review. Approximately twice that number of major housing renovation projects went through design review each year.

BELLEVUE, WASHINGTON

Population 141,400 (2016)

Process: Professional staff review process for downtown, most commercial, and high-density housing districts





Criteria: Design standards and guidelines Documentation:

- Bellevue Land Use Code
 - Chapter 20.25, Special and Overlay Districts; Part 20.25A, Downtown
 - Chapter 20.25, Special and Overlay Districts; Part 20.25D, Bel-Red
 - Chapter 20.30, Permits and Decisions; Part 20.30F, Design Review
- Ordinance No. 6377, Bellevue Downtown Livability Initiative. October 12, 2017.
- Bel-Red Subarea Plan. City of Bellevue, 2009.
- · Websites:
 - "Land Use Permits—Design Review," https://development.bellevuewa.gov/permits-and-inspections/permits-and-forms/land-use-permits
 - "Downtown Livability Initiative," https://planning .bellevuewa.gov/planning/planning-initiatives/downtown-livability-initiative
 - "BelRed Look Back," https://planning.bellevuewa.gov/planning/planning-initiatives/belred-look-back

In the early 1980s the city of Bellevue adopted land-use policies that directed most growth away from freeways and into its downtown. A new district around a light-rail station was added in the early 2000s. Since adoption of the downtown plan and code, Bellevue has gained a dense downtown filled with dozens of towers, both residential and commercial. Its skyline rivals cities several times its population. A fundamental component of the policy shift was to guide the quality of development through a design review process.

There is no board or commission. All design review is done by a staff of eight to 10 professionals with backgrounds in various aspects of design. Their sole charge is to review projects with no other planning responsibilities. The staff is well managed and provided with continuing education. They are expert in dealing with both the development sector and the public. The ultimate decision maker is the director of the department of development services, who considers thorough analyses and recommendations by the design review staff.

The Bellevue land-use code confers responsibility for design review to staff (§20.30F.170). The staff uses a comprehensive set of design standards and guidelines, and receives and incorporate comments submitted by the public. Notice of impending design review decisions is made by through mailings and large on-site signs. Appeals are to the city's hearing examiner, with a decision by the city council. The examiner creates

a record of facts and testimony, with a recommendation to the city council, which holds a hearing only on the record.

Initially, when the most dramatic code changes were adopted that gave the green light to high-rises in the range of 200 to 300 feet, there was a major pushback by residents, particularly those living just outside of downtown. Subsequent code changes were made to mitigate the impact of redevelopment, such as reducing allowable building height around the perimeter of downtown. Still there were numerous appeals in the early years. Since the early 2000s, downtown has attracted several thousand residents who view a dense and diverse downtown as desirable. Much of the opposition has moved on.

In a matter of a few decades, Bellevue has changed dramatically from being the classic suburban model of single-family houses and strip shopping centers to an intense, urban, and socially diverse city. Once dominated by accommodations for the movement and storage of cars, the downtown now attracts people on foot and using transit; construction has begun on a new rail line that will connect the city to the regional light-rail system. Design standards and guidelines played a central role in this transformation, emphasizing ground-level activity, increasing the width of sidewalks, and requiring public spaces. This complemented other public investments in parks, libraries, a new city hall, a convention center, public art, and pedestrian amenities.

In 2009 the city adopted the *Bel-Red Subarea Plan* and zoning and code changes for a 900-acre light industrial area (Bellevue 2015). With the implementation of 12 new zoning districts and design guidelines, the area will accommodate two transit-centered nodes, comprising one of the largest redevelopment opportunity sites in the Seattle region. Plans for the area call for 5,000 new housing units as well as new parks, bike paths, and an ecological restoration zone.

Design guidelines were adopted as part of the city's land-use code to "support and complement the community vision described in the *Bel-Red Subarea Plan* that is part of the City's adopted Comprehensive Plan" as a "flexible tool for quality and innovation" offering "a descriptive template for promoting and improving the urban character of the area without dictating or prescribing a specific style or theme" (\$20.25D.150.A). Each guideline includes an intent statement for the guideline, the explanatory text of the guideline itself, text and photographic examples of recommended development consistent with the guideline's intent, and text and photographic examples of recommended development that are not consistent with the guideline's intent. The guidelines are organized into five categories that address character and site, pedestrian emphasis, architecture, lighting, and signage.

They are framed as directives, such as, "Integrate the natural environment," "Promote welcoming residential entries," and "Orient hanging signs to pedestrians." They provide a good example of clear but flexible guideposts to achieve planning goals for a special area, such as a downtown or, in this case, a transit corridor.

In October 2017, the Bellevue City Council adopted a set of revisions to the design standards and guidelines for downtown. These changes were the culmination of a multi-year Downtown Livability Initiative that updated the city's policies from the 1990s for development density and intensity in the six zoning districts that are in place for downtown as well as two perimeter districts that provide a buffer between downtown and the surrounding neighborhoods (Bellevue PCD 2017).

CHAPEL HILL, NORTH CAROLINA

Population: 59,246 (2016)

Process: Community Design Commission for town center and neighborhood conservation districts; development agreements

Figure 5.7. Chapel Hill, North Carolina (Town of Chapel Hill)

Criteria: Design standards and guidelines Documentation:

- Chapel Hill Land Use Management Ordinance
 - Article 8, Administrative Mechanisms; Part 8.5, Community Design Commission
 - Appendix B, Neighborhood Conservation Districts
- Website: "Community Design Commission Membership," www.townofchapelhill.org/town-hall/mayor-andcouncil/boards-commissions/board-membership-policy/ community-design-commission

Chapel Hill applies design review in three town center zoning districts, 12 neighborhood conservation districts, and to all projects citywide that exceed certain size thresholds. Each conservation district has its own design standards, guidelines, or combination of the two.

All design standards are incorporated directly or by reference in the town's land-use management ordinance. The design guidelines for each district are adopted separately as parts of subarea plans within the town's comprehensive plan. The city also uses development agreements to formalize zoning and development standards and design standards and guidelines for large-scale projects, in-

cluding the Glen Lennox neighborhood redevelopment, described below.

The town has a community design commission made up of nine members, which conducts the entirety of the review after it receives a complete application from staff. The commission has 35 days to make recommendations on the proposal in writing to the applicant and the town council (Chapel Hill 2017b).

A notable application of the neighborhood conservation district concept, coupled with design standards and guidelines, has unfolded between 2007 and 2018 in the Glen Lennox neighborhood. The neighborhood was a master-planned community, completed in 1953, of 78 one-story multifamily buildings containing a total of 440 rental units. There is also a commercial center, which was a state-of-the-art, autooriented shopping center when it opened in the 1950s. The neighborhood retains many positive physical attributes, including an extensive tree canopy, wide sidewalks, and winding streets. Many of the buildings, however, have outlived their useful life.

The Glen Lennox Area Neighborhood Conservation District Plan calls for retaining some of the existing structures while redeveloping much of the site with higher-density residential and commercial development (Chapel Hill 2012). After an extensive public process, the town enacted the Glen Lennox Neighborhood Conservation District in 2008. It comprises a trio of districts, each tailored to goals for future development in the area.

In 2014, Chapel Hill and Grubb Properties, the property owner and redeveloper, signed a development agreement that specifies a new zoning district, infrastructure and street standards, tree preservation, density requirements, design standards, and design guidelines that will be applied to the redevelopment of the site. The development agreement incorporates the design standards and guidelines that were adopted as part of the conservation district in 2008 (Chapel Hill 2017a).

There are 11 guiding principles for redevelopment of Glen Lennox, which can be found along with detailed and illustrated design standards and guidelines in the *Glen Lennox Neighborhood Conservation District Plan*:

- Value the history of the neighborhood and the Glen Lennox apartment and commercial property.
- 2. Preserve the street network.
- 3. Create and maintain public open space.
- 4. Balance the new development with preservation of the trees and tree canopy.

- 5. Keep a portion of the buildings.
- 6. Transition and vary density and heights of the buildings.
- 7. Provide landscaped buffers for sensitive neighbors.
- 8. Preserve the Church of the Holy Family's visibility and accessibility.
- 9. Create an effective transportation strategy.
- 10. Encourage community sustainability.
- 11. Encourage and support community diversity.

The Glen Lennox Neighborhood Conservation District Plan provides an excellent example of how a city can use design standards and guidelines to shape redevelopment of existing neighborhoods.

LENEXA, KANSAS

Population 52,903 (2016)

Process: The city applies design review through a professional staff; design standards apply to many areas of the city, including the new city center

Criteria: Design standards and guidelines Documentation:

- Lenexa Unified Development Code, Chapter 4-1, Zoning.
 - §4-1-B-28, CC, Planned City Center District
 - §4-1-C-5, Architectural Design Standards
 - §4-1-C-7, Pedestrian Oriented Design Standards
- Lenexa City Center Design Standards and Guidelines. Adopted 2007; revised 2015.
- Citywide Urban Design Principles. Appendix, Lenexa Comprehensive Plan.
- Urban Design Policies for City Center. Appendix, Lenexa Comprehensive Plan.
- Website: "Development Resources," https://lenexa .com/government/departments___divisions/community _development/planning_and_zoning/development_ resources

Lenexa is a city in fast-growing Johnson County, southwest of Kansas City, Missouri. The city's unified development code includes architectural and pedestrian-oriented design standards that apply to all new development, but it is the new City Center that has received the greatest attention over the last decade. Design review has been focused on this area as it has received a substantial amount of public investment in infrastructure, parks, and civic buildings.

In the mid-1990s, the city put together a plan to relocate its city center from a nondescript, auto-oriented commercial arte-

Figure 5.8. Lenexa City Center (Randy Braley Photography and City of Lenexa)



rial to a new location approximately two miles west. The concept was to have a mixed use, walkable, multistory urban center, with a concentrated collection of civic buildings and spaces.

The city purchased 100 acres and rezoned an area at least double that size for coordinating higher-intensity development on both the public property and adjacent private properties. The plan called for new streets and major parks. The city used tax increment financing to help pay for streets and parking structures. Design review was seen as a technique for guiding the quality of this form of development, which was new for Lenexa.

The design review process involves frequent meetings with various development teams. All projects go through two to five phases of design review, depending on the complexity. The city retains a consultant on a modest time-and-expenses basis as a design advisor for more complicated projects. The design concepts for each increment of development are discussed, with critiques given at each phase. This is an unusual form of design review in that it does not involve the public. (Since the city center was on vacant land, there were no residents.)

The staff applies a set of architectural design standards and guidelines on a citywide basis that were adopted by the city council in 2007 and revised in 2015 (Lenexa 2015). Developers are encouraged to meet with city staff early in the design process to discuss applicable criteria. Guidance documentation notes which criteria are mandatory "standards" and which are advisory but recommended "guidelines." These design standards and guidelines address site design, building design, and sign design.

The applicant and city development review staff decide in preliminary meetings whether the architectural standards will apply to a proposal. The intent of the design criteria is to assist in the review and evaluation of building design during preliminary and final plans. The architectural standards are used in conjunction with the *Urban Design Guidelines* (2007) and more recent *City Standards and Guidelines* (2015).

Although not fitting the typical model of design review, the Lenexa case demonstrates the range of options available to communities. It has been very effective in creating a distinct and distinctive new city center.

COEUR D'ALENE, IDAHO

Population 50,285 (2016)

Process: Design review commission for downtown and commercial districts

Criteria: Design standards and guidelines

Documentation:

- Coeur d'Alene City Code, Chapter 2.98, Design Review Commission
- Commercial Zones Design Guidelines (C-17 & C-17L).
 City of Coeur d'Alene, 2010.
- Downtown Design Guidelines. City of Coeur d'Alene, n.d.
- Infill Development Regulations and Design Standards. City of Coeur d'Alene, n.d.
- Design Review Process. City of Coeur d'Alene, n.d.
- Website: "Design Review Commission," www.cdaid .org/199/committees/design-review-commission

Coeur d'Alene has been building a reputation as a desirable recreational community in Northern Idaho, with charming older neighborhoods, a verdant landscape, and adjacency to the beautiful Lake Coeur d'Alene. In the 1990s,

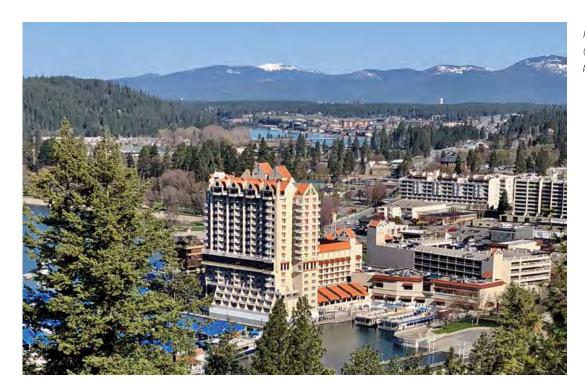


Figure 5.9. Coeur d'Alene (D.Taylor in Idaho/Flickr photo (CC BY 2.0))

its downtown Main Street was revived using the Main Street techniques developed by the National Trust for Historic Preservation. As Main Street was becoming more vibrant, the city was beginning to see development occurring in the residential and mixed use districts surrounding downtown. There was a renewed demand for people to live near a dynamic core.

The city created a design review commission in 2003 composed of eight citizens appointed by the city council. Two members come from the planning commission, another must be a licensed architect, one must be from the real estate or development industry, one must be a resident of a district where design review is required, one must be a resident from anywhere in the city, and one must be a building designer or landscape architect. The commission meets twice a month and reviews all downtown development and projects larger than 50,000 square feet in several commercial districts.

The commission meets with applicants three times. As the review meeting progress, more detail is requested. A preapplication meeting between the applicant and the planning department sets the stage for review by the commission.

Over the years, the city has adopted a number of design standards and guidelines applied to specified districts. There are sets for downtown, for several districts surrounding downtown that encourage infill, and for other commercial areas.

Over the past 20 years, downtown Coeur d'Alene has experienced a shift in scale. For most of its history, the downtown was composed of buildings two to four stories in height. Because there was no height limit, a few developers began to build residential towers that were well received by buyers, both seasonal and year-round residents. (One hotel tower had been built in the early 1990s.) This change in height and intensity led to desire by the city council for design standards and guidelines to address pedestrian activity, public spaces, and active sidewalks. A new downtown ordinance adopted in 2006 added height limits, floor area limits, and a bonus system to encourage public amenities, as well as design standards and guidelines (Coeur d'Alene n.d.).

The city sees the design review tool as being one important part of its strategies for directing the location, quality and character of new development. Design review is used together with tax increment financing and public investments in enhanced streets.

BOZEMAN, MONTANA

Population 45,250 (2016)

Process: Design board review, with final decision made by

director of community development; conservation districts; below certain thresholds, design review is done by professional staff

Criteria: Design standards and guidelines Documentation:

- City of Bozeman City Code
 - Chapter 2, Administration; Article 5, Boards and Commissions; Division 18, Design Review Board
 - Chapter 38, Unified Development Code (UDC)
 - · Article 2, Permits, Legislative Actions & Procedures; §38.210, Development Review Committee, Design Review Board (DRB), Administrative Design Review Staff, Wetlands Review Board, Board of Adjustment Jurisdiction & Scope of Authority
 - Article 2, §38.230.040, Plan Review—DRB review thresholds
 - Article 3, Zoning Districts & Land Uses; §38.340, Overlay District Standards, Part 1: Neighborhood Conservation Overlay District & Historic Preservation
 - Article 4, Community Design; §38.410, Community Design & Elements
 - Article 5, Project Design
- Bozeman Design Objectives Plan. City of Bozeman, 2005.
- Bozeman Guidelines for Historic Preservation & The Neighborhood Conservation Overlay District. City of Bozeman, 2006, amended 2015.
- Website: "Citizen Advisory Boards—Design Review

Board," www.bozeman.net/government/citizen-advisoryboards#DRB

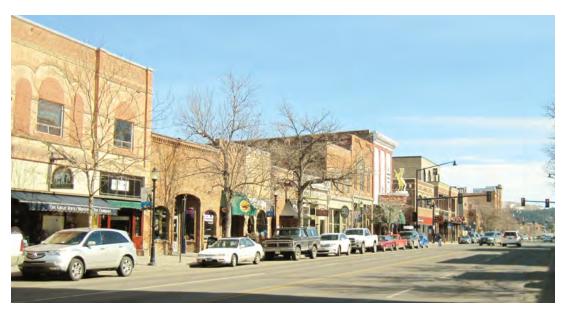
During the 1980s the city of Bozeman undertook a series of actions to reinvigorate its downtown. The result was so successful that major investors were coming in from outside the state to renovate buildings and operate businesses.

By the early 1990s, the downtown eight-block Main Street was thriving with shops and restaurants, coffee bars, bakeries, art galleries, and other businesses. However, every street that led into downtown was lined with strip commercial development, huge signs, used car lots, and massive parking lots.

In order to protect its investment in downtown, the city created design overlay districts for seven corridors (Bozeman 2005). Design guidelines were adopted to enhance site design, reduce large signs, add pedestrian connectivity, and require better building design. The guidelines were adopted just in time to cause a proposed Walmart to redesign its standard building type and create one that was specific to Bozeman.

Over the subsequent decade, the corridors were transformed. Big signs were eventually all removed. New development was of markedly high quality. Guidelines required development to exhibit a character reflecting the community's location and heritage. In the mid-2000s the city revised its guidelines and made them applicable to all commercial development. So successful has this 25-year effort been that the city folded the overlay districts into the general land-use code.





This program was revised, updated, and expanded in 2005 to reflect the changes and incorporate other areas. Subsequently, a January 2018 update and reorganization of Bozeman's unified development code has eliminated the Entryway Corridor Overlay District and created articles on community design and project design that are universally applicable (Bozeman 2018). After seeing the success of using standards in those corridors, the idea of expanding the approach to cover even more development had solid political support.

The city's design review board (DRB) is comprised of eight members. Three must be licensed architects, at least one must be a landscape architect, and one must be an architectural historian. At least one of the professional members must have expertise in urban design. Two nonprofessional members must demonstrate an interest in urban design or historic preservation. No member can concurrently serve on other commissions.

The DRB reviews all development proposed within the Neighborhood Conservation Overlay District, planned unit developments, and large-scale retail development. The DRB also reviews projects meeting one or more of several thresholds: 45 or more dwelling units; 30,000 or more square feet of office, commercial, or industrial space; four or more stories; 20,000 or more square feet of exterior storage; and parking for more than 90 vehicles (§38.230.040). In addition, the DRB hears appeals of design review decisions by the professional staff. The board reviews about 160 projects per year—a large number, given the city's size.

CONCLUSION

These varied examples demonstrate a number of lessons that can be useful to jurisdictions either adding design review to their regulatory toolkit or amending an existing design review process:

- The design review process can involve either an appointed body or professional staff and work equally well. Several cities use a hybrid approach with success.
- The composition of appointed boards benefits from a mixture of both professionals with backgrounds in design and nonprofessionals.
- Public engagement is important but should be focused to provide useful input to decision makers.
- Early design guidance to applicants is useful—both through preapplication steps and thorough initial meetings with a board before major design elements are locked in.

- It is essential to have good, clear sets of design standards and design guidelines for use by applicants and reviewers.
- Both standards and guidelines are important to allow for both predictability and flexibility.
- From time to time it is useful for jurisdictions using design review to evaluate both the process and decision criteria to ensure that they continue to reflect policies and desired outcomes.
- Design review is most effective when used in combination with other urban design programs and public investments.

Finally, in these examples, it is clear that design review has contributed to strengthening community character and has been accepted by the public as having added value.

CHAPTER 6

DESIGN REVIEW AND BEYOND

In the decades since design review was first used by local governments, a number of important lessons have been learned, both from court cases and from experience.

It is clear that design review is a permissible application of zoning authority but that jurisdictions using it must be mindful of due process and have clear and specific decision criteria. Courts will not tolerate review criteria that are vague, overly discretionary, or arbitrary. The initial era of an appointed board of citizens expressing their individual, personal opinions about a project is long gone. As a quasijudicial process, design review is subject to limitations on ex parte communication. It must involve the creation of a public record that includes findings and conclusions based on design standards and guidelines that have been adopted by the local legislative body.

This report has described in detail how design review, when thoughtfully crafted, can be a useful method of guiding development and enhancing the quality of buildings, sites, and the public realm. It is an evolving regulatory technique that has become more established, more broadly applied, and more effective with time. Further, it is a method now grounded in a body of judicial decisions. Methods of administering it are widely varied, ranging from professional staff review to citizen-appointed boards to hybrids of the two. Adopting a fair, transparent, and legally defensible process is as important as having clear and usable decision criteria. These decision criteria include both design standards and design guidelines and most design review procedures use a mixture of both. Finally, there are numerous cities and towns that have a long track record of applying design review; there are successful examples in places of all sizes.

However, design review as a regulatory technique is only one of many ways of elevating the issue of good design in communities. Indeed, most cities and towns with reputations for good design employ more than one method. While this report focuses on design review, it is useful to recognize these other techniques.

OTHER METHODS OF ENCOURAGING **GOOD DESIGN**

Design review is only one tool in a toolkit that cities and towns can use to encourage better design. Indeed, relying solely upon a regulatory device is a kind of blunt instrument. The following are other techniques that can bring about improved design in both the public and private sectors.

Additional Design Objectives

In the arena of development standards, there are a host of other tools, techniques, and metrics for evaluating the performance of development, many of which address design. These include the U.S. Green Building Council's Leadership in Energy and Environmental Design, commonly known as LEED, and other green building standards, as well as healthy community standards such as New York City's Active Design Guidelines (2010).

Some of these additional objectives could be incorporated into design standards; alternatively, they could be referenced. Some, however, are more difficult to blend into the design review process as they deal with subjects other than design. It is not uncommon for another agency or department to administer such tools. Generally, these kinds of standards are promoted and monitored by professionals with specific training in their suitable application.

Local Awards Programs

Several cities have established annual or biannual awards programs for design excellence.

Such programs can take several forms. The organizing entity for an awards program can be the mayor's office, the city council, the local chamber of commerce, or any other public or civic group seeking to raise the bar for urban design excellence in their community. Organizers may create a nomination process or can simply select built examples to commend. Only projects that have completed construction should be eligible for such programs. Organizers must also decide on award categories.

A newly launched awards program should expect to undergo some trial and error over the first several rounds, as organizers will see what works as far as the categories and what does not. If there is a call for nominations, the entity managing the awards program should create a sustained public outreach campaign to ensure that enough nominations will be received. They will also have to name three to five design professionals from outside the community to serve on the awards jury.

Once winners have been chosen, awards can be presented at city council meetings or at meetings of a local civic organization. This approach rewards good work in a highly public manner and can set a bar that other people can aspire to. Corporate sponsorship can be key to publicizing the awards program, providing or covering the cost of renting an event space and paying for catering, and heightening the business community's interest in good planning.

Three examples of this tool are found in Hamilton, Ontario; Hillsborough County, Florida; and Seattle, all of which have long-standing design awards programs that have received much publicity.

Hamilton, Ontario, a city of approximately one-half million people located at the westernmost edge of Lake Ontario, launched a biennial urban design and architecture awards program in 2005. Until 2017 the award categories varied somewhat from one biennial to the next, but were drawn from a list that included architecture, adaptive reuse, civic generosity, community planning, contextual architecture, heritage restoration, landscape architecture, placemaking, precinct planning, streetscape environmental design, urban design, and urban regeneration.

In 2017 the city reorganized the categories and nominees were placed in nine groups: student projects, civic achievement, urban elements, buildings in context, private buildings, vision and master plans, landscape architecture, public spaces, and green infrastructure. The city appoints a new jury for each competition. The six members have background expertise in urban design, architecture, landscape architecture, journalism, academia, and, of course, planning. Although the criteria may vary depending on the categories each year, the fundamental guideposts the jury uses to evaluation each project include excellence in site design, architectural design, and landscape architecture; appropriateness of built form; sustainability; innovation; and quality of execution (Hamilton 2017).

Since 1983 the Hillsborough County Planning Commission in Florida, along with several corporate partners, has hosted an awards program for excellence in planning. A jury of planners from outside the county select winners in approximately 20 categories, many of which have a design component. The awards are presented each October to align the program with Tampa Bay Design Week, National Community Planning Month, and APA's Great Places in America recognitions. The program's sponsors host a dinner each year at which the awards are announced and presented to winners. Projects are awarded for excellence or merit in the categories of planning, investment, housing, redevelopment, entertainment, historic preservation, environment, and lighting (Hillsborough 2017).

Every two years, the Seattle Design Commission selects projects from those that it has reviewed and confers a recognition of excellence. Projects under its purview, which are initiated by the public sector, are judged on the basis of design, integration with context, sustainability, inclusiveness, partnering, and execution (Seattle Design Commission 2016). The awards are announced at a city council meeting and plaques indicating the award are mounted at the sites of the recognized projects.

National, Regional, and State Awards Programs

All of the major professional design and planning organizations have awards programs that recognize outstanding examples of development. The American Planning Association recognizes plans, including those emphasizing urban design. The American Society of Landscape Architects recognizes designs and plans for specific sites and areas. The American Institute of Architects recognizes buildings of exemplary design and includes urban design plans and master development plans. Projects highlighted by these programs can serve as models for communities wishing to raise the bar for quality of development.

Design Competitions

Many cities, even midsized ones, now set up design competitions for certain high-profile civic projects, such as city halls or major parks. This approach should be used sparingly, and organizers should carefully manage such competitions to keep the playing field level for all designers, whether local or from other areas, and to set clear and consistent parameters for participation.

All professional design organizations have recommended methods for creating and managing fair and open (and blind) design competitions. A city need not reinvent the process. There are also design competition advisors all over the country who are well practiced at managing the competition process, publicity, jurying, and logistics. The American Institute of Architects is a good source of information on both how to appropriately run a design competition and who has served as competition advisors; it publishes a handbook on architectural design competitions (AIA 2010). Cities should avail themselves of expertise and experience of people who know how to make competitions work well.

One caveat about design competitions: For major civic projects, the city should be prepared to follow through and award the design contract to the winning team. Design competitions have, unfortunately, acquired a negative reputation. In a competition, there is little opportunity for an ongoing dialogue between a design team and the client, so the result can be disappointing to some. Some cities have used competitions to garner free ideas and then award the project to another firm. Cities desiring to make use of a design competition would be wise to retain the services of an experienced competition advisor to ensure a fair and open process.

Public Projects

Whether or not a public project involves a design competition, it can elevate the bar for design. American cities have had a long tradition of retaining excellent architects and landscape architects for civic works. This is not the place to look for prefabricated solutions or standard templates.

Public buildings last for a very long time and represent the soul of a community. Intentionally or not, their quality conveys a lot about shared values. Not only city halls but schools, fire stations, police stations, community centers, and libraries can and should set examples for thoughtful, creative design. As explained in Chapter 1, good design is worth the extra two to three percent in project costs—for both the private and public sectors.

"Design/build" is a technique that has become popular in recent years, in contrast to the conventional "design/bid/build." With design/build, a city selects an entire development team, including architects, contractors, and construction managers. While the city gives the developer with the successful award a list of desires, it is the developer who calls the shots and makes decisions about materials, costs, and other project specifics. Design/build can result in lower costs, but if a city chooses this route, they are going to give up some measure of control, as will the architect. By contrast, in the design/bid/build model, the city is firmly in charge of all cost allocation decisions and directing design quality.

The design/build method is most appropriate when there is a private component to a civic project, such as housing or commercial space. Any developer is going to want to earn a profit, and it is much more difficult to do that with a purely public project.

Monetary Incentives

There are several ways that cities can offer monetary incentives to promote better design. Some cities have funds available through tax increment financing or block grant funds. In some states, these funds can be used on private property, if the result has a public benefit.

One tool is facade improvement programs. Cleveland has a robust Storefront Renovation Program that provides rebates to eligible commercial properties that rehabilitate their storefronts or signage (Cleveland DCD 2018). The city and neighborhood-level community development programs run the program jointly. Applicants can receive rebates of 40 percent of construction costs (up to \$25,000) for eligible improvements to the building exterior. The program offers a 40 percent rebate (up to \$3,000) on eligible signage expenses for businesses that meet eligibility requirements. Eligible improvements are limited to rehabilitation costs for work done to a building's main elevations and areas most visible to the general public, including storefront display windows, exterior security systems, upper-floor windows, awnings, doors, and business signage. The city makes design experts on staff available to property owners to ensure that the work completed meets the goals of the program.

Such programs can also offer grants or revolving loans to participants to incentive property improvements. The city of Tacoma, Washington, issues low-interest loans to businesses that hire an architect and upgrade their facades (Tacoma n.d.). This program has been widely successful; the cost has been low and a number of districts have been reinvigorated with small new investments. The city does a modest form of design review to ensure that the proposals are of a consistently high quality. This is a way to make a significant difference with minimal expenditures and as a loan, the money comes back to replenish the source.

Another way is for a jurisdiction to become a partner in a project that has public benefits, such as one that combines a civic use with housing. For example, in Portland, Oregon, the county library system rebuilt its Hollywood branch library to include mixed-income apartments on three floors above the street-level library in a partnership with a developer (Hacker Architects n.d). The resulting mixed use development exhibits an elevated quality of design.

Walking Tours

Sometimes there is nothing like "kicking the tires" to make you see things that you did not know. Plus, everyone likes to take a field trip. Over the years, one of the authors has taken many busloads of elected and appointed officials, city staff, and even citizens to visit other communities. As long as it can be done in a day including travel, there is never a shortage of people who are interested. Indeed, people typically sign up immediately and fill the available slots.

A good itinerary comprises visits to two or three towns or neighborhoods that have exemplary development and design practices. Arrange to have local staff or elected officials (i.e., peers) tell their stories and answer questions. This can show skeptics that another community has raised the bar without adverse consequences. On one tour, a resident came out, unplanned, and extolled the virtues of her city government. One could see the eyes of the visiting officials light up. The reward was to see how quickly, upon their return, the visiting delegation took action. They saw how design could be enhanced with their own eyes.

Another type of tour is the "walking audit," pioneered by Dan Burden in the mid-1980s in Florida. A walking audit involves taking a walk with a group of local people along streets in their city. Burden asks people to note elements that either support or frustrate walking. William "Holly" Whyte laid down the foundation for this visceral, observational mode in the mid-1970s (Whyte 1980). He used stop-action filming to observe behavior and see patterns in people's use of public spaces. AARP has developed a walk audit tool kit that can be used by community members (AARP 2016).

Websites

Virtually every city now has its own website divided into multiple sections by topic or department. Planners could create a section dedicated to current projects, with visual renderings or photos to highlight them. Such a website can help explain the design review process and its results. It can make people more aware of impending changes in their community, and it can highlight commendable examples of good urban design.

In some places, this kind of educational initiative has come out of the community itself. There are people who act as "development mavens," compiling public records into an ongoing catalog of physical changes. In Seattle, Ethan Phelps-Goodman maintains an extremely useful "Seattle in Progress" site (www.seattleinprogress.com) that has a wide following. Portland, Oregon, has a similar site called "Next Portland" (www.nextportland.com) maintained by Iain MacKenzie. Both sites simply draw from available city files and present

the information is a user-friendly manner. The information is clear, organized, and easily accessed. While local governments could also take this effort on, consistently updating the information provided is a labor-intensive endeavor.

Citizen Education

Even without a formal Civics 101 program, planners and the appointed and elected officials that oversee planning and development review have the responsibility to continually educate and inform residents on the channels available to provide input on plans and projects. It is easy to imagine how confusing it can be for residents to recognize which projects are approved administratively and which must go before a design review board, and where the opportunities to provide comments exist in either of those processes.

To help encourage a better understanding by the public of government actions, Bellingham, Washington, held several "Planning Academies" for citizens regarding land use (Bellingham 2008). The events covered planning processes, permitting, special reviews, neighborhood planning, and a host of other subjects. The academy attracted hundreds of citizens. An added benefit is that such programs can then become a source of appointees to boards and candidates for office.

Organizational Resources

Within metropolitan regions there are often resources that are available to cities to research design review approaches and exchange information with peer communities. Some universities have planning programs with good libraries. Professional associations, such as local units of the Urban Land Institute, as well as APA Chapters, sponsor forums and workshops for both government officials and the development sector. There are also nongovernmental organizations that sometimes perform this role, such as the Municipal Resources Service Center in Washington state. The sidebar on p. 77 describes a regional networking service available in the Chicago metropolitan area.

FUTURE DIRECTIONS

Moving into the future, design review will likely be affected by several factors.

First, as more professionals are trained in urban design and other allied design professions, the level of design expertise in planning agencies will increase. The interest in addressing issues of site design and building design has been elevated since the time when planners primarily dealt with

REGIONAL NETWORKING FOR BETTER DESIGN REVIEW

John Hedrick, Chaddick Institute, DePaul University

In metropolitan Chicago, the Municipal Design Review Network (MDRN) provides a unique forum for collaboration to share best practices and improve the capacity of local design review professionals. Through ongoing MDRN meetings, elected officials, commission members, planners, and designers now regularly discuss current issues affecting local appearance and architectural review. The success of this network suggests that it can serve as a model for other metropolitan areas.

Ideally, all design review methods should emphasize consistency to help assure fairness in the approval of new development on both a local and intergovernmental basis. Yet in many regions, architectural design review has traditionally been viewed as a local community matter and potential competitive distinction. The ebb and flow of real estate development has magnified these interests and challenges.

In the Chicago metropolitan area, the use of discretionary review in individual suburbs has varied significantly with local history and culture. Generally, design review was first institutionalized through "appearance codes" adopted in the 1970s. Today, with hundreds of separate governmental units in the Chicago area, local character and interests vary widely. These factors and other changes—including rapid suburban development, urban design aspirations from the city core, and new legal challenges prompting remedial legislation—led to the formation of MDRN in the mid-2000s.

As often noted, successful movements and organizations begin with a few individuals. As chair of the Glenview Appearance Commission and founder of an affiliate of the Scenic America organization, I initiated these efforts. Early participants worked with other planning and professional organization contacts (including the Chicago Metro Section of APA's Illinois Chapter) to bring together individuals who focused on the architecture and design aspects of municipal development and regulation. The overall concept was to complement and supplement other professional associations and programs by providing updates for this multidisciplinary audience. As of 2018, approximately 100 municipalities have been connected, and more than 1,000 individual government officials, staff, and professionals have participated in MDRN programming.

A partner in these efforts has been the Chaddick Institute, located at DePaul University in Chicago, which has a mission to provide planners and developers a venue for education on land-use issues. The Institute served as a resource for the advisors who set out to create the new network. As MDRN's current sponsor, the Chaddick Institute provides meeting facilities and administrative support, including an annual schedule of events divided between downtown and suburban locations. In other cities, university-based design centers or regional planning organizations may be able to serve such a role.

The MDRN is guided by an advisory committee made up of municipal planners and other experts that collaborates with the Chaddick Institute in assessing plans and topics for MDRN programs. The members have also volunteered their professional skills and experience to present topics and facilitate discussions. MDRN events include a spring symposium for informal, in-depth discussion of design issues; summer on-site events that feature local planning and architecture of suburban downtown redevelopment projects; and fall programming for technical workshops—often cosponsored with the local APA chapters and chapters of the Congress for the New Urbanism or American Institute of Architects.

MDRN has also developed and is maintaining an online library of design guidelines as a resource for professionals (MDRN n.d.). This allows elected officials and their staffs to locate and compare the different approaches employed by communities. The Chaddick Institute and MDRN intend to use and expand this vehicle to compile further surveys, assess best practices, and develop model guidelines.

With recent economic and potential legal challenges, many communities have also been reassessing their municipal governance processes for design review. Volunteers from the network made presentations to municipal boards—who may be reviewing their commitments to design review in light of pressing economic interests—and helped shape plans for "benchmarking" initiatives for their full town councils. Proactively, MDRN has recently published a brochure on the value of design review to support the efforts of local communities and commissions (MDRN 2016).

Improved design review processes promote local economic development, avoid unnecessary border disputes, and enhance the quality of the surrounding areas. Experience at MDRN shows how intergovernmental communication can also be professionally rewarding for all involved.

For more information on MDRN, see https://las.depaul.edu/centers-and-institutes/chaddick-institute-for-metropolitandevelopment/programs/mdrn/Pages/default.aspx.

longer-range policies and zoning approvals. There are now many more people who want to engage in the process of reviewing development and are willing to acquire the necessary skills. As this occurs, some of the past friction between planning agencies and the development community should be diminished.

Second, computer technology is allowing the depictions of proposed development to be considerably more accurate. Many programs allow for the insertion of a proposed building into its context. And they allow for changes to be made more easily as the review proceeds. This should give reviewers—whether they are staff or members of a board—much more and clearer information about a project. Sophisticated graphic programs that used to be costly and difficult to use have now become standard in the offices of most design firms. These tools should improve the speed and depth of review.

Third, some local governments engaged in design review are discovering that a good part of design review involves public education—about both the process and the decisionmaking criteria. It is useful to have forums for the design and development community to explain the process, timelines, and required submittals, as well as the design standards and guidelines. It is also useful to inform the public how and when they can provide comments, as well as what appropriate subjects for comment are. It is better to be proactive in providing information that to be mired in project-specific contention.

Finally, local jurisdictions should make sure they are not overburdening the process with long lists of design standards and guidelines. There was an earlier notion of "more is better." Frequently this resulted in redundancy and voluminous documents to wade through. Communities are beginning to understand that design review can be more effective when they are focused on a smaller number of truly key subjects.

CONCLUSION

Design review will likely continue to evolve as a regulatory technique. Its core purpose of producing higher quality urban design through a transparent public process will be refined. As more cities make use of it, planning departments will need to staff accordingly with people having design education and experience. Information technology can also be employed to help citizens become more aware of how places change and how they can influence those changes.

If crafted with care and thoughtfulness, design review can be a very effective way to direct the quality and character of development in neighborhoods, districts, and corridors.

APPENDIX: DESIGN REVIEW CODE EXAMPLES

ESTABLISHMENT, COMPOSITION, AND POWERS AND DUTIES OF DESIGN REVIEW COMMISSIONS

Austin, TX

MUNICIPAL CODE (2018) TITLE 2 - ADMINISTRATION CHAPTER 2-1 - CITY BOARDS ARTICLE 2 - BOARDS

§ 2-1-130. Design Commission

- A. The Design Commission membership should include a diverse group of persons having expertise in urban design, architecture, landscape architecture, historic preservation, civic art, real property development, construction, and economic development.
- B. The commission shall provide advisory recommendations to the city council as requested by the city council to assist in developing public policy and to promote excellence in the design and development of the urban environment.
- C. The commission shall:
 - 1. offer policy recommendations regarding specific issues of urban design;
 - 2. participate in developing design guidelines;
 - unless otherwise directed by the city council, for projects that require the approval of the Planning Commission or the Zoning and Platting Commission: (a) review a project only after a formal request by the project sponsor or applicant; and (b) complete the review before the respective Planning or Zoning and Platting Commission takes final action;
 - 4. provide citizen education and outreach regarding quality urban design;
 - provide a venue for citizen input on the design and development of the urban environment;
 - 6. maintain liaison relationships with city staff and other boards and commissions; and

- perform other activities as directed by the city council.
- D. The commission may appoint one or more of its members to serve as liaison to a project-specific community advisory group addressing urban design and planning issues at the formal request of the project sponsor.

Seattle

MUNICIPAL CODE (2018) TITLE 23 - LAND USE CODE CHAPTER 23.41 - DESIGN REVIEW §23.41.002. Purpose

The purpose of Design Review is to:

- A. Encourage better design and site planning to help ensure that new development enhances the character of the city and sensitively fits into neighborhoods, while allowing for diversity and creativity; and
- B. Provide flexibility in the application of development B. standards to better meet the intent of the Land Use Code as established by City policy, to meet neighborhood objectives, and to provide for effective mitigation of a proposed project's impact and influence on a neighborhood; and
- C. Improve communication and mutual understanding among developers, neighborhoods, and the City early and throughout the development review process.

§23.41.008. Design Review General Provisions

- Role of the Design Review Board. The Design Review Board shall be convened for the purpose of reviewing all development subject to design review, except development subject to administrative or streamlined design review pursuant to this Chapter 23.41, Design Review. To accomplish this purpose, the Design Review Board shall:
 - Synthesize community input on design concerns and provide early design guidance to the development team and community; and

- 2. Recommend to the Director specific conditions of approval which are consistent with the design guidelines applicable to the development; and
- 3. Ensure fair and consistent application of Citywide or neighborhood-specific design guidelines.
- B. Design Review Board Membership Criteria
 - 1. Members shall reside in Seattle; and
 - Members should possess experience in neighborhood land use issues and demonstrate, by their experience, sensitivity in understanding the effect of design decisions on neighborhoods and the development process; and
 - 3. Members should possess a familiarity with land use processes and standards as applied in Seattle; and
 - 4. Consistent with the City's Code of Ethics, Section 4.16.070, no member of the Design Review Board shall have a financial or other private interest, direct or indirect, personally or through a member of his or her immediate family, in a project under review by the Design Review Board on which that member sits.
- C. Design Review Board Composition
 - The Design Review Board shall be composed as follows: [See Table A]
 - 2. Term. Members of the Design Review Board shall be appointed to two-year terms. A member may be re-appointed to subsequent terms pursuant to the selection and confirmation process in subsection 23.41.008.C.1. The Director may extend the existing term of a serving member by up to one year in

- order to avoid more than two vacancies at any time. This subsection 23.41.008.C.2 does not apply to Get Engaged members, whose terms are governed by Chapter 3.51.
- 3. Members may be removed by the Director for cause, including but not limited to:
 - Failing to attend the Design Review orientation session offered by SDCI and an onboarding session offered by the City; and
 - b. Failing to attend at least 90 percent of all regularly scheduled meetings that have occurred in the term.
- 4. Any vacancy in an unexpired term shall be filled in the same manner as the original appointment. A member whose term is ending may continue on an interim basis as a member with voting rights until such time as a successor for that position has been appointed by the City Council or confirmed by the City Council.
- D. Design Review Board Assignment
 - Each design review district shall be assigned a Design Review Board consisting of members as follows:
 - a. One member representing development-related interests:
 - One member representing the design professions;
 - c. Two members representing local residential/community interests;
 - d. One member representing general business in-

TABLE A. DESIGN REVIEW BOARD COMPOSITION

Development interests	Design professions	Get Engaged	Local residential/com- munity interests	General business interests or landscape professions
7	7	1 or more	14 (2/district)	7
3 appointed by Mayor, 4 by Council	3 appointed by Mayor, 4 by Council	1 or more pursuant to Chapter 3.51 ¹	3 appointed by Mayor, 4 appointed by Council, 7 jointly appointed by Mayor and Council	Jointly appointed by Mayor and Council
	7 3 appointed by Mayor,	Design professions 7	Tor more Design professions Get Engaged 7 Tor more 3 appointed by Mayor, 3 appointed by 1 or more pursuant to	interests Design professions Get Engaged munity interests 7 7 1 or more 14 (2/district) 3 appointed by Mayor, 4 appointed by Council Aby Council Aby Council Chapter 3.51 1 7 jointly appointed by

Footnotes to Table A for 23.41.008

¹ One or more designated young adult positions are added to the Design Review Board pursuant to the Get Engaged Program, Chapter 3.51. The selection process and term of service related to these young adult positions are set forth in Chapter 3.51.

- terests or landscape professions; and
- No more than one young adult member from the Get Engaged program.
- 2. Three Design Review Board members shall be a quorum of each District Design Review Board.
- 3. The Design Review Board members assigned to each project as described in subsection 23.41.008.D.1 shall be known collectively as the District Design Review Board. All members of the District Design Review Board shall be voting members.
- 4. Substitutions
 - a. In the event that more projects are undergoing simultaneous design review than a District Design Review Board can review in a timely manner, the Director may assign such projects to a geographically unassigned Substitute Design Review Board, whose five members the Director may select from the Substitute Design Review Board membership described in subsection 23.41.008.D.5, so long as the five members represent each of the five interests required by subsection 23.41.008.D.1.
 - b. If an individual District Design Review Board member is unable to serve, the Director may either appoint an individual from another District Design Review Board or may appoint a Substitute Design Review Board member from the Substitute Design Review Board membership described in subsection 23.41.008.D.5 to serve in the member's absence.
 - c. The Director may assign a Design Review Board to review a project outside of its designated district in order to expedite review, provided that the local residential/community representatives shall review development only within their district. In such a case, the Director shall appoint the local residential/community representatives from the District Board from which the project originated, or the local residential/ community representative from the Substitute Design Review Board provided in subsection 23.41.008.D.5, or any combination thereof, to review the project, so long as the local residential/community representatives appointed are from the same geographic district as the project to be reviewed.
- 5. Substitute Design Review Board membership
 - Membership criteria:

- A person must have been a member of the Design Review Board whose term has expired:
- ii. A person must indicate a willingness to continue participation on the Board; and
- iii. A person must have, in the opinion of the Director, demonstrated a commitment to Design Review through exemplary attendance and Board participation.
- b. The term of service for Substitute Design Review Board members is indefinite.
- Meetings of the Design Review Board.
 - Project-specific early design guidance public meetings shall be held as required in Section 23.41.014.B. Notice of meetings of the Design Review Board shall be provided as described in Chapter 23.76, Procedures for Master Use Permits and Council Land Use Decisions.
 - 2. All meetings of the Design Review Board shall be held in the evening in a location which is accessible and conveniently located in the same design review district as the proposed project. Board meetings are open to the general public. The actions of the Board are not quasi-judicial in nature.

Portland, OR

CITY CODE (2018)

TITLE 33 – PLANNING AND ZONING 700s – ADMINISTRATION AND PROCEDURES 33.710 – REVIEW BODIES

§33.710.050. Design Commission

- A. Purpose. The Design Commission provides leadership and expertise on urban design and architecture and on maintaining and enhancing Portland's historical and architectural heritage.
- Membership. The Design Commission consists of seven В. members, none of whom may hold public elective office. The Commission must include a representative of the Regional Arts and Culture Council, one person representing the public at-large, and five members experienced in either design, engineering, financing, construction or management of buildings, and land development. No more than two members may be appointed from any one of these areas of expertise. The Regional Arts and Culture Council member is nominated by the Regional Arts and Culture Council chair and approved by the Mayor. The other members are appointed by the Mayor and confirmed by the City Council.

- C. Meetings, Officers, and Subcommittees.
 - The Design Commission meets at least once a month and as necessary to act on reviews assigned to them by this Title. Meetings are conducted in accordance with adopted rules of procedure. Four members constitute a quorum at a meeting. The election of officers takes place at the first meeting of each calendar year.
 - 2. The Design Commission may divide its membership into special subcommittees which are authorized to act on behalf of the Commission for an assigned purpose. Three members of the Commission constitute a quorum on such subcommittees. Subcommittee actions require the affirmative vote of at least three members.
- D. Powers and Duties. The Design Commission has all of the powers and duties which are assigned to it by this Title or by City Council. The Commission powers and duties include:
 - Recommending the establishment, amendment, or removal of a design district to the Planning and Sustainability Commission and City Council;
 - 2. Developing design guidelines for adoption by City Council for all design districts except Historic Districts and Conservation Districts;
 - 3. Reviewing major developments within design districts, except those projects involving or located within the following:
 - a. Historic Districts:
 - Conservation Districts:
 - Historic Landmarks; and
 - d. Conservation Landmarks.
 - Reviewing other land use requests assigned to the Design Commission; and
 - 5. Providing advice on design matters to the Hearings Officer, Planning and Sustainability Commission, Historic Landmarks Commission, Portland Development Commission, and City Council.
- E. Annual Report. The Commission must make an annual report of its actions and accomplishments for each fiscal year. The report must be filed with the Director of BDS by the first working day of September. The Director of BDS may combine the report with annual reports of other bodies for transmission to City Council.

Cleveland, OH

CODE OF ORDINANCES (2018) PART III - LAND USE CODE TITLE VII - ZONING CODE CHAPTER 341 - DESIGN REVIEW

\$341.06. Local Design Review Committees. The City Planning Commission shall establish Local Design Review Advisory Committees to advise the Commission on applications received pursuant to the regulations of this Chapter. The following provisions shall govern the establishment and operation of each such committee.

- Appointment of Members. The City Planning Commission shall appoint the members of each Local Design Review Advisory Committee. In making these appointments, the City Planning Commission shall solicit nominations from Community Development Corporations operating within each committee's geographic area of jurisdiction and the Council members representing each such area. Each Advisory Committee shall be composed of not less than five (5) and not more than eleven (11) members, except that the City Planning Commission may increase membership on a particular committee if necessary to incorporate relevant perspectives and areas of expertise. A maximum of three (3) alternate members may be appointed to each committee. The alternate members may vote in place of members not in attendance at a particular meeting, as determined by the Committee's chairperson.
- Committee Composition. A majority of the members appointed to each Advisory Committee shall be architects or other recognized design professionals, with the remaining members representing businesses or other organizations with operations in the local area or being residents of the local area. The term "recognized design professionals" shall refer to individuals with documented expertise in such fields as architecture, landscape architecture, urban design, graphic design, or historic preservation.
- Committee Jurisdiction and Name. Each Local Design Review Advisory Committee shall review applications received pursuant to this Chapter for properties located within the boundaries of its area of jurisdiction, as established by the City Planning Commission. All areas of the City shall be included in the jurisdiction of an Advisory Committee. The City Planning Director shall assign each Local Design Review Advisory Committee a name identified with the area of the City served by the Committee.

- D. Term of Appointment. Each member of an Advisory Committee shall be appointed for an initial term of one (1) year and thereafter a term of two (2) years. After expiration of the initial one-year term, an individual's membership shall continue until the City Planning Commission takes action to replace the member with a new appointment or until the member resigns. The City Planning Commission shall replace members whose attendance is poor or who fail to act in accordance with the regulations of this Chapter.
- E. Quorum and Voting. A majority of the Advisory Committee's membership shall constitute a quorum, without which no votes may be taken. Approval of an application shall require the affirmative vote of a majority of the members present at a meeting.
- F. Meetings and Records. The Advisory Committee shall meet at least twice monthly unless there is no business to conduct. The staff representative of the City Planning Commission shall be designated as the Advisory Committee's Secretary and shall be responsible for prompt preparation of minutes, which shall be retained by the City Planning Commission.

Chapel Hill, NC

LAND USE MANAGEMENT (2018) ARTICLE 8 – ADMINISTRATIVE MECHANISMS §8.5. Community Design Commission.

§8.5.1. Establishment of the Commission; Charge. A Community Design Commission, consisting of nine (9) members appointed in accordance with the council's advisory board membership policy, is hereby established. The charge of the commission is to assist the council in guiding the town's vision on aesthetics, character and function to focus community growth through advice, advocacy, and implementation of the council's policies and review of proposed development in key areas of the community.

§8.5.2. Qualifications. Members shall be appointed in accordance with the council's advisory board membership policy and shall reside within the planning jurisdiction of Chapel Hill. Members shall serve without compensation, but may be reimbursed for actual expenses incidental to the performance of their duties within the limit of funds available to the commission.

§8.5.3. Tenure. Members of the commission shall be appointed in accordance with the council's advisory board membership policy.

\$8.5.4. Officers. Officers and terms of officers shall be in accordance with the council's advisory board membership policy.

§8.5.5. Powers of the Commission. The commission is authorized and empowered to undertake such actions reasonably necessary to the discharge and conduct of its duties and responsibilities as outlined in this appendix, in Chapter 160A, Article 19, Part 7 of the N.C. General Statutes, and in Chapter 278 of the N.C. Session Laws of 1965, including but not limited to the following:

- To review site analysis data and conceptual development plans, and offer recommendations to the applicant.
- To initiate, promote, and assist in the implementation of programs of general community beautification in the Chapel Hill community;
- To seek to coordinate the activities of individuals and public or private agencies and organizations whose plans, activities, and programs bear on the appearance of the community;
- To provide leadership and guidance in matters of com-D. munity design and appearance to individuals and public or private agencies and organizations;
- To make studies of the visual characteristics and problems of the community, including surveys and inventories of an appropriate nature, and to recommend standards and policies of design for the entire community or any portion or neighborhood thereof, or any project to be undertaken therein;
- F. To prepare both general and specific plans for the improved appearance of the entire community or any portion thereof, including private as well as public property. Such plans shall set forth desirable standards and goals for the aesthetic enhancement of the community or any portion thereof, including public ways and areas, open spaces, and public and private buildings and projects;
- To request from the proper officials of any public agency or body its plans for public buildings, facilities, or projects to be located within the town's jurisdiction, and to review such plans and to make recommendations regarding their aesthetic suitability to the appropriate agency or body, or to the council. The commission shall review all such plans in a prompt and expeditious manner, and shall make all recommendations with regard to any public project in writing, and shall promptly transmit copies of the recommendation to the appropriate agency or body, and to the council;

- H. To formulate and recommend to the planning commission and council the adoption or amendment of ordinances that, in the opinion of the commission, will serve to enhance the appearance of the community and/or strengthen design standards for development within the town's jurisdiction;
- To direct the attention of appropriate town officials to needed enforcement of any ordinance that may affect the appearance of the community;
- To seek voluntary adherence to the standards and policies of its plans;
- K. To enter, at reasonable times, upon private lands and make examinations or surveys as necessary in the performance of its official duties;
- L. To promote public interest in and understanding of its recommendations, studies, and plans, and to prepare, publish, and distribute to the public such studies and reports that, in the opinion of the commission, will advance the cause of improved community appearance;
- M. To conduct public meetings and hearings, giving reasonable notice to the public thereof;
- N. To conduct an annual meeting at which the programs, problems, and policies of the commission shall be presented, and at which the public at large shall be invited to express itself on matters relating to the appearance and adopted design standards of the community;
- O. To recommend to the council suitable arrangement for the procurement or provision of staff or technical services for the commission:
- P. To establish an advisory council or other committees within its membership as it may deem necessary;
- Q. To accept funds from private agencies, foundations, organizations, individuals, the state or federal government, or any other source, and to disburse such funds for any purpose within the scope of its authority;
- R. To review all schematic building designs for special use permits or special use permit modifications, and forward comments and recommendations for consideration at council public hearings;
- To review lighting plans and building elevations filed as part of an application for development;
- T. To review alternative landscape bufferyards in accordance with subsection 5.6.6 of this appendix; and
- U. To hear and decide applications for certificates of appropriateness in the Blue Hill District in accord with Section 3.11 of this appendix.
- §8.5.6. Meetings. The commission shall establish a regular

meeting schedule, and shall meet at least quarterly and more often as it shall determine and require.

All meetings of the commission shall be open to the public, and reasonable notice of the time and place thereof shall be given to the public, in accord with Chapter 143, Article 33C of the N.C. General Statutes.

The commission shall keep a record of its meetings, including attendance of its members, and its resolutions, findings, recommendations, and actions.

§8.5.7. Attendance at Meetings. Attendance at meetings shall be in accordance with the council's advisory board membership policy.

§8.5.8. Quorum and Voting. A quorum of the commission, necessary to take any official action, shall consist of five (5) members. The concurring vote of a simple majority of those members present shall be necessary to take any official action.

Coeur d'Alene, ID

CITY CODE (2017)

TITLE 2 – ADMINISTRATION AND PERSONNEL CHAPTER 2.98 – DESIGN REVIEW COMMISSION §2.98.010. Established. There is established a design review commission.

§2.98.020. Membership; Terms; Vacancies; Compensation.

- A. The design review commission of the city shall consist of seven (7) members. The members shall be appointed by the mayor and confirmed by the city council. The commission membership shall be made up of:
 - Two (2) members of the planning commission;
 - One person who resides within any of the districts under the purview of the design review commission;
 - One resident of Coeur d'Alene;
 - 4. One registered architect licensed in the state of Ida-
 - One person licensed in building or site design (i.e., landscape architecture);
 - One person employed in the real estate or development industry.

In addition, there shall be at least two (2) "standing alternates", possessing any of the attributes above, who are available in the event that one of the regular members is absent or is recused from the review process due to a conflict of interest. The term of office for each member shall be for four (4) years or until his successor is appointed and qualified. The terms shall be staggered so that no more than three (3) terms shall expire on May 1, every two (2) years.

- B. Vacancies occurring otherwise than through the expiration of terms shall be filled by the mayor and confirmed by the city council and members may, in like manner, be removed.
- C. Members of the commission shall be selected without respect to political affiliations and shall serve without compensation.

§2.98.030: Duties and Authority of Commission. It shall be the duty of the design review commission:

- A. To protect property rights and values;
- B. To enhance the built environment, make reports, hold public meetings/hearings and perform all other duties as may be prescribed by the Idaho Code and this code;
- C. To review development proposals as required by this code; and
- D. To provide recommendations to the city council on issues that the city council may refer to the commission.

Commission members shall comply with all city policies, procedures, and regulations.

§2.98.040. Cooperation with City Planning Commission. The design review commission is granted full authority to cooperate with and/or to join with the city planning commission in setting up or establishing such coordinating commission or overall commission as the two (2) commissions may determine.

\$2.98.050. Quorum and Meetings.

- A. Quorum Requirement. A quorum of four (4) members, which may include one or more of the "standing alternates", is required to render any decision.
- B. Meeting Schedule. The commission shall have a standing meeting twice a month, but meetings may be canceled if there is no subject matter to discuss.
- C. Conduct of Meetings. For any given project in any given meeting, the commission shall strive to maintain meetings that are expeditious and orderly, with an objective of conducting its review of any individual project within ninety (90) minutes, including both presentation by the applicant and public comment. The chair of the commission is empowered to keep the meeting progressing expeditiously, including cutting off debate, determining appropriate comments by either the applicant or the public, and ensuring that all direction from the commission is arrived at collectively, rather than from individual members.

Bozeman, MT

CODE OF ORDINANCES (2018) CHAPTER 2 – ADMINISTRATION ARTICLE 5 – BOARDS AND COMMISSIONS DIVISION 18 – DESIGN REVIEW BOARD \$2.05.3000. Established—Powers and duties.

- A. The design review board (DRB) is established to evaluate aesthetic considerations of larger and more complex proposals which are likely to produce significant community impact and to provide recommendations regarding such proposals to the review authority, subject to the provisions of chapter 38.
- B. The DRB shall act as an advisory body to the review authority for:
 - Development applications located within overlay districts meeting one or more of the thresholds of 38.19.040.C;
 - 2. Conditional use permits located within overlay districts, but excluding conditional use permits for the purpose of accessory dwelling units and conditional use permits which do not create additional building area:
 - 3. Planned unit developments;
 - 4. Appeals from ADR decisions; and
 - 5. Review of applications for large scale retail;
- C. The DRB may develop, and after adoption by the city commission, apply specific guidelines related to such concerns as architectural appearance, landscape design and signage for the construction and/or alteration of structures, sites or areas;
- D. The DRB may review applicable development proposal applications for zoning text amendments, or applications for moving, demolition or any other kind of permit that may affect properties located within entryway corridors:
- E. The DRB has responsibility for projects subject to 38.19.040.C.

§2.05.3010. Composition.

A. The DRB shall consist of six professional and two nonprofessional members. Professional members shall be degreed in their respective disciplines and/or otherwise licensed or certified by their respective professional authorities. An appointment to a term of service on the DRB is for two years. The professional contingent shall consist of three architects and at least one architectural historian, and at least one landscape architect or landscape designer. At least one of the professional members shall have demonstrated expertise in urban design. Nonprofessional members shall be individuals with an interest in, or knowledge of, urban design or historic preservation. No member of the DRB shall serve concurrently as a member of the planning board or zoning commission. A quorum of the DRB shall be four voting members and one of the members constituting the quorum must be an architect. In the event a quorum of the DRB may not otherwise be attained, the ADR staff may serve as alternates to prevent delay in project reviews.

B. In selecting the members, the city commission shall give preference to residents of the city. However, where a qualified professional resident is not available to serve, the city commission may appoint a professional member who practices professionally, owns property or owns a business within the city. Where a nonprofessional resident is not available to serve, the city commission may appoint a nonprofessional member who works, owns property or owns a business within the city.

§2.05.3020. Procedures.

To implement the purpose of the DRB, certain procedures shall be adopted to include, but not be limited to, a regularly scheduled weekly or biweekly meeting attended by members of the DRB. Written meeting reviews setting forth decisions and findings shall be made. These records shall be preserved as part of the official proceedings for each developmental proposal. Lastly, the DRB shall generally follow "Robert's Rules of Order" and may prepare and adopt supplemental procedural rules, subject to the approval of the city commission, that will ensure the accomplishment of the stated purpose and promote the efficiency and effectiveness of the design review process.

CHAPTER 38 - UNIFIED DEVELOPMENT CODE ARTICLE 2 - PERMITS, LEGISLATIVE ACTIONS & **PROCEDURES**

38.210 - DEVELOPMENT REVIEW COMMITTEE (DRC), DESIGN REVIEW BOARD (DRB), ADMINISTRATIVE DESIGN REVIEW STAFF (ADR), WETLANDS REVIEW BOARD (WRB), BOARD OF ADJUSTMENT (BOA) JU-RISDICTION & SCOPE OF AUTHORITY

§38.210.010. Purpose of DRC, DRB, ADR, WRB, and BOA.

A. Purpose. The development review committee (DRC), design review board (DRB), administrative design review staff (ADR) and wetlands review board (WRB), if established, coordinate, expedite and ensure fair and

equitable implementation of this chapter. The objective, to be implemented through their procedures and deliberations, is to encourage development quality that will enhance both the natural and built environments, with consideration to present and future property values, and to carry out the purposes of this chapter. All bodies authorized or referenced under this division 38.210 may call upon any city staff or other persons with technical expertise, and may testify before any board, commission or other body upon the subjects for which they have responsibility.

DRB. The DRB has the duties and responsibilities established by 2.05.3000.

- C. Design Review Board Procedures Established. The DRB will be convened as necessary and must follow procedures as set forth in 2.05.3020.
- D. Waiver of Design Review. In the event that the DRB is unable to convene a quorum or does not have the necessary personnel to conduct the reviews required by this chapter, the requirement for review by DRB is waived. Nothing in this section constitutes a waiver of the required review criteria established in divisions 38.340, 38.430, and 38.600 of this chapter.

THRESHOLDS AND APPLICABILITY **OF DESIGN REVIEW**

Seattle

MUNICIPAL CODE (2018) TITLE 23 - LAND USE CODE CHAPTER 23.41 - DESIGN REVIEW \$23.41.004. Applicability

- A. Design Review Required
 - Design review is required for any new multifamily, commercial, or industrial development proposal that exceeds one of the following thresholds in Table A for 23.41.004: [See Table A for \$23.41.004, p. 88]
 - 2. Design review is required for all new Major Institution development proposals that exceed any applicable threshold listed in this subsection 23.41.004.A, unless the structure is located within a Major Institution Overlay (MIO) district.
 - 3. Design review is required for all new development proposals located in the Downtown zones listed in

TABLE A FOR §23.41.004, THRESHOLDS FOR DESIGN REVIEW

Zone	Threshold	
Lowrise 2 (LR2) and Lowrise 3 (LR3)	8 dwelling units or 4,000 square feet of non-residential gross floor area	
Midrise (MR)	20 dwelling units or 4,000 square feet of non-residential gross floor area	
Highrise (HR)	20 dwelling units or 4,000 square feet of non-residential gross floor area	
Neighborhood Commercial (NC1, NC2, NC3)	4 dwelling units or 4,000 square feet of non-residential gross floor area	
Commercial (C1, C2)	4 dwelling units or 12,000 square feet of non-residential gross floor area, located on a lot in an urban center or urban village ¹ , or on a lot that abuts or is across a street or alley from a lot zoned single-family, or on a lot located in the area bounded by: NE 95th St., NE 145th St., 15th Ave. NE, and Lake Washington	
Seattle Mixed (SM)	20 dwelling units or 12,000 square feet of non-residential gross floor area	
Industrial Commercial (IC) zone within all designated urban villages and urban centers	12,000 square feet of non-residential gross floor area	
Master Planned Community (MPC) ²	20 dwelling units or 12,000 square feet of non-residential gross floor area	
All zones – congregate residences, and residential uses in which more than 50 percent of dwelling units are small efficiency dwelling units ³	Developments containing at least 5,000 but less than 12,000 square feet of gross floor area are subject to Streamlined Design Review (SDR) pursuant to Section 23.41.018. Developments containing at least 12,000 but less than 20,000 square feet of gross floor area are subject to Administrative Design Review (ADR) pursuant to Section 23.41.016. Developments containing 20,000 square feet or more of gross floor area are subject to Design Review pursuant to Chapter 23.41.	

Footnotes to Table A

1 Urban centers and urban villages are identified in the Seattle Comprehensive Plan.

2 If an application in a Master Planned Community zone does not include a request for departures, the applicable design review procedures are in Section 23.41.020. If an application in a Master Planned Community zone includes a request for departures, then the applicable design review procedures are in Section 23.41.014.

3 When a congregate residence or development in which more than 50 percent of dwelling units are small efficiency dwelling units is subject to more than one design review threshold, the gross square footage threshold on line i shall apply.

TABLE B FOR §23.41.004. THRESHOLDS FOR DESIGN REVIEW

DOC1, DOC2, or DMC zones				
Use	Threshold			
Non-residential	50,000 square feet of gross floor area			
Residential	20 dwelling units			
DRC, DMR, DH1 or DH2 zones, or PMM zone outside the Pike Place Market Historical District				
Use	Threshold			
Non-residential	20,000 square feet of gross floor area			
11011 Testaeritiai				

- Table B for 23.41.004 that exceed any of the following thresholds in Table B for 23.41.004: [see Table B for \$23.41.004, p. 88]
- 4. Design review is required for all new development proposals exceeding 120 feet in width on any single street frontage in the Stadium Transition Area Overlay District as shown in Map A for 23.74.004, and all new development proposals exceeding 12,000 square feet of non-residential gross floor area and electing to add extra floor area above the base FAR that are located in an IC 85-160 zone.
- 5. Streamlined Administrative Design Review (SDR) To Protect Trees. As provided in Sections 25.11.070 and 25.11.080, SDR pursuant to Section 23.41.018 is required for any new development proposals in LR, MR, and commercial zones if an exceptional tree, as defined in Section 25.11.020, is located on the lot and is not proposed to be preserved, if design review would not otherwise be required by this subsection 23.41.004.A.
- 6. Design review pursuant to Section 23.41.014 is required for projects that are eligible for design review under any provision of this Section 23.41.004 and that are participating in the Living Building Pilot Program authorized by Section 23.40.060.
- 7. SDR pursuant to Section 23.41.018 is required for all new developments that include at least three townhouse units, if design review is not otherwise required by this subsection 23.41.004.A.
- 8. Design review pursuant to Section 23.41.014 is required for any project seeking to participate in the Living Building Pilot Program, including a development proposal for an existing structure.
- B. Design Review Optional
 - Full design review is optional to any applicant for a new multifamily, commercial, or Major Institution development proposal not otherwise subject to this Chapter 23.41, if the new development proposal not otherwise subject to this Chapter 23.41 is in the Stadium Transition Area Overlay District or if the new development proposal is in any multifamily, commercial, or downtown zone.
 - Administrative design review is optional for any applicant for new multifamily or commercial development proposals if the new multifamily or commercial development proposal does not exceed the thresholds provided in Table A for 23.41.004 and is not otherwise subject to this Chapter 23.41 if the

- proposal is in the Stadium Transition Area Overlay District, or is in any multifamily, commercial, or downtown zone, according to the process described in Section 23.41.016. Projects that are not otherwise subject to this Chapter 23.41 and are in any multifamily zone not listed in Table A for 23.41.004 are eligible only for optional full design review under subsection 23.41.004.B.1 if the number of dwelling units exceeds 20. If the project contains 20 dwelling units or fewer, then the project applicant may pursue either full or administrative design review.
- Streamlined administrative design review is an option for:
 - An applicant for a multifamily residential use in an LR zone for which design review is not otherwise required by subsection 23.41.004.A;
 - b. An applicant for a new multifamily and commercial development proposal in a Lowrise, Midrise, and Commercial zone to protect a tree over 2 feet in diameter measured 4.5 feet above the ground, if design review would not otherwise be required by subsection 23.41.004.A.5.
- C. Exemptions. The following structures are exempt from design review:
 - New structures located in special review districts, regulated by Chapter 23.66; design review is not available for an applicant applying for additional building height under the provisions of Section 23.49.180;
 - 2. New structures in Landmark districts regulated by Title 25, Environmental Protection and Historic Preservation:
 - 3. New structures that are within the historic character area of the Downtown Harborfront 1 zone, or that are otherwise required to undergo shoreline design review pursuant to Chapter 23.60A; and
 - 4. New light rail transit facilities that have been subject to review by the Seattle Design Commission.

Bellevue, WA

LAND USE CODE (2018)

CHAPTER 20.30 – PERMITS AND DECISIONS

Part 20.30F - DESIGN REVIEW

§20.30F.110. Scope. This Part 20.30F establishes the procedure and criteria that the City will use in making a decision upon an application for Design Review.

§20.30F.115 Applicability. This Part 20.30F applies to each application for Design Review, except as provided in LUC 20.30F.116.

§20.30F.116 City Council Design Review. Notwithstanding any provisions of the Code requiring that Design Review be conducted under this Part 20.30F, all projects for which a City Council approval is required and an opportunity for public comment has been provided shall be exempt from the Design Review process, but must comply with the applicable Design Review criteria and standards of this Code.

§20.30F.120 Purpose. Design Review is a mechanism by which the City can ensure that site development and structures in specific zoning districts or in specific locations are of high design quality and conform to the requirements of the Land Use Code and the requirements of an applicable concomitant agreement.

\$20.30F.125 Who May Apply. The property owner may apply for a Design Review.

§20.30F.145 Decision Criteria. The Director may approve or approve with modifications an application for Design Review if:

- A. The proposal is consistent with the Comprehensive Plan;
- B. The proposal complies with the applicable requirements of this Code; and
- C. The proposal addresses all applicable design guidelines or criteria of this Code in a manner which fulfills their purpose and intent; and
- D. The proposal is compatible with and responds to the existing or intended character, appearance, quality of development and physical characteristics of the subject property and immediate vicinity; and
- E. The proposal will be served by adequate public facilities including streets, fire protection, and utilities; and
- F. The proposal is consistent with any required Master Development Plan approved pursuant to Part 20.30V LUC or other applicable code section.

\$20.30F.165 Merger with Binding Site Plan.

- A. General. The applicant may request that the site plan approved with the Design Review constitute a Binding Site Plan pursuant to Chapter 58.17 RCW.
- B. Survey and Recording Required. If a site plan is approved as a Binding Site Plan, the applicant shall provide a record-

- ed survey depicting all lot lines and shall record that site plan and survey with the King County Department of Records and Elections. No document may be recorded without the signature of each owner of the subject property.
- Effect of Binding Site Plan. Upon the approval and re-C. cording of a Binding Site Plan the applicant may develop the subject property in conformance with that Binding Site Plan and without regard to lot lines internal to the subject property. The applicant may sell or lease parcels subject to the Binding Site Plan.

\$20.30F.170 Planning Commission Design Review. The authority designated in a land use approval or concomitant agreement for the Bellevue Planning Commission to review a Design Review proposal is transferred to the Director to review said Design Review proposal under this Part 20.30F.

20.30F.175 Modification or Addition to an Approved Design Review Project or Decision.

- There are two ways to modify or add to an approved project or decision: process as a new decision, or process as a Land Use Exemption.
- General. Except as provided in subsection C of this section, an amendment of a previously approved project or decision is treated as a new application.
- Land Use Exemption for Design Review Approval.
 - The Director may determine that an addition or modification to a previously approved project or decision is exempt from further review or review as a new application, provided the following criteria are met:
 - The proposal does not result in any significant adverse impact beyond the site; and
 - The proposal is within the general scope of the purpose and intent of the original approval; and
 - The proposal complies with applicable Land Use Code requirements, and all applicable development standards, and is compatible with all applicable design criteria; and
 - The proposal does not add square footage that is more than 20 percent of existing gross square footage; and
 - If an addition or expansion has been approved within the preceding 24-month period, the combined additions will not add square footage that exceeds 20 percent of existing gross square footage.

- 2. The Director may determine that a new development outside the Downtown is exempt from review as a new application; provided, that the building form and scale of the new building or addition, regardless of size, is not visible from the right-of-way, a public park or zoned and developed single-family residential property.
- D. Conditions. The Director may impose conditions on a Land Use Exemption to ensure that the applicable decision criteria and any conditions of the original approval are met.

\$20.30F.180 Recording Required. Following approval of a Design Review and any subsequent modifications thereto, the applicant shall record the plans and conditions that constitute the approval with the King County Division of Records and Elections or its successor agency. Components of the approval required to be recorded include but are not limited to the applicable conditions of approval, total amount (square footage) of floor area earned through the FAR Amenity Incentive System, or floor area earned through the special dedication of right-of-way, parks, or open space. A copy of the recorded document shall be provided to the city for inclusion in the project file.

Coeur d'Alene, ID

CITY CODE (2017)

TITLE 17 – ZONING

CHAPTER 17.09 - PROCEDURES; REZONE; SPECIAL USE; PLANNED UNIT DEVELOPMENT; VARIANCES; APPEALS

§17.09.315. Development Projects Requiring Commission Review.

A. Projects Subject to Design Review Commission Review. Design review commission review is required as follows:

AREAS WHERE DESIGN GUIDELINES AND STANDARDS EXIST WITH TRIGGER POINTS FOR DRC REVIEW

District	New Construction	Street Facade Alterations1
DC district downtown core	All exterior projects south of midblock Lakeside/Coeur d'Alene	All
Infill overlay * DO-N * DO-E * MO	Any project lot over 2 stories and/or 4 dwell- ing units	No
C-17 and C-17L districts	Any project larger than 50,000 square feet or located on a site 5 acres or larger or with more than 2 departures	Any project with more than 2 departures

Note: Painting, window and awning replacement or other minor repairs are not required to go through design review where the planning director, or his or her designee, determines that the repair does not constitute a substantial change to the facade or that the replacement windows or awnings are substantially similar to those being replaced. Placement of a new awning on an existing facade is subject to design review by the planning director. The applicant for a new awning placement must submit the items referenced in subsection 17.09.320D of this chapter to the planning director for review.

Planning Director's Determination of Commission Review. The planning director, or his or her designee, is authorized to require commission review of other projects subject to design review requirements in the DC, C-17 or C-17L districts or the DO-N, DO-E and MO overlay districts, where the location, size, layout or design of the project creates unusual sensitivity or context issues.

Bozeman, MT

CODE OF ORDINANCES (2018)

CHAPTER 38 - UNIFIED DEVELOPMENT CODE

ARTICLE 2 - PERMITS, LEGISLATIVE ACTIONS & PRO-CEDURES

38.230 - PLAN REVIEW

\$38.230.040. DRB Review Thresholds.

- A. The review authorities are established in 38.200.010 and as may be specified elsewhere in this chapter.
- B. The development review committee, design review

- board, and wetlands review board have the advisory authority established in division 38.200 of this chapter.
- C. Plan Design Review Thresholds. When a development is subject to design review and meets one or more of the following thresholds the design review board must conduct the design review:
 - 1. Forty five or more dwelling units;
 - 2. Thirty thousand or more square feet of office space, retail commercial space, service commercial space or industrial space;
 - 3. Four (4) stories or more;
 - 4. Twenty thousand or more square feet of exterior storage of materials or goods;
 - 5. Parking for more than 90 vehicles.

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<u>Section 30-203</u>. <u>SALE</u>. No sale of any parcel of land creating a subdivision covered by this Chapter shall be consummated until a subdivision plat, together with required data, has been reviewed by the Plan Commission and reviewed and approved by the Village Board.

Section 30-204. PERMITS. No building permit shall be issued for the construction of any building, structure or improvement on any parcel subject to this Chapter until a final plat or plan shall have been approved. No occupancy permit shall be granted for the use of any building or structure on a parcel until required sanitary sewer and water service have been installed and made ready for servicing the parcel, until roadways providing access to the parcel and lots thereof have been paved with the base course of asphalt, as set out herein, and until sidewalks, street lights and street signs have been installed.

<u>Section 30-205</u>. <u>RECORDING</u>. No Plat of Subdivision shall be recorded in the Recorder's Office of any County, or have any validity, until it shall have been approved in the manner prescribed by this Chapter.

<u>Section 30-206</u>. <u>APPEARANCE CRITERIA</u>. No building permit approval shall be given for the development of any building, structure or improvement on any parcel subject to this Chapter until it has been determined that the proposed development will conform to the following criteria, which review shall be conducted by the Zoning Administrator or his designee:

A. RELATIONSHIP OF BUILDINGS TO SITE

- I. The site shall be planned to provide for planting, pedestrian movement and parking areas.
- Site planning in which setbacks and yards are in excess of zoning restriction is encouraged to provide a compatible relationship between buildings.
- Parking areas shall be treated with decorative elements, building wall extensions, plantings, berms and/or other means so as to screen parking areas from view from public ways.
- Newly installed utility services, and service revisions necessitated by exterior alterations, shall be underground.
- 5. In relating buildings to site, the provisions of the Village Zoning Ordinance in regard to bulk regulations, standards, and off-street parking shall be part of these criteria.

B. BUILDING DESIGN

- To encourage chromatic diversity in residential buildings, the color of the main siding material must be different from the color of the main siding material of adjacent residential buildings when two adjacent residential buildings are the same architectural model. The use of different trim colors, although encouraged, will not, in itself, count as a color change. Brick facing, unless covering the entire front elevation of the building except for trim or used on all elevations of the building, will not be considered the main siding material.
- To encourage chromatic diversity in residential buildings, the same color of the main siding material cannot be used on three residential buildings in a row. The use of different trim colors, although encouraged, will not, in itself, count as a color change.

Brick facing, unless covering the entire front elevation of the building except for trim or used on all elevations of the building, will not be considered the main siding material.

3. To encourage architectural and visual diversity, adjacent residential buildings must have significantly different front elevations. The following elements will be used to evaluate front elevation changes:

a. Major Elements

- 1) Configuration of siding material
- 2) Window locations
- 3) Roofline silhouette/additional or deletion of dormers
- 4) Addition or deletion of porches
- 5) Addition or deletion of front elevation extensions
- 6) 180 degree rotation of the floor plan only if the front elevation design is asymmetrical in terms of window and door location and roofline silhouette.
- 7) Change of color and/or size of the brick only when the brick covers the entire front elevation of the building except for trim, windows and door.

b. Minor Elements

- 1) Color of roofing material
- Garage Adding a garage, adding to garage capacity or changing garage door style
- Window style
- 4) Door location and/or trim
- 5) Trim and architectural detailing

To be considered a significantly different front elevation two (2) major elements and two (2) minor elements must be changed. Two minor element changes may be substituted for one of the required two major element changes.

- 4. For the purposes of interpreting I and 2 of Section 30-206B "adjacent" shall not refer to residential buildings across the street.
- 5. For the purposes of interpreting I and 2 of Section 30-206B "adjacent" shall not refer to residential buildings to the rear of the subject building except on corner lots.
- 6. Mechanical equipment or other utility hardware on roof, ground, or buildings shall be screened from public view or they shall be located so as not to be visible from any public ways. Exception: rooftop equipment on industrial buildings greater than 500 feet from residentially zoned or developed property. (Ordinance 19-024, 03.26.19)

- 7. Exterior lighting shall be part of the architectural concept. Fixtures, standards, and all exposed accessories shall be included in the architectural design.
- 8. Refuse and waste removal areas, service yards, storage yards, and exterior work areas shall be screened from view from public ways in attached residential buildings and all commercial and industrial developments.
- The provisions of the Bolingbrook Zoning Ordinance in regard to bulk regulations and standards, and those portions of all codes which directly affect appearance, shall be part of the criteria of this sub-section.

(Ordinance 88-010, 03.22.88)

<u>Section 30-207.</u> <u>VARIATIONS.</u> Upon a finding that severe hardship caused by conditions uniquely attributable to the land under consideration would be imposed upon Applicant by compliance with these regulations and upon a finding that there are alternate feasible means of fulfilling the purpose of the regulations to protect the public health, safety and welfare, the Plan Commission may recommend and the Village Board may grant variances from the regulations of this Chapter.

The Director of Public Services and Development may vary and make exceptions to some of the design alternatives and/or modify existing requirements where there is sufficient evidence, in his/her opinion, that other design methodology will serve same design principle and is the most suited to the site and that such exceptions may be made without being contrary to the intent of the code. (Ordinance 15-033, 05.26.15)

Section 30-208. MINIMUM DWELLING SIZES IN UNCOMPLETED SUBDIVISIONS. When fifty percent (50%) of the platted lots within a subdivision, or, if the subdivision is being constructed in phases, within each phase, are occupied by dwelling units that have received a final occupancy permit or by dwelling units that are under construction, having at least established the footings and foundations, then any dwelling units constructed on the remaining lots must equal or exceed the first story square footage and gross square footage of the smallest sized dwelling unit within said subdivision or phase thereof. (Ordinance 86-66, 11.11.86)



CHAPTER 6

BUSINESS DISTRICTS

SECTION:

9-6-1: General Conditions

9-6-1: GENERAL CONDITIONS:

The following regulations apply to all business districts within the Village, and each use must comply with them:

- (A) Minimum Lot Area; Two Or More Uses On A Lot: Wherever two (2) or more permitted uses or special uses, each requiring a minimum lot area, are located in the same building or on the same lot, the required minimum lot area shall be the sum of the areas required for each use individually. When one or more uses has a required minimum lot area and is located on a lot with a use which does not have a required minimum lot area, the total lot area shall equal the sum of the required lot areas, plus an additional area equivalent to that devoted to the use which does not have a required minimum lot area.
- (B) Business Establishments: All business establishments shall be retail trade or service establishments dealing directly with consumers and all goods produced on the premises shall be sold on the premises where produced, and all business, service, storage, merchandise, display, and where permitted, repair and processing shall be conducted wholly within a completely enclosed building, except for off street automobile parking, off street loading and open sales lots and drive-in facilities in districts where they are permitted. Goods sold shall consist primarily of new merchandise, except for antique shops. (Ord. 77-O-14, 3-31-1977)
 - (C) Parking Of Trucks, Vans, Trailers And/Or Semitrailers (Trucks):
- 1. Trucks having a registered gross vehicle weight (RGVW) not exceeding twelve thousand (12,000) pounds used in conjunction with the operation of any use permitted in business districts may only be parked on the property where the use permitted is located. Trucks having a RGVW not exceeding twelve thousand (12,000) pounds, shall be parked to the rear of the principal building within and on a hard surface off street parking area if present. If such an area is not present to the rear of the building, trucks may be parked on a hard surface off street parking area located along the side of the principal building, but not within the required setbacks. In no event shall truck parking be located in front of the principal building. In addition, such truck parking shall not take place within one hundred fifty feet (150') of a residential district boundary line without the prior specific approval of the Director of Municipal Services. Such approval shall be determined on an individual basis depending on site and area conditions. If a truck parking area meeting the above parameters is not available on the property, the truck(s) shall not be permitted to be parked on the property. (Ord. 97-O-05, 1-27-1997; amd. Ord. 99-O-10, 5-24-1999; Ord. 05-O-32, 11-14-2005)
- 2. No trucks having a registered gross vehicle weight (RGVW) greater than twelve thousand (12,000) pounds, shall be stored, parked or otherwise permitted to stand in any business district except when engaged in actual loading/unloading operations.
 - (D) Front And Exterior Side Yard Landscape Planting Requirements:
- 1. Landscape plantings shall be provided within any yard adjoining a street within a business district, in conformance with the standards contained within subsection 9-14-2(D) of this title. The quantity of plantings required within all yards adjacent to a street, in addition to required parkway trees, shall be based upon a point system ratio according to five (5) times the linear length of the specific yard frontage, measured at the property line.
- 2. The following is the assigned point value for each plant category that shall be used to compute the number of plants required:

Shade tree 100 points
Conifer tree 60 points
Ornamental tree 50 points
Evergreen shrub 15 points
Deciduous shrub 10 points

- 3. Earth berms constructed in a continuous and/or undulating configuration, which perform a screening function and are within a minimum height range of two and one-half feet $(2^1/2')$ to three feet (3'), may be credited up to a maximum of fifty percent (50%) of the total landscape planting points required within a yard. The maximum percentage of points credited for berms shall be equal to ten (10) times the average berm height where said berm extends across a minimum of seventy five percent (75%) of the yard frontage. (Ord. 97-O-05, 1-27-1997)
 - (E) Building Facade Materials:
 - 1. All exterior building walls shall be constructed out of one or more of the materials stipulated below:
 - (a) Face brick.
 - (b) EIFS (e.g., Dryvit®) when used above a minimum seven foot zero inch (7'0") high masonry knee wall.

- (d) Architectural stone.
- (e) Architectural aggregate panels.
- (f) Fully colored fluted block assemblies.
- (g) Fully colored split-faced block assemblies.
- (h) Stucco, when used above a minimum seven foot zero inch (7'0") high masonry knee wall.
- (i) Glazed assemblies.
- 2. Use of the following building facade materials shall be specifically prohibited: poured concrete (including "tip-up" panels), common use concrete block (CMUs), metal siding and metal panels. (Ord. 99-O-10, 5-24-1999)
- (F) Exterior Lighting Fixtures: Exterior lighting fixtures shall be shaded wherever necessary to avoid casting glare upon adjacent property in compliance with requirements of section 9-9-8 of this title.
- (G) Walks, Landscaping Required: All premises shall be furnished with all-weather, hard-surface walks, and except for building and parking areas, the grounds shall be landscaped. (Ord. 97-O-05, 1-27-1997)





BURR RIDGE ZONING ORDINANCE

SECTION VIII BUSINESS DISTRICTS

A. GENERAL PROVISIONS

1. Permitted Uses

- a. No building, structure, or tract of land shall be devoted to any use other than a use permitted hereinafter in the zoning district in which such building, structure, or tract of land shall be located, with the exception of the following:
 - Uses lawfully established on the effective date of this Ordinance. Uses already lawfully established on the effective date of this Ordinance and rendered non-conforming by the provisions shall be subject to the regulations of Section XII.
 - (2) Special uses as allowed in each district.
- b. All business establishments shall be retail trade, office or service establishments dealing directly with consumers and all goods produced on the premises shall be sold on the premises where produced; provided, however, if the premises are less than 3,000 square feet in size and both sells and produces such goods on the premises, such goods may also be sold off-premises as well.

2. Bulk Requirements

Bulk requirements shall be as specified under each zoning district as described herein, except as otherwise specifically approved for a planned unit development. In addition, no building or structure shall be converted so as to conflict with, or further conflict with, the bulk requirements of the district in which such building or structure is located.

3. <u>Yard Requirements</u>

1

Yard requirements shall be as specified under each zoning district as described herein, except as otherwise specifically approved for a planned unit development.

4. Operation Within Enclosed Buildings

All business, service, storage, merchandise display, repair, and processing, where allowed, shall be conducted within a completely enclosed building, except as follows:

- a. Outdoor activities are permitted for uses which by definition require outdoor activities such as parking and loading areas, automobile service stations, car washes, or recreation areas for child care centers and nurseries.
- b. Outdoor activities listed as special uses, such as outdoor dining areas, drivethrough windows, and outdoor displays of merchandise, may be approved by the Board of Trustees upon recommendation from the Plan Commission subject to Section XIII, herein.



c. Temporary (for a limited duration of time) outdoor activities may be permitted subject to written approval by the Community Development Director. Such activities shall not include any permanent improvements, buildings, or structures. Outdoor activities which may be permitted include festivals, tent sales, or seasonal sidewalk sales.

5. Outdoor Dining

Restaurant outdoor dining areas, when permitted as a special use, shall be subject, at a minimum, to the following:

- a. The dining area shall be enclosed by an open fence of approved design preventing access to the outdoor dining area except by a doorway from the interior of the restaurant;
- b. Door to the dining area shall be self-closing:
- c. Tables shall be cleaned promptly following use;
- d. Furniture and umbrellas shall be weighted to prevent their movement in the wind;
- e. Seating shall not exceed one chair for every 10 square feet devoted to outdoor dining and shall be counted in determining restroom and parking requirements;
- f. No outdoor dining area shall be located so as to impede pedestrian traffic or proper access to and from the restaurant;
- g. No public sidewalks or public area may be used for a private restaurant's outdoor dining unless specifically approved by the Village;
- h. Outdoor food preparation, storage or display is prohibited;
- i. Hours of operation of an outdoor dining area shall be as specifically approved by the Village.

6. Nuisances

Processes and equipment employed, and goods processed or sold, shall be limited to those which are not objectionable by reason of odor, dust, smoke, cinders, gas, noise, vibration, refuse matter or water-carried waste, or any other environmental reason. All activities involving the production, processing, cleaning, servicing, testing, or repair of materials, goods, or products, shall conform with the performance standards established in this Ordinance for Manufacturing Districts, provided that performance standards shall in every case be applied at the boundaries of the lot on which such activity takes place.

7. Parking and Loading

- a. With the exception stated below regarding delivery trucks of a business establishment, parking of trucks in the open shall be prohibited. Trucks making deliveries to the business premises shall make deliveries only at loading docks where provided and, if there is no loading dock, such trucks may park only for such time as is necessary to complete the delivery.
- b. Delivery trucks for a business establishment may be parked overnight on a property within the B-1 or B-2 Districts subject to the following:
 - 1. Parking of delivery trucks shall be limited to two per business



establishment.

- 2. A delivery truck as defined for purposes of these regulations shall not exceed 24,000 pounds.
- 3. Delivery trucks shall be parked in an employee parking lot designated at the time of the site plan approval or in the rear of the business establishment. However, if the rear of the business establishment adjoins a residential district, said delivery trucks shall be screened from view from the residential district or parked to the side of the principal building. Under no circumstances shall a delivery truck be parked between the principal building and the front or corner side property line.
- c. Off-street parking and loading shall be provided in accordance with the regulations established in Section XI of this Ordinance.

8. Signs

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All signs shall comply with the applicable provisions of the sign regulations of the Burr Ridge Municipal Code (such Sign Ordinance shall not be construed as being incorporated herein).

9. Building and Site Plan Review

- a. Due to the need to protect valued natural resources and the integrity and environment of the Village's residential neighborhoods, traffic congestion and safety conditions and the land-use character of key intersections, areas containing unique natural features, transition areas adjacent to residential districts and areas at or near major intersections are identified as being of significant impact to the Village. Therefore, all petitions for rezoning to the B-1 or B-2 Districts, all requests for special use approval pursuant to Sections VIII.B.2 and VIII.C.2 herein, and all applications for building permits for the construction of new buildings, building additions, structures, parking lots, and fences within the B-1 or B-2 Districts, shall be subject to building and site plan review and approval. Any building, structure, and site development must comply strictly with the approved site plan, and any building or occupancy permit will not be issued, or will be revoked if already issued, if the development does not strictly comply with the approved site plan.
- b. The site plan shall indicate the locations of proposed and existing buildings and structures and any proposed new additions to the existing buildings and structures, properly arranged facilities, water detention and drainage facilities, landscaping, buffering to adjacent residential areas, and such other buffering or features as are necessary or appropriate to fit harmoniously with the character, use and zoning of adjoining and surrounding properties and to avoid any appreciable adverse effect upon such properties. Such site plan shall also include and/or be accompanied by the documents and information required under Section XIII of this Ordinance. The Plan Commission, in its discretion, may waive the requirement of submitting any or all such information in connection with applications for approval of site plans for uses in the Business Districts.
- c. Such building and site plan and any accompanying documents or information, shall be filed with the Community Development Director. The Community Development Director shall schedule the building and site plan for review by the Plan Commission and shall provide notice of the Plan Commission's scheduled review in compliance with established procedures



for notice of Plan Commission public hearings.

- d. The Community Development Director shall refer such building and site plan and documents to the Plan Commission and the Village Engineer, Village Forester, and Building Commissioner for review. The Plan Commission shall review the report of the Community Development Director and the findings of the Village Engineer, Village Forester and Building Commissioner at the first meeting following receipt of a report of their findings. After such review, the Plan Commission shall submit its recommendation to the Village Board of Trustees, who shall either approve or disapprove the proposed site plan, or approve it with modification, or shall refer the site plan back to the Plan Commission for reconsideration or modification. The Plan Commission's recommendation to approve and the Board's approval of building and site plans may be conditioned on future approval of revised landscaping plans or engineering, as may be needed due to required site plan modification.
- e. All exterior building facades in the Business Districts shall be of high quality materials that may include but are not limited to brick, natural stone, precast stone, architectural pre-cast panels, or glass. The use of plastic siding, vinyl siding, or aluminum siding and the use of engineered stucco systems, including but not limited to those commonly known as "Dryvit" or exterior insulation and finish systems (EIFS) are discouraged as exterior building façade materials for all buildings in the Business Districts. Traditional cement based stucco may be used as an exterior building material subject to the following restrictions:
 - 1. The majority of a building's façade should be brick, natural stone, pre-cast stone architectural pre-cast panels, or glass.
 - 2. The first 8 feet from the top of the building's foundation should be brick, natural stone, pre-cast stone, or architectural pre-cast panels with the intent of creating the appearance of a strong building foundation.
 - 3. Stucco shall be installed as per the manufacturer's specifications. (9e added by Ordinance A-834-01-12).

10. Landscaping and Buffering

a. All required parking areas, yards or other required open spaces shall be appropriately landscaped in accordance with Section XI.C.11 and with landscaping plans submitted to and approved by the Village, and thereafter shall be maintained in such a manner as to retain the intended standards of the approved landscaping plan and to conform to the landscaping requirements of the Village. As part of Subsection VIII.A.9, Site Plan Review will include the review of proposed landscape design and improvements. The proposed landscaping plan shall be filed with the Community Development Director, who shall then refer it to the Plan Commission and the Village Forester for review. The Plan Commission shall review the report of the Community Development Director and the findings of the Village Forester at the first meeting following receipt of said report and findings. After such review, the Plan Commission shall submit its recommendation to the Village Board of Trustees, who shall either approve or disapprove the proposed plan, or approve it with modifications, or shall refer the plan back to the Plan Commission for reconsideration or modification.



b. For any development of a property within a Business District which adjoins or is across the street from a Residential District, a fence or wall of architectural design approved by the Village and not less than five nor more than six feet in height, or a densely planted tree or shrub hedge, initially not less than five feet in height, shall be provided along the entire length of the property line which adjoins or is across the street from the Residential District. The proposed method of buffering shall be considered as part of the site plan review process herein set forth. The decision whether to require a wall, fence, trees, or shrub hedge shall be made by the Village based on site considerations. No occupancy permit shall be issued until the required screening has been completed in strict accordance with the approved plan.

11. Hours of Operation for Business Uses

- a. The hours of operation for all uses within the B-1 and B-2 Districts shall not exceed 7 A.M. to 10 P.M. except as otherwise allowed herein.
- b. Any business use in the B-1 or B-2 District may request special use approval in accordance with the procedures and requirements outlined in Section XIII of this Ordinance.
- c. The hours of operation for restaurants with liquor licenses shall be as follows and subject to the terms and conditions as follows:
 - 1) The closing time for restaurants with liquor licenses shall be 12:00 Midnight on Sundays, Mondays, Tuesdays, and Wednesdays; 1:00 AM on Thursdays (i.e. Friday at 1:00 AM); and 2:00 AM on Fridays and Saturdays (i.e. Saturday and Sunday at 2:00 AM). Except however, on December 31 of each year the permitted closing time shall be extended to 2:00 AM regardless of the day of the week (i.e. 2:00 AM on January 1).
 - 2) Restaurants with liquor licenses shall provide service of food prepared on-site up to a minimum of one hour before closing.
 - Nothing herein shall supersede the requirements for such uses to obtain special use approval as required by Sections VIII.B.2 and VIII.C.2, herein. (Amended by Ordinance A-834-03-12).



- Standards for construction types other than single-family homes and duplexes.

For all construction types other than single-family home and duplexes, exterior wall construction shall be masonry. Brick veneer construction shall not be permitted. All floors shall be of pre-cast concrete type, poured concrete type, or other type having at least a two-hour fire resistance rating. Upon approval of the required fire rating by the fire department, the community development director may administratively approve waivers to the masonry requirement if all other building and fire code requirements are met.

In addition, any new duplex dwelling unit build must have 50 percent of all exterior walls, excluding window and door openings, constructed with a nominal four-inch face brick (wood frame, brick veneer) or a four-inch nominal natural stone.

(Ord. No. 14-170, § 1(Exh. A), 10-2-2014, effective 1-1-2015; Ord. No. 17-135, § 1, 8-31-2017)

Editor's note— Ord. No. 14-170, § 1(Exh. A), adopted Oct. 2, 2014, amended various sections in Ch. 18, and in effect repealed and reenacted § 18-65, as set out herein. Former § 18-65 pertained to the Mechanical Code and derived from Ord. No. 12-113, § 1(Attch. A), adopted June 18, 2012. Text pertaining to the Mechanical Code is now set forth in § 18-62.



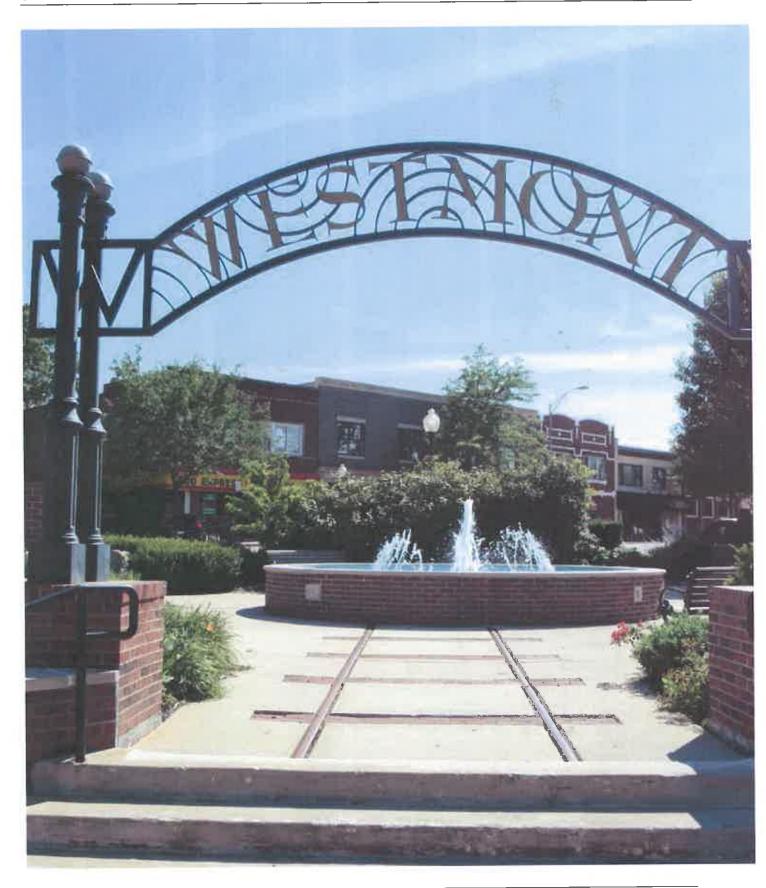


VILLAGE OF WESTMONT COMMERCIAL AREA DESIGN GUIDELINES

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INTRODUCTION

For many people, the Westmont community is defined by its commercial areas. The Village's vibrant neighborhoods are bound by corridors that meet the needs of local residents as well as people from throughout Chicago's western suburbs. Collectively, Ogden Avenue, Cass Avenue and 63rd Street are the "front door" to the community, defining the character of Westmont for residents and visitors.

HISTORY OF WESTMONT

Known then as Gregg's Station, the first train passed through the Village in 1864 when the Chicago, Burlington & Quincy (CB&Q) railroad constructed a rail line to connect Chicago and Aurora. The land in this area was made of clay, a highly desirable material to builders in Chicago after its great fire in 1871. Much of Westmont's early industrial growth was built around the clay and brick industry and centered upon access to rail. The area was eventually renamed Westmont, because it was the highest point along the rail line.

The Village was incorporated in 1921, nearly fifty years later than its neighbor, Downers Grove. For most of the early 20th century, Westmont was largely a bedroom community, attractive to residents (in particular, immigrants) because of its affordability. Westmont expanded its borders to the north and south through annexation from the traditional core of the Village surrounding the railroad. Most of the development in these areas occurred during a boom in the 1960s and 1970s. Today, Westmont is a largely built out community with new development taking the form of infill and redevelopment within the Village's established neighborhoods and commercial areas.

SCOPE OF APPLICATION & REVIEW PROCESS

These Design Guidelines aim to enhance the image of Westmont by describing the preferred character for development on the Village's key commercial corridors. In this way, the guidelines will serve as a measuring stick in assessing proposed development. The Design Guidelines address a wide variety of characteristics, including building location, site design, access management, architectural detail, and more. Additionally, they recognize the varying character in Westmont's different commercial areas.

These Design Guidelines should be viewed as an articulation of what kind of development is desired in the Westmont community. They should be used to inform decisions related to zoning approval, the use of public incentives, and long-term planning. They should also be periodically updated to ensure that they reflect the most current vision for the community, and do not conflict with other policies, programs or regulations. The Design Guidelines are presented in the following chapters.

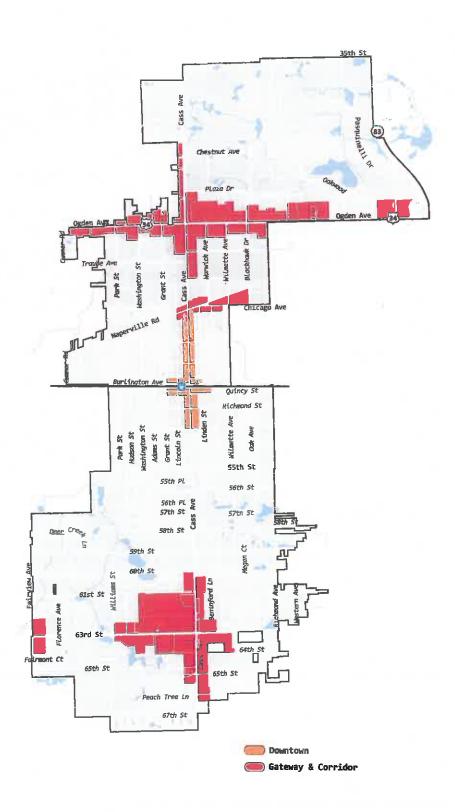
Each of the chapters described on the following page include guidelines for multi-family development. These guidelines can be applied in the areas defined by each category above, or to other portions of the Village that include multi-family development.

CHAPTER 2: DOWNTOWN DESIGN GUIDELINES

Downtown Design Guidelines apply to the heart of the Westmont community. The Downtown includes commercial or mixed-use development fronting on Cass Avenue from Naperville Road to Dallas Street, and Burlington Avenue and Quincy Street from Grant Street to Linden Avenue.

CHAPTER 3: GATEWAY & CORRIDOR DESIGN GUIDELINES

Gateway and Corridor Design
Guidelines apply to the prominent
commercial streets that provide entry
into Westmont. These include the entire
Ogden Avenue corridor in Westmont,
63rd Street generally between Williams
Street and Ridge Road, and commercial
portions of Cass Avenue between 60th
Street and 67th Street, and between
Norfolk Street and Ogden Avenue.







DOWNTOWN DESIGN GUIDELINES

Downtown is the heart of the Westmont community. Built around the Burlington Northern train station, it includes several buildings that are more than a century old. The pattern of development and design of buildings create a pedestrian-oriented environment that is distinctly different than other parts of the Village. More recently, new investment in Village Hall, housing, and commercial uses has strengthened the role of the Downtown. As the Downtown area transforms according to the vision expressed in the Comprehensive Plan and other adopted policies, future investment should aim to reinforce positive characteristics of the area, and mitigate the impacts of development that is out of character with the community's vision.

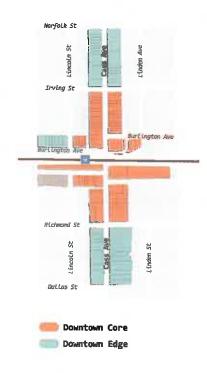
Generally, the guidelines will apply to all areas of the Downtown. However, some guidelines are applicable to a more specific geographic area. For the purposes of these Design Guidelines, the Downtown area is divided into two distinct areas. Where noted, standards will be applied based on the location of development within one of these areas.

DOWNTOWN CORE

The Downtown Core includes Cass Avenue from Irving Street to Richmond Street, as well as small segments of Burlington Avenue and Quincy Street. This is the most intact traditional portion of the Village center, and development in this area should strive to restore and/or support the unique historic character of the community.

DOWNTOWN EDGE

The Downtown Edge includes development extending beyond the Downtown Core on Cass Avenue, Burlington Avenue, and Quincy Street. In these areas, development may transition to and reflect the character of adjacent residential areas, while remaining compatible with the Downtown Core.



EXISTING ARCHITECTURE

Downtown Westmont features two predominant building styles. The first is early 20th century design. This style is less cluttered and ornate than its Victorian predecessor, and was widely used because of its easy adaptability. This style utilized state-of-the-art steel construction that minimized the appearance of structural elements and increased the transparency of storefronts. This was a popular style through the 1920's, and includes the following defining elements:

- Arcaded storefronts with deep display windows, prism glass transoms, and low bulkheads
- Patterned masonry wall surfaces
- Shaped parapet walls
- Rectangular windows arranged in groups at the upper stories
- Inset accents used sparingly

Second predominant style is post-war modernism. Following World War II, simplicity and industrial technology drove new movements in architecture. These ideals were mixed with asymmetry, angularity, and contrasting planar elements to create a new forward-looking aesthetic. This style integrated more polished looking materials, including roman brick, cut stone, machine-cut limestone, small ceramic tile, glass block, and fluted glass. Many original elements are easily visible in Downtown Westmont, and include:

- Architectural elements arranged in a rectilinear geometry
- Asymmetrically arranged façade elements
- Strong and contrasting horizontal and vertical elements
- Cantilevered canopies
- Projecting end walls and vertical elements
- Bold wall cut-outs
- Storefronts that emphasize the display window
- Canted display windows lead pedestrians to the store entrance





BUILDING HEIGHT, BULK & PROPORTION

- 1. Development in the Downtown Core should create a consistent "streetwall" with few gaps between buildings along the public sidewalk. Side yards should be limited to 5', with a decorative fence or gate filling in the gap between buildings. In the Downtown Edge, side yards should be no wider than 10' in width. However, in both areas, corner buildings should be placed on or as close to the side property line as possible.
- 2. The scale of development throughout the Downtown should be consistent with surrounding development and avoid extreme variations in scale. For single-story development, extended decorative parapets should be provided in order to create a defined public realm and sense of enclosure.



Avoid extreme variations in scale while encourage building height transitions

- Buildings that extend higher than two stories should integrate upper story setbacks in order to minimize the visual impacts on surrounding development in the Downtown and in adjacent neighborhoods.
- 4. Design elements that extend beyond the typical building height, such as clock towers or spires, should be encouraged and allowed on a case-by-case basis provided that they enhance the character of a focal point in the Downtown and utilize attractive building materials and design details that are compatible with surrounding development. Buildings in prominent locations should incorporate design elements that create visual interest, such as turrets, rounded corners, etc. Where townhomes or multi-family buildings front on surrounding residential development, they should reflect the scale and character of the surrounding neighborhood.
- 5. Throughout the Downtown, buildings should use vertical and horizontal design elements, such as decorative cornices, setbacks, and structural elements, etc., to create rhythms and proportions that are consistent with traditional building design.





BUILDING PLACEMENT & ORIENTATION

1. In the Downtown Core, all buildings should be placed along the front property line. In the Downtown Edge, commercial buildings should be placed on the front property line, though residential buildings could be set back up to 15' to reflect surrounding residential development. Buildings located on corner lots should be built to the side property line, or with a similar distance from the front lot line if located in the Downtown Edge area.



- Buildings throughout the Downtown should be oriented towards the primary public street, with the primary entrance, commercial signage, and lighting located along the front lot line. On corner lots, side entrances may be provided as needed, especially when they serve an upper-floor or secondary use.
- Buildings located on corners or at other prominent locations should integrate architectural massing (i.e. turrets, towers, chamfered or rounded facades, etc.) that create interest from multiple viewpoints.
- 4. Buildings should be designed to be parallel to the public street, avoiding front façades that are at awkward angles to the front lot line.
- 5. Gaps between buildings may be used for pedestrian access to rear parking lots. However, if gaps are not used for pedestrian circulation, they should be "filled" with decorative fencing, landscaping, furniture, or activities that support the primary use (i.e. café seating).





ARCHITECTURAL STYLE

- 1. Renovations or modifications to an existing building façade should reflect the era in which the original building was constructed.
- 2. All development in the Downtown Core, as well as commercial development in the Downtown Edge, should incorporate the defining ground floor façade elements, including large, deep display windows, upper story masonry with regularly spaced windows, and a decorative cornice that caps the building.
- 3. New development should include gestures that are reminiscent of traditional design details but reinterpreted in modern forms and materials.
- 4. The front façade should integrate vertical piers that define the edge of the façade, as well as a horizontal cornice that defines the top of the commercial storefront.
- 5. The commercial façade should maximize window area through a low-profile bulkhead and minimal encroachment from opaque materials. This should be offset by upper-floor façades that have a greater percentage of opacity and limited window area.







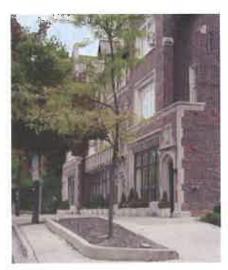




BUILDING MATERIAL & COLOR

- Buildings throughout the Downtown should use masonry and bricks as the primary material.
- Accent materials should include stone, simulated stone, terra cotta, and wood and metal trim.
- The use of incompatible or low-quality façade materials is discouraged, including imitation brick, stucco, wooden shingles, rough sawed wood, aluminum panels and siding, plastic or metal panels, and stucco or gravel aggregate.





- 4. Structures should include "360-degree" architecture, implying that quality building materials and façade design are used on all sides of the building.
- 5. Storefront materials should maximize the transparent area of the ground-floor façade, and include the following elements and materials:
 - Storefront Frame: wood, cast iron, anodized aluminum.
 - Display Windows: clear glass.
 - Transom Windows: clear, tinted, stained or etched glass.
 - Entrance: wood or aluminum with a large glass panel.
 - Bulkheads: wood panels, polished stone, glass, tile, metal-clad plywood panels.
 - Storefront Cornice: wood, cast iron or sheet metal.
 - Side Piers: should be the same material as upper façade, typically brick or stone.
- 6. The finished color of façade materials should reflect the traditional palette of surrounding development and other structures throughout Downtown Westmont. Color schemes should integrate the use of a base color, trim color, and accent color.

ROOFLINES & PARAPETS

- In the Downtown Core area, flat roofs with decorative cornices should be encouraged. Vaulted or pitched roofs could be used if masked by an extended cornice.
- 2. In the Downtown Edge area, pitched roofs, including gable or hip roofs, are appropriate for multi-family or mixed-use structures.
- Cornices, eaves, and brackets should incorporate design details and building materials that are consistent with the primary façade and overall design theme of the building.





- Rooflines and cornice elevations should be generally consistent with surrounding development, though variation is encouraged to provide visual interest.
- Long, continuous eaves or rooflines should be broken by moderations in elevation, vertical trim elements, small setbacks, etc. in order to avoid monotony and create visual interest.
- Towers and cornice extension should be encouraged in order to draw attention to specific architectural elements in prominent or highly visible locations in the Downtown.







WINDOWS, DOORS & ENTRANCES

- All renovation and rehabilitation efforts should aim to restore doors and windows to their original design in terms of size, proportion, and material.
- Throughout the Downtown, commercial entrances should be at grade with the public sidewalk at the point of entry to the building. Entrances for residential-only buildings may include a small raised stoop where the building setback permits space.
- Entrances should be recessed from the front lot line between 3' and 8' in order to accommodate out-swinging doors that do not interfere with pedestrian circulation on the public sidewalk.





- Development on corner lots should integrate the primary ground floor entry into a prominently articulated corner.
- Arcades are appropriate in the Downtown Edge area. Arcades should be a minimum of 8' deep and articulate the entry point of the building along the façade of the arcade.
- 6. In the Downtown Edge area, residential-only buildings can use an elevated stoop or porch as the primary building entrance. The height of the stoop or porch should be consistent with surrounding residential development.
- Doors should be constructed of quality materials and include large window panels that enhance the transparency of the overall façade.
- 8. Door designs that include crossbucks, window grilles, or residential characteristics should be discouraged.





- Window spacing and proportion should be consistent with existing development in the Downtown.
- 10. Storefronts should maximize the amount of transparent area through the use of large ground-floor display windows, transom windows, and large glass paneis on doors, regardless of the specific use of the ground floor.
- 11. To the greatest extent possible, building renovations or rehabilitations should restore the window area to its original design through expanded openings and uncovered transoms.
- Window bays are encouraged on commercial storefronts in order to create more dramatic and visible display areas.



- 13. Upper story window openings should be recessed from the main façade, and individual windows should be articulated with frames or trim details.
- 14. Balconies may be provided, but should be logically spaced on a facade, compatible with other design elements in terms of material and proportion, and attached to the building such that architectural elements are not disrupted.
- 15. Windows should be clear or slightly tinted. Dark tinting should be discouraged for both ground floor and upper story windows.
- 16. Shutters may be provided on upper floor windows, so long as they are dimensioned to logically fit the window opening and are compatible with the building in terms of material and color.
- 17. Decorative or functional shutters are appropriate for upper story façades in Downtown Westmont. However, shutters should be sized to fully cover the window area when closed, and should be made of attractive high-quality materials consistent with the primary façade and trim materials.





SIGNS

- Signs should be located on the building façade above storefront display windows, but below the sills of second floor windows.
- Signs should not be painted directly onto the building façade. Instead, they should be mounted to the façade in a way that is appropriately integrated into the architecture of the building.









- 3. Signs should generally be limited to a maximum of three colors, two materials, and one lettering style.
- Raised, individual letters mounted directly on the building are encouraged throughout the Downtown.



Wall-mounted signs should not cover important architectural details, doorways, or window openings.

- 6. Exterior signs should be limited to business identification and description. Temporary signs for special promotions, sales, products, and advertising are discouraged, though A-Frame signs are permitted so long as they do not interfere with access or mobility.
- The size, material, color, and shape of signs should complement the architectural style and scale of the building.
- Window signs should reflect the traditional character of the Downtown in terms of font and color.
- Window signs should minimize the amount of window area obstructed, with a maximum of 40% coverage



- 10. Window signs should be permanently affixed to the glass and should not utilize neon or animated elements.
- No signs or awnings should be internally illuminated, though backlighting of individual letters to create a silhouette effect is permitted.
- 12. When a building contains multiple storefronts, signage for all businesses should be compatible in design and consistent in placement. Street numbers should be prominently displayed at the main entrance to every home or business and be clearly visible from the street. Consideration should be given to a consistent style and placement of street numbers within the Downtown.



LIGHTING

- Lighting should be used to illuminate entries into the Downtown, signage, displays, pedestrian and parking areas, and significant architectural elements.
- Building lighting should be subtle and understated; light fixtures should be designed and oriented to produce minimal glare and spillover onto nearby properties.
- 3. Most exterior lighting sources should be concealed to provide direct illumination; where concealment is not practical, light fixtures should be compatible with overall storefront design. Spotlighting is nor permitted for commercial buildings within the Downtown.





- 4. Incandescent lighting creates a warm atmosphere and is encouraged; if neon lighting is used, colors should be compatible with and complement the façade of the building. High pressure sodium (orange lighting), or a diffused, soft white light is encouraged; extensive lighting should be avoided to reduce light pollution.
- 5. Street lighting within the Downtown should be at a pedestrian scale. Light standards should be between 12'-15' and use fixtures that are consistent with existing streetscape improvements.
- Parking areas within the Downtown should contain both pedestrian and vehicular scale lighting.
- 7. A common style of pedestrian-scale light fixtures should be selected and used throughout the Downtown. The style of light fixture should enhance the desired atmosphere of the Downtown and complement the architecture of buildings.





AWNINGS & CANOPIES

- The location of awnings should be integrated into the overall design of the façade.
 Awnings should not cover important architectural elements or block visibility into the commercial storefront.
- Generally, awnings should be mounted between the ground floor cornice and transom window.
- 3. Awnings should be constructed of a canvas or durable fabric material that is compatible with the overall building design, and must be maintained to retain their original visual character. Metal awnings are considered appropriate, so long as they use a decorative metal material, for, and finish. Shiny vinyl, plastic, or corrugated or non-decorative metal awnings are discouraged.







- 4. The color of awnings and canopies should complement and enhance the overall color scheme of the building façade.
- 5. Awnings should be mounted so the valance is a minimum of 7' above grade and projects no closer than 12" from the curb. A canopy should be mounted so the valance is a minimum of 8' above grade and projects no closer than 2' from the curb.
- 6. Backlit awnings are discouraged in the Downtown.

REAR & SIDE YARDS

 Secondary rear entrances to stores and shops are encouraged in blocks where public parking or pedestrian walkways are located behind or between the buildings.





- Trash receptacles, dumpsters and service areas should be located inside the primary building or be fully enclosed in small masonry structures. These areas should be fully screened from public view or from any adjacent residential property.
- 3. Service and storage facilities should be clearly separated, physically or visually, from the main structure, rear building entries, and parking areas.
- 4. Outdoor storage and service facilities should be screened from view along sidewalks and roadways through the use of low masonry walls or evergreen plantings.
- 5. Where gaps between buildings exist, outdoor seating and patio areas for restaurants and other uses are encouraged. If provided, the seating, patios, fences, lighting, and landscaping should be designed and arranged in a way to be compatible with the façade and streetscape design along the primary streets.



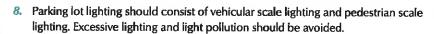


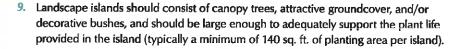
The design of rear or side entrances that provide access to parking areas should be attractive, well-lit, and compatible with other façades of the building.

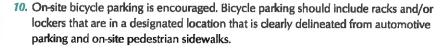
PARKING AREAS



- Parking lots should be located behind buildings toward the rear lot line. Parking lots in front of buildings should be discouraged throughout the Downtown.
- Vehicular access to parking lots should be provided from alleys or side streets. Curb cuts and access drives are discouraged along pedestrian shopping streets.
- Pedestrian access to parking lots should be provided through planned walkways located between buildings.
- 4. Generally, drive-thru facilities are discouraged in the Downtown, especially in the Downtown Core. However, where they do exist, they should be screened from view of the public street, compatible with the architecture of the primary building, and located such that vehicular access does not compromise pedestrian safety and circulation.
- Landscaped islands and clearly marked pedestrian pathways should be provided within the interior of parking areas.
- Parking lots should be screened from view along sidewalks and roadways through the use of low masonry walls or year-round plantings and decorative fencing.
- 7. All parking lots are required to be paved. They should be well marked, sufficiently lit, and provided with proper drainage. Permeable pavement, bio-retention, shade trees, dark-sky compliance lighting, and low-input native/adapted landscape features are all encouraged to provide multiple long-term benefits and savings.













LANDSCAPING & SCREENING

- 1. There are some locations where parking lots front on public streets. In these instances, the edge of the parking lot should include a minimum 7' deep planting area. This planting area should include shade trees placed no more than every 60', ground cover, a hedgerow, and/or a decorative fence between 3' and 4' in height that includes 30-60% open surface area.
- Parking lots should include interior landscaping on landscaped islands. Islands should include shade trees and ground cover, and be spaced such that every parking space is located within 50' of an interior parking lot landscape island.





- 3. Landscape buffers should be provided at abutting residential property lines. The buffer should be a minimum of 5' in width and include shade trees, hedges, or other evergreen screening.
- 4. Where adequate building setbacks are provided, low-lying landscaping should be provided along the foundation of buildings to screen foundation materials and provide a softer transition between the yard and building.
- 5. Utility areas, refuse areas, external storage areas and service bays should be screened from view from the public sidewalk or locates such that they are hidden by the primary building.





- Dumpsters should be enclosed by a decorative wall that is compatible with the primary building in terms of material and architectural style.
- 7. Screening should include landscaping and/or decorative fencing that is of the same character as the primary building.
- Landscape materials should be compatible with varieties of trees, shrubs, hedges, groundcover, and grasses in the Downtown area.
- Landscape materials should be chosen based on their resiliency to short-term impacts (i.e. seasonal changes, salt, etc.) and long-term anticipated climate change.
- A variety of plant materials with different blooming seasons should be used in order to provide year-round positive benefits.





- 11. The use of low-impact plant materials is encouraged in order to maximize the attractiveness of the Downtown and minimize the use of water.
- 12. Businesses throughout the Downtown are encouraged to use temporary decorative planters in the public sidewalk, so long as the planters reflect the character of the Downtown and do not impede safe and accessible pedestrian traffic or parking and vehicular accessibility.
- 13. Sidewalk cafes and retail display areas should be enclosed by a decorative fence or corral. The fence or corral should be compatible with the Downtown character and be located in order to maintain a safe, accessible, and continuous public sidewalk, and should be removed during cooler seasons.
- 14. All landscaping, fencing and screening should be properly maintained in order to preserve the aesthetic character of the Downtown area.





PUBLIC IMPROVEMENTS

- Sidewalks are provided along both sides of all streets throughout the Downtown, and should be accessible to persons with with disabilities and comply with appropriate ADA (Americans with Disabilities Act) standards.
- Pedestrian crosswalks should be made prominent and noticeable by using paving materials, texture and color, striping, small pylons and/or special bollard lighting fixtures.
- Where feasible, streets within the Downtown should be designed to support vehicles, bicyclists, and pedestrians on a relatively equal basis.
- 4. Streets within the Downtown should be designed and controlled to reduce the speed of traffic, particularly along streets with shopping and storefronts. Streets should be no



larger than 4 lanes wide (2 lanes for parallel parking and 2 lanes for the movement of vehicles).

- Pylons and bollard lighting should be considered as accents and for ornamental purposes. These fixtures could be used to highlight crosswalks, open spaces, seating areas, and major pedestrian ways.
- "Gateway" signs should be developed along Cass Avenue, as it serves as the primary entry way into the Downtown. Gateway features might include special landscaping, lighting and paving.
- 7. Improvement and development of the Downtown should include a unified system of "street furnishings," such as seating areas, trash receptacles, drinking fountains, bike racks, and other pedestrian amenities. Street furnishings should be consistent with local materials, colors and architectural styles.
- 8. All landscaping, fencing and screening should be properly maintained in order to preserve the aesthetic character of the Downtown area.





GATEWAY & CORRIDOR DESIGN GUIDELINES

The guidelines and policies included in this section are intended to foster attractive and appropriate commercial development that is mindful of the fact that these areas were primarily designed with a vehicular orientation. Today, however, it is recognized that this approach is deficient and that even auto-oriented corridors should provide a safe and attractive pedestrian and bicycle circulation network with appropriate amenities. Commercial development along the Village's primary corridors contribute significantly to the overall image and character of the Village, and impacts the way residents and visitors perceive the community.

BUILDING SCALE & DESIGN

- Distinguishing architectural features are encouraged, such as decorative cornices, columns, reliefs, and other façade ornamentation and detailing.
- Flat vertical surfaces of buildings should be broken up with columns or pilasters.
- 3. Multiple-story architectural elements, such as clock towers, spires, or bell towers, may be used as a design "highlight" at key locations along a corridor or at a prominent location on a large commercial development site.





- Covered walkways and colonnades are encouraged along the fronts of the buildings to create a pedestrian orientation.
- 5. Buildings can have either a pitched or flat roof, but rooflines should complement the overall design and architecture of the building. Rooflines and parapets should look complete when viewed from all sides of the building.
- 6. Rooftop-mounted equipment and vents should be screened from view along all sides of a building. Rooftop screening should be incorporated into the overall design of the building and be an integral part of the architecture.
- 7. Architectural details should be visible from the street. Buildings should not be setback so far as to diminish the aesthetic impact of the building on passing pedestrians and motorists. Buildings should be attractive at both a pedestrian and vehicular scale.





BUILDING MATERIALS & COLORS

- Quality materials should be used on all sides of the building, providing an attractive "360 degree" appearance.
- New commercial and industrial buildings should be constructed primarily of traditional masonry building materials such as brick or stone. These materials should be used on all sides of the building. Recommended accent materials include stone, simulated stone, terra cotta, and wood or metal trim.





- 3. "Exterior insulation finish systems" (EIFS) is not permitted as a primary building material. Stucco, consisting of 3-coat Portland Cement, should be used instead. Rough sawed wood, aluminum siding, and plastic or metal panels are discouraged within the gateway commercial areas.
- 4. The color scheme for development should utilize one primary tone that is relatively neutral, and trim color that provides contrast to the primary tone, and accent colors that highlight specific architectural elements.





Village of Westmont

BUILDING PLACEMENT & ORIENTATION

- 1. Buildings should be designed to be attractive at both a pedestrian and vehicular scale.
- Commercial buildings should have a strong pedestrian orientation with display windows, attractive detailing, and convenient and "hospitable" entrances.
- 3. All buildings should "front" the corridor wherever possible. When front doors do not face these primary streets, display windows or distinctive façade treatments should be provided along the visible public road frontages.





- 4. Long, blank façades along the corridor should be avoided. Articulation and covered walkways, such as arcades, are encouraged along the fronts of multi-tenant commercial buildings to create interest and a "pedestrian-friendly" orientation.
- 5. All service entrances, dumpsters, and loading facilities should be located at the rear of buildings or enclosed within the building with other storage areas.
- 6. Any business permitted to have a "drive-thru" facility should be sited so that drive-thru lanes and pickup windows are not prominently featured. Any canopies over drive-thru windows or lanes should match the material and architectural character of the primary building. Drive-thrus on outlots should face the interior of the development lot whenever possible, and should be screened with low masonry walls or landscaping when visible from the street.





7. Any outdoor seating areas, such as those provided by restaurants or cafés, should be well landscaped and incorporated into the overall site design. Outdoor seating areas should be set back and screened from parking areas, driving aisles, and high-traffic streets.





- 8. Awnings and canopies designed for weather protection and to add visual interest at the street level should be integrated into the façade and be in character with the architectural style of the building.
- Buildings should be used to frame outdoor plaza or seating areas in order to create attractive and pedestrian-oriented seasonal spaces.
- 10. Architectural massing elements, such as turrets, chamfered corners, or articulated façades, should be used to define important public spaces or prominent locations throughout gateway areas, such as pedestrian shopping areas or gateway intersections.
- 11. Large, multi-building commercial developments should utilize the placement of buildings to 1) establish an attractive frontage along the primary corridor, 2) create internal pedestrian-oriented streets, and 3) define on-site plazas and open spaces that create a sense of place that is comfortable for pedestrians.





VEHICULAR ACCESS & STORAGE

- Development should create logical linkages to surrounding areas by extending the existing street grid and incorporating on-site streets wherever possible.
- Within Westmont's gateways, parking lots should be designed and located so that they are safe, attractive and efficient. Excessive parking can be detrimental to its aesthetic and should be discouraged.
- 3. Parking areas of no more than 60' in depth should be located between the building, the public rights-of-way, and the frontyard setback. This depth will be sufficient to accommodate a single driving aisle with 90° parking on both sides. Additional parking areas can be provided adjacent to the building on interior portions of the lot.
- 4. The number and frequency of curb cuts along corridors should be minimized through curb cut consolidation, shared access, and cross-access between adjacent parking areas.



- Large-scale development should establish an internal street network that connects to the external grid at logical intersections.
- 6. Parking areas should be accessible from side streets in order to prevent cars from having to use primary streets.
- 7. All parking area surfaces are required to be paved and maintained in good condition. The use of pervious brick paver systems is encouraged.
- 8. Parking lots should have curbed perimeters and curbed landscaped islands. Clearly marked pedestrian pathways should be provided within the interior of parking areas to avoid large expanses of asphalt and to enhance pedestrian safety.
- All parking lots should be designed for proper drainage and should consider the use of best management practices, including bioswales, to store and filter runoff.
- 10. Parking lots that are used during evening hours should be adequately illuminated, without creating lighting hot spots or glare.

TRANSIT, BIKE & PEDESTRIAN MOBILITY

- Development sites should provide a continuous sidewalk and/or bike path along both sides of the street.
- Development should provide a clearly marked and continuous pedestrian path from public sidewalks within the right-of-way to building entrances.
- 3. Sidewalks and multi-use paths should be sited and designed so they provide adequate buffering from vehicular traffic on roadways.
- 4. Circulation plans should minimize conflict points between pedestrian and vehicles and ensure visible and accessible cross walks are installed where conflicts occur.
- Development should provide on-site bicycle parking and/or storage at an appropriate ratio to vehicular parking.
- 6. Where appropriate, development should integrate on-site transit facilities and amenities, and account for and designate on-site circulation routes for transit vehicles or private shuttles.





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LIGHTING

- Lighting should be used to illuminate entries, signage, displays, and pedestrian and parking areas, as well as to highlight significant architectural elements.
- Front and rear building entries should be adequately lit for overall security and visibility.
- Building lighting should be subtle and understated. Light fixtures should be designed and oriented to produce minimal glare and spillover onto nearby properties.





- Down-lighting should be encouraged on all commercial buildings; spot-lighting should be limited to major features and key landmarks, including gateway entry features.
- 5. Incandescent lighting creates a warm atmosphere and should be encouraged. If neon lighting is used, colors should be compatible with and complement the façade of the building. High pressure sodium (orange lighting), or a diffused, soft white light is also encouraged. Metal halide lighting should be avoided. Excessive lighting should be avoided to reduce light pollution.
- Most exterior lighting should be concealed to provide indirect illumination. Where concealment is not practical, light fixtures should be compatible with building architecture.
- 7. Parking lots should be retrofitted to create a more pedestrian scale and minimize light pollution and glare. This can be accomplished by using shorter lighting standards (up to 18' in height) to help establish pedestrian environments within individual developments. Taller light standards and flood lighting should be avoided.
- Light poles and standards with an historic or traditional design should be used for all parking lots, walkways and pedestrian areas.
- Bollard lighting can be appropriate as accent lighting and could be used in pedestrian seating areas and to highlight pedestrian walkways and crossings in parking lots.





BUSINESS SIGNAGE & ADVERTISING

- The size, material, color, and shape of building signs should complement the
 architectural style and scale of the building.
- Exterior building signs should be limited to business identification and description; exterior advertising signs should be discouraged.
- 3. Wall-mounted signs are encouraged, although signage should not project above the cornice line and cannot be mounted on the roof of a building.
- 4. Raised, individual letters mounted directly on the building, as well as signs that use light colors for lettering and darker colors for backgrounds, are preferred. Internally illuminated box signs are not permitted in the Downtown and are discouraged elsewhere. Box signs should be phased out as new tenants move in or new signage is installed.
- 5. When a building contains multiple ground-floor tenants, signage for all businesses





should be compatible in design and consistent in placement.

- Street numbers should be prominently displayed at the main entrance to every business and be clearly visible from the street.
- 7. Free-standing signage within the corridors should be limited to low-profile monument signs for multi-tenant commercial properties. Monument signs should be attractively landscaped with year-around materials and constructed of traditional building materials similar to the primary building on the site. Address numerals on the sign should be clearly visible from the street.
- 8. The letters of a monument sign should be internally illuminated. External illumination may be appropriate for a natural metal or engraved stone monument sign. Excessive light and light pollution should be avoided.
- The size of signs should complement façade proportions, and should be constructed from the appropriate scale of the building.
- 10. The design and color of the sign should complement the architectural style of the building, and integrated as a component of the building's façade.
- 11. Pole signs and pylon signs should be discouraged.

Village of Westmont

ON SITE IMPROVEMENTS & LANDSCAPING

1. A local aesthetic will be reinforced through the use of native/adapted trees, shrubs, vines, perennial grasses and forbs as appropriate for the context, habitat, and conditions of a particular site. The use of native/adapted trees, shrubs, vines, perennial grasses, adapted cultivars and non-native companion plants is encouraged for all ornamentally planted spaces. Low-input turf should be installed and maintained with minimal water and chemical use where appropriate for use and context.





- Planters and landscaped areas should buffer parking and service areas. Plantings should consist of low evergreen and/or deciduous shrubs planted in conjunction with low-growing annual or perennial plants and groundcover. Large expanses of exposed mulch are to be avoided.
- 3. A landscaped buffer of at least 5' to 8' in width should be provided around the perimeter of surface parking lots. Perimeter landscape plantings will include a continuous hedge accented by trees and ground cover but should not obstruct tenant signage and views to buildings and site features.
- 4. Where site size or configuration does not allow for the minimum five-foot perimeter landscaping, vertical landscaping elements should be employed to provide an effective screen between parking lots and the public right-of-way.
- 5. In conjunction with landscaping, decorative fencing is encouraged to delineate and screen parking and service facilities, outdoor storage areas, etc. Low-profile, decorative wrought iron fencing or masonry walls are recommended. Chain link fencing should not be permitted along the Village's prominent gateway corridors.





- Any fencing or masonry walls facing the street are encouraged to be landscaped with vines and/or shrubs.
- 7. All landscaping should be maintained in a healthy and attractive condition. Maintenance programs should be established as part of new development approvals to ensure that private landscaping is adequately cared for and that its value is retained over time. Internal irrigation systems are preferred and encouraged.
- 8. Landscaped areas should be irrigated by an automatically controlled sprinkler system that includes a rain shut-off device. The irrigation system should take into account plant type water requirements, sun and wind exposure, and soil types.
- Parking lot landscaping should include landscape islands at a suitable ratio to provide visual relief from large fields of parking. Landscape islands should consist of canopy trees, attractive groundcover, and/or decorative bushes.





- 10. Locations of high visibility such as entrances, signage locations, and displays are good opportunities to integrate naturalistic, ornamental perennial plantings that reinforce the local Westmont character.
- 11. Trees, shrubs, walls/fences, "living" or green walls, and/or vining structures should be used to screen intense commercial or other potentially conflicting land uses from residential properties. Visual screening, sound attenuation, and locally authentic, aesthetic beauty are all important considerations.
- 12. All landscaping within and adjacent to the public right-of-way should be compatible with existing plant materials in the area and be composed of native and salt tolerant species.
- 13. Dumpster enclosures should be of materials and incorporate design elements that complement the primary structure. Dumpster enclosures should be well landscaped and located at the rear or sides of buildings so as not to be visible from the public street or primary building entry.

Village of Westmont

PUBLIC REALM

- All streets should be designed to accommodate all users, including pedestrians, bicyclists, transit riders, and vehicles.
- Streetscaping elements should incorporate native plants and hardscape materials, and should be resistant to salt and harsh climatic conditions in order to maintain high aesthetic value over time.
- 3. Decorative streetscaping should be integrated into the right-of-way in order to establish a uniform character throughout a specific area. Streetscaping elements could include decorative paving materials for the roadway, parking lanes, furniture zone or sidewalks, amenities such as trash receptacles, bike racks and benches, decorative trees that provide a sense of scale and enclosure, landscaping that provides a buffer between pedestrians and vehicular traffic, decorative pedestrian or roadway lighting, and roadway landscaping or medians.
- Buffers should be provided between pedestrian and vehicular traffic, and may include on-street parking or landscaping and hardscaping elements.





- Comprehensive pedestrian systems, including safe sidewalks, clearly delineated crosswalks, information, and signalization, should be provided throughout gateway areas.
- 6. Private development should accommodate public uses or spaces that complement the function and character of an area, such as environmental or multi-modal transportation corridors, important pedestrian linkages, or pockets parks as a component of a larger redevelopment project.



- 7. Private development should integrate on-site streetscaping that complements the character of the public street while also establishing a distinct character for a given development.
- 8. Wherever possible, utilities should be buried or screened from view of the public street. This includes utility lines, substations, or stand-alone utility boxes.





- Regional and local gateways should be installed to denote entry into Westmont along the Ogden Avenue, 63rd Street, and Cass Avenue corridors. Gateways should reflect local character in terms of materials, design theme and aesthetic.
- 10. Regional wayfinding should be provided to direct travelers to various landmarks such as Downtown Westmont, the train station, Ty Warner Park, etc. Such wayfinding signage should be clear and informative, yet integrate decorative elements that are unique to Westmont.
- 11. Parks and green space should be integrated into redevelopment projects. Such spaces can serve as stormwater detention areas when needed. They can also provide a passive open space that complements surrounding development.



SPECIAL CONSIDERATIONS FOR AUTO DEALERSHIPS

- To the extent possible, adjacent auto dealerships should provide cross-access that allows for the easy circulation of patrons and inventory between lots without reliance on the primary street.
- Inventory should be stored and displayed in an attractive way. Individual dealers are encouraged to consider shared inventory lots that will make more efficient use of available land along prominent corridors and maximize the efficiency of individual lots.



- 3. Animated, iridescent, or overly gaudy signage and advertising is discouraged.
- 4. Parking lot lighting should be of a consistent brightness and color as lighting along the remainder of the gateway corridor area. Auto dealerships should incorporate downward facing "dark skies" friendly lighting fixtures that eliminate unnecessary light pollution.
- 5. Auto dealerships should designate specific locations for automobile display along the front property line, Those locations should include additional landscaping and quality materials that establish an appropriate character for the corridor. Other portions of the lot should be screened in accordance with other guidelines included in this section.
- 6. Exterior displays of tires, auto parts or accessories are not permitted.



17.21. - COMMERCIAL DESIGN STANDARDS

17.21.010. - PURPOSE, APPLICABILITY, AND APPROVAL.

- A. Purpose. The standards specified in this section are intended to foster aesthetically pleasing developments which will protect and preserve the appearance, character, general health, safety, and welfare of the Village, and contribute to the unique and historical character of the Village.
- B. Applicability. Except as otherwise specified herein, the standards of this chapter apply to all new construction in all zoning districts, except for single-family detached, duplex, two-family detached, and single-family attached residential structures and accessory structures to a principal single-family detached, duplex, two-family detached, or single-family attached residential structure. See Chapter 17.09 for design standards for the DD district.

C. Approval.

- 1. For planned unit developments, the Village Board is the final approval authority for acceptance or variations from these standards. See <u>Chapter 17.08</u> of this ordinance for planned unit development approval procedures.
- 2. For other development or construction that is not part of a planned unit development proposal, the Planning and Economic Development Director shall determine adherence to these standards. Decisions of the Planning and Economic Development Director may be appealed by the applicant to the Planning and Zoning Commission in accordance with Chapter 17.04 of this ordinance.

(UDO 2008, § 17.21.010; Ord. No. O-41-10, § 8, 6-28-2010; Ord. No. O-69-12, § 2, 11-26-2012)

17.21.020. - PLAN SUBMISSION AND CONTENTS.

- A. Required Items. See <u>Chapter 17.08</u> of this ordinance for submission requirements if the construction is part of a planned unit development. For development or construction that is not part of a planned unit development proposal, the following documents shall be submitted to the Community Development Department for review:
 - 1. Plans illustrating:
 - a. Building location.
 - b. Curb cuts.
 - c. Sidewalks.
 - d. Parking and loading areas and number of parking spaces.
 - e. Landscaping.
 - f. Topography.
 - g. Illumination.
 - h. Signs.
 - i. Fencing.
 - j. Trash storage areas.
 - 2. A map of the surrounding land uses and buildings within 150 feet in all directions of the subject

property.

- 3. Elevations of roofs and exterior walls of all proposed buildings that include indications of all proposed exterior materials and colors.
- 4. Additionally, material samples shall be submitted.
- B. *Timing of Submissions*. Submission of the documents in paragraph B.1 above may be made either prior to or concurrent with applications for building permits.

(UDO 2008, § 17.21.020)

17,21.030. - URBAN DESIGN REQUIREMENTS.

- A. *Applicability.* The following standards of this section shall apply to new construction in the B-1 and B-3 zoning districts.
- B. Exterior Walls Facing a Public Street. Building elevations facing a public street shall have a minimum of 75%, excluding glass, of the wall area facing the street constructed of one or more of the following materials
 - 1. Face brick of clay, or
 - 2. Native stone, or
 - Fiber cement board siding.
- C. Exterior Walls Not Facing a Public Street. Building exterior walls not facing a public street shall have a minimum of 50%, excluding glass, of the wall area constructed of one or more of the materials listed in sub-paragraph A B of this section.
- D. Building Articulation. Building exterior walls greater than 100 feet in length shall incorporate recesses and projections a minimum of three feet in depth and a minimum of 20 contiguous feet within each 100 feet of exterior wall length.

E. Roofs.

- 1. Parapets, mansard roofs, gable roofs, hip roofs, or dormers shall be used to conceal flat roofs and rooftop mechanical equipment from public view.
- 2. Roof lines shall have a change in height every 100 linear feet in the building length.
- F. Building Entrances.
 - 1. All commercial buildings shall have clearly defined, highly visible customer entrance(s) featuring at least three of the following:
 - a. Canopies, awnings or porticos; or
 - b. Overhangs of at least three feet from the supporting wall; or
 - c. Articulation of the building exterior wall, either recessed or projected, at the entrance; or
 - d. Corniced parapets over the door; or
 - e. Arches or peaked roof forms above entrance; or
 - f. Architectural details such as tile work, brick soldier course, or moldings.
 - 2. Building entrances may include doors to individual shops or businesses, lobby entrances, or entrances to plazas or courtyards.
- G. Sidewalks.

- 1. Sidewalks shall be provided along the full length of any exterior wall featuring a customer entrance an exterior wall facing a parking area intended for customers or the general public.
- 2. Sidewalks shall be provided from the perimeter public sidewalk to the principal customer entrance. This internal walkway must feature landscaping for at least 50% of its length.
- Sidewalks shall not be placed adjacent to street curbs, but rather shall be separated from street curbs by a parkway of at least five feet of landscaped or sodded area.

H. Other Pedestrian Features.

- Any commercial development in excess of 20,000 square feet of gross floor area shall incorporate a
 public space, such as plaza, courtyard, or landscaped garden within the vicinity of the building's
 main entrance of the development's principal structure that incorporates at least three of the
 following features:
 - a. Pedestrian seating in the form of benches or ledges of limestone; or
 - b. Water features, e.g. fountains or ponds; or
 - c. Textured paving such as brick or flagstone; or
 - d. Raised planters of limestone; or
 - e. Sculpture or other artwork; or
 - f. Outdoor eating or cafe.
- 2. The features incorporated per this paragraph shall be connected with public sidewalks adjacent to or running through the property.
- I. Windows. A minimum of 40% of the area between four feet and ten feet in height on a building elevation facing a public shall be comprised of clear, non-reflective windows that allow views of indoor commercial space or product display areas. Banks are exempt from this requirement.
- J. *Colors*. Exterior building walls' colors shall be low reflectance, subtle, neutral or earth tones. The use of high-intensity colors, metallic colors, or fluorescent colors is prohibited.

K. Parking.

- 1. No more than 50% of the off-street parking for the entire development shall be located between the facade of the principal building and the primary abutting street.
- 2. No development shall have parking in excess of 140% of the parking spaces required by this ordinance.

L. Drive-through Facilities.

- 1. Each drive-through facility shall be designed so that the drive-through window is not on a side of a building facing a public street.
- 2. The queue area shall not interfere with other on-site circulation and parking arrangements.
- 3. All pedestrian walkways for a drive-through development shall be clearly marked and enhanced with special paving or markings when they intersect the drive-through aisles.

(UDO 2008, § 17.21.030; Ord O-54-09; Ord. No. O-41-10, § 9, 6-28-2010; Ord. No. O-65-11, § 25, 10-24-2011; Ord. No. O-29-15, § 11, 9-14-2015)

17.21.040. - PROHIBITED MATERIALS.

The use of metal exterior panels on building elevations is prohibited.

(Ord. No. O-41-10, § 10, 6-28-2010)

CHAPTER 17.22. - RESIDENTIAL DESIGN STANDARDS

Footnotes:

— (3) —

Editor's note— Ord. No. O-38-12, § 2 (Exh. B), adopted May 14, 2012, repealed the former Ch. 17.22, § § 17.22.010—17.22.040, and enacted a new Ch. 17.22 as set out herein. The former Ch. 17.22 pertained to similar subject matter and derived from UDO 2008, § § 17.22.010—17.22.040; Ord. No. 0-54-09.

17.22.010. - BACKGROUND.

- A. *Purpose*. The variety in the exterior appearance of single-family, two-family and duplex dwellings enhances the appearance of the community, and the Village Board hereby deems it in the best interest of the community to discourage excessive similarity and encourage distinctiveness of exterior design in single-family and two-family dwellings. Specifically, the purposes of this chapter are to:
 - 1. Promote an aesthetically pleasing character in Lemont's residential districts; and
 - 2. Protect and enhance property values; and
 - 3. Encourage new dwelling construction of distinctive design; and
 - 4. Discourage excessive similarity among adjacent dwelling units.
- B. *History*. This chapter, amended, updates and replaces the Village's Ordinance No. 791, "Appearance Code," adopted on May 24, 1993.

(Ord. No. O-38-12, § 2 (Exh. B), 5-14-2012; Ord. No. O-33-18, § 9, 8-13-2018)

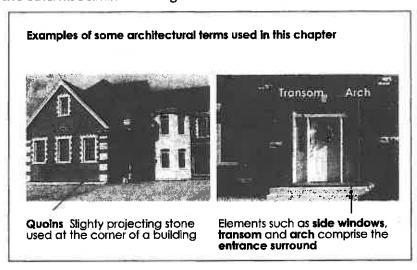
17.22.020. - SINGLE-FAMILY DESIGN VARIETY IN RESIDENTIAL CONSTRUCTION.

- A. Applicability. The provisions of this section shall apply to all new single-family residential construction.
- B. *Proximity Standard*. Before a building permit is issued, the Zoning Administrator shall determine that the proposed new single-family dwelling is dissimilar in appearance, i.e. is not similar, to any single-family dwelling on the same street which is within two lots of the proposed new single-family dwelling. A single-family dwelling on a corner lot may be considered dissimilar to another single-family dwelling if the two subject dwellings face different streets. On a cul-de-sac or turnaround, a new a single-family dwelling must be dissimilar to at least three other existing or planned single-family dwellings on the same cul-de-sac or turnaround.
- C. Comparison Procedure. The proposed new single-family dwelling shall be compared to all other existing or other proposed single-family dwellings that fall within the range of the proximity standard of paragraph B above. The proposed dwelling shall be compared with only one other dwelling at a time. If the criteria in paragraph D below are met, then the proposed dwelling is compared to another dwelling that meets the proximity standard, and so forth. The criteria met in one comparison do not need to match the criteria met in another comparison.

- D. *Criteria.* When comparing the proposed new single-family dwelling to another single-family dwelling subject proximity standards of paragraph B of this section, the two buildings shall be deemed dissimilar, i.e., not sir appearance, when the criteria in the four sub-paragraphs 1, 2, 3, and 4 below are met or the criteria in subp five are met.
 - 1. Exterior materials and details. The exterior materials on the facade or the details on the facade of the subject buildings shall differ by at least two of the following ways:
 - a. The percentage of at least one exterior material, e.g., brick, on the proposed building shall be changed by at least 20 percent from the same material on the other subject building.
 - b. The color or size/type of brick, decorative stone or synthetic stone on the proposed building differs from the color or size/type of brick or stone on the other subject building.
 - c. The orientation of siding on the proposed building differs from the orientation of siding on the other subject building.
 - d. A water table at least three feet in height is incorporated on the proposed building and there shall be a lack of wainscot or a water table on the other subject building.
 - e. The incorporation of quoins facing a public street on the proposed building is different from the incorporation of quoins on the other subject building. Here, "different" may mean that one building lacks quoins while the other one does not, or it may mean that the size, the length, the shape and the materials of the quoins on the subject building substantially varies.
 - f. The presence or incorporation of belt courses, brick soldier courses, or other brick or stone detail on the proposed building is extensively different from such architectural features on the other subject building. "Extensively" in this case shall mean that the detail is incorporated throughout the facade rather than one specific window, entrance, or portion of the facade. Such presence or incorporation of said items used as lintels shall not factor into this standard, but may factor into the standards for fenestration found in paragraph D.3 below.
 - 2. Entrance features and other facade features. The front or main entrance to the subject buildings shall differ by at least one of the following ways:
 - a. The entrance surround on the proposed building consists of different elements, such side windows or transoms, as found on the other subject building.
 - b. The incorporation or lack of bay windows, oriels, porches, or columns on the proposed building differs from the other subject building.
 - 3. Fenestration. The design and disposition of windows and other exterior openings on the subject buildings shall differ in at least one of the following ways:
 - The number of windows on the facade of the proposed new single-family dwelling differs from the number of windows on the facade of the other subject building.
 - b. The presence or incorporation of masonry lintels or arches over windows on the facade of the proposed single-family dwelling is different from the presence or incorporation of masonry lintels on the facade of the other subject building. Here "different" could mean that one building uses one type of arch (e.g., a Roman arch), while the other building uses another type of arch (e.g., a bowspring arch). Alternatively, "different" could mean that a solid stone lintel is used on one building and a solid stone jack arch is used on the other building.
 - c. The type of window incorporated into the facade of the proposed building differs from the

type of window incorporated into the facade of the other subject building. For example, one building may have casement windows and the other building may have double-hung windows.

- 4. Roof line. The roof or roof line shall differ by at least one of the following ways:
 - a. The presence or the incorporation of dormers on the facade of the proposed building is different from the presence or incorporation of dormers on the facade of the other subject building. Here "different" may mean that the number and arrangement of dormers is varied, or that the height, width, roof angle or material of the dormers is different.
 - b. The roof type of the proposed building is different from the roof type of the other subject building. For example, one building may have a hip roof and the other building may have a gabled roof.
 - c. The roof line of a front porch on the proposed building is different from the roof line of a front porch on the other subject building.
 - d. The number or arrangement of gables on the facade of the proposed building is different from the number or arrangement of gables on the facade of the other subject building.
- 5. Building massing. Building massing shall differ in at least two of the following ways:
 - a. The height, as viewed from the front of the residence, shall differ by at least 15 percent; or
 - b. The width, as viewed from the front of the residence, shall differ by at least 15 percent; or
 - c. The length of the roofline, as viewed from the front of the residence, shall differ by at least 30%. In instances were one roofline, as viewed from the front of the residence, is a peaked roof, then the other roofline, as viewed from the front of the residence, shall have a horizontal run of at least eight feet; or
 - d. The roof pitch angle, as viewed from the front of the residence, shall differ by at least 25 degrees.
- E. *Dissimilarity Clarified.* The following characteristics shall not by themselves constitute dissimilarity among two otherwise similar dwellings:



- 1. Variations in color, except as allowed in sub-paragraph D.1 of this section;
- 2. Variations in roofing material;
- 3. Reversal of plan orientation.

(Ord. No. O-38-12, § 2 (Exh. B), 5-14-2012; Ord. No. O-69-12, § 2, 11-26-2012; Ord. No. O-33-18, § 9, 8-13-2018)

17.22.030. - EXCEPTIONS TO SIMILARITY STANDARDS.

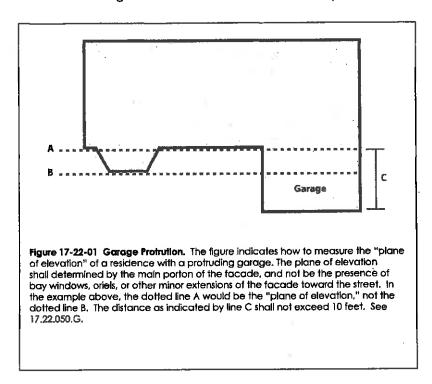
- A. Planned Unit Developments. The provisions of this chapter may be waived for planned unit developments in which similarity of architectural form and style among dwellings is integral to the success of a unified plan, and in which the high quality of building materials, building design, and site plan overcome the presumed deficiencies of similarity.
- B. Already-Issued Permits. The provisions of this chapter may be waived by the Zoning Administrator in cases where the applicant for a building permit could not have been expected to have had knowledge of the plans for a neighboring residential building that was approved but not yet built.

(Ord. No. O-38-12, § 2 (Exh. B), 5-14-2012)

17.22.040. - ARCHITECTURAL STANDARDS FOR RESIDENCES.

- A. *Applicability*. The provisions of this chapter shall apply to all new residential construction in all R-zoning districts.
- B. Roofing Materials. Corrugated metal roofing or metal roofing with ribbing less than 12 inches apart shall be prohibited.
- C. Chimney Materials. The exteriors of chimneys shall be constructed of brick or stone.
- D. *Permitted Exterior Materials.* The following materials, or combinations of the following materials, are expressly permitted on all exterior elevations:
 - 1. Brick
 - 2. Decorative natural stone or synthetic stone
 - 3. Wood
 - 4. Fiber cement siding, cement board siding, e.g., Hardie plank™
 - 5. Stucco
 - 6. Cement or concrete
 - 7. Vinyl, provided that:
 - a. No more than 33% of the total area of the facade is of vinyl; and
 - b. The siding is certified as meeting the requirements of ASTM D3679 or ATSM D7254; and
 - c. The siding is certified as meeting the requirements of ASTM D6864 or ATSM D7251.
- E. Prohibited Exterior Materials. The following materials are expressly prohibited on the exterior elevations:
 - 1. Dryvit, EIFS, or other similar products
 - 2. Split-face block, CMU, quick brick, utility brick, or similar masonry products.
- F. Other Exterior Materials. Materials not listed on the above lists shall be evaluated on a case-by-case basis by Village's Zoning Administrator. The Zoning Administrator shall determine if the material closely resembles in texture, composition (physical properties), and durability any of the approved materials

- listed in this paragraph. If so, the Zoning Administrator shall approve the material for use on exteriors. If not, the Zoning Administrator shall deny the use of the material on exteriors.
- G. *Garages*. With the exception of side-loaded garages, no portion of a single-family residence that contains a garage shall project more than ten feet from the plane of the elevation of the residence that is closest to the street. See Figure 17-22-01 for clarification on the plane of elevation.



(Ord. No. O-38-12, § 2 (Exh. B), 5-14-2012; Ord. No. O-69-12, § 2, 11-26-2012)

17.22.050. - TWO-FAMILY/DUPLEX DESIGN VARIETY IN RESIDENTIAL CONSTRUCTION.

- A. Applicability. The provisions of this section shall apply to all new two-family or duplex residential construction. Duplex and two-family dwelling shall mean the same thing for the purpose of these guidelines.
- B. *Proximity Standard*. Before a building permit is issued, the Zoning Administrator shall determine that the proposed new two-family dwelling is dissimilar in appearance, i.e. is not similar, to any two-family dwelling on the same street which is within two lots of the proposed new two-family dwelling. A two-family dwelling on a corner lot may be considered dissimilar to another two-family dwelling if the two subject dwellings face different streets. On a cul-de-sac or turnaround, a new two-family dwelling must be dissimilar to at least three other existing or planned two-family dwellings on the same cul-de-sac or turnaround.
- C. Comparison Procedure. The proposed new two-family dwelling shall be compared to all other existing or other proposed two-family dwellings that fall within the range of the proximity standard of paragraph B above. The proposed dwelling shall be compared with only one other dwelling at a time. If the criteria in paragraph D below are met, then the proposed dwelling is compared to another dwelling that meets the proximity standard, and so forth. The criteria met in one comparison do not need to match the criteria met in another comparison.

- D. *Criteria*. No two duplex dwellings of identical front elevation, or facade, shall be constructed or located on a lots. A change in front elevation or rear exterior elevation or facade shall be deemed to exist when there is a substantial difference in roof line, type and location of windows, and/or kind and arrangement of materials discussed below. The criteria in the four sub-paragraphs 1, 2, 3, and 4 must be satisfied in order to deem the dissimilar as subject to the proximity standard above in paragraph B.
 - Facade features. The front facade and all facades that are exterior to the development must have a
 variety of elements that may include:
 - a. Shutters
 - b. Muntins
 - c. Dedicated outdoor living space
 - d. Change in exterior materials
 - 2. Roofline. The roof or roof line shall differ by at least one of the following ways:
 - a. The presence or the incorporation of dormers on the facade of the proposed building is different from the presence or the incorporation of dormers on the facade of the other subject building. Here "different" may mean that the number and arrangement of dormers is varied, or that the height, width, roof angle or material of the dormers is different.
 - b. The roof type of the proposed building is different from the roof type of the other subject building. For example, one building may have a hip roof and the other building may have a gabled roof.
 - c. The roof line of a front porch or back porch on the proposed building is different from the roof line of a front or back porch on the other subject building.
 - d. The number or arrangement of gables on the face of the proposed building is different from the number or arrangement of gables on the facade of the other subject building.
 - 3. Fenestration. The design and disposition of windows and other exterior openings on the subject buildings shall differ in at least one of the following ways:
 - a. The number of windows on the facade of the proposed new two-family dwelling differs from the number of windows on the facade of the other subject building.
 - b. The presence or incorporation of masonry lintels or arches over windows on the facade of the proposed two-family dwelling is different from the presence or incorporation of masonry lintels on the facade of the other subject building. Here "different" can mean that one building uses one type of arch (e.g., a Roman arch), while the other building uses another type of arch (e.g., a bowspring arch). A window can be dropped 12-18" to add a transom to the head condition to create "different."
 - c. The type of window incorporated into the facade of the proposed building differs from the type of window incorporated into the facade of the other subject building. For example, one building may have casement windows and the other building may have double-hung windows.

(Ord. No. O-33-18, § 9, 8-13-2018)

Editor's note— Ord. No. O-33-18, § 9, adopted Aug. 13, 2018, set out provisions intended for use as § 17,22,030. To avoid duplication of section numbers, and at the editor's discretion, these provisions have been included as § 17,22,050.





Design Guidelines for the Downers Grove Downtown Business District

January 20, 2009

SECTION 1 – INTRODUCTION

The Village has developed the following design guidelines for the downtown business district. The guidelines have been developed using the August 2008 Downers Grove Downtown Pattern Book prepared by Houseal Lavigne Associates & Topografis and a visual preference survey held in October 2008 with Village staff, Downtown Management and other interested downtown parties.

SECTION 2 – HOW TO USE THE DESIGN GUIDELINES

The design guidelines have been developed to assist in creating a vibrant and diverse downtown and should serve as a guide for downtown development. The guidelines are divided into five separate sections, site design, building design, building base, building middle, and building top. Each section describes elements which support good design and provide visual references which identify both encouraged and discouraged elements of each guideline. The Village encourages that all development in the downtown incorporate items from each section.



Fig. 1: Building areas

- 1. Building Base
- 2. Building Middle
- 3. Building Top

SECTION 3 - SITE DESIGN

The overall building design is important to create a sense of place, enclosure and activity. The following guidelines are offered:

✓ Building massing, height and lot coverage should be proportionate to adjacent buildings. Appropriate massing will assist in creating a sense of enclosure.

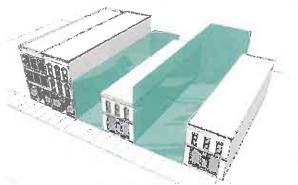
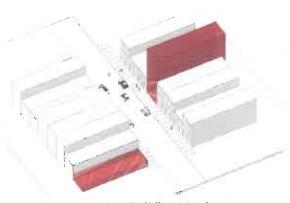


Fig. 1: Appropriate Building Massing



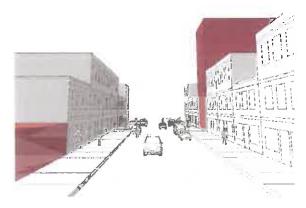


Fig. 2: Inappropriate Building Massing

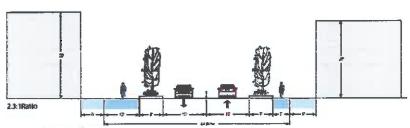


Fig. 3: Sense of enclosure

- ✓ Primary facades should be located near the property line. The urban quality of the street and the pedestrian experience are enhanced by buildings located at the street edge.
- ✓ Buildings should extend and establish a continual street wall.
- ✓ Parking lots are discouraged as they eliminate the street wall. Plazas and outdoor cafes are encouraged as they continue street walls.

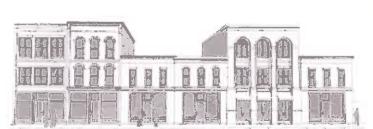


Fig. 4: Example of strong street wall



Fig. 5: Major gap in street wall should be avoided.

SECTION 4 - BUILDING DESIGN - GENERAL

In general, individual buildings should have a distinctive and aesthetically pleasing architecture. Although the Village does not have a distinct style in the Downtown, individual buildings should have a single architectural style.

Although the Village is not seeking to exclude materials, buildings should be constructed of high-quality materials. A maximum of three materials is strongly encouraged. A variety of finishes within the same material is acceptable.



Fig. 6: Examples of appropriate use of materials.

SECTION 5 - BUILDING BASE

Attractive storefronts can draw the attention of window shoppers, boost economic activities, enhance the image of the business and assist in marketing the goods and services of the business. To create attractive storefronts, certain design features can be used to create good storefronts:

Windows

- ✓ Windows should be designed to encourage retail uses. Generally, a majority of the first floor should be windows because they enliven streets and provide interest and activity at the street.
- ✓ Knee walls are encouraged to provide a strong base. Knee walls should be between 12 and 30 inches tall.
- ✓ Windows should be transparent, not opaque.



Fig. 7: Encouraged: knee walls and windows which make up a majority of the storefront



Fig. 9: Storefronts without a knee wall or base should avoided.



Fig. 8: Encouraged: knee walls and windows which make up a majority of the storefront



Fig. 10: Opaque windows and windows which do not make up the majority of the storefront are discouraged and should be avoided.

Entry Features

✓ Entries should be prominent features of the base. Entries should be different from the standard building bay through articulation, elaboration and materials.



Fig. 11: Encouraged: articulated entry through corner piers and signage



Fig. 13: Entries should be prominent features. Entries with lack of detail and elements that are out of proportion with the building should be avoided.



Fig. 12: Encouraged: articulated design and material details



Fig. 14: Entries without detail and definition are unattractive and do not invite customers into the establishment. If entries are setback, extra care should be given to the detailing as in Figure 11.

Building Materials

- ✓ Base materials should be consistent and new materials should compliment existing materials.
- ✓ Repair and restoration of original features and materials such as brick and stucco, etc., is encouraged. Covering original features and materials is discouraged.

- ✓ A horizontal expression should establish the ground level of the building from the rest of the building. The expression should compliment adjacent buildings and reinforce the street as a pedestrian friendly space.
- ✓ Building materials such as brick, stone, manufactured stone, terra cotta accents, metal accents and wood are encouraged as they provide visual interest and assist in creating a pedestrian friendly corridor.
- ✓ Building materials such as utility brick, concrete masonry units, and Exterior Insulating Finishing Systems (EIFS) are discouraged as they are perceived as cold and uninviting while do not create a pedestrian friendly scale.
- ✓ Materials should be used to differentiate between the importance of building features, and provide visual separations between material functions.



Fig. 15: Encouraged: brick and stone with horizontal expression of first floor



Fig. 16: Encouraged: brick, stone, and textured stone, quoins, projecting lights



Fig. 17: Materials such as EIFS can be used effectively as an accent. However, it is discouraged as a primary material



Fig. 18: Avoid blank facades with little detail and inappropriate materials such as utility brick

Façade Elements

Features which extend out from the building façade can contribute to the character, scale and visual interest of the street. These elements add value and are encouraged:

✓ Awnings create visual interest, shield pedestrians from weather and should be compatible in material and style with adjacent properties. Awning can be used to advertise goods or provide visual cues to the location of an entrance.

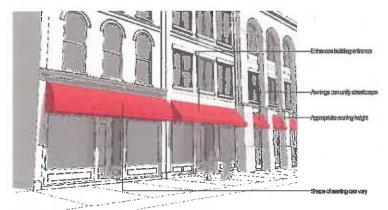


Fig. 19: Encouraged: awnings



Fig. 20: Avoid using materials that do not compliment the building and surrounding buildings. Awnings should be in scale with the other façade elements and with neighboring buildings.

- ✓ Outdoor cafes can create active streets. Cafes should be clearly defined and provide adequate space for the existing sidewalk to function.
- ✓ Protruding light fixtures also add visual interest while highlighting building details.
- ✓ Landscaping can create pedestrian friendly sidewalks by separating vehicles from pedestrians.
- ✓ Benches adjacent to landscape areas assist in creating pedestrian friendly areas.

- ✓ Balconies within the middle section of the building assist in providing the desired solid and void which are important to the middle sections of buildings. Additionally, balconies add visual interest to the street wall.
- ✓ Projecting signs create visual interest and can assist businesses in advertising.



Fig. 21: Encouraged: appropriately scaled and located signage



Fig. 22: Encouraged: awnings and flower box



Fig. 24: Encouraged: landscaping and benches



Fig. 23: Encouraged: outdoor cafe



Fig. 25: Encouraged: projecting light

SECTION 6 - BUILDING MIDDLE

The middle section of a building should be designed to tie the building base to the roof while creating visual interest. The middle of a building should be a series of solid and voids. Design features which compliment the base and roof are listed below:

Windows

- ✓ Windows should be in rhythm with the base level.
- ✓ Visual interest should be created through sills, lintels, divided lights and style. Doublehung windows provide more visual interest than casement windows.
- ✓ Replacement windows should fill the entire historic window opening. If historic window openings require closing, the opening should be a different material or texture to maintain the rhythm of the wall.



Fig. 26: Encouraged: double-hung windows, divided lights, lintels and sills



Fig. 27: Encouraged: replacement windows that fill the entire window opening



Fig. 28 Windows should be in scale with the other façade elements. Avoid windows which do not maintain rhythm of the wall as in this example



Fig. 29 Replacement windows should fill the entire historic opening. Avoid replacing windows where the window opening is not filled

Building Facade

- ✓ Facades should reflect proportionate shapes and patterns. Unarticulated walls create poor visual appearance, do not relate to the base nor the roof and are not allowed.
- ✓ Facades should be visually appealing through detailing, openings and materials.
- ✓ Corner buildings are exposed on two streets. As such, corners of these building should be articulated and elaborated to reflect this importance.



Fig. 30: Encouraged: detailing, window openings and material changes



Fig. 32: Blank façades with no variation, windows or detailing should be avoided



Fig. 31: Encouraged: corner articulation



Fig. 33: Façades with no detailing, as in this example, should be avoided

Building Materials

- ✓ New materials should be complimentary.
- ✓ Building materials such as brick, stone, manufactured stone, terra cotta accents, metal accents, stucco and wood are encouraged as they provide visual interest.



Fig. 34: Encouraged: brick and stone materials



Fig. 35: Encouraged: complimentary materials



Fig. 36: Vinyl and aluminum siding are discouraged materials and should not be used to cover historic building materials

SECTION 7 - BUILDING TOP

The building top should be an expression of form, ornament and detail as it meets the sky. The roof should give distinction to the entire building. To create an attractive roof, certain design features can be used to create good storefronts:

Roofs

- ✓ Distinctive corners and cornices can create visual interest.
- ✓ Per the Downers Grove Zoning Ordinance, mechanical equipment must be screened from street level view.



Fig. 37: Encouraged: cornice detailing



Fig. 39: Cornices should have detailing and should be in scale with the rest of the building. New cornices should not cover original features.



Fig. 38: Encouraged: stone comice detailing

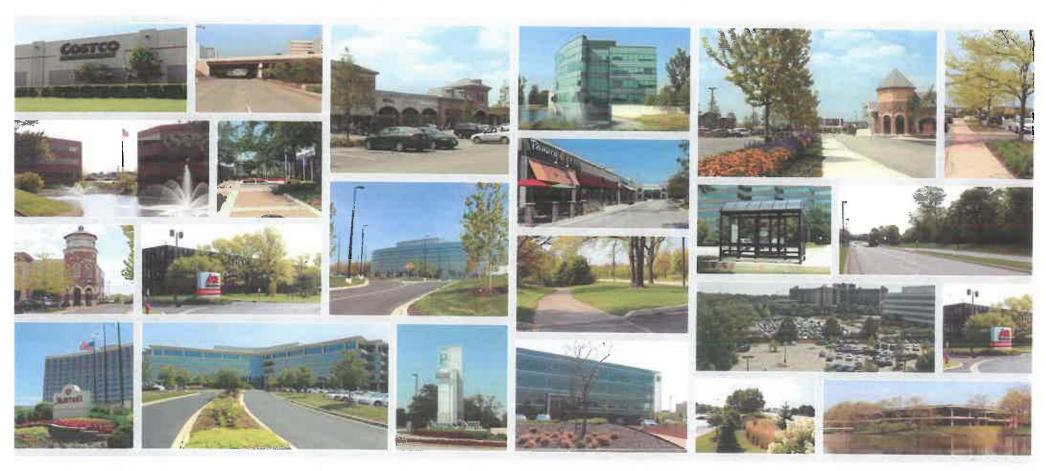


Fig. 40: It is important to provide details at the top of buildings. In this example, the parapet does not have any detail or cornice. Buildings without detail at the top should be avoided

Section 8 - Definitions

- Concrete masonry unit (cmu) A precast masonry unit, typically measuring 8" D x 8" H x 16" L, made mainly of portland cement, gravel, sand and water molded into various shapes.
- Cornice A continuous projection that crowns a wall or other construction, or divides it horizontally for compositional purposes.
- Divided lights A window with a number of smaller panes of glass separated and held in place by muntins or a single pane of glass with muntins placed on the surface of the glass to give the appearance of many smaller panes of glass.
- Exterior Insulating Finishing Systems (EIFS) A multi-layered exterior finish system that provide exterior walls with an insulated finish surface and waterproofing in an integrated composite material system.
- Knee wall A short wall upon which a window may sit.
- Lintel A horizontal member above a window opening
- Massing -The three-dimensional bulk of a building: height, width and depth.
- Pattern Book The Village of Downers Grove Pattern Book is a document that contains the different patterns and components that create the fabric and context of Downtown Downers Grove and identifies the elements necessary for retaining and enhancing its character as new development, improvements, and changes are considered.
- Sill A horizontal member beneath a window opening.
- Streetwall A continuous built form of buildings at or near the front property line, with no or very small side yards.
- Utility Brick A brick which is larger in size than a standard brick. A standard brick measures 3 %" D x 2 ½" H x 8" L.





VILLAGE OF OAK BROOK, ILLINOIS

Commercial Areas Revitalization Plan Update



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Introduction

The Village of Oak Brook is located in eastern DuPage County, Illinois, approximately 17 miles from Downtown Chicago, and consists of an area approximately 8.2 square miles in size. Oak Brook is an established community primarily comprised of single-family residential neighborhoods, many of which are gated, and mixed commercial and office uses located along 22nd Street. The Village has 8,000+ residents and a daytime population of approximately 85,000. The Village of Oak Brook is unique in that its property owners pay no property tax to the Village, as Village services are funded primarily by sales tax receipts.

The Village of Oak Brook is the headquarters of many national and International companies and organizations, including Ace Hardware, Duchossois Group, Federal Signal Corporation, Inland Real Estate, Blistex, and Lions Clubs International. In addition, Oak Brook is also home to Oakbrook Center, the largest open air regional shopping center in the country and the second largest mall in the Chicagoland area.

A Legacy of Quality, Character, and High Standards

The Village of Oak Brook has a legacy of quality, character, and high standards. This tradition applies to all areas of the Village, including the residential neighborhoods and the commercial and business areas. All development, regardless of where in the Village it occurs, must reflect these values. This plan continues and reinforces the deliberate separation of the Village's existing residential areas and it changing commercial areas. The Village's guiding design principle shall continue to be restrained good taste.

This plan makes no recommended changes to the Village's existing residential areas. However, as business, retail, transportation, and lifestyle and workforce needs evolve, it is important that the Village guide the commercial areas in a manner that maintains the Village's viability, quality, competitiveness, and desirability within the market place. As new development is considered in the commercial areas, the values of quality, character, and high standards must be reinforced.



Study Area Background

The Commercial Areas Revitalization Plan study area is located along and adjacent to 22nd Street and Butterfield Road. It runs east-west for approximately 4.5 miles and contains approximately 9 million square feet of office and retail space. The Study Area has direct access to I-88 and IL Route 83 as well as access from north-bound I-294. It is in close proximity with Roosevelt Road IL Route 38. The commercial corridor is the main thoroughfare through the Village and serves as the "face" of the Village to those passing through.

The Village of Oak Brook has long enjoyed a reputation of prominence and success, as this area is the economic engine of the community, and a regional draw for shopping, dining, entertainment, and employment. Because of its prominence, the Village's reputation weighs heavily on the quality and appearance of the businesses that have made their home along the commercial corridor.

Vision

As a result of changing market conditions, the Commercial Areas Revitalization Plan is intended to review and analyze short-term and long-term land use strategies to strengthen the economic vitality of Oak Brook to continue to make it a viable location for existing and new businesses. Oak Brook's commercial areas will remain firmly established as the region's premiere retail, dining, entertainment, and professional office destination. Although fully developed, Oak Brook's commercial areas have emerged once again as a coveted destination for new development.

In addition to reinforcing and strengthening the office, retail, dining, hospitality and entertainment offerings, residential and mixed-use developments are now more often being proposed by developers. The injection of new residential development as part of mixed-use developments will better accommodate aging in place, by providing a wider range of housing types in close proximity to commercial activity and employment. This new approach to residential will not only support existing commercial areas, but provide housing options to support the local workforce, making Oak Brook a more desirable and viable location for existing and new businesses.

Walkability and bikability are top priorities, as Oak Brook seeks to better connect all areas with a complete network of sidewalks and trails. A safe, attractive, efficient, and fully connected pedestrian environment will be provided in all areas.

In addition, focus has once again been placed on ensuring effective transportation and infrastructure systems for all areas. As development intensifies, the Village, working with IDOT and the Toll Authority as necessary, will ensure appropriate roadway capacity, efficiency, safety, Ingress/egress, and overall connectivity, Oak Brook's commercial areas are vibrant and active and the proper infrastructure will be provided to accommodate development investment and maintain a functioning and desirable commercial environment.

Planning Process

The Oak Brook Commercial Areas Revitalization Plan is the product of an eight-step process that entailed: analyzing existing conditions; determining strengths, weaknesses, issues and opportunities; establishing a "vision" for the corridor; developing plans and policies for land use, development, transportation, and opportunity sites; developing detailed subarea framework plans; developing implementation strategies and actions necessary to transform the Plan from vision to reality, and finally preparing the Commercial Areas Revitalization Plan report for adoption.

The planning process entailed close coordination and engagement of a wide variety of stakeholders, including elected and appointed officials, Village staff, local business owners, property owners, community organizations, and residents. The planning process included the following steps:

Step 1: Project Initiation – meetings with Village staff, Village Board, and Community Enhancement Committee

Step 2: Existing Conditions and Outreach – analysis of existing land use and transportation/infrastructure conditions, interviews with key stakeholders, workshops with the business community and Greater Oak Brook Chamber of Commerce, and a general market overview.

Step 3: Development Concepts – development of preliminary concepts for land use and development for the different "functional subareas" within the study area, and preliminary development concepts for key sites.

Step 4: Plan Documents and Adoption – preparation of the draft plan, obtaining community and stakeholder feedback through meetings, workshops, and open houses; and creation of the final Commercial Areas Revitalization Plan document.

2 Land Use Plan & Policies

The Land Use Plan is intended to enhance the Village's existing pattern of development and provide guidance for land use and development that should occur in the future. Building on community character, desired uses, market conditions, stakeholder input, and the existing development pattern, the Land Use Plan serves as the foundation for the subsequent chapters of the Plan. These chapters work together to facilitate the reinvestment, redevelopment, improvement and revitalization of Oak Brook's commercial areas.

The Land Use Plan seeks to concentrate commercial land uses at key locations along the 22nd Street corridor, maintain a wide variety of office types capable of providing space for both large and small businesses at locations highly visible from the interstates and major arterial roads, and promote mixed-use developments at key locations that will provide an increase in housing options as well as dining, entertainment, and shopping destinations. Oak Brook's commercial areas and office uses must continue to be sensitive to the larger community context, ensuring compatibility with adiacent areas.

Key Principles

Strengthen the Economic Vitality of Commercial Areas

- Increase development density/intensity while ensuring infrastructure capacity to support the development.
- Create an environment to attract a more diverse and Innovative businesses base, including incubators spaces for startups businesses, large corporate office locations, and tech/research areas that require more flexibility than traditional office areas provides.
- Support development that attracts new tenants, while ensuring latitude in reinvestment and in-place strategies that allow existing tenants to reinvent, upgrade, and adjust their current Oak Brook locations.
- Encourage the maximization of retail sales tax generating uses in commercial areas by providing state
 of the art infrastructure, necessary regulatory
 flexibility, opportunities for new residential, and
 high-quality services and community appearance.

Proactively Identify Redevelopment Opportunities

- Coordinate economic development activities in a manner that provides regular opportunities for contact between business and development interests within the Village.
- Promote locally-based marketing programs to boost local investment and awareness between the residential and business community.
- Support the Greater Oak Brook Chamber of Commerce in its efforts to market and promote local businesses as well as Improve communication with the Village.

Easy Access of Employment Areas

- Initiate transportation infrastructure improvements along Windsor Drive and York Road.
- Provide a fully connected trails and sidewalks network within the commercial areas and between the residential and commercial areas.
- Target mixed-use and multi-family development closer to commercial and employment areas.
- Work with the regional transportation service to better connect employment and shopping areas of Oak Brook to nearby and regional residential communities.

Maintain Quality of Development

- Continue utilization of the Planned Development process as a means of reviewing and approving new development.
- Continue to implement the streetscape improvement program in areas yet to be improved.
- Promote high quality architecture, both traditional and contemporary styles, to further establish Oak Brook as a center for the highest quality development and to further distinguish the area within the greater region.
- View every development and capital improvement as an opportunity to improve the pedestrian and bicycle connectivity of the area.

Land Use Designations



The Commercial Areas Revitalization Plan is comprised of thirteen different land use designations organized into three major categories – commercial and office uses, residential uses, and public and utility uses. Collectively, these designations provide for the full range of uses existing and desired within the Study Area.



Commercial and Office Uses

Commercial and Offices uses are the primary employment centers within the commercial corridors of Oak Brook. They provide most of the valuable tax revenue for the Village. These uses are divided further into distinct land uses which are described below.

Mixed Use

This land use consists of commercial, office, cultural, institutional, and/or residential uses in a vertical arrangement. This land use is proposed on several sites which are currently occupied by professional office uses. The intent is to diversify the commercial uses at strategic locations within the corridor.



Neighborhood Commercial

Neighborhood commercial land uses consist of restaurants, banks, medical offices, business centers and services. Neighborhood commercial uses within the Village are primarily located north of intersection of 22nd Street and Midwest Road.

Regional Commercial

Commercial land uses consist of big-box retail, service, restaurants, strip mall, and entertainment. This land use within the Village is primarily located along 22nd Street and Kingery Highway.



Oakbrook Center

Oakbrook Center is a unique form of regional retail that is the largest commercial shopping center within the community and region, and includes retail, restaurant, entertainment, office, hotel, and other uses. It is surrounded by other retail and office uses, which capitalize on proximity to the Center. The Center is located north of 22nd street, between Kingery Highway and Spring Road.

Hotel & Lodging

This land use consists of seven hotels which are located adjacent to professional offices to provide nearby lodging options for the office users. Hotels in this area include conference rooms and transportation to O'Hare Airport.



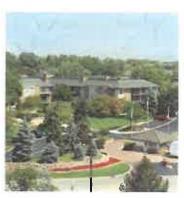
Professional Office

Office land use in Oak Brook comprises corporate offices and headquarters of domestic and international businesses. This land use provides a prime location for both Class A and Class B offices. Class A offices consist of the most prestigious buildings for premier office users with rent above average for the area. Class B offices consist of buildings competing for a wide range of users with rent in the average range for the area.

Business Park

Office/Business Park land use in Oak Brook is a new land use designation, intended to attract and accommodate businesses such as business incubator space, logistics/warehouse, research, support services, maker spaces, and more. Most properties in this land use are potential redevelopment sites along Enterprise Drive and within the Windsor/Swift area. Redevelopment of theses areas could create a "campus-style" development which can integrate parks and open space in the redevelopment plan.





Residential Uses

Residential uses represent the Oak Brook residential neighborhoods. All of Oak Brook's residential areas are separated from commercial uses.



Single-Family Detached Residential

Single-family detached residential includes residential areas located north of Harger Road; south of Interstate 88; and south of 22nd Street.

Single-Family Attached Residential

This land use designation includes townhomes, rowhouses, duplexes, and other attached residential uses. This use is located west of Kingery Highway and surrounded by single-family residential uses.

Multi-Family Residential

Multi-family residential includes condominiums, which are typically characterized by buildings with a common lobby and hallway form which Individual units have direct access, rather than Individual units having direct primary access to outside. Oak Brook Club, located north of Oak Brook Center, is the only existing multi-family residential adjacent to the Village commercial areas.



Public and Utility Uses

Public and Utility uses include governmental buildings, community support uses such as parks, and utility Infrastructure

Public/Semi Public

Public/Semi Public land use is comprised of local, state and federal government buildings, police stations, fire station, and civic buildings. In the Oak Brook Commercial Areas Plan the Fire Stations, Village Hall, and USPS facility represent the Public/Semi Public Land Uses.



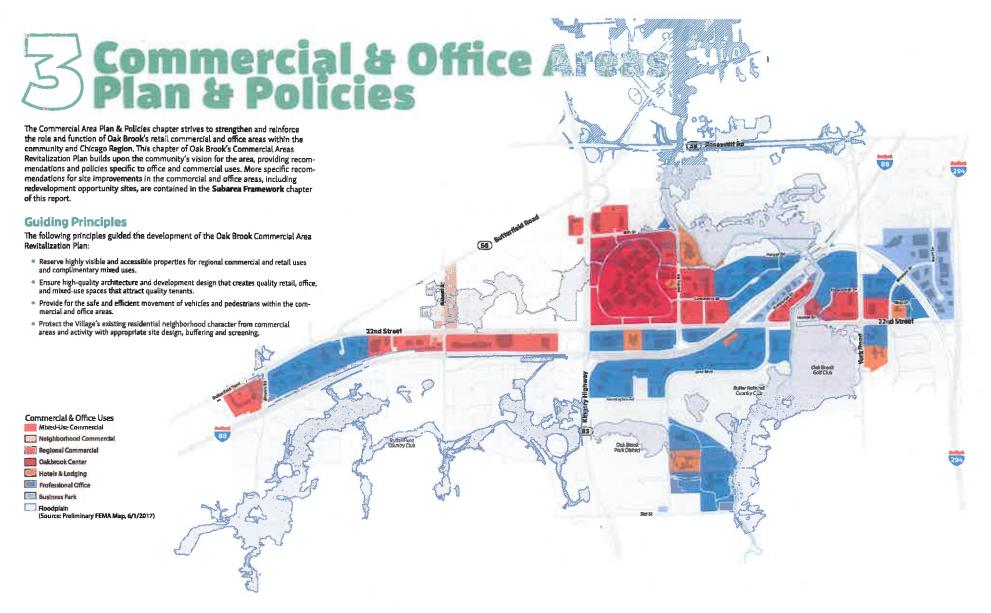
Parks & Open Space

This land use designation includes parks designated for active and passive recreation, as well as areas of open space and natural environment. Designated open spaces exist along Salt Creek, the Butler National Golf Course, the Village Sports Core, and, currently, the McDonald's fields.

Public Utility

This land use designation generally consists of water towers/facilities, electric substations, and overhead electric transmission lines.

Commercial Areas Revitalization Plan Update **Land Use Plan** (3B) Roosevelt Rd Public & Utility Uses
Public/Semi Public Residential Uses Single-Family Detached Residential Single-Family Attached Residential Parks & Open Space Public Utility Multi-Famiy Residential Commercial & Office Uses
Mixed-Use Hotels & Lodging Neighborhood Commercial Professional Office 56 Business Park Regional Commercial Oakbrook Center 22nd Street Oak Brook Gelf Clark 83 Butterfield Country Club Elizh Brook Park District



Commercial Areas

The Commercial and Office Areas Plan & Policies establish recommendations for improving, upgrading, and maintaining the prominence of the commercial and office markets, and promoting compatible redevelopment and reinvestment within Oak Brook's commercial areas. The Land Use Plan designates four types of commercial designations within the study area. In addition, the plan designates a "mixed-use" land use to promote the development of mixed-use buildings that provide commercial uses on the ground floor with residential and/or office uses in the upper floors. A description of the type, role, policy and recommendations of each use is presented below.

Mixed-Use Commercial

Mixed-use commercial is a commercial land use designation that can accommodate multiple uses, typically in a vertical orientation in a single building. Mixed-use commercial typically consists of retail, commercial, restaurant, and/or service uses on the ground floor, with office or residential uses on the upper floors. The Village should consider mixed-use development within the commercial districts, including a possible condominium element on the upper floors, providing an option to seniors, younger workers, and others who prefer a downsized condominium lifestyle, with convenient access and walkability to shops, restaurants, entertainment, and workplaces.

A key strategy in maintaining commercial and employment competitiveness and attractiveness, is to accommodate the possibility of appropriately designed and located mixed-use development. While the plan identifies sites suited for potential mixed-use development, that does not mean that all such sites will be developed with residential elements on the upper floors. Over time, the market will determine where such development takes place. The areas designated for mixed-use in this plan are virtually the same as the areas designated for mixed-use in the previous Commercial Areas Revitalization Plan (2007).

Mixed-Use Commercial land use is designated along 16th Street, Spring Road, Commerce Drive, east side of Enterprise Drive, and along Clearwater Drive. These types of developments are most appropriate at prominent intersections or near commercial and office/employment centers. The commercial uses on the first floor of a mixed-use development could include a wide range of retail, office, restaurant, entertainment, and service and business uses.

Recommendations

- Integrate mixed-use, pedestrian oriented developments in key locations along the commercial corridor.
- Build on-site vehicle and pedestrian circulation systems that are safe, convenient, attractive and comfortable for users.
- Connect developments with cross access for adjacent sites and public streets in order to efficiently serve all modes of transportation.
- Promote a healthy and mutually reinforcing mix of commercial, retail, restaurant, entertainment and multi-family uses along the commercial corridor.
- Prioritize the importance of the pedestrian environment for all mixed-use areas, including pedestrian scale, amenities, mobility, access, connectivity, safety, and overall appearance and comfort.
- Promote shared parking facilities and develop parking management plans that provide a sufficient supply of conveniently located parking in a manner that is attractive and easily accessed, but that does not visually dominate the appearance or character of the area.
- Recognize and respond appropriately to existing or planned public spaces on or near the site (e.g., parks, civic buildings and spaces, transit stops, sidewalks, plazas, and similar spaces)

Neighborhood Commercial

Neighborhood Commercial uses serve the dayto-day convenience needs of nearby residents, area employees, and visitors to the community. Neighborhood commercial areas should consist of both retail and service uses. As residential development occurs within Oak Brook's commercial areas, including mixed-use developments, there will be a demand for convenient commercial uses.

Currently, few, If any of these types of uses exist. The Land Use Plan designates Neighborhood Commercial along Midwest Road north of 22nd Street, where the parcel sizes and depths along with their location limit their ability to accommodate larger scale office and retail developments. Neighborhood Commercial uses should be considered compatible with mixed-use developments where commercial on the ground floor could provide convenient shopping and services to residents above and areas nearby.

Recommendations

- Provide ease of access and connectivity for blcycle and pedestrian traffic.
- Ensure quality design as to ensure compatibility with nearby regionally-scaled development.
- Mandate vehicular cross-access between adjacent parking lots along the corridor.
- Work with utility companies to bury overhead utility lines as redevelopment or CIP projects occur.
- Amend PUD and Zoning regulations to require the above noted recommendations as standards for development review.



Mixed-use Commercial



Neighborhood Commercial







Hotels & Lodging

Regional Commercial

Regional Commercial areas consist of larger retail and entertainment uses that are intended to draw from beyond the Oak Brook community, typically requiring larger parcels and greater area devoted to parking. Regional Retail uses are located along 22nd Street and Illinois Route 83 with their location influenced by (a) existing retail uses that are well established: (b) their close proximity to Oakbrook Center; and, (c) their close proximity to major retail centers in neighboring communities. As a general principle, this type of retail use should be clustered to create synergy and contribute to the area's ability to serve and function as a destination. The plan recommends promoting the area between Tower Drive and Midwest Road as Regional Commercial/Retail Land Use.

Dining & Entertainment

A wide variety of regional and national restaurants are located within Oak Brook. The recent addition of Michael Jordan's Restaurant, Glbsons Bar and Steakhouse, Rock Sugar, and Roka Akur continue to show the market potential for high-end restaurants in Oak Brook. Restaurants and other entertainment uses are an excellent complement to Oak Brook's extensive and well-established retail and office offerings. Restaurants should be permitted within almost all other commercial areas, including mixed-use developments, regional retail areas, Oakbrook Center, and as part of Class A office development.

Recommendations

- Continue to explore and support development opportunities for high-end boutique restaurants and other dining options.
- Ensure vehicular parking requirements are met to cater restaurant patrons.
- Provide pedestrian connectivity to restaurants from office, residential, and hotel uses.

Oakbrook Center

Oakbrook Center is a premier regional shopping, dining, and entertainment destination. Due to its significance and scale, it is its own land use designation within the Village's commercial areas. Oakbrook Center is a key asset to the Village's commercial areas, helping to attract other retail, commercial, and office uses, seeking to be within close proximity to the center.

As the retail market environment changes and shifts. Oakbrook Center has continued to reinvent itself to respond to current trends, which has kept the center highly competitive and successful. Oakbrook Center is a highly sought-after location for many luxury-brand and boutique retailers. including those that largely operate online with only a small number of brick and mortar store fronts in key locations. Oakbrook Center is also home to dining and entertainment destinations such as the Pinstripes restaurant and the AMC movie theater and will soon to be home to Kidzania and Lifetime Fitness. The continued reinvention and vitality of Oakbrook Center is likely to depend on the ability of the Center to create development Intensity and continue diversifying the mix of uses, i.e., Regional Commercial, Hotel and Lodging, Mixed-Use Commercial, Professional Office, Neighborhood Commercial, Mixed-Use Residential, and potential Multifamily.

As a regional shopping destination, drawing customers far beyond the Village's boundaries, Oakbrook Center is vital to the economic livellhood of the Village's commercial areas.

Recommendations

- Maintain a strong working relationship with the property owner, coordinating and supporting efforts to relenvest in and reinvent the center over time, in order to maintain its strength and dominance as a regional retail, restaurant, and entertainment destination.
- Explore opportunities for development of new buildings and uses nearer the perimeter of the center, closer to the edges located along Kingery Highway and 22nd Street.
- Continue to explore opportunities to intensify the site through the conversion of surface parking lots into structured parking and new buildings, including the possible inclusion of mixed-use development
- When considering residential uses as a component of any development on the Oak Brook Center campus, the following recommendations should be followed: 1) standalone residential buildings and uses are very strongly discouraged; 2) any residential use should be ancillary or secondary to a nonresidential use or uses within the development; and 3) residential uses should not be located along the 22nd Street frontage in the area south of the ring road alignment running parallel to 22nd Street.

Hotels & Lodging

Hotels play an important role in the area, providing nearby lodging options for the visitors and supporting the needs of Oak Brooks corporate and office tenants. Hotels contribute to the overall synergy of Oak Brook's commercial areas and are complimentary and supportive of existing business uses

Currently, Oak Brook's commercial area is home to several hotels, clustered near Oakbrook Center and office uses near the east end of the corridor. Though the McDonald's Corporation has relocated their headquarters to the City of the Chicago, the Hyatt Lodge located on the McDonald's Campus will remain. A new Hyatt House has been constructed on the northeast corner of Windsor Drive and 22nd Street in close proximity to the office district along Windsor Drive and Swift Drive. The Hyatt House was completed in the fall of 2017. Hotels should be located in close proximity with restaurants and Oakbrook Center.

Office Areas

Office land uses are the predominant land use in Oak Brook's commercial areas, and should continue to be so. Office uses of all types and tenants are located throughout the entire area and occupy varying sites and buildings. Oak Brook is home to numerous small businesses occupying smaller buildings and parcels in business park like enclaves along Enterprise Drive, Windsor Drive, and Swift Drive, and it is also home to several recluding Ace Hardware, the Hub Group, Inland Reality, Federal Signal Corporation, Blistex, and Lion's Clubs International which occupy sites with high visibility and excellent access to adjacent highways.

Strategically located along interstates 88 and 294, and only minutes away from the City of Chicago, and O'Hare International Airport, Oak Brook provides a prime location for office users large and small. However, land availability significantly limits the Village's ability to attract additional office development to the community, and existing office provides limited options for those seeking Class A office space.

The Land Use Plan designates two types of office areas within the Study Area: 1) Professional Office and 2) Business Park.

Professional Office

Professional Office land use is designated along 22nd Street, Jorie Blvd, the west half of Commerce Drive, York Road, and Windsor Drive. Professional Office uses in the Oak Brook commercial area is comprised of national and international business headquarters, institutional space, medical offices, government uses, traditional office uses, etc. The office spaces are primarily Class A or Class B as defined by National Association of Building Owners and Managers (BOMA).

Class A office space consists of the most prestigious building competing for premier office users with rents above average for the area. Class A, buildings have high quality standard finishes, state of the art systems, exceptional accessibility and a definite market presence.

Class B office space consists of buildings competing for a wide range of users with rents in the average range for the area. Building finishes are fair to good for the area and systems are adequate, but the building does not compete with Class A at the same price.

While any property owner could provide the amenities and finishes required to classify their property as Class A, the parcel sizes, geometries, and location may not always allow for this. Furthermore, the market realities suggest that secondary and tertiary office markets are desired to support nearby businesses. While Class A space may appear to be in the best interest for the Village of Oak Brook in terms of its prestige and ability to compete with other communities, it may not necessarily be in the best economic interest for Oak Brook's commercial tenants. A mix of office buildings and types contributes to the synergy among uses and best positions Oak Brook within the regional market place.

Medical Office uses are not designated specifically within the Commercial Areas Revitalization Plan. However, medical offices should be considered appropriate in areas designated for Professional Office. There are several existing medical uses located within Oak Brook's commercial areas, including Rush Oak Brook's commercial areas, including Rush Oak Brook Orthopedic Center's 100,000 SF facility, and its 4-story 500-space parking structure which is expected to open in lanuary of 2019.

Recommendations

- Ensure high-quality development and redevelopment of sites, buildings, and amenities in office
- Maintain a range of different scale office and business activity throughout the Village.
- Ensure that office activities are organized by uses and concentrated within, or near, areas of similar or compatible uses.
- Promote new office development and redevelopment within select locations.
- Promote available office space within the Village, and work towards full occupancy of existing office space.
- Amend zoning regulations and use tables to accommodate a full range of office uses, including medical uses.
- Initiate programs to encourage the improvement and rehabilitation of older office buildings and areas which are, or are becoming, functionally obsolete including improvements to facades, signage, and parking areas as well as encouraging the provision of additional site amenitles such as trails.
- Promote and require landscaping within office areas and require the upkeep of parking lots, opaque screening of service areas, drives, buildings, and incompatible uses.
- Encourage coordinated and shared vehicle access and parking lot cross access wherever possible.
- Encourage the design of new office development to facilitate a system of pedestrian access and amenities
- Ensure that new development and redevelopment of private property is designed in scale with, and complementary to, existing development.
- Ensure that all new, improved and existing office development is effectively screened and buffered from existing residential areas.

Business Park

The Business Park land use is designated along Enterprise Drive, Windsor Drive, and Swift Drive. Due to limited land availability in Oak Brook, this land use is designated to attract businesses which function in a less trafficked and campus like setting such as business incubator space, logistics/warehouse, research and development (R&O), and business to business (B2B) support services. The recently completed Chamberlain Headquarters, a subsidiary of Duchossois Group, along Windsor Drive could become a catalyst to promote redevelopment opportunities in this eastern portion of the study area.



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Recommendations

- Prioritize pedestrian and bicycle mobility and connectivity within and between business park areas and surrounding areas.
- Actively implement a business attraction and retention strategy to market the area.
- Provide utility and transportation infrastructure improvements necessary to target new business development.
- Ensure high-quality re/development of sites, buildings, and amenities in these areas.
- Initiate programs to encourage the improvement and rehabilitation of older office buildings and areas which are, or are becoming, functionally obsolete including improvements to facades, signage, and parking areas as well as encouraging the provision of additional site amenties such as trails.
- Continue to promote and require landscaping within office areas and require the upkeep of parking lots, opaque screening of service areas, drives, buildings, and incompatible uses.
- Encourage coordinated and shared vehicle access and parking lot cross access where possible.
- Ensure that new re/development is designed in scale with, and complementary to, existing develonments.
- Establish special design and improvement standards for commercial and office areas.
- Ensure that all new, improved and existing office development is effectively screened and buffered from adjacent residential uses.
- Provide adequate wayfinding (possibly including off premises signage) to assist with navigating areas with multiple buildings.



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General improvements & Development Guidelines













As redevelopment and reinvestment occurs within Oak Brook's commercial areas, it is important that it is in keeping with the Village's vision and design standards. Listed below are improvement and development guidelines divided into six categories:

- Sites & Buildings
- Access and Circulation
- Parking Lots & Structures
- Lighting
- Landscaping, Streetscaping, and Screening
- Environmental Considerations

Sites & Buildings

High-quality architecture should be encouraged and promoted within all of Oak Brook's commercial areas. In general, architecture should establish common themes for each site that also enriches the overall character of the community and contributes to its reputation and prestige.

- Buildings should be designed with attractive "four-sided" architecture consisting of high-quality materials. New developments are encouraged to go beyond typical prototype designs.
- The formation of larger unified developments through parcel assembly is encouraged. Larger developments are preferred since they have the ability to attract and accommodate high profile tenants and facilitate more planned and coordinated development.
- Uninterrupted, blank facades should not be permitted. Variation in building heights, rooflines, articulation, windows, awnings, trim and other architectural features and techniques should be employed to create more interesting building façades through the commercial areas.

- Distinguishing architectural features are encouraged, such as decorative cornices, columns, reliefs, and other façade ornamentation and detailing. Well-designed awnings that are compatible with building colors can enhance the design of buildings and attract attention.
- Windows should be compatible and appropriate for the architectural style of the building. Window glazing shall be clear or slightly tinted. Dark, mirrored, or reflective glass is appropriate for office buildings only. Large ground-floor display windows and bays are strongly encouraged for retail and entertainment uses within the commercial areas.
- Rooftop-mounted equipment and vents shall be screened from view along all sides of a building. Rooftop screening shall be incorporated into the overall design of the building and be an integral part of the architecture.
- Buildings should have a strong visual and physical relationship to 22nd Street, Butterfield Road, and other fronting streets to enhance the Identity and pedestrian orientation of the Village and its commercial areas. Buildings should be attractive at both a pedestrian and vehicular scale.

- The location of front entrances should be appropriate for the type of use. Entrances for stand-alone or single building retail uses and resturents should orient their main entrances to face the primary frontage street. Office uses should orient their main entrance in a manner that provides the safest and most attractive linkage from parking
- Building entrances should be designed to concribute to the character of the building and to easily convey access points to visitors and customers. Arcades in larger developments should be encouraged to provide pedestrian connections through buildings and to provide visual interest.
- Outlot buildings should complement the primary building on the site in terms of architecture, style and buildings materials. All sides of outlot buildings should be attractive. Careful consideration should be given to the location and placement of outlot buildings so that they do not negatively impact views to the primary building.
- Drive-thrus should not be prominent features as viewed from public streets and should be located and designed to allow for safe vehicular and pedestrian movements. Drive-thrus should be oriented on the sides or rear of buildings.

- To improve the efficiency and safety of drive-thrus, landscaped areas should be installed to separate drive-thru lanes from parking areas and pedestrian entrance points should not be located in drive-thru lanes or in stacking areas. When possible, drivethrus should be separated from primary parking areas:
- To improve the visual appearance of drive-thrus, landscaping should be used to screen vehicle stacking areas. Drive-thru roofs and structures should be consistent with the building architecture.
- The separation of customer parking from loading and service areas is encouraged. Loading and service areas should be positioned away from rasidential areas. Where appropriate, loading and service areas should be located together even in larger developments with multiple tenants.

Access & Circulation

A good vehicular and pedestrian circulation system provides safe and efficient access and movement associated with the property. It limits conflict points and provides a good sense of orientation of various site features on the development. Enhanced pedestrian and bicycle access, mobility, and connectivity is a priority for all areas.

- Adequate bicycle parking should be provided near the main entrances to buildings. Internal pedestrian walkways should be linked to the sidewalk network, Pace bus stops, and the Village's bike trail system.
- All developments should provide adequate, safe, and attractive pedestrian circulation between buildings on the same site and connectivity to the adjacent site or public sidewalk and trails.
- The pedestrian experience within large surface parking lots should be enhanced. Well-defined pedestrian walkways should be created through parking lots and where outlot buildings are connected with anchor stores.
- To encourage pedestrian movement and the use of trails and sidewalks, all pedestrian systems should be designed to feel safe, well-lit and attractively designed.

- Where possible, access points and drives into a development should create views and direct visitors towards the main building entrance.
- Traffic generated from commercial and office developments should be directed away from residential areas. Streets should be designed to reduce cut-through traffic into residential areas.
- Access from 22nd Street and Butterfield Road should be limited. Wherever possible, redundant and unnecessary curb cuts should be eliminated to improve safety and efficiency.
- Cross access between properties should be created and implemented to reduce the dependence on primary roads for trips between adjacent sites. Shared driveways and parking areas should be encouraged for all new development. Cross access should accommodate both pedestrians and vehicles wherever possible.
- Public transportation should include pedestrian amenities such as shelters and benches.
- Developments should provide appropriate vehicular and pedestrian circulation that do not conflict with one another.
- Prioritize crosswalk and pedestrian connectivity and safety improvements in all key shopping and employment areas.









Parking Lots & Structures

Parking lots and parking structures have a significant impact on the visual quality of the development. Large expansive parking lots are often unattractive. Due to increasing real estate values in Oak Brook, structured parking is preferred for all development and should be designed with quality and creativity.

- All surface parking lots should be screened from primary roadways. Hedgerows, low masonry walls, and small berms are landscaping techniques that can be promoted and utilized to screen parking.
- Shade trees and landscaped islands should be located in parking areas.
- Where feasible, shared parking areas and facilities should be encouraged and promoted.
- Parking structures should be designed with similar architectural style, materials, and colors as the primary building on the site. Architectural treatment should vary depending on its location and visibility. Structures should also be designed without repetitive or long blank facades.
- Buildings with at grade parlding located beneath the structure should be screened with limited openings. Walls, fencing and landscaping should be considered to improve the appearance of these parlding areas. Parking areas below buildings on stits, or "toating" above building, should not be permitted.









Lighting

- Wherever possible, external lighting should consist of concealed source light fixtures which are designed to shield the light source while preventing glare.
- Parking tot lighting, service area lighting, and safety lighting, should be of high-quality and should complement the building's architecture.
- Parking lot lighting on the top deck of a parking structure should be limited in height to twelve feet and should be setback from the sides of the structure as to not cast light down onto the ground below. Light fixtures should be designed so that the direct light source is not visible from ground level or from adjacent properties.
- Architectural/exterior building lighting can be an important and desirable design component of development and should therefore be considered on a case by case basis. Any such architectural/building lighting must be sensitive to adjacent/building lighting areas and be designed to minimize glare, spillover, or other impact on existing residential areas. Main entrances should be illuminated with additional lighting to easily convey its location. Exterior lighting of entire buildings or facades should be prohibited.
- Light trespass, uplight, and glare should all be considered when preparing and evaluating an outdoor light fixture or photometric plan.





Landscaping, Streetscaping & Screening

Landscaping and streetscaping provide positive views to the development. Streetscape treatment will create a visually appealing boulevard effect that distinguishes the area from other neighboring municipalities. These improvements create a sense of place that is also inviting and attractive.

- The Village should encourage open space or plazas within new developments for employees, customers and visitors.
- Outdoor gathering areas should be located facing natural features.
- New developments should create landscape plans that reflect the character of the area, using a palette of native and traditional plantings. In addition, to overall site landscaping, foundation landscaping is encouraged on all sides of buildings to soften the appearance of the building.
- Streetscaping within the public-right-of-way should also have a relationship with landscaping Improvements on private parcels. A common theme between public and private properties should create a greater sense that the area is visually organized.
- Unsightly views, activity areas or features should be screened from direct view. Unsightly views or features include rooftop utilities, loading docks, dumpsters, and other utility boxes. Screening may include one of, or a combination of fencing, berms, or landscaping.
- Dumpster enclosures should be located at the rear or sides of buildings. Dumpster enclosures should be of masonry construction and should complement overall building design. Dumpster screening should Include both a gate for the loading and unloading of the dumpster as well as a separate
- Developers and the Village should work with utility companies to locate above grade utility boxes in functionally appropriate, but more attractive and fitting locations on a site. These utility boxes should be located in areas that do not effect appearance, sight lines, or safety and pedestrian programment.
- Commercial and office uses should be buffered sufficiently when adjacent to residential properties.
 A variety of vertical and horizontal buffering and screening techniques are encouraged, including fencing, berning, spacing, and landscaping. High-quality materials should be used for fencing and landscaping to decrease maintenance costs.

Environmental Considerations

Oak Brook contains many environmental amenities and assets, including mature stands of trees, beautiful open spaces, and accessible water features. These features are found in both the commercial and residential areas of the Village. As new development is proposed in the Village's commercial areas, consideration must be given to ensuring Oak Brook remain good stewards of the natural environment.

- Floodplain lands are to be preserved for open space absent the implementation of an appropriate engineering solution.
- Urbanization of the floodway is very strongly discouraged absent the implementation of an appropriate engineering solution.
- Salt Creek, Ginger Creek, and their tributaries shall be treated as small rivers and not converted to enlarged storm sewers, unless an appropriate engineering solution is implemented.
- Portions of the commercial districts are in floodplains and appropriate measures should be taken to ensure the proper handling of such areas. Before developing or building in areas designated as floodplain, developers and property owners must comply with any applicable stormwater management requirements and obtain any necessary permits from Village, County, State, and/or Federal authorities.
- Special attention and care should be taken to protect environmental features and systems during all development construction, not only for on-site features, but also for the protection of environmental assets located in areas surrounding the development.
- The Village should seek to encourage environmentally responsible/sustainable best practices in new development in the commercial areas. New development can bring the opportunity for energy efficient design, utilization of alternative energy (solar, wind, geothermal), green infrastructure, and other environmental design applications.
- The design of new development, including bullding placement, parking location, site ingress and egress, and more, should take into consideration on-site and surrounding area environmental amenities.



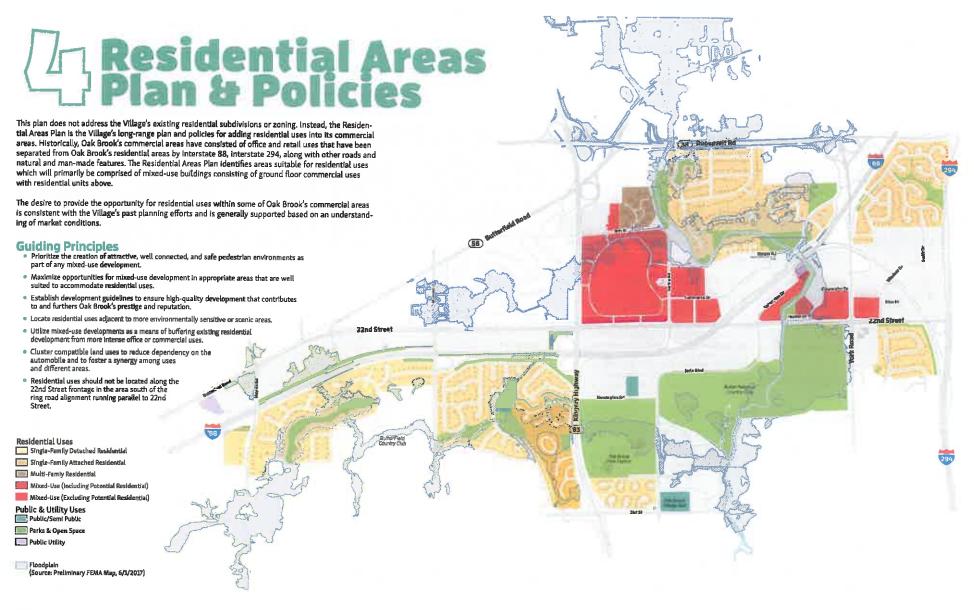












Residential Areas







Single-Family Detached & Attached Residential

The Residential Areas Plan introduces no new detached or attached single-family development in Oak Brook's commercial areas. Single-family areas designated on the Land Use Plan are existing developments that should remain protected and buffered from the negative impacts associated with existing and future business operations as well as higher density residential or mixed-use development. Additionally, the Village should identify opportunities to better connect its residential areas with its commercial areas through public transportation, sidewalks and trails.

Multi-Family Residential

Oak Brook Club is the only existing multi-family development within the Village of Oak Brook and is adjacent to the commercial and office land uses. It is an attractive gated multi-family residential development north of Oakbrook Center. Should redevelopment occur within close proximity to the gated community, it should be mindful of impacts to the existing residential uses.

Mixed-Use Residential

The Land Use Plan (dentifies opportunities for mixed-use developments near the intersection of York Road and 22nd Street, within and adjacent to Oakbrook Center, along the western portion of Commerce Drive, and along Enterprise Drive. Mixed-use development will play an important role in assisting Oak Brook in realizing its vision for its commercial areas by providing the residential/ housing options that will better accommodate employees of local businesses and provide a stronger resident customer base for local shopping. dining, services, and entertainment. Mixed-use developments also contribute to the reduction of vehicle trips and assist in creating a more pedestrian friendly environment. By nature, mixed-use development will diversify the land use mix within Oak Brook's commercial areas and strengthen the economic vitality of the community.

Residential Development Policies

Residential and mixed-use development should adhere to the following residential development policies:

- Prioritize the creation of attractive, well connected, and safe pedestrian environments as part of any residential development.
- Encourage and promote high-quality architecture for multi-family and mixed-use developments. Buildings should be designed with attractive "four-sided" architecture consisting of high-quality materials. New developments are encouraged to go beyond typical prototype designs. In general, architecture should contribute to the reputation and prestige of the Oak Brook Community.
- Provide covered parking for residents in all multistory mixed-use and multi-family developments within Oak Brook's commercial areas. Parking can be provided in an attached, completely enclosed parking structure, at or below grade. Parking for guests and commercial uses of the development can be accommodated by at-grade surface parking lots.

- Parking for residential units should generally be provided at a ratio of 2.25-2.5 spaces per unit, with two spaces allocated for each dwelling unit, and the remainder reserved for guest parking.
- Whenever possible, mixed-use and multi-family developments should take advantage of prominent views to natural areas, including Salt Creek, Butler National Golf Course, and other open space and park areas.
- Residential developments should have strong pedestrian connections to adjacent developments and nearby destinations. Connections to the sidewalk system, regional trail network and to adjacent commercial areas will assist in reducing overall trip generation.
- Mixed-use and residential developments should include amenities associated with high-end residential developments, including plazas and open space, recreation amenities, and meeting rooms. Common open space should be attractively landscaped and provide amenities for passive

- Mixed-use developments should consider the dayto-day shopping and service needs of residents. Convenience retail and service uses, such as grocery, laundry, personal care, and dry cleaning, should be incorporated appropriately.
- Multi-story residential buildings should contain a mix of dwelling units, with varying types, sizes and floor plans to accommodate residents in all stages of life.
- Lighting within mixed-use and residential development should be kept to a minimum. Commercial uses should respect the residential nature of the floors above, and minimize lighting, noise and other impacts that could negatively affect residential living.
- All mixed-use and residential developments should consider providing shuttle services to nearby Metra stations in the morning and evening. Shuttle service connecting to the Hinsdale and Elmhurst Metra Stations could reduce trips onto the Village's street system and assist with parking problems at nearby stations.

Transportation and Circulation Plan & Policies

Oak Brook's commercial areas are served by an established roadway system that handles a very large volume of traffic and is suffering from capacity issues in certain locations. The daytime office and workforce population, coupled with the regional traffic passing through the community, and the thousands of shoppers attracted to the area daily from throughout the region, combine to create a traffic intensity that overwhelms the existing street system at different times during the day and week.

The Transportation Plan and Policies section focuses on the coordination and optimization of all modes of travel within Oak Brook's Commercial Areas, including vehicular, bicycle, walking, and transit services. The Transportation Plan includes specific recommendations for motorized and nonmotorized travel, parking, access, circulation and linkages between key areas of the Corridor and surrounding areas.

- Guiding Principles

 Improve the safety and efficiency of vehicular movement to, through, and within Oak Brook's commercial areas
- Provide a safe and coordinated pedestrian and bicycle transportation network that connects Village residents to commercial areas and beyond.
- Provide transportation choices to the commuters and residents working and doing business in the commercial area of Oak Brook,

Interstate Access

The commercial area of Oak Brook is accessed by Interstate 88 and Interstate 294. East-bound I-88 provides to and from access to the commercial area through exits located on Midwest Road and York Road. West-bound I-88 provides only one direct access to and from the commercial area through the Spring Road and 22nd Street Intersection. Another indirect access point to west-bound I-88 from York Road/Harger Road is confusing and difficult to navigate. Vehicles coming from the commercial area through York Road must travel a third of a mile north to make a U-turn from Brush Hill Drive to get to the Harger Road exit, Currently, there is an Improvement project in the final design stages which will improve Interstate access by providing a signalized intersection on Harger Road and York Road and making Harger Road a direct access point to west-bound i-88.

North-bound and south-bound I-294 provides access to and from the commercial areas indirectly via I-88 connections. To further enhance access to I-294 south from the commercial areas, a slip ramp is proposed for York Road, accommodating south-bound I-294 access adjacent to the existing off-ramp.

Recommendations

- The Village should work with Illinois State Toll Highway Authority (ISTHA) to explore a possible exit on to south-bound 294 from York Road by widening the existing ingress road to allow another lane for egress which could be extended to conhect to the ramp connecting east-bound I-88 and south-bound i-294.
- The Village should remain in close communication with IDOT and the Tollway agency to make them aware of this improvement project.
- The Village should work with ISTHA to explore the feasibility of providing Tollway access to West Bound I-88 at Tower Drive or Camden Court to reduce traffic on 22nd Street and Butterfield Road.











Primary Roadway Access

The commercial area is accessed by several primary roads. While Myers Road, Midwest Road, Kingery Highway, and York Road are the primary north-south corridors, 22nd Street and Butterfield Road are the primary east-west corridor and provides access to most of the commercial area. The sheer volume of traffic through the area along this corridor has created challenges in the ability to accommodate efficient movement. Certain Intersections and highway access need improvement, insufficient commercial parking cross access is problematic, and there is a lack of a pedestrian circulation system.

The level of service analysis based on Highway Capacity Manual-2010 was conducted on the Primary roadways of the commercial area. Five out of the eight sections have received level of service scores that represent at or approaching unstable conditions.

Recommendations

- Address the level of service issues by working with IDOT to enhance existing intersections, especially those on 22nd Street and the cross roads—Kingery Highway, York Road and Jorie Boulevard.
- Explore the potential of a new traffic signal at the intersection of 22nd St and Clearwater Drive.
- Provide streetscaping improvements, including landscaped medians and right of way trees.
- Encourage chain link fence replacement and screen surface parking areas along Butterfield Road, Kingery Highway, and Jorie Boulevard to dramatically Improve the appearance of the corridor.
- Provide gateway entry features, that announce entry in the Oak Brook community and its commercial areas, for prominent intersections including Kingery Highway and 16th Street, 22nd St and Spring Road, and 22nd Street and I-294.

		Share the same of	AXD) V	South Campbelly Ch	Vi/	čiti.	[[commont/
1	Butterfield Road Weas of 22nd Street	S	46,400	44,000	1 25	F	Represents the warst conditions with newly congested flow and traffic demand exceeding capacity.
2	22rd Street, Entyreen Butterfield Road and Kingery Highway	6	40,500	44,000	0 92	E	Represents unstable flow near capacity LOS E often changes to LOS F very quickly
3	22th Street, Between Kingary Highway and Spring Rasel	6	33.500	44,000	077	D	Represents traffic operations approaching unstable flow with high passing demand and passing capacity near zero
4	22th Street, Between Spring Road and York Road	6	25,500	44,000	0.58	С	Represents a constrained constant flow below speed limits. Comfort and convenience levels of the driver decline noticeably.
5	27th Street, East of York Road	7	28.500	31 000	0.92	r.	Represents unstable flow near capacity LOS E orten ci-anges to LOS F very quickly
6	Spring Road, North of 22nd Street	4	30,400	31,000	0.34	A	Represents the best operating conditions and is considered free flow.
7	Yurk Road, North of 22nd Street	4	15,200	a 31,000	0.49	В	Represents reasonably free- flowing conditions but with some influence by others.
a	Rungary Highteey, North of 22nd Street	ŏ	57,300	44,000	130	F	Represents the worst conditions with heavily congested flow and rarelic demand excreding capacitis, characterized by sup-said go waves, poor travel time, low comfort and convenience, and increased accident exosure.

Secondary Road Access

The commercial district's secondary roads, include: Commerce Drive, Enterprise Drive, Tower Drive, 16th Street, Spring Road, Harger Road, Bliss Drive, Clearwater Drive, Hunter Drive, Kensington Road, Kensington Court, Swift Drive, Windsor Drive, and 31st Street. Although these roads have a lower capacity threshold, they provide critical through access to commercial and office space.

Recommendations

- Explore opportunities to utilize and enhance existing secondary roads to relieve congestion on primary roads.
- Add a slip ramp onto I-88 at Tower Drive or Camden Court to improve access to the tollway and to help eliminate traffic.
- Continue to explore opportunities for granting public access to Clearwater Drive between York Road and Windsor Drive.
- Widen Windsor Drive, the bridge over the I-294 ramp, and Swift Drive to accommodate additional vehicular and pedestrian traffic from future and recent developments.
- Improve Spring Road and 16th Street intersection. Improvements include crosswalk, configuration, signalization, and widening.









Pedestrian Circulation

Enhancing the pedestrian and bicycle environment and connectivity throughout all commercial areas and adjacent neighborhoods should be a priority. Although sufficient right-of-way exists throughout much of the study area, there is a lack of a consistent sidewalk or bicycle path system that ties the entire corridor together or to the surrounding residential areas. Sidewalks only exist east of IL Route 83. Improving and enhancing pedestrian circulation throughout the district will help to relieve traffic congestion and will encourage more and new patrons to the restaurants and shops within the area. Increasing pedestrian safety will encourage more people to walk to and throughout the commercial district, to employment centers and activity areas.

Recommendations

- The Village should provide sidewalks along all streets to improve overall pedestrian connectivity including pedestrian connections to Oakbrook Center from the surrounding businesses, employment areas, and residential areas.
- Conduct a feasibility study to provide a pedestrian underpass on Meyers Road to connect Oakbrook Promenade with the commercial development east of Meyers Drive.
- Work with Commonwealth Edison electric company to explore the potential of providing a bike/pedestrian trail within the right-of-way, of overhead transmission lines. These improvements could significantly enhance the desirability for space in the district by allowing employees to walk to dining-and-shopping destinations as well as permit residents to the south to walk or bike to commercial areas.

More detailed recommendations on the exact location of pedestrian facilities are included in the **Subarea Frameworks** chapter.

Transit

Pace bus service provides transit options in the commercial area. While the transit service covers a majority of the commercial corridor, there are certain pockets of development, such as north of 16th street, Jorie Boulevard, and Windsor Drive, that need improvement to 'last-mile' access

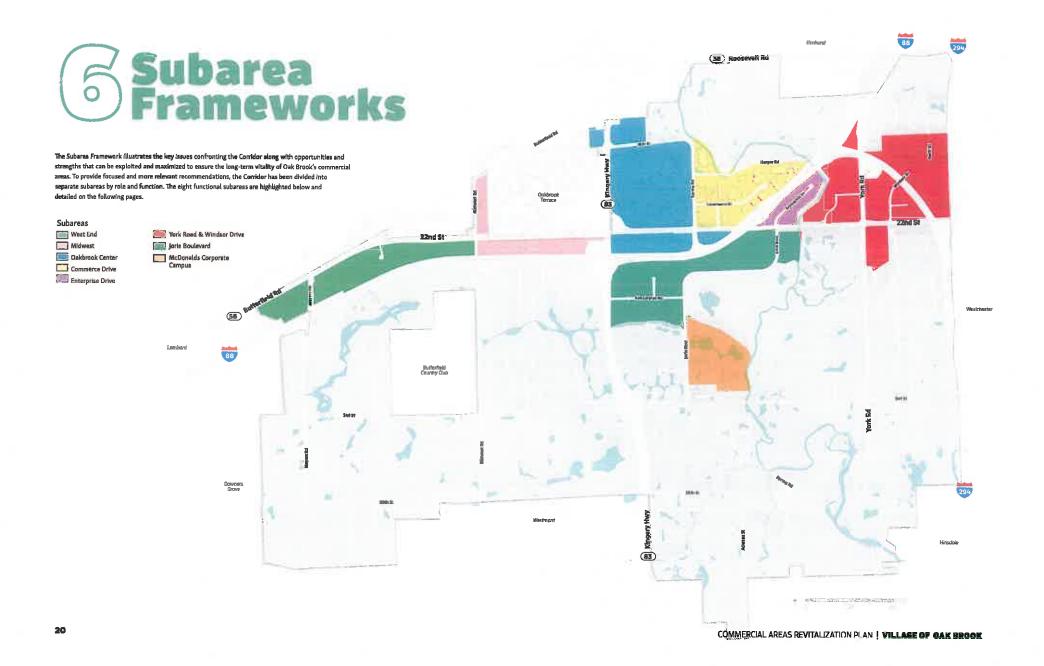
- The Village should continue to support and expand the 'last-minute' service to commercial/office areas which are not within walking distance from Pace bus stops.
- Work with the Pace Bus service to increase the service and bus routes to connect the commercial area's office uses to shopping areas and nearby train stations.

Other Recommendations

Transportation improvements are critical to support, encourage and accommodate new development and redevelopment in the commercial district. By Increasing access to and from area interstates, enhancing current intersections, extending sidewalks and increasing pedestrian safety, the Village can ensure that the shopping, dining, and working experience of local and regional residents and employees is increasingly-enjoyable and efficient.

- A lack of cross access between adjacent uses is problematic at some locations within the Study Area, resulting in more vehicular activity on 22nd Street than is necessary. The Village should work with existing land/business owners and encourage the installation of cross-access drives and cross access agreements.
- Work with IDOT, the City of Oakbrook Terrace, Home Depot, and other adjacent property owners to install a traffic signal at 22nd Street and Tower Drive.
- Encourage employers within the commercial area to promote and implement traffic demand management and reduction techniques including staggered work hours, telecommuting, carpooling, walking, and bicycling.

- Promote Pace's Vanpool Incentive Program (VIP), including traditional vanpooling, employer shuttles and Metra feeders as an economical, convenient, and environmentally-friendly alternative to driving alone.
- Require sidewalks along all public right-of-way for all new development in the corridor, providing a completely connected sidewalk network.
- Establish a wayfinding signage system that directs pedestrians to key retail, entertainment, office, and employment destinations within commercial areas.
- Explore opportunities to expand the Village's comprehensive trail network into the business areas and provide better connections between the Village's residential neighborhoods and its shopping and entertainment areas.
- Provide attractive bus shelters that are strategically located throughout commercial areas, and connected to the existing sidewalk network.



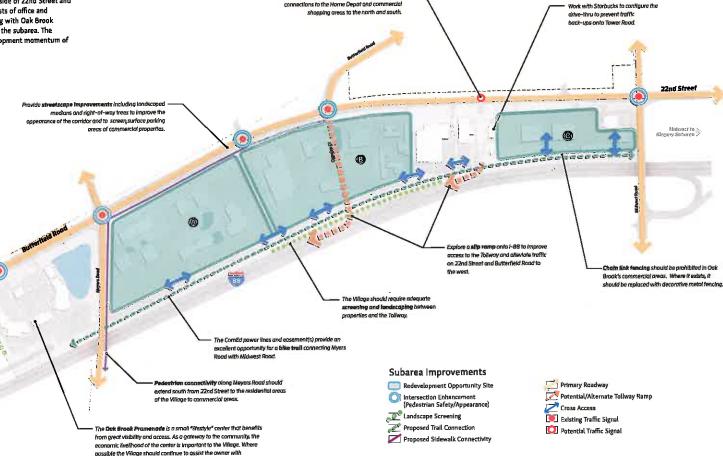
Subarea Framework **West End**

The West End Subarea is located west of Midwest Road along the south side of 22nd Street and Butterfield Road, west, to the Village limits. The subarea primarily consists of office and business park uses, however Room & Board, a retail furniture store, along with Oak Brook Promenade, and a Starbuck's, introduce a mix of shopping and dining to the subarea. The Corridor Plan should build upon these projects and maintain the redevelopment momentum of the subarea.

Opportunity Sites

- The Inland Real Estate and Adventures US Realty properties represent significant opportunities for redevelopment. The Village should work cooperatively with the developers to create a plan that is beneficial to both developers, property owners and the Village.
- B The property in this location has several vacant leasable spaces. The access off of the Butterfield Road and 22nd Street intersection makes it a prime site for a redevelopment that will serve as a "gateway" to Oak Brook. The Village should work with the property owners to explore potential redevelopment opportunities for these

The buildings in this area are antiquated. The vehicular circulation on and off the properties is confusing and non-functional. The Village should work with the property owners to explore potential redevelopment opportunities for this area.



improving the site's long term ability to attract shappers and serve as

an amenity to the commercial areas.

Explore signalizing the Intersection as commercial redevelopment comes online to provide better

connections to the Home Deapt and commercial

Subarea Framework

Midwest to Kingery

The Midwest to Kingery Subarea is located south of 22nd Street between Kingery Highway and Midwest Road, and Includes the area facing Midwest Road, north to Butterfield Road. This subarea consists of retail uses along 22nd Street and primarily office uses along Midwest Road. Most of the opportunities within this subarea exist along Midwest Road. Pedestrian connectivity is missing at some of the key locations.

Opportunity Sites

This site represents a redevelopment opportunity on a large site that is prominently located within the corridor. The site is well located for retail/regional commercial.

B Explore redevelopment potential for these existing sites.

Subarea Improvements

Secondary Redevelopment Opportunity Site

Redevelopment Opportunity Site

[intersection Enhancement

(Pedestrian Safety/Appearance)

Gateway Signage

Candscape Screening

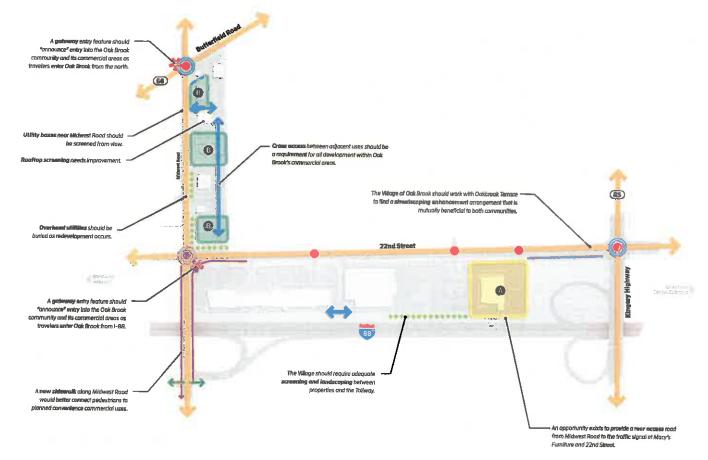
Proposed Sidewalk Connectivity

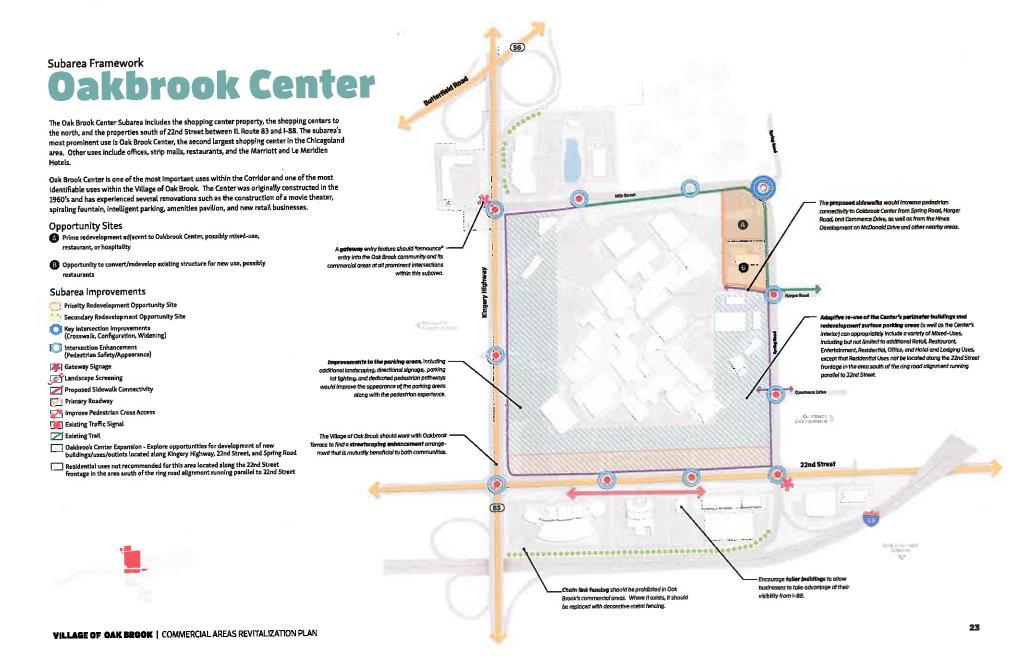
Primary Roadway

Cross Access

Existing Traffic Signal

Existing Trail





Subarea Framework

Commerce Drive

The Commerce Drive Subarea is located east of Spring Road, north of I-BB, along Commerce Drive. This subarea is home to Commerce Plaza, Oak Brook Pointe, Double-Tree Hotel and several other office and business park uses, most of which have available space. The most noteworthy vacancy is an attractive, well-kept 169,000 square foot office building on the north side of Commerce Drive. Overall, buildings within this subarea are in good condition or are experiencing rehabilitation.

There are numerous opportunities for improvement, redevelopment and revitalization within this subarea. Most notable is the McDonald's Plaza (Opportunity Site C.), former home to the McDonald's host quarters and McDonald's Ragship restaurant. McDonald's has relocated and the 18-acre site is available for redevelopment. The Village of Oak Brook should consider this site to be a top redevelopment priority.

Opportunity Sites

- Development opportunity site of existing parking lot.
- Great visibility from Spring Road provides excellent opportunity to develop this infill site as a restaurant or other appropriate use.
- © Explore redevelopment opportunities of this site, preferably mixed-use.
- The property owners are affected by vacancies. The Village should work with the developers to explore possible redevelopment opportunities.
- Older building on large attractive site, well suited for office redevelopment.

Subarea Improvements

Priority Redevelopment Opportunity Site

Secondary Redevelopment Opportunity Site

Intersection Enhancement
(Pedestrian Safety/Appearance)

Gateway Signage

Landscape Screening

Proposed Sidewalk Connectivity

Primary Roadway

Edsting Traffic Signal

Existing Trail

Proposed Trail Connection

Cross Access



The Bouble Tree Hotel occupies a prominent location

within the commercial area of the Village across from Oakbrook Center. The building's appearance is dated

confuse"

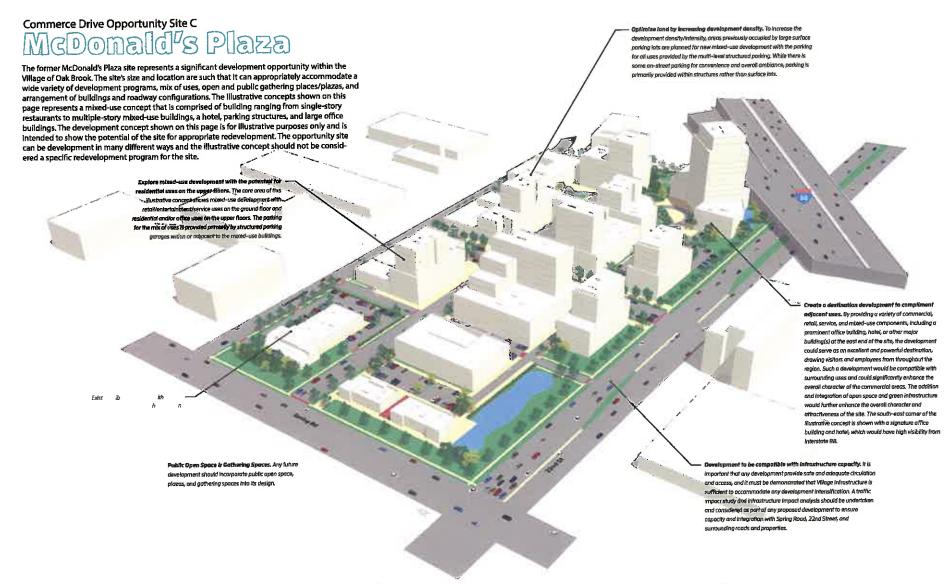
Large surface parking lats should incorporate landscaping to improve averall appearance. This

should include landscaped islands and burnaputs.

however, the site's landscaping is offractive and

well-maintained.





Subarea Framework **Enterprise Drive**

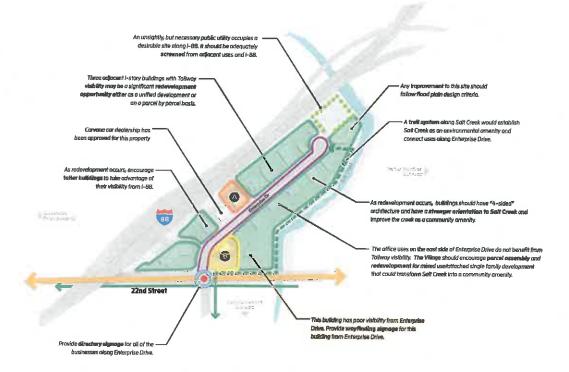
The Enterprise Drive Subarea is located east of East-West Tollway, north of 22nd Street, along Enterprise Drive. This subarea consists of office and business park uses with buildings ranging from 1 to 3 floors. Architectural facades of the buildings are generally "dated" but the landscaping is well kept and maintained. Most of the parking areas are either on the side or in the rear of the buildings and is appropriately acreened with landscape. In general, there are some opportunities for revitalization within the subarea.

Opportunity Sites

- N Village should explore development options for this property on sale.
- The Fire Department's location along the congested 22nd Street severely impacts its response time. Its location is less than ideal for this use and once relocated the site presents an excellent opportunity for redevelopment with orientation to Salt Creek.

Subarea Improvements

- Priority Redevelopment Opportunity Site
- Secondary Redevelopment Opportunity Site
- Redevelopment Opportunity Site
- Intersection improvements
 (Pedestrian Safety/Appearance)
- Landscape Screening
- Proposed Trail Connection
- Existing Trail
- Proposed Sidewalk Connectivity
- Primary Roadway
- Existing Traffic Signal





Subarea Framework

York & Windsor

The York & Windsor Subarea is located between East-West Tollway and Tri-state Tollway, north of 22nd Street and south of existing residential area. The area is a dense mix of office, retail, and hotel uses. Some of the vacant and redevelopment sites are undergoing construction with additional office, hotel, retail, and medical uses, which would further increase the density of the subarea. York Road and 22nd Street are the primary East-West and North-South arterial roads which cater to traffic originating from/to this subarea.

The major issue confronting this subarea is related to access to the area surrounding Windsor and Swift. The existing limitations result in severe congestion at key intersections during peak times of the day. In addition, bridge and street widening is needed to accommodate increased traffic volumes due to increased employment in the area. Pedestrian circulation and an improved sidewalk system is also needed.

Further, the Chamberlain Group has recently built a new headquarters building in the Subarea which will employ approximately 600+ people. Significant opportunities for improvement, redevelopment and revitalization exist within the area, but access, circulation, and capacity issues must be addressed.

Opportunity Sites

- Mub Group property is a prime site for redevelopment. Ensure the new development will provide high-quality architecture and future traft connectivity to Salt Creek Greenway Traft.
- Based on the age, configuration, and utility of these properties, assembly and redevelopment should be explored.
- Potential opportunity to intensify site with larger office building.
- D Consider the addition of senior housing as part of the existing Clearwater development.

Subarea Improvements

Priority Redevelopment Opportunity Site
Secondary Redevelopment Opportunity Site

Key Intersection Improvements (Crosswalk, Configuration, Widening)

(Crosswalk, Configuration, Wider

Intersection Enhancement (Pedestrian Safety/Appearance)

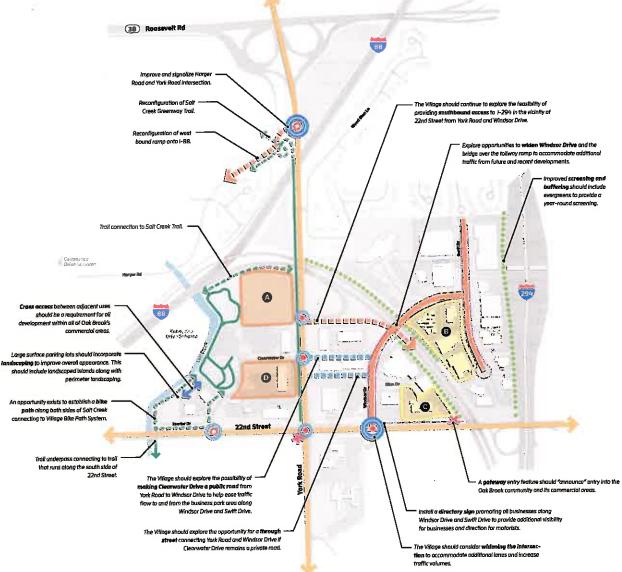
Gateway Signage

Candscape Screening

Proposed Trail Connection

Existing Trail







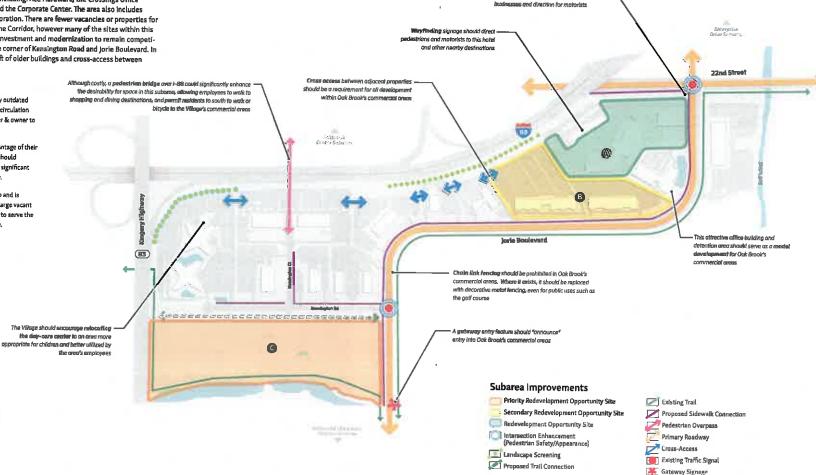
Subarea Improvements

Jorie Boulevard

The Jorie Boulevard Subarea is located south of 22nd Street and Interstate-88, east of Kingery Highway, north of Jorie Boulevard, Central Park, and Butler National Golf Course. The subarea contains office and corporate headquarters including: Ace Hardware, the Crossings Office Complex, a US Post Office, Residence Inn, and the Corporate Center. The area also includes soccer fields owned by the McDonald's Corporation. There are fewer vacancies or properties for sale within the subarea than other parts of the Corridor, however many of the sites within this subarea are becoming outdated and need reinvestment and modernization to remain competitive. A museum was recently approved at the corner of Kensington Road and Jorie Boulevard. In general, the entire area is in need of a face-lift of older buildings and cross-access between properties.

Opportunity Sites

- This highly visible property is characterized by outdated institutional & office buildings with vehicular circulation issues. The Village should work with developer & owner to redevelop the after with attractive buildings.
- Several dated office buildings fall to take advantage of their location adjacent to the Tollway. The Village should promote and encourage parcel assembly for a significant redevelopment opportunity in the community.
- Currently the property is used by a soccer club and is managed by the Oak Brook Park District. The large vacant site should remain as open space and be used to serve the park and recreational needs of the community.



Consider the installation of a arrectory sign

promoting all businesses along Jone Boulevard

and Kensington to provide additional visibility for

Subarea Framework

Subarea Improvements

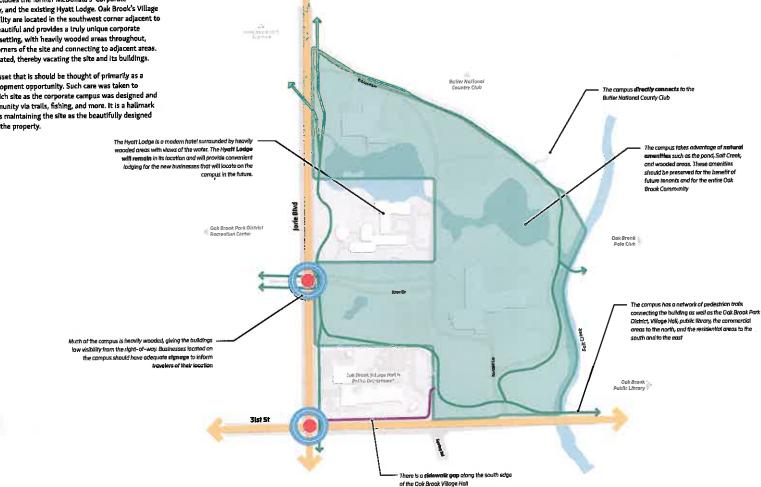
Opportunity Site Intersection Improvements
(Pedestrian Safety/Appearance)

Primary Roadway Proposed Trail Connection Existing Traffic Signal Existing Trail

McDonald's Corporate Campus

This subarea is located east of Jorie Blvd, North of 31st Street, West of Salt Creek and South of Butler National Country Club. The campus includes the former McDonald's' Corporate Headquarters building, Hamburger University, and the existing Hyatt Lodge. Oak Brook's Village Hall, Police Department, and Fire Station facility are located in the southwest corner adjacent to the former McDonalds campus. The site is beautiful and provides a truly unique corporate environment integrated in a pristine natural setting, with heavily wooded areas throughout, lakes, and pedestrian trails linking various corners of the site and connecting to adjacent areas. McDonald Corporate Headquarters has relocated, thereby vacating the site and its buildings.

The campus is such a beautiful and unique asset that is should be thought of primarily as a re-tenanting opportunity rather than a development opportunity. Such care was taken to maintain and enhance the environmentally rich site as the corporate campus was designed and constructed. It is enjoyed by the entire community via trails, fishing, and more. It is a hallmark of Oak Brook. As such, this plan recommends maintaining the site as the beautifully designed corporate campus, rather than redeveloping the property.





Building Design



GUIDELINES





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Acknowledgements

The Building Design Guidelines for the City of Naperville, Illinois were prepared through the help of many citizens, staff and officials of the Naperville community who participated in the planning process at stakeholder meetings, on-line surveys and open house meetings. Their involvement and insights are sincerely appreciated.

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Background

From just a handful of families residing within the original settlement, Naperville has grown to a community of over 140,000 people and is now a dynamic city with both old-fashioned charm and a high-tech corporate corridor. Over the course of its development, Naperville has successfully preserved its community character and quality of life by embracing high quality building and site design principles. The resulting built environment has played an important role in fostering Naperville's vibrant business community and economic growth today. While build-out of Naperville's last remaining "greenfield" tracts is imminent and infill and redevelopment activity remains brisk, the community expects to continue its past success into the future by ensuring compatible, quality development and redevelopment.

Building design is a key element in the built environment that contributes to Naperville's success as a community. In order to preserve and build on Naperville's architectural heritage, the City has embraced design principles and guidelines in its most recent planning documents, namely the "Building Design Guidelines" contained within the Downtown Plan (2000); the "Building Design Considerations" contained within the Southwest Community Area Plan (2002); the Southwest Community Area Commercial Design Guidelines (2006); the Transitional Use District Design Guidelines (2006) and the Water Street Vision Statement (2006). In 2005, the

City Council adopted Resolution #05-020 that states:

"It is the City of Naperville's vision and expectation that issues related to design and architecture, including building design and materials, building placement, orientation and massing, compatibility, unifying architectural elements, pedestrian environment and pedestrian circulation linkages, and location of parking ... be considered city-wide during plan review of new buildings, building additions, and redevelopment."

While currently guided by various sub-area plans, non-residential developments in the City are not provided with comprehensive and adequate design direction that can be applied citywide. To further the City Council's direction on design review, the purpose of the citywide building design guidelines is to convey community design values and preferences, to clearly guide the design and appearance of non-residential structures, and to identify appropriate design criteria by which building design may be evaluated and enhanced through the architectural and development review process.

Public input throughout the process of drafting the guidelines provided community design preferences and feedback on the content of the document. A summary of the public input process is included in Appendix I of this document.

Guideline Goals

The purpose of these design guidelines is to promote high-quality non-residential building design in the City of Naperville that will enhance the quality of life enjoyed by Naperville residents. The public input process has provided invaluable insight into community values and preference on building design. This document is intended to address the complexity of community design values in a format that is easily understood, and consistently interpreted and administered. The Citywide Building Design Guidelines will:

- · Address all non-residential structures and mixed use buildings in the City including commercial, office, industrial, and institutional uses.
- Facilitate innovative and creative building design and development.
- Ensure that various projects are judged according to consistent criteria.
- Result in more complete applicant submissions and improved design review process.

These design guidelines are crafted to function in harmony with the City of Naperville's existing policies. Nothing in the Building Design Guidelines shall affect the applicability of the Naperville Municipal Code. Where sub-area guidelines are also applicable, the Building Design Guidelines are to be utilized in conjunction with said documents and the provisions of both shall pertain; however, when in conflict, the more specific guidelines shall prevail.

Applicability of This Document

All non-residential and mixed-use buildings that require building permits are subject to design review based on the guidelines contained within this document. Although these guidelines are intended to apply primarily to commercial, office, industrial, institutional and mixed-use structures, they may also be utilized as deemed appropriate by the Zoning Administrator.

3

Building Design Guidelines

This Section contains nineteen guidelines, divided into categories based on four convergent ways of looking at building design. Each guideline has an overall description and related principles that are illustrated with images. The categories are:

- A Context Fit addresses aspects of building massing and location that are influenced by the context of the adjacent built environment, excluding site design elements that are addressed elsewhere in the city's Municipal Code and sub-area studies and guidelines.
- Pedestrian Friendliness relates to design aspects of buildings and the exterior areas adjacent to buildings that affect the pedestrian experience and make spaces "pedestrian-friendly."
- Visual Attractiveness addresses elements of architectural design that result in visually appealing buildings.
- Sustainable Design describes techniques and technologies that can be utilized to reduce the use of non-renewable resources, minimize environmental impact, and relate people to the natural environment.

Appendix I provides an overview of the public input process that was utilized in preparation of the design guidelines. Appendix II summarizes the review process at staff level accompanied by submittal material requirements in order for staff to determine the compliance of the project with the following design guidelines. A summary checklist of the guidelines is attached in Appendix III: Building Design Guidelines Checklist as a tool for applicants to use to evaluate buildings based on the guidelines. Appendix IV addresses opportunities for minor façade improvements to non-residential structures. Appendix V provides a range of resources and organizations that provide information useful in the planning and construction of environmentally-friendly buildings.



CONTEXT FIT

The purpose of this section is to identify existing neighborhood characteristics that should be enhanced or incorporated into the building design of new or infill development projects. In addition, this section addresses neighborhood compatibility and transitions to adjacent buildings and street frontages.

A1. Design Context

Building Design should provide contextual references to its surrounding built environment. Design context could include natural features such as a river, lake, park or open space; man-made landforms; historic and cultural contexts; and existing architecture.

A1.1 Buildings should blend with natural or man-made landforms or natural features and maximize visual access to scenic views.



Figure A1.1a: Building architecture can relate to existing or man-made features, such as this retention pond.



Figure A1.1b: Scenic view access is provided to the adjoining river and open space.

A. Context Fit

A1. Design Context

A2. Euilding

Mass Transition

- B. Pedestrian Friendliness
- C. Visuai Attractiveness
- Ö. SustainableDesign

A. Context Fit

A1. Design Context

A2. Building
Mass
Transition

- B. Pedestrian Friendliness
- C. Visual Attractiveness
- D. Sustainable Design



Figure A1.3:
Office buildings
create a sense of
enclosure around
a central open
space amenity.

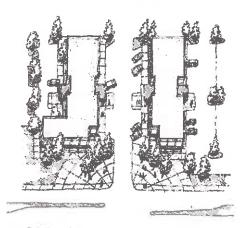


Figure A1.4: Retail buildings create a facing commercial frontage and provide visual access from the adjacent neighborhood.

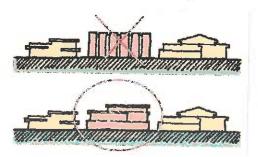


Figure A1.6: In the lower example the middle building fits better with its architectural context by use of horizontal articulation

A1.2

Buildings should be arranged to relate to each other and to create view corridors that promote visual access from the site to adjacent neighborhoods. View corridors are spaces that frame views from one location to another. Streets are one type of view corridor, pedestrian walkways are another.

A1.3

Buildings should be arranged in a manner that creates a sense of enclosure and defined space.

A1.4

A site's buildings should be arranged so that they help to frame and define the fronting and internal streets, giving deliberate form to streets and sidewalk areas.

A1.5

For infill sites, buildings should be set back from the street in accordance with the predominant line of building massing (setback) along the street in order to create a defined streetscape and sense of place.

A1.6

Buildings that have a distinctive architectural, historic or cultural context should incorporate those elements through the use of similar or compatible styles, materials, architectural detailing or other appropriate references.

A1.7

In areas where the existing context is not well-defined, new development may be recognized as a pioneer with the opportunity to establish a pattern of identity from which future development can take its cues. The site's zoning and other relevant Comprehensive Plan policies should be considered as indicators of the desired direction for the area and project.

A2. Building Mass Transition

Building mass is defined as the physical volume or bulk of a structure and can be measured by height and size of the building footprint. Building mass is an important factor that affects functional and visual compatibility between adjacent neighborhoods and different land uses. The following design guidelines promote coordination and continuity of the proposed development and the development efforts throughout the neighborhood through creation of a gradual transition between different building masses.

A2.1

Buildings at the outer edge of an activity center should be comparable in height and mass with the surrounding neighborhood.

A2.2

Adverse visual (view) impacts of a massive building should be minimized or mitigated through the use of visual buffers, neighborhood-compatible architecture and building mass and siting techniques. Large buildings should be broken into multiple buildings if possible, or into smaller building massing elements through varied rooflines, varied façade planes, upper story setback, windows on front elevation, etc. in order to reduce the apparent size of the building.

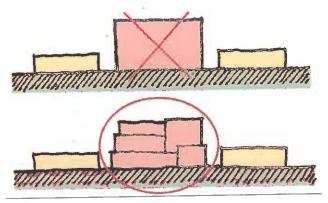


Figure A2.2a: The mass of the larger building steps down near smaller buildings and the varied roof forms reduce apparent size.



Figure A2.2b: This building uses varied roof forms and façade planes to reduce apparent size.

A Context Fit

A1. Design Context

A2. Building

Mass Transition

- B. PedestrianFriendliness
- C. Visual Attractiveness
- D. Sustainable Design

- A. Context Fit
- B. Pedestrian Friendliness
 - B1 Public Spaces
 - B2 Visual Transparency
 - 33 Primary Entry Identity
 - B4 Pedestrian Weather Protection
 - B5 Pedestrian-Scaled Architectural Detailing
- C. Visual Attractiveness
- D. Sustainable Design



PEDESTRIAN-FRIENDLINESS

Pedestrian-friendliness describes the quality of a built environment that attracts foot traffic and fosters a sense of safety and well-being for its users. Building design can directly impact the pedestrian-friendliness of a place by creating a setting that is comfortable for pedestrians to walk, stop and congregate. A building that attracts pedestrians may enjoy greater success for its tenants and users, whereas an unsuccessful building can create an environment that pedestrians seek to avoid. Pedestrian-friendliness is a counterpoint to the aesthetic criteria listed in the Section C.



Figure B1.1a: Shopping windows and pedestrian features activate the space between these two buildings. The structures frame a view corridor to the adjacent plaza.

B1. Public Spaces

When buildings are properly designed, they can frame special public places such as parks, open spaces, esplanades, pedestrian plazas, courtyards, outdoor seating areas, streetscape, etc, that provide safety and amenity for the development's residents, customers, employees, and for surrounding properties.

B1.1

Buildings, where feasible, should be sited or designed to create public spaces that are easily accessible from adjacent streets or sidewalks.



Figure B1.1b: Mixed-use and retail buildings frame this central courtyard feature.

i. In order to enhance pedestrian experience and to avoid the appearance of a massive parking lot between the building and the street, building setbacks to adjacent streets should be minimized wherever possible. When internal drives are utilized to organize buildings and pedestrian movement, setbacks to internal drives should be minimized wherever possible. However, where an established pattern of building setbacks exists, new buildings should be consistent with the surrounding building alignment.

B1.2

pedestrians.

Buildings should engage and define the street edge with

walkway, and street furnish-

ings to allow for safe and

comfortable movement of

landscaping, pedestrian

- ii. Pedestrian linkage should be established among multiple building entrances and the parking lot.
- iii. All buildings should relate to street frontage through use of landscaping, pedestrian access and other public spaces. Commercial buildings are encouraged to create an active street environment and unified streetscape that encourages pedestrian activity. A combination of streetscape elements can be included: pedestrian seating, moveable tables, planters, pedestrian-scaled light fixtures (not more than 16' tall), artwork or decorative paving, waste receptacles, bicycle racks, and other street furnishings.



Figure 81.2 a: Unified pedestrianoriented streetscape



Figure B1.2b: Outdoor seating and pedestrian-scaled light fixtures engage the street

- A. Context Fit
- Pedestrian
 Friendliness
- ▶ B1 Public Spaces
 - 82 Visual Transparency
 - 83 Primary Entry Identity
 - B4 Pedestrian Weatner Protection
 - 85 Pedestrian Scaled Architectural Detailing
- Visual
 Attractiveness
- D. Sustainable Design

- A. Context Fit
- B. Pedestrian Friendliness

▶ B1 Public Spaces

- 82 Visual Transparency
- B3 Primary Entry Identity
- B4 Pedestrian Weather Protection
- B5 Pedestrian-Scaled Architectural Detailing
- C. Visual Attractiveness
- D. Sustainable Design



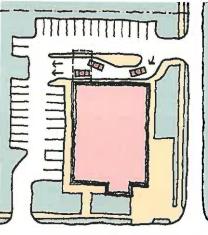


Figure B1.3: In these images, the drive-through is oriented away from the street corner, at the side or rear of the building.

B1.3

Drive-through passageways and canopies should be located to the rear or side of all buildings.

B2. Visual Transparency

Facade transparency creates a visual connection between indoor and outdoor spaces. Windows and doors narrate the uses inside the building to the observer and are a measure of how public or private these uses are intended to be. For example, storefront windows at street level are more expansive, suggesting common uses, while upper levels are smaller, indicating more private uses. The provision of windows, doors and other openings, especially at ground level, enhances the aesthetic appeal of buildings, provides visual interest and fosters a sense of security and vibrancy for pedestrians.

This guideline applies to all commercial, office and institutional uses and to façades that have street frontage or are adjacent to pedestrian access or parking areas (the red bars in the diagram below indicate the applicable façades.)

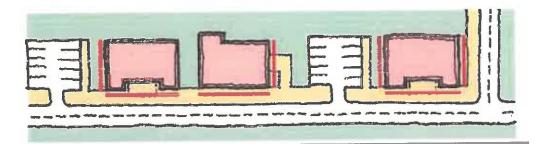


Figure 82: Applicable façades of the visual transparency guideline.

B2.1

Facades of all commercial, office and institutional structures should incorporate transparent features (clear glass on windows and doors) over a minimum percentage of the surface area at ground-level. Ground level is defined as two to eight feet measured vertically at street level.

- iii. For retail uses, a minimum of 50% should be transparent.
- iv. For other uses, a minimum of 35% should be transparent.

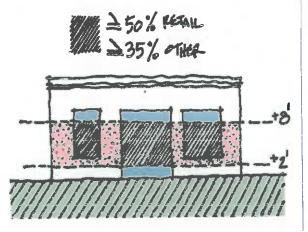


Figure B2.1: Ground-level is defined as the surface area from 2' to 8' measured vertically at street level.

- A. Context Fit
- B. Pedestrian Friendliness
 - B1 Public Spaces

B2 Visual Transparency

- B3 Primary Entry Identity
- 84 Pedestrian Weather Protection
- 85 Pedestrian-Scaled Architectural Detailing
- C. Visual Attractiveness
- SustainableDesign

- A. Context Fit
- B. Pedestrian Friendliness
 - B1 Public Spaces

B2 Visual Transparency

- B3 Primary Entry Identity
- B4 Pedestrian Weather Protection
- B5 Pedestrian-Scaled Architectural Detailing
- C. Visual Attractiveness
- D. Sustainable Design



Figure B2.2: Clear glass allows visual access to the retail storefront display.



Figure B2.3:
This grocery store incorporates ground-level mosaics in lieu of storefront windows.



Figure B2.4: Appropriatelysized clear glass windows are encouraged on upper stories.

B2.2

Glass at the ground level should be clear and unobstructed to allow visual access to the building's active interior uses such as retail display, product production or office space that create interest for pedestrians walking by to look at. Mirrored glass and dark tinted glass are not acceptable.

B2.3

Where appropriate, a ground-level façade may employ sculptural, mosaic, or relief artwork or other design features over 50% of the ground-level surface area in lieu of clear glass. Large blank walls are to be avoided on all four sides of the exterior.

B2.4

On upper levels, use of appropriately-sized clear glass windows is encouraged to create visual connection between interior building spaces and the surrounding site context. When necessary, tinted glass may be allowed to provide privacy while aesthetically and functionally serving the building. Mirrored glass is discouraged.

B3. Primary Entry Identity

An obvious and welcoming building entry can be an important architectural feature that defines the visual character of a building and improves the pedestrian environment by enhancing the user's experience.

B3.1

Primary building entrances should be oriented to a public street or a prominent public area

B3.2

Each primary building on a site, regardless of its size, should have clearly-defined, highly-visible primary entrance featuring at least two (2) of the following:

- v. Unique architectural feature (i.e. prominent tower feature or peaked roof form and/or variation in building color/material);
- vi. Recess or projection;
- vii. Pedestrian weather protection (i.e. canopy, overhang, or arcade).
- viii. Architectural detail such as raised corniced parapets over the door, arches, lattice or tile work and moldings integrated into the building structure and design;
- ix. Streetscape including outdoor patio, integral planters or wing walls that incorporate landscaped areas and/or places for sitting.

B3.3

The building entry should incorporate architectural details to form an effective transition from the size of the overall building to the scale of pedestrians.

B3.4

Glass doors and sidelights should be provided unless the design context defines other forms of entry.



Figure B3.2: Entry is clearly marked by a tower feature, variation in color and material, canopy, and recess/projection.



Figure B3.3: Arched entry with pedestrian lighting transitions the overall building to pedestrian scale.

Context Fit

- B. Pedestrian
 - B: Public Spaces
 - 82 Visual Transparency
- B3 Primary Entry Identity
 - B4 Pedestrian Weather Protection
 - B5 Pedestrian-Scaled Architectural Detailing
- C visual Attractiveness
- D. Sustainable Design

- A. Context Fit
- B. Pedestrian Friendliness
 - Bi Public Spaces
 - B2 Visual Transparency
 - B3 Primary Entry Identity
- B4 Pedestrian Weather Protection
 - B5 Pedestrian-Scaled Architectural Detailing
- C. Visual Attractiveness
- D. Sustainable Design

B4. Pedestrian Weather Protection

Exterior weather protection can enhance pedestrian safety and comfort and is most often provided in the form of overhead protection from rain, sun and wind such as awnings, overhangs, and arcades.

Awnings are elements added to the face of a building made of semi-permanent materials such as canvas or similar lightweight material along with metal support framework.

Overhangs are permanent structures supported from buildings to provide weather protection for building entry and pedestrian walkways

Arcades are similar to overhangs except that arcades are supported by columns in the walkway, in addition to the building face.

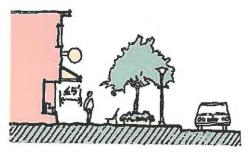


Figure B4.2a: Exterior weather protection generally should not overhang for more than 5 feet from the building.



Figure B4.2b: Arcade feature provides pedestrian comfort.

B4.1

Exterior weather protection is encouraged for building facades adjacent to sidewalks or pedestrian areas.

B4.2

Exterior weather protection generally should not overhang from the building for more than 5 feet unless it incorporates transparent material to allow the ground level exterior to be illuminated by natural light. Arcades may be extended for more than 5 feet in depth if the ceiling is more than one story in height.

B4.3

Awnings should be designed to project over individual window and door openings (i.e., mounted in the reveals of openings). Awnings that are a continuous feature, extending over several windows, doors, masonry piers, or arches, are strongly discouraged.

B4.4

Fabric awnings are encouraged; canvas awnings with a matte finish are preferred. Metal or glass awnings that are compatible with building design may be acceptable outside the downtown area. Awnings with high gloss finish and illuminated, plastic awnings are discouraged.

B4.5

Awning colors should be compatible with the overall color scheme of the façade. Solid colors or subtle striped patterns are preferred.



Figure B4.4a: Canvas shed awnings and glass canopies enhance pedestrian character



Figure B4.3 <u>AVOID</u> awnings extending over several windows and doors.



Figure B4.4b: Acceptable use of metal awnings

- A. Context Fit
- E. Pedestrian Friendliness
 - Bl Public Spaces
 - B2 Visual Transparency
 - E3 Primary Entry Identity
- ▶ B4 Pedestrian Weather Protection
 - B5 Pedestrian-Scaled Architectural Detailing
- Visua.
 Attractiveness
- Sustainable
 Design

- A. Context Fit
- B. Pedestrian Friendliness
 - B1 Public Spaces
 - B2 Visual Transparency
 - B3 Primary Entry Identity
 - B4 Pedestrian Weather Protection
- B5 Pedestrian-Scaled
 Architectural
 Detailing
- C. Visual Attractiveness
- D. Sustainable Design

B5. Pedestrian-Scaled Architectural Detailing

Pedestrian-scaled architectural details enhance the appearance of a building at the street level and are usually positioned on the first two floors the exterior. Buildings should possess a tangible and distinct design quality not only at a distance but also up close. These details enhance the pedestrian's sense of well being by allowing one to judge the size of a space, indicate design and structural quality, and provide human scale and intimacy.



Figure B5.1 and 5.2: This building incorporates masonry knee wall and decorative cornice elements

B5.1

Knee walls: A two- to three-foot masonry or concrete knee wall should be provided around the base of the building where appropriate (see Guideline C4). The use of glass curtain wall systems, particularly on pedestrian storefront facades, should be minimized.

B5.2

Cornices: Provide ornamental molding, entablature, frieze, or other roofline treatments.

B5.3

Windows and Doors: Detailed treatment of windows and doors should be provided at the ground level for facades oriented toward a public street or a pedestrian area. Such details may include decorative lintels, sills, door design, molding or framing details. The character of windows should be expressed in the window frames or special shapes such as arches, or in mullions that divide the window into smaller panes. The character of the windows should be consistent with the overall building character.

B5.4

Lighting: Distinctive wall-mounted light fixtures, such as lights with decorative shade or mounting, should be provided on the first floor of all sides facing points of public access.

B5.5

Others: In addition to the above, at least one of the following architectural elements should be provided on the building façade:

- Decorative surfaces such as patterned concrete masonry, stone, or brick work.
- ii. Horizontal stone or masonry banding.
- iii. Sculptures, mosaics and other artwork



Figure B5.4: Patterned masonry detail and light fixtures enhance pedestrian character.

- A. Context Fir.
- 8. Pedestrian Friendliness
 - 81 Public Spaces
 - 82 Visual Transparency
 - B3 Primary Entry Identity
 - 84 Fedestrian Weather Protection
- B5 Pedestrian-Scaled Architectural Detailing
- C. Visuai Attractiveness
- D. Sustainable Design

- A. Context Fit
- B. Pedestrian Friendliness
- C. Visual Attractiveness
 - C1 Architectural Composition
 - C2 Articulation & Modulation
 - C3 Proportions & Rhythm
 - C4 Building Base, Middle & Cap
 - C5 Materials
 - C6 Color .
 - C7 Secondary Building Faces
 - C8 Service Area Screening
 - C9 Exterior Building Signage
 - D. Sustainable Design



VISUAL ATTRACTIVENESS

Many architectural design aspects combine to create visual attractiveness. The whole in successful architecture is more than the sum of the building parts. A building's attractiveness may be judged from several perspectives, from the vehicular realm at a distance to the pedestrian realm, up close. The interplay of the following nine factors significantly impacts the visual attractiveness of not only individual structures, but ultimately the character of entire blocks and sub-areas.

C1. Architectural Composition

Composition is the organization of the whole out of its parts-the conception of single elements, the interrelating of these elements, and the relating of them to the total form. Architectural composition is the art of arranging and combining distinct parts or elements of a building to form an ordered expression of architectural form.



Figure C1.1a: Building materials and massing unify the structure as a whole.

C1.1

Connectivity: The arrangement and visual flow of surface materials such as brick or stone horizontally and vertically should tie together the building as a whole. Buildings should avoid radical breaks in the elevations and massing that reduce connectivity.



Figure C1.1b: <u>AVOID</u> radical breaks in building materials.

C1.2

Symmetry/Balance: Symmetry is when wings of a building are matched in size and fenestration layout about a center point (often the primary entrance) in order to create visual harmony. Buildings that are not symmetrical should be massed to create visual balance between components relative to the primary entry location.



Figure C1.2a: Symmetry is duplication of elements about a centerline.



Figure C1.2b: Balance is created by tower on the left side offsetting the longer section to the right.

- A. Context Fit
- 3. Pedestrian Friendliness
- C Visual Artractiveness

C1 Architectural Composition

- C2 Articulation & Modulation
- C3 Proportions & Rhythm
- C4 Building Base, Middle & Cap
- C5 Materials
- Cé Color Scheme
- C7 Secondary Building Faces
- C8 Service Area Screening
- C9 Exterior Building Signage
- O. Sustainable Design

- A. Context Fit
- B. Pedestrian Friendliness
- C. Visual Attractiveness
 - C1 Architectural Composition

C2 Articulation & Modulation

- C3 Proportions & Rhythm
- C4 Building Base, Middle & Cap
- C5 Materials
- C6 Color Scheme
- C7 Secondary Building Faces
- C8 Service Area Screening
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- D. Sustainable Design

C2. Articulation and Modulation

Building articulation and modulation help to create an intermediate level framework on the exterior of buildings, providing visual relief for large wall areas.

Horizontal articulation is created by use of materials such as stone or special masonry patterns (e.g. soldier coursing) that run along the façade of a building and tie the building together. Cornices and parapets play special roles in visually unifying the top of a building.

Vertical articulation is created by regular spacing of vertical elements such as piers, pilasters, columns and/or fenestration at regular intervals to visually transfer building weight to the ground and tie the base of a building to its top.

Building modulation is a measured and proportioned inflection or setback in a building's face. Modulation may be achieved through recessed or projecting wall offsets, entryways, porch or canopy structures, columns, piers or other features.



C2.1

All building walls should have consistent horizontal and vertical articulation to form a grid framework on four sides of the building exterior. This framework should serve to break down the overall scale of a building into intermediate scale parts. Building walls should include materials and design characteristics consistent with those on the front. The effect of a single, long or massive wall with no relation to human scale is not acceptable.

Figure C2.1a: Vertical brick articulation combines with horizontal stone/ precast concrete banding to form overall grid frameworks. Cornices unify the top of the building.

C2.2

Vertical Articulation/modulation - A horizontal wall should not extend for a distance greater than 30 feet without visually established vertical articulation and/or modulation.



Figure C2.2: Combined vertical articulation and modulation minimize the appearance of a long, massive wall.

C2.3

Vertical articulation and modulation should be carried from the base to the rooftop to visually transfer building weight to the ground.



Figure C2.3: Effective use of modulation and horizontal articulation to minimize the appearance of bulk.

- A. Context Fit
- 8. Pedestrian Friendliness
- C. Visual Attractiveness
 - C1 Architectural Composition

C2 Articulation& Modulation

- C3 Proportions & Rhythm
- C4 Building Base, Middle & Cap
- C5 Materials
- C6 Color Scheme
- C7 Secondary Building Faces
- C8 Service Area Screening
- C9 Exterior Building Signage
- D. Sustainable Design

- A. Context Fit
- B. Pedestrian Friendliness
- C. Visual Attractiveness
 - C1 Architectural Composition
 - C2 Articulation & Modulation

C3 Proportions & Rhythm

- C4 Building Base, Middle & Cap
- C5 Materials
- .C6 Color Scheme
- C7 Secondary Building Faces
- C8 Service Area Screening
- C9 Exterior Building Signage
- D. Sustainable Design

C3. Proportions and Rhythm

Proportion is the relationship between the height and width of a rectangle. In architecture, this can refer to the overall building mass as well as openings for windows and doors within it. Some commonly used proportions that have been found to be pleasing to the eye. The most famous is the "golden section" which is a roughly 8:5 proportion. Other common proportions are 2:1, 1.5:1 and 1:1 (Figure C3). These proportions can be used for window openings and for visually established architectural elements. Repetitive use of similar proportions creates regular rhythm that helps tie a building together.

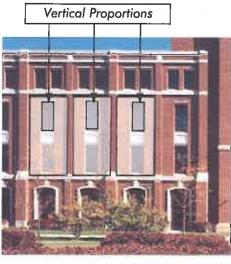
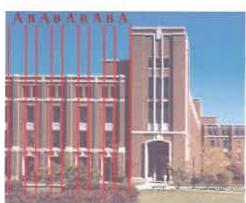


Figure C3.3:

Syncopation of

façade elements

Figure C3.1 and C3.2: Articulation grid framework repeats vertical proportions.



2 1 1 Figure C3:
Common proportions for building openings and massing elements.

C3.1

Architectural articulation or modulation can be used to organize the perceived mass of larger buildings. Building features such as columns, piers, rooflines and brick patterns can divide and create orientation on a large surface. Preferred orientations are vertical. Once these proportions have been established windows and doors should reinforce the vertical orientation of the composition.

C3.2

The proportion of openings or other visually established architectural elements should be generally consistent throughout a development to create a sense of unity on building façades.

C3.3

Syncopation of Elements - Rhythm can be created by regular repetition of window openings and/or building articulation/modulation. Analogous to symphonic music, rhythm can be more complex and interesting than rote repetition of elements. Patterns such as A-B-A-B or A-B-B-A-B-B can add interest to a building elevation.

C4. Building Base, Middle and Cap

Many successful buildings use an ancient formula for building design that incorporates clear identification of building base, body and cap. The origin of the formula relates to the human feet, torso and head.

C4.1

Base - A building base should be established through the use of stone, concrete or masonry materials that has a heavier appearance and makes firm contact with the earth. For one story buildings, a knee wall base should be established.

C4.2

Cap - The building cap incorporates the roof parapet or roofline and is where the building meets the sky. Because of the high visibility of the "sky line," the appearance of a "false roof" is not acceptable.

- a. Building roof forms should appear integral to the building's design on all sides of the structure and should be capped with cornice moldings. Secondary building faces on flat-roofed buildings should have a parapet height that is consistent with the primary face. The vertical façade of a building face should not be extended above the actual parapet or roofline to give the appearance of a false front (See also C7.1)
- b. When sections of a building face are raised to create varied rooflines, the raised sections should have substantial depth to reflect the form of an actual building.
- c. The rear of parapet features should be treated to the same level of detail as the front.
- d. Rooftop mechanicals, including condensers, vents and pipes are to be screened to their full height by parapet walls on all sides of a building. Metal screening systems are not acceptable for new construction projects and may be considered on a case-by-case basis for other projects in which the installation of a parapet is infeasible.

C4.3

Middle - The building body connects the base and cap and typically appears repetitive from floor to floor, creating a vertical proportion to the exterior. The building body is to make up the majority of the building height and should not be overwhelmed by massive roof area.

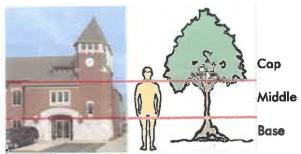


Figure C4: Diagram illustrates the vertical definition of base, middle and cap, similar to the human form and/or a tree



Figure C4.2a:

AVOID extending vertical façade of a building face above the actual parapet or roofline to give the appearance of a false front. AVOID unscreened rooftop mechanical units.

Figure C4.2b:
Raised parapet with
substantial depth
creates varied
rooflines. Rooftop
mechanicals are
completely screened
by the parapet.



- A. Context Hit
- B. Pedestrian Friendliness
- C. Visuai Attractiveness
 - C1 Architectural Composition
 - C2 Articulation & Modulation
 - ©3 Proportions & Rhythm
- C4 Building
 Base, Middle
 & Cap
 - C5 Materials
 - C6 Coior Scheme
 - C7 Secondary Building Faces
 - C8 Service Area Screening
 - C9 Exterior Building Signage
- D. Sustainable Design

- A. Context Fit
- B. Pedestrian Friendliness
- C. Visual Attractiveness
 - C1 Architectural Composition
 - C2 Articulation & Modulation
 - C3 Proportions & Rhythm
 - C4 Building Base, Middle & Cap

C5 Materials

- C6 Color Scheme
- C7 Secondary Building Faces
- C8 Service Area Screening
- C9 Exterior Building Signage
- D. Sustainable Design

Materials

The choice of materials and texture has great visual significance and can affect the long-term appearance and maintenance of the built environment. Exterior building material is directly related to the durability of the building against weathering and damage from natural forces. Building material can be classified based on its application as:

Primary Material - The dominant material of a building's exterior walls. A primary material will typically comprise 75% to 90% of each exterior building face excluding windows and doors; however, architectural style and detailing of the building should dictate the appropriate composition of primary material.

Accent Material - A material utilized to provide architectural interest and variety on a building. Accent materials will typically comprise 10% to 25% of each building face excluding windows and doors, depending on architectural style and context. Accent materials are not to be utilized as a primary building material.

C5.1

Choose high-quality and long-lasting materials that offer texture and avoid monotonous surfaces. The look and dimension of material elements should relate to human scale. Earth tone building materials that have a pleasing visual texture, such as brick and stone, are strongly preferred.

C5.2

The type and detailing of building materials should be consistent on all sides of a structure. Materials used on primary facades, if not used for the entire building, should return along secondary sides a minimum distance based on visibility be utilized on secondary sides to maintain visual consistency.

C5.3

The following is a general guide to the acceptable use of exterior building materials. Use of alternate materials or the extent of material usage may be reviewed on a case-by-case basis, taking into consideration such factors as context and architectural style. Additional guidelines related to specific materials are provided below.



Figure C5.3.iva: Surface texture and detailing used to reduce building massing

Figure C5.3.ivb:
Brick veneer is in laid in pre-cast panels. Vertical articulation features mask the join lines.



- i. Brick and Stone Brick and stone convey permanence and are preferred primary and accent building materials for all building types.
- ii. Glass The use of glass as a primary exterior building material may be appropriate within its surrounding context such as the I-88 Office/Industrial corridor. Where used, transparent types of glass are preferred and mirror/dark tinted glass is discouraged.
- iii. Cast-in-place Concrete Cast-in-place concrete may be appropriate for industrial buildings or secondary facades if sufficient articulation and detail is provided to diminish the appearance of a large, blank wall and provide a high-quality architectural finish. Cast-in-place concrete is acceptable as an accent material; its appropriateness for primary material applications will be reviewed within the context of the design intent and surrounding character of development.
- iv. Pre-cast Concrete Pre-cast is acknowledged as a durable and quality material. Concrete panels should incorporate architectural finishes that comply with the architectural articulation (Guideline C2) and detailing (Guideline B5) design guidelines. The appearance of panel joints should be minimized. On building faces adjacent to a public right-of-way or pedestrian area where the appearance of masonry is to be conveyed, masonry inlays are generally preferred to coated or painted formliner applications which simulate the look of brick or stone; however, the appropriateness of either will be reviewed based upon the context of the design intent and the surrounding character of development.
- v. Architectural Metal Cladding Smooth metal panels with sufficient metal thickness to prevent "oil canning" or deterioration of the surface and promote durability are acceptable. The use of metal should account for the design intent of the building and surrounding character of development.

- vi. Concrete Masonry Units Concrete masonry unit (CMU) is acceptable as an accent. Split face CMU may be used as a base material in lieu of limestone.
- vii. Wood Wood may be appropriate in specific historical or cultural context.
- viii. Fiber Cement The use of fiber cement materials should be limited to accent applications only, except where utilized in a downtown or historic context as a substitute for wood. Fiber cement product will not be considered acceptable in fulfillment of masonry requirements.
- ix. **Stucco** The use of stucco is acceptable for accent applications.
- x. EIFS EIFS or Dryvit material is not to be used as a primary material. Where it is to be used, EIFS should be appropriate based upon the design intent of the building and limited to accent applications above the pedestrian level (approximately 10' above ground).
- xi. Siding Horizontal aluminum and vinyl sidings should not be utilized for non-residential applications.
- xii. Other Contemporary or specialized building materials not addressed herein will be reviewed on a case-by-case basis and will be evaluated based upon such factors as durability, quality, maintenance, architectural intent, compatibility with the provisions of these design guidelines, and environmental context.

- A. Context Fit
- PedestrianFriendliness
- C. Visuai Attractiveness
 - C1 Architectural Composition
 - C2 Articulation & Modulation
 - C3 Proportions & Rhythm
 - C4 Building Base, Middle & Cap

C5 Materials

- C6 Color Scheme
- C7 Secondary Building Faces
- C8 Service Area Screening
- C9 Exterior Building Signage
- D. Sustainable Design

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- B. Pedestrian Friendliness
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 - C5 Materials

C6 Color Scheme

- C7 Secondary Building Faces
- C8 Service Area Screening
- C9 Exterior Building Signage
- D. Sustainable Design

C6. Color Scheme

The color scheme for a building should unify the building image and complement the building context.



Figure C6.1: A coordinated palette of colors including one primary color



Figure C6.2: Two primary colors coordinated with trim accent color.

C6.1

Coordinated Palette of Colors - A coordinated palette of colors should be created for each development that includes one primary color with up to three major accent colors and a range of minor accent colors.

C6.2

Primary Base Color - The primary color of the buildings should be compatible with adjacent buildings. Use of a single primary color will serve to tie the building together. The use of two primary colors should be limited to mixed-use or multistory buildings where the two colors are coordinated.

C6.3

Earth Tones - Natural stone and unglazed brick represent the range of earth tones. Earth tones are preferred as the primary base color.

C6.4

Accent Colors - Accent colors should complement the selected primary base color. Accent color intensity should be related to the amount of accent color proposed, with brighter colors having less accent area.

C6.5

Bright colors - Bright colors include red, yellow, emerald green, bright blue and other colors with intense hue. These colors can detract from the overall building design and context, and should be used sparingly as accents that visually activate pedestrian areas or convey information as part of a sign.

C7. Secondary Building Faces

Secondary building faces are oriented away from pedestrian and vehicular traffic areas. Recognizing that internal building function may require the use of solid wall for some commercial structures, the following guidelines are intended to promote an aesthetic design that is consistent with the quality and appearance of primary building faces.

C7.1

Parapets - Secondary building faces on flat-roofed buildings should have a parapet height that is consistent with the primary face. Roofs that flow over the top of the wall face are not acceptable.

C7.2

Four-sided Architecture - Blank, massive building faces are to be avoided. Secondary building façades should employ massing variation, modulation and façade articulation, and architectural detailing to create four-sided architecture and to be consistent with the primary building faces.

C7.3

Drive-through - Drive-through facilities should be designed as an integral part of the building and should be constructed of the same material, style, and level of architectural detailing as the main building.

C7.4

Screening - Pursuant to the provisions of Section 5-10 (Landscaping) of the Municipal Code, landscaping and/or fences should be installed to screen the secondary building faces from adjacent residential uses.



Figure C7.2: Secondary façade treated details and articulation that are consistent with the primary building faces.



Figure C7.3: Secondary façade enhanced by use of varied rooflines, architectural detail that is consistent with front façade.

A. Context Fit

- Pedestrian
 Friendliness
- C. Visual Attractiveness
 - C1 Architectural Composition
 - C2 Articulation & Modulation
 - C3 Proportions & Rhythm
 - C4 Building Base, Middle & Cap
 - C5 Materials
 - Cé Color Scheme

C7 Secondary Building Faces

- C8 Service Area Screening
- C9 Exterior Ruilding Signage
- D. Sustamable Design

- A. Context Fit
- Pedestrian
 Friendliness
- C. Visual Attractiveness
 - C1 Architectural Composition
 - C2 Articulation & Modulation
 - C3 Proportions & Rhythm
 - C4 Building Base, Middle & Cap
 - C5 Materials
 - C6 Color Scheme
 - C7 Secondary Building Faces

C8 Service Area Screening

- C9 Exterior Building Signage
- D. Sustainable Design

C8. Service Area Screening

Non-residential building design should incorporate measures that effectively and attractively screen utility and refuse functions. Refer to Section 5-10 of the Municipal Code for landscaping and screening standards.



Figure C8.1: Appearance of service areas is enhanced by use of awnings, planters.

C8.1

Service Doors - Service doors should be inset in the secondary building faces to allow shadow lines. Vehicle service areas should not be visible from public rights-of-way. Where service doors will be visible from an internal roadway (i.e., on an outlot structure), service areas should incorporate some decorative features to enhance the four-sided design of the building.

C8.2

Truck Unloading - The use of internal loading areas or screen walls is preferred. Where such measures are not possible, loading should be fully screened from adjacent uses.

C8.3

Refuse Screening - Internal refuse enclosures are preferred. Where refuse cannot be located internally, enclosures should be discreetly located and constructed of a masonry material that is consistent with the primary structure. Wood, chain link, and cyclone fence refuse screening are not acceptable for new buildings.



Figure C8.2a: Internal loading area.



Figure C8.2b: Effective use of a screen wall to conceal loading functions



Figure C8.3: Refuse screening is discreet and consistent with the building

C9 Building Signage

Well-placed and appropriately-sized signs reinforce building identity and enhance functionality. Throughout the city, business signs play a significant role in creating either a positive or negative visual image. The following are guidelines for signage design. For sign regulations, please refer to Section 5-4 of the Naperville Municipal Code.

C9.1

Compatibility with Building Elements: Signs should serve to identify a business while contributing to the attractiveness and pedestrian-friendly orientation of the street.

- xiii. Signage should be anticipated and incorporated into the building's architecture. Signs should be compatible with building design in terms of relative scale, materials, and colors.
- xiv. The scale and size of signage should be appropriate for the building upon which it is located. Small storefronts should have smaller signs than larger storefronts. Signs should not dominate a building façade.
- xv. Signs should not cover or interrupt the architectural detail or ornamentation of a building's façade. Signs should not project above the edge of rooflines.
- xvi. Signs in multiple-tenant buildings should complement or enhance each other. Multiple-tenant sites should have coordinated signage.
- xvii. Customer entrances should be identified with pedestrian-oriented signs that allow pedestrians to easily and comfortably read the sign as they stand adjacent to the business.



Figure C9.1a: Scale of signage is appropriate for building. Multiple signs are displayed in a consistent manner.

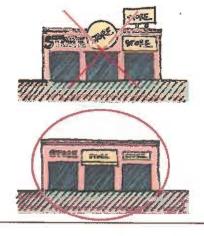


Figure C9.1b: Multiple-tenant signage should be coordinated in scale and style.

- A. Context Fit
- B. Pedestrian Friendliness
- C. Visual Attractiveness
 - C1 Architectural Composition
 - C2 Articulation & Modulation
 - C3 Proportions & Rhythm
 - C4 Building Base, Middle & Cap
 - C5 Materials
 - C6 Color Scheme
 - C7 Secondary Building Faces
 - C8 Service Area Screening
- C9 Exterior
 Building
 Signage
- Design

VISUAL ATTRACTIVENESS

- A. Context Fit
- B. Pedestrian Friendliness
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- D. Sustainable Design



Figure C9.2: Coordinated retail signage relates to both the pedestrian and vehicular realms.

C9.2

Signage Materials and Style:

- Signs should be constructed of weather retardant and high-quality durable materials. If wood is to be used, it should be properly sealed to prevent moisture from soaking into the wood and causing the lettering to deteriorate.
- ii. Retail signs may be located on awnings over the entry and/or windows of the establishment. The shape, design and color of awnings should be coordinated with the architectural style of the building. Where multiple awnings are used, the design and color of all awnings should be coordinated.
- iii. Letter-type signs with individual letters that are affixed to the building exterior are preferred.
- iv. Internally-lit box signs with lettering printed on a translucent face are discouraged.
- v. Window lettering, either vinyl applied or painted, is acceptable to add interest to storefronts. Temporary pin-ups and flyers that cover ground-level windows should be avoided.
- vi. Decorative overhanging or blade signs may be appropriate in a coordinated retail setting where the size is controlled and coordinated with a building's façade design. Decorative overhanging or blade signs should not exceed six square feet in size with a maximum height of three feet and should be placed at a minimum ten feet above the sidewalk. They should extend no more than two feet from the face of the building.
- vii. Large signs that project from buildings are to be avoided.

C9.3

Legibility:

- Sign lettering should be highly legible. Crowded lettering or typefaces that are difficult to read should be avoided.
- ii. No more than two lettering styles should be used for small signs; not more than three for larger signs.
- iii. Signs with poor contrast are difficult to read.

 Lettering should contrast with the sign background for maximum aesthetic and effective graphics.

C9.4

Sign Lighting:

- iv. Direct lighting of wall-mounted signage by exterior mounted light fixtures is strongly encouraged, as such lighting allows signs to appear as an integral part of the building's façade.
- v. Individually illuminated letters (either internal or backlit) are preferred over internally illuminated box signs.
- vi. Signage lighting should not spill over into adjacent residential areas or public rights-of-way.
- vii. Electric raceways, conduits and junction boxes should be concealed from public view.

C9.5

Colors: Excessive and uncoordinated use of sign colors is to be avoided. Colors should be limited to not more than three on a single sign. Garish or fluorescent colors are discouraged.



Figure C9.4: Pedestrian-oriented building signage with exterior mounted lighting

- A. Context Fit
- B. Pedestrian Friendliness
- C. Visual Attractiveness
 - C1 Architectural Composition
 - C2 Articulation & Modulation
 - C3 Proportions & Rhythm
 - C4 Building Sase, Middle & Cap
 - C5 Materials
 - Cá Color Scheme
 - C7 Secondary Building
 - C8 Service Area Screening
- C9 Exterior
 Building
 Signage
- D. Sustainable Design

- A. Context Fit
- B. Pedestrian Friendliness
- C. Visual Attractiveness

D. Sustainable Design

- D1 Winter City Design and Solar Access
- D2 Daylighting
- D3 Building Material & Color
- D4 Landscaping & Exterior Design
- D5 Adapted Reuse of the Buildings



SUSTAINABLE DESIGN

Sustainable or "Green" building design sets new design priorities that expand and complement the classical building design concerns of economy, utility, durability, and pleasure. Sustainable building design, construction and renovation can help to create healthier environments; reduce operating costs and conserve energy and resources. The need to address environmental sustainability in the design, construction and renovation of buildings is underscored by the following facts:

- Americans spend approximately 90% of their time indoors
- Buildings consume 65% of U.S. electricity
- Approximately 136 million tons of construction and demolition (C&D) waste is generated every year

Sustainable buildings can provide key economic, environmental and social cost benefits. Economic benefits include a reduction in operating costs (i.e., energy and water efficiency, waste management, repair and improvement) and optimization of life cycle economic performance. Environmental benefits include conservation of natural resources, increased use of renewable energy sources, improvements in air and water quality and a reduction of solid waste generation. Socially, improved health and comfort are most benefited by green building design along with a reduction of local resource impacts and infrastructure.

Where consistent with the city's design policies; innovation in design, construction and operations using new and developing technologies and practices is encouraged. The following guidelines describe desired performance outcomes and strategies for obtaining them. Although the feasibility of implementing sustainable design guidelines should be evaluated on a case-by-case basis, a focus on human exposure to daylight, conservation of raw materials, regional product selection, energy efficiency and indigenous landscaping are increasingly important issues of concern for the City of Naperville:

In addition to the guidelines contained in this document, additional information about sustainable building and site design can be obtained from the U.S. Green Building Council, a coalition of leaders from the building industry who promote buildings that are environmentally responsible, profitable and healthy places to live and work. The organization also develops and administers the LEED (Leadership in Energy and Environmental Design) Building Rating System. LEED is recognized as a national standard in the rating and certification of high performance "green" buildings. Further details are available online at, www.usgbc.org.



D1. Winter City Design and Solar Access

Building design can harness sunlight to provide ample heat, light, and shade in the winter and induce summertime ventilation. Passive solar design reduces heating and cooling energy bills, increases spatial vitality, and improves comfort. As an added benefit, passive solar design principles typically accrue energy benefits with low maintenance risks over the life of the building and reduce operational and maintenance costs.

Winter City Design is building layout and design that reduces impact of cold weather and takes advantage of solar access to provide warming.

D1.1

Building massing should consider "Winter City Design" by locating entrances facing south towards the sun, and configuring the building to block the north and west winds.

D1.2

Buildings should be oriented to maximize passive solar heating and daylighting through south window exposure. Incorporation of passive solar heating can reduce building auxiliary heating requirements by up to 75% compared to a typical structure while remaining cost-effective on a life-cycle basis.

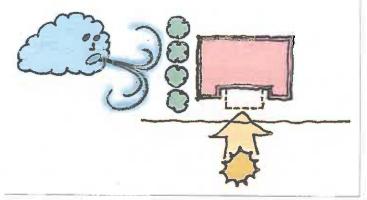


Figure D1.1: Winter City Design utilizes the sun's energy and blocks the winter wind.

- A. Context Fit
- B. Pedestrian Friendliness
- C. Visual Attractiveness
- D. Sustainable Design
- D1 Winter City Design and Solar Access
 - D2 Daylighting
 - D3 Building Material & Color
 - D4 Landscaping & Exterior Design
 - D5 Adapted Reuse of the Buildings

- D
- A. Context Fit
- B. PedestrianFriendliness
- C. Visual Attractiveness
- D. Sustainable Design
 - D1 Winter City Design and Solar Access

D2 Daylighting

- D3 Building Material & Color
- D4 Landscaping & Exterior Design
- D5 Adapted Reuse of the Buildings

D1.3

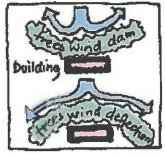
Utilize vegetation as a wind break to reduce excessive wind speeds while allowing air flow through external spaces. Dense planting around narrow openings between structures mitigates wind-tunnel effects, impedes the movement of dust and improves thermal comfort within surrounding buildings.

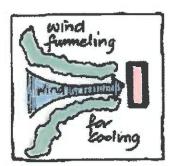
D1.4

Passive solar design is most effective if the site is laid out and planted to provide shelter from the excesses of the climate. Pergolas, trees and vines can offer shade in summer but allow the sun's warmth in winter. In the warmer months, the use of roof overhangs, awnings, porches and landscape plantings can block the afternoon western sun, thereby enhancing energy efficiency and reducing glare.

Figure D1.4: Landscaping and building placement play important roles in maximizing the benefits of wind and reducing negative impacts.







D2. Daylighting

The provision of adequate natural light can reduce the need for electrical lighting and reduce energy consumption. Daylighting is the careful balancing of heat gain and loss, glare control, and variations in daylight availability. For example, successful daylighting designs will invariably incorporate the use of shading devices to reduce glare and excess contrast in the workspace. Additionally, window size and spacing, glass selection, the reflectance of interior finishes and the location of any interior partitions must all be evaluated. Passive heating strategies use direct daylight to heat a building whereas; daylight used for lighting uses indirect lighting.

Daylighting features that may be integrated in building design include skylights, lightshelves, lightwells and windows, which may be direct or indirect depending on the desired effect or function of the space.







The following strategies should be incorporated into the design process:

D2.1

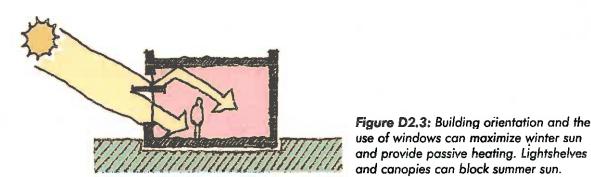
Increase perimeter daylight zones

D2.2

Allow daylight penetration high in a space. Windows located high in a wall or in roof monitors and clerestories will result in deeper light penetration and reduce the likelihood of excessive brightness do to excessive direct daylight

D2.3

Reflect daylight within a space to increase room brightness. A light shelf, if properly designed, has the potential to increase room brightness and decrease window brightness. High gloss white interior paint helps distribute reflected light - a component of indirect daylight.



D2.4

Slope ceilings to direct more light into a space. Sloping the ceiling away form the fenestration area will help increase the surface brightness of the ceiling further into a space.

D2.5

Avoid direct beam daylight on critical visual tasks. Poor visibility and discomfort (glare) will result if excessive brightness differences occur in the vicinity of critical visual tasks.

D2.6

Filter daylight. The harshness of direct light can be filtered with vegetation, curtains, louvers, or the like, and will help distribute light.

- A. Context Fit
- B. Pedestrian Friendliness
- C. Visuai Attractiveness
- D. Sustainable Design
 - D1 Winter City Design and Solar Access

D2 Daylighting

- D3 Building Material & Color
- D4 Landscaping & Exterior Design
- OS Adapted Reuse of the Suitaings

- A. Context Fit
- B. Pedestrian Friendliness
- C. Visual Attractiveness
- D. Sustainable Design
 - D1 Winter City Design and Solar Access
 - D2 Daylighting
- D3 Building
 Material
 & Color
 - D4 Landscaping & Exterior Design
 - D5 Adapted Reuse of the Buildings

D3. Building Materials and Color

D3.1

The use of locally-produced building materials can serve to preserve regional identity, bolster the local economy, and reduce pollution associated with long-distance transport.

Indigenous stone includes a range of materials, from the upper Midwest granite and stone to southern Wisconsin's Chilton slates and limestone and sandstone. It may be cut in quarries or removed from the surface of the ground (flag and fieldstone). Ideally, stone from the building site can be used as a landscape feature.

Local brick is brick manufactured throughout the Chicagoland area. Most brick plants are located near the city of Chicago. Also consider using reclaimed brick from various demolition projects in the region.

D3.2

Natural materials are encouraged to be utilized whenever possible, as they are less energy intensive to produce, have lower toxicity levels, and contribute less pollution to the environment.

D3.3

The durability of building materials should be considered – materials that do not need high maintenance or frequent placement are preferred.

D3.4

The use of materials that emit harmful or toxic chemicals should be avoided.

D3.5

The color of the building's exterior surface is an important factor in heat gain. In cooler climates, dark colored, absorptive materials are preferable.

D3.6

On flat-roofed buildings, consider utilizing "cool roof systems" which are typically light in color and reduce solar heat gain using a combination of strategies, including "cool roof" surfaces, insulation, and radiant barriers. A "cool roof" utilizes high solar reflectance and high emissivity to reflect radiation and reduce heat absorption on the roof surface. Optimal roofing materials are described below:

- White elastomeric coatings have a high reflectance (0.65-0.78) and high emittance
- White single-ply membranes have a high reflectance (0.69- 0.81) and high emittance
- Other coated white roofing systems (such as white metal roof and painted concrete) have high reflectance (0.67-0.85)

D4. Landscaping and Exterior Design

D4.1

Landscape materials that are tolerant of local climate, soils and natural water availability should be utilized. Where appropriate, indigenous materials are preferred.

D4.2

Site construction plans should preserve topsoil and established vegetation.

D4.3

Preserve and enhance existing natural areas such as prairie, wetland, floodplain and woodland areas as an essential component of site planning

D4.4

Encourage the utilization of natural drainage approaches such as swales and vegetated filter strips on private properties instead of storm sewers.

D4.5

Encourage water efficiency in order to reduce irrigation demand, recapture storm water, and reduce building water consumption. Encourage the utilization of drought tolerant plants, drip irrigation, stormwater storage system, green roofs, pervious pavement, etc.

A. Context Fit

- B. Pedestrian Friendliness
- C Visual Attractiveness
- D. Sustainable Design
 - Design and Solar Access
 - D2 Daylighting
 - D3 Building Material & Color
- D4 Landscaping
 & Exterior
 Design
 - D5 Adapted Reuse of the Buildings

D5. Adaptive Reuse of the Buildings

While buildings design primarily serves the practical and functional purposes of the current owner or tenant, they should also consider the adaptability of the building to other uses. Corporate prototype designs are discouraged if they are unable to be converted for adaptive reuse of future businesses. They should be modified to be consistent with the historical and architectural context of the surrounding buildings and Naperville's design standards.

Appendix I. Public Input Process

Input on community design preferences was obtained through a stakeholders' workshop and web-based visual preference survey. The stakeholders' workshop was conducted on December 18, 2006 and included diverse participants in the development process, including attorneys, developers, architects, city staff and residents. The resulting information formed the basis of the building design guidelines as they relate to the following design elements:

- 1. Composition, Rhythm and Proportions
- 2. Transparency, Entry and Detailing
- 3. Materials
- 4. Exterior Lighting
- 5. Exterior Signs

Stakeholders agreed that there is a need to better define acceptable design guidelines. Through discussion of specific building images there was clear feedback about acceptable design for Naperville and design that needs improvement.

An online visual preference survey was made available to city residents from December 27, 2006 to January 14, 2007. A total of 127 completed responses were received. Survey respondents were asked to rate their preferences for the images with respect to various topics.

The community values expressed through the survey was similar to those obtained at the stakeholders' meeting. Table 1 summarizes the design preferences by Section.

The stakeholder group met again to discuss the first draft of the design guidelines on March 8, 2007. The group commented on submittal requirements and procedural issues related to the design guidelines. After several revisions to address the stakeholder group's comments, staff posted the draft document on the city's website in April, 2007 and also conducted a public open house on May 22, 2007 to receive community input. An updated draft was also sent to stakeholders on May 17, 2007. One resident responded to the draft with suggestions to improve Section D (Sustainable Design), and one person attended to the open house. No further comments were received.

Staff made additional revisions based on public comments received and forwarded the final draft to the Plan Commission for consideration during their July 25, August 8, and September 19, 2007 meetings. A total of two persons spoke at these meetings. Based on the input from the two speakers as well as input from the Plan Commission, staff revised the draft document with respect to building material, visual transparency, and public spaces guidelines.

Table 1. Community Design Preference Summary

Section 1: Composition, Rhythm and Proportions

Preferred Image Characteristics	NOT Preferred Image Characteristics
Composition that ties together the building as an identifiable whole	Discontinuity of building elements
Building faces that use a regular repetition of elements to create a harmonious rhythm	Many different sizes of forms that are proportionally dissident
Buildings faces that are organized with attractive proportions	Unusual building forms that seek to draw attention to themselves
Smooth transition between differing materials	
Large building mass broken down into multiple façade elements with interesting roof lines - particularly for large one-story buildings	****
Buildings with clearly discernable base, middle and building cap	
Parking garages that attractively screen the cars from the exterior	

Section 2: Transparency, Entry and Detailing

Preferred Image Characteristics	NOT Preferred Image Characteristics				
Building entries that are clearly identified by the architecture	Canopies that overhang too far in front of the building entries and make them dark				
Glassy entries that have canopy or awning weather protection	Lack of pedestrian-scaled architectural detailing				
Use of pedestrian arcades that allow natural light to the building face	Massive buildings with little architectural relief				
Buildings with architectural details that are of a size and character that nearby pedestrians can easily see and enjoy	Buildings with hard to find entries				
Pedestrian outdoor seating					
Pedestrian lighting					

Table 1. Community Design Preference Summary (cont.)

Section 3: Materials

Preferred Image Characteristics	NOT Preferred Image Characteristics
Buildings that use brick and stone in traditional architectural forms	Precast concrete panels with no detailing
Buildings that use metal panels and glass window walls with a more modern character	Building faces with different materials that are not well integrated
Building faces with adjacent landscaped planters and plantings	Buildings faced with EIFS and corrugated metal panel
	Buildings with too many colors

Section 4: Exterior Lighting

Preferred Image Characteristics	NOT Preferred Image Characteristics
Buildings with ground level glass and interior lighting of active uses	Building windows that are interior lit but lack visible active uses
Unique elements of buildings with special highlighting	
Back-lit exterior signage elements that complement the building elevations	
Pedestrian-level lighting	

Section 5: Exterior Signs

Preferred Image Characteristics	NOT Preferred Image Characteristics		
Back lit exterior signs that fit with building composition	Exterior box signs		
Signs scaled for pedestrians near sidewalks	Signs not easily visible to pedestrians on the sidewalk		

Appendix II: Design Review Procedure

Preliminary Staff Review

A key objective of this document is to improve the design review process and to facilitate applicants to obtain design approval. Currently, applicants may initiate the review process through formal design review submittals that do not fully comply with the design guidelines. Given the quantity and quality of materials required for formal review, it may prove costly and time-consuming to begin the design review process without a full understanding of the City's design expectations. Therefore, preliminary staff review of building design concepts prior to formal submittal of project materials is required for all projects in order to evaluate the applicant's conceptual design approach and assist the applicant in understanding the City's design guidelines and related policies.

It is important to note that completion of a preliminary staff review shall not constitute endorsement or approval of building plans or elevations. However, a preliminary staff review is expected to result in higher quality submittal of materials for formal review that would more likely meet design guidelines contained within this document.

The following materials should be submitted for a preliminary staff review:

- Statement of design concept
- · Preliminary building elevation drawing or sketch
- Building material samples as appropriate

Formal Design Review Submittals

Subsequent to the preliminary staff review and as part of the building permit or development approval process, applicants will be required to submit materials for formal design review. Finalized materials may ultimately be forwarded to the Plan Commission and/or City Council for consideration as part of a development proposal. Based upon specific project components, applicants *may be requested* to submit some or all of the following materials:

- Statement of Design Intent A brief written description, prepared by the architect or designer, of the project design intent. A discussion of how the proposed building complies with the Building Design Guidelines may also be appropriate.
- 2. Building Elevations Realistic, colored building elevations of all building faces, as well as black and white line drawings will be required. Building elevations should be legible and scaled, with all exterior materials and colors identified and keyed on the elevation drawing. Include information on façade finishes, windows, trim, doors, architectural elements, roofing, mechanical screening and other elements as appropriate. For larger buildings, a keyed illustration of the building footprint may also be appropriate.
- 3. **Perspective Illustration** Realistic perspective drawing of the building, which may also indicate the outline of adjacent improvements as appropriate.
- 4. Material Samples Physical samples may be submitted for all proposed exterior materials. Product brochures, specification sheets, and photos may be submitted. Materials and colors must be labeled and keyed to the elevation drawings.
- 5. Photos Eye-level photographs of the subject property and features surrounding the site, which should be labeled indicating the location and direction of photos. Applicable images may include existing adjacent structures, vegetation and other significant features.
- 6. The following materials are required if not otherwise provided as part of the engineering plan or landscape plan submittal:
 - Site Plan A contextual site plan of the proposed project illustrating the perimeter footprint of adjacent buildings, roadways, parking, landscaping and other key features.
 - **Streetscape Documents** Illustration of pedestrian-oriented streetscape features, including catalog cuts of street furnishings, light fixtures, and proposed plant materials.

Appendix III. Building Design Guidelines Checklist

The following checklist will be used to evaluate the project's compliance with the building design guidelines. A copy of the checklist will be provided to applicants for their review in preparing building plans and will be utilized by staff in the formal design review process. The categories in the checklist correspond to the building design guidelines in Section III of this document. There are three options for each category: "Conform", "Not Conform", or "Not Applicable (N/A)".

"Yes" means the project meets design expectation for a particular guideline.

"No" means that the project does not meet the design expectation for a particular guideline and revisions are required.

"Not Applicable (N/A)" means that the particular guidelines are not applicable (N/A) for specific projects. Refer to Section III Design Guidelines for specifics on applicability.

A. Context Fit

- A1. Design Context
- A2. Building Mass Transition

YES	YES NO N/A		COMMENTS				
				!			

B. Pedestrian-Friendliness

- **B1.** Public Spaces
- B2. Visual Transparency
- B3. Primary Entry Identity
- B4. Pedestrian Weather Protection
- B5. Pedestrian-Scaled Architectural Detailing

				_	
-					_

	YES	NO	N/A	COMMENTS
C. Visual Attractiveness				220
C1. Architectural Composition				
C2. Horizontal and Vertical Articulation				
C3. Proportions and Rhythm				
C4. Building Base, Middle and Cap				
C5. Materials	. 7			
C6. Secondary Building Faces				2
C7. Service Area Screening				
C8. Color Scheme				
C9. Exterior Building Signage				
D. Sustainable Design				
D1. Winter City Design and Solar Access				
D2. Daylighting				
D3. Building Material & Color				
D4. Landscaping & Exterior Design				
D5. Adapted Reuse of the Buildings				
SUMMARY EVALUATION				

Appendix IV. Façade Renovation Toolkit

The following methods may be utilized for retail commercial building owners/tenants to make improvements that are consistent with the intent of the Building Design Guidelines. These tools are intended to encourage façade renovations that will improve the value and appearance of existing older buildings through minor façade changes. Major rebuilding/renovation projects are subject to separate review and are subject to the building permit and design review process.





- 1. Add landscaping materials at the base and perimeter of the building to enhance building appearance and provide weather protection.
- Replace mirror/dark tinted storefront glazing with transparent glass to promote pedestrian comfort and activity. Consider the overall building composition and design in selecting replacement windows.
- 3. Activate ground level windows with attractive product displays or active working space.
- Add awnings to the façade that improve the appearance of the building and provide pedestrian weather protection.
- Replace or add building signage to identify the building entry and complement with the architecture of the façade.
- Add pedestrian amenities, such as seating, tables, planters, waste receptacles etc., to outdoor pedestrian areas
- 7. Add pedestrian lighting along walkways.
- Replace existing entry doors with updated or decorative doors. New door openings should complement existing building proportions and be compatible with exterior detailing.

- Upgrade the existing façade design to provide visual balance and vertical or horizontal articulation elements.
- Upgrade secondary building faces by adding parapets and providing layers of landscaping or fencing to screen utility areas.
- 11. Enclose service areas to reduce visibility to neighboring uses.
- Replace existing EIFS material with upgraded exterior building materials or accents, such as brick or stone.
- 13. Simplify the building color palette to include one primary earth tone color and several accent colors.
- 14. Highlight attractive portions of the façade with night lighting feature that does not have spill-over glare.
- 15. Select new signage that is integrated with the façade or renovation improvements, taking into consideration color, scale and style.
- 16. Replace internally lit box-style sign with wall mounted letter or painted sign on the face of the building. Light the new sign with surface lighting.

Appendix V: Sustainable Design Resources

The following section provides a list of several resources that provide information, leading edge building technology research, local/regional information. Although not exhaustive, these resources may assist in planning and construction of a green building.

Associations and Non-profit Organizations

US Green Building Council

The U.S. Green Building Council (www.usgbc.org) is a nonprofit organization comprised of leaders from every sector of the building industry working to promote buildings that are environmentally responsible, profitsble and healthy places to live and work. The more than 10,500 member organization and its network of 75 regional chapters are united to advance our mission of transforming the building industry to sustainability. There are currently Two chapters serving the state of Illinois. They are:

Central Illinois Chapter 201 W Springfield Ave Champaign, IL 61820 217-355-5399

Chicago Chapter Chicago Center for Green Technology, 2nd Floor 445 N. Sacramento Boulevard Chicago, Illinois 60612 773-265-5911

Sustainable Buildings Industry Council (SBIC)
The SBIC (www.sbicouncil.org) has been a national leader in defining the 'whole building approach to design' since its inception in 1980. This approach-which results in high performance buildings-favors sustainability as a prominent design objective. In addition to sustainability, buildings must maintain the proper balance of seven other attributes: aesthetics, accessibility, cost effectiveness, flexibility, productivity, safety and security. In addition to Green Building Guidelines, the SBIC offers the seasoned Green Team various tools and programs to help push the Green building even Greener.

New Buildings Institute (NBI)

The NBI (www.newbuildings.org) works with national, regional, state and utility groups to promote improved energy performance in commercial new construction. The New Buildings Institute manages projects involving building research, design guidelines and code activities to ensure all elements of this chain are available for use by energy efficiency programs throughout the United States, Additionally, NBI serves as a carrier of ideas between states and regions, researchers and the market.

American Council for an Energy-Efficient Economy (ACEEE)
The council (www.accec.org) publishes books and papers on
industrial, commercial, and residential energy-efficiency. In
addition, it provides information on Federal and state incentives
for energy efficiency measures.

American Institute of Architects, Committee on the Environment (AIA COTE)

The Committee on the Environment (www.aia.org/cote) is a professional interest area (PIA) of the AIA. The committee

works to create sustainable buildings and communities by advancing, disseminating, and advocating environmental knowledge and values to the profession, industry, and the public.

Alliance to Save Energy (ASE)

The Alliance to Save Energy (www.ase.org) strives to be the world's premier organization promoting energy efficiency to achieve a healthier economy, a cleaner environment and greater energy security. The ASE is celebrated for its wealth of information on home energy rating systems, building codes, and efficient new construction and design. The organizations website at ase.org has an excellent energy efficiency clearing-house providing commercial and industrial leading edge information on new technologies and sources for financial support.

American Society of Heating, Refrigeration and Air-Conditioning Engineers, Inc. (ASHRAE)
ASHRAE (www.sahrae.org) is the preeminent professional organization for HVAC&R professionals. Their mission is to advance the arts and sciences of heating, ventilation, air conditioning, refrigeration and related human factors to solve the evolving needs of the public. They are responsible for publishing numerous books and publications, including the monthly ASRAE Journal Their recently released "Green Guide" is intended to help HVAC&R designers in producing green buildings.

National Association of Home Builders (NAHB)
The NAHB (www.nahb.org) exists to represent the building industry by serving its members and local builders associations so that they may promote safe and reliable housing. NAHB also provides its members with resources on Green Homebuilding, materials and the national green building program to provide a template for voluntary, market-driven green building developed in cooperation with the International Codes Council (www.iccsafe.org) and is based on the NAHB's Model Green Home Building Guidelines.

Urban Land Institute

As the preeminent, multidisciplinary real estate forum, ULI facilitates the open exchange of ideas, information and experience among local, national and international industry leaders and policy makers dedicated to creating better places. The Urban Land Institute (www.uli.org) provides leadership in the responsible use of land and in creating and sustaining thriving communities worldwide and is an excellent source of smart growth case studies.

There are many other Associations and organizations not listed here however, we suggest seeking out the increasing number of professionals that specialize in Green Building Design and Engineering who can also provide specific information as to your design and construction goals.

Building Materials Guides Technical Resources

Advanced Buildings, Technology & Practice (http://www.advancedbuildings.org/)
Provides information about technologies and practices that improve the energy and resource efficiency of commercial and multi-unit residential buildings

Daylighting Collaborative (http://www.daylighting.org/)
The Daylighting Collaborative provides information and

resources to design professionals to assist in efforts to incorporate daylighting into mainstream design and construction.

Environmental Protection Agency Comprehensive Procurement Guidelines

(http://www.epa.gov/cpg/products.htm)
Provides the EPAs list of designated products and the
accompanying recycled-content recommendations.

Federal Emergency Management Program – Buying Energy-Efficient Products

(http://www1.eere.energy.gov/lemp/procurement/)
Provides product specifications, interactive energy cost calculators, model procurement language, and other resources to help in the purchasing of energy-efficient products.

Green Seal (http://www.greenseal.org/)
Green Seal provides science-based environmental certification
standards to help manufacturers, purchasers, and end users allice
make responsible choices that positively impact business behavior
and improve quality of life.

Greenguard Environmental Institute (www.greenguard.org)
Greenguard Environmental Institute (GEI) is an industryindependent, non-profit organization that oversees the GREENGUARD Certification Program. As an ANSI Authorized
Standards Developer, GEI establishes acceptable indoor air
standards for indoor products, environments, and buildings.

Sustainable Building Sourcebook

(http://www.greenbuilder.com/sourcebook/)
Presents specific and general recommendations for homes and
commercial development that can be considered environmentally
friendly. The Sourcebook is directed to those with knowledge of
the building trades and building terminology, but contains useful
information for interested and motivated lay persons.

Whole Building Design Guide (http://www.wbdg.org/)
The WBDG provides one-stop access to up-to-date information on a wide range of building-related guidance, criteria and
technology from a whole buildings' perspective. The WBDG
web site is offered as an assistance to building professionals by
the National Institute of Building Sciences (NIBS).

Financing, Grants, Rebates, Incentives

Tax Incentives Assistance Project

(http://www.energytexincentives.org/) Provides information necessary to make use of the federal income tax incentives for energy efficient products and technologies passed by Congress as part of the Energy Policy Act of 2005.

Database of State Incentives for Renewables and Efficiency (DSIRE) (http://www.dsireusa.org/)

DSIRE is a comprehensive source of information on state, local, utility, and federal incentives that promote renewable energy and energy efficiency.

City of Naperville Renewable Energy Program (http://www.naperville.il.us/renewable.aspx) Provides information about an optional program to allow property owners to purchase renewable energy Council of Development Finance Agencies (http://www.cdfa.net/)

The CDFA is a national agency dedicated to the advancement of development finance concerns and interests and represents over 200 private, public and non-profit development entities.

Delta Institute (http://www.delta-institute.org/)
The Delta Institute was formed in 1998 to develop and test
fresh ideas for bringing about sustainable communities. In
addition to advocating for policies that promote conservation
and enhancement of resources, the organization provides
collaborative, financing and training to advance its mission.

ShoreBank (www.shorebankcorp.com)

ShoreBank Corporation is a community development and environmental bank holding company that invests in people and their communities to create economic equity and a healthy environment. ShoreBank makes conservation loans to customers who are making changes to improve their use of key resources like energy, water, materials and land. These loans help them reduce operating costs by using resources more efficiently, lessen solid waste and improve air and water quality.

Government Resources and Data

Illinois Waste Management and Research Center

(http://www.wmrc.uiuc.edu/)
The WMRC Green Development and Construction Program offers environmental assistance and education to Illinois developers and builders of residential, commercial, and industrial facilities. The following services are offered:

 Green Building: assist in the consideration of sustainable building alternatives that can be considered along with the reuse of demolition material.

 Waste Management Planning: identify the components of jobsite waste streams, understand the conditions affecting waste management decisions, and establish plans to reduce, recycle or reuse construction and demolition waste.

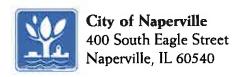
 Construction and Demolition Waste: help find viable sources for recycling construction waste, establishing job-site recycling programs or finding waste recycling firms that offer unique construction contracts.

 Sustainable Energy: conduct an energy assessment to focus on reducing energy usage and developing methods to monitor, measure, report, and manage building energy consumption.

 Regulatory Issues: assist to ensure that all environmental requirements are meet including air, water and land permits and waste management planning.

Department of Energy Building Technologies Program (http://www.eere.energy.gov/buildings/)

Works in partnership with states, industry, and manufacturers to advance the research and development of emergy-efficient building technologies and practices both new and existing buildings; improve building codes, and guidelines for efficient energy use; and educate homeowners, builders, and developers about the significant returns they can achieve by adopting energy-efficient technologies and practices.







WARRANT NUMBER: 20-21-10

CITY OF DARIEN

EXPENDITURE APPROVAL LIST FOR CITY COUNCIL MEETING ON

September 21, 2020

Approval is hereby given to have the City Treasurer of Darien, Illinois pay to the officers, employees, independent contractors, vendors, and other providers of goods and services in the indicated amounts as set forth.

A summary indicating the source of funds used to pay the above is as follows:

General Fund Water Fund Motor Fuel Tax Fund			\$42,792.46 \$656,849.92				
Water Depreciation Fund Special Service Area Tax Fund							
E-Citation Fund Capital Improvement Fund (254.96) State Drug Forfeiture Fund							
Federal Equitable Sharing	Fund						
DUI Technology Fund							
	Subtotal:		\$699,387.42				
General Fund Payroll	09/10/20	\$	239,449.55				
Water Fund Payroll	09/10/20 Subtotal:	\$	24,776.24 264,225.79				

Total to be Approved by City Council: \$ 963,613.21

Approvals:	
Joseph A. Marchese, Mayor	
JoAnne E. Ragona, City Clerk	
Michael J. Coren, Treasurer	

CITY OF DARIEN Expenditure Journal General Fund Administration

From 9/9/2020 Through 9/21/2020

Vendor Name	Invoice Description	Session ID	Acct Code	Acct Title	Dept Amount
AIS	CISCO SMARTnet - POLICE DEPT	AP092120	4325	Consulting/Professional	251.00
CHASE CARD SERVICES	TRIBUNE	AP092120	4213	Dues and Subscriptions	7.96
CHASE CARD SERVICES	SURVEY MONKEY ANNUAL MEMBERSHIP	AP092120	4213	Dues and Subscriptions	384.00
CHASE CARD SERVICES	ZOOM MEETING	AP092120	4213	Dues and Subscriptions	14.99
CHASE CARD SERVICES	NEPELRA MEMBERSHIPE- DAN GOMBAC	AP092120	4213	Dues and Subscriptions	230.00
CHASE CARD SERVICES	PUBLIC WORKS INTERNET	AP092120	4267	Telephone	113.35
CLEAN SLATE INC	ADDL CLEANING	AP092120	4345	Janitorial Service	334.00
CLEAN SLATE INC	REGULAR CLEANING SERVICES	AP092120	4345	Janitorial Service	1,456.86
COMCAST BUSINESS	CABLE TV	AP090920	4271	Utilities (Elec,Gas,Wtr,Sewer)	32.77
GOVTEMPSUSA LLC	VANA- 8-30-20	AP092120	4325	Consulting/Professional	3,415.38
GOVTEMPSUSA LLC	VANA- 9-6-20	AP092120	4325	Consulting/Professional	3,415.38
METRO STRATEGIES	MONTHLY RETAINERS- AUG 2020	AP092120	4239	Public Relations	4,000.00
NICOR GAS	NICOR 82541110001 1702 PLAINFIELD RD DARIEN	AP092120	4271	Utilities (Elec,Gas,Wtr,Sewer)	122.37
OFFICE DEPOT	COUNTER PEN	AP092120	4253	Supplies - Office	6.98
OFFICE DEPOT	OFFICE SUPPLIES FOR CITY HALL	AP092120	4253	Supplies - Office	20.51
				Total Administration	13,805.55

CITY OF DARIEN Expenditure Journal General Fund City Council From 9/9/2020 Through 9/21/2020

Vendor Name	Invoice Description	Session ID	Acct Code	Acct Title	Dept Amount
METROPOLITAN MAYORS CAUCUS	MAYOR'S CAUCUS DUES - 2020	AP092120	4213	Dues and Subscriptions	993.87
				Total City Council	993.87

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CITY OF DARIEN Expenditure Journal General Fund

Community Development From 9/9/2020 Through 9/21/2020

Vendor Name	Invoice Description	Session ID	Acct Code	Acct Title	Dept Amount
CHASE CARD SERVICES	APA VIRTUAL CONFERENCE- HENNERFEIND	AP092120	4263	Training and Education	127.38
CHRISTOPHER B. BURKE ENG, LTD	WEIGHT LIMIT RESTRICTIONS- 8404 EVERGREEN & 8002 BARRYPOINT	AP092120	4328	Conslt/Prof Reimbursable	220.00
CHRISTOPHER B. BURKE ENG, LTD	REVIEW W/BUILDER- FINAL GRADING INSPECTION 8401-8409 DAWN LN	AP092120	4328	Conslt/Prof Reimbursable	330.00
CHRISTOPHER B. BURKE ENG, LTD	REVIEW PROPOSED GRADING PLAN AT 9017 KEARNEY RD	AP092120	4328	Conslt/Prof Reimbursable	200.00
CHRISTOPHER B. BURKE ENG, LTD	REVIEW REVISED PLANS- 981 N FRONTAGE RD	AP092120	4328	Conslt/Prof Reimbursable	465.86
ELEVATOR INSPECTION SERVICE CO	39 ELEVATOR INSPECTIONS - AUG/SEPT 2020	AP092120	4328	Conslt/Prof Reimbursable	1,248.00
ELEVATOR INSPECTION SERVICE CO	7 ELEVATOR RE-INSPECTIONS	AP092120	4328	Conslt/Prof Reimbursable	175.00
				Total Community Development	2,766.24

CITY OF DARIEN Expenditure Journal General Fund Public Works, Streets

From 9/9/2020	Through 9/21/2020
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Vendor Name	Invoice Description	Session ID	Acct Code	Acct Title	Dept Amount
ALLIED GARAGE DOOR INC.	GARAGE DOOR REPAIR AT PUBLIC WORKS	AP092120	4223	Maintenance - Building	185.27
ALTORFER INDUSTRIES INC	LOADER REPAIR	AP092120	4229	Maintenance - Vehicles	599.68
ALTORFER INDUSTRIES INC	CREDIT	AP092120	4229	Maintenance - Vehicles	(104.71)
BRANDON GREEN	BRANDON GREEN- CLOTHING ALLOWANCE (HOME DEPOT)	AP092120	4269	Uniforms	13.97
CHASE CARD SERVICES	LIGHT CONTROLLER FOR CELL TOWER	AP092120	4223	Maintenance - Building	996.29
CHASE CARD SERVICES	ARBORIST TRAINING- PAUL DEVINE	AP092120	4263	Training and Education	430.00
CHEMSEARCH	YIELD AEROSOL	AP092120	4225	Maintenance - Equipment	193.94
CHRISTOPHER B. BURKE ENG, LTD	NPDES PERMIT ASSISTANCE	AP092120	4325	Consulting/Professional	220.00
CLEAN SLATE INC	ADDL CLEANING	AP092120	4223	Maintenance - Building	900.00
CONSTELLATION NEW ENERGY, INC.	SW CORNER 75TH ST ADAMS	AP092120	4271	Utilities (Elec,Gas,Wtr,Sewer)	2,033.05
CONSTELLATION NEW ENERGY, INC.	2510 ABBEY DR LOT 278	AP092120	4271	Utilities (Elec,Gas,Wtr,Sewer)	819.08
HOME DEPOT	MAINTENANNCE & OPERATION SUPPLIES	AP092120	4223	Maintenance - Building	373.76
HOME DEPOT	MAINTENANNCE & OPERATION SUPPLIES	AP092120	4257	Supplies - Other	85.65
I.R.M.A.	CLOSED CLAIMS- AUG 2019	AP092120	4219	Liability Insurance	39.45
I.R.M.A.	CLOSED CLAIMS- AUG 2020	AP092120	4219	Liability Insurance	1,321.15
MC CANN INDUSTRIES INC	MOWER REPAIR PARTS	AP092120	4229	Maintenance - Vehicles	176.00
McMASTER-CARR	CABLES FOR OFFICES	AP092120	4257	Supplies - Other	64.17
NORWALK TANK	CORREGATED METAL PIPE FOR FRONTAGE DRAINAGE	AP092120	4374	Drainage Projects	294.14
NORWALK TANK	OPEN CREDIT	AP092120	4374	Drainage Projects	(25.00)
OFFICE DEPOT	RESTROOM TOWELS	AP092120	4223	Maintenance - Building	27.18
ORANGE CRUSH LLC	HMA PRIVATE SURFACE 9-9-20	AP092120	4257	Supplies - Other	360.88

CITY OF DARIEN Expenditure Journal General Fund Public Works, Streets

From 9/9/2020 Through 9/21/2020

Vendor Name	Invoice Description	Session ID	Acct Code	Acct Title	Dept Amount
ORKIN EXTERMINATION COMPANY ORKIN EXTERMINATION COMPANY ORKIN LLC	ORKIN SERVICE ORKIN SERVICE PEST CONTROL- ANNUAL AGREEMENT FOR CITY HALL	AP092120 APVOID092120 AP092120	4223 4223 4223	Maintenance - Building Maintenance - Building Maintenance - Building	58.55 (58.55) 767.03
ORKIN LLC	PEST CONTROL FOR POLICE DEPT (SEPT 2020 thru AUG 2021)	AP092120	4223	Maintenance - Building	902.33
ORKIN LLC	ORKIN SERVICE 1710 PLAINFIELD RD	AP092120	4223	Maintenance - Building	3.28
ORKIN LLC	ORKIN SERVICE - 1710 PLAINFIELD RD	AP092120	4223	Maintenance - Building	78.65
ORKIN LLC	PEST CONTROL FOR POLICE DEPT (SEPT 2020 - AUG 2021)	AP092120-3	4223	Maintenance - Building	902.33
ORKIN LLC	PEST CONTROL FOR CITY HALL (SEPT 2020 - AUG 2021)	AP092120-3	4223	Maintenance - Building	767.03
ORKIN LLC	CREDIT FOR VOIDED CK 055706- ORKIN AGREEMENT RENEWED	APCREDIT092	4223	Maintenance - Building	(78.65)
ORKIN LLC	CREDIT FOR VOIDED CK 055706- ORKIN AGREEMENT RENEWED	APCREDIT092	4223	Maintenance - Building	(3.28)
ORKIN LLC	ORKIN SERVICE 1710 PLAINFIELD RD	REV-AP092120	4223	Maintenance - Building	(3.28)
ORKIN LLC	ORKIN SERVICE - 1710 PLAINFIELD RD	REV-AP092120	4223	Maintenance - Building	(78.65)
ORKIN LLC	PEST CONTROL FOR POLICE DEPT (SEPT 2020 thru AUG 2021)	REV-AP092120	4223	Maintenance - Building	(902.33)
ORKIN LLC	PEST CONTROL- ANNUAL AGREEMENT FOR CITY HALL	REV-AP092120	4223	Maintenance - Building	(767.03)

CITY OF DARIEN Expenditure Journal General Fund Public Works, Streets From 9/9/2020 Through 9/21/2020

Vendor Name	Invoice Description	Session ID	Acct Code	Acct Title	Dept Amount
ORKIN LLC	CREDIT FOR VOIDED CK 055706- ORKIN AGREEMENT RENEWED	REV-APCREDI	4223	Maintenance - Building	78.65
ORKIN LLC	CREDIT FOR VOIDED CK 055706- ORKIN AGREEMENT RENEWED	REV-APCREDI	4223	Maintenance - Building	3.28
RAGS ELECTRIC	STREET LIGHT REPAIR AT 1500 PINEHURST DR	AP092120	4359	Street Light Oper & Maint.	656.56
SUPERIOR ASPHALT MATERIALS	UPM COLD PATCH 3/8	AP092120	4257	Supplies - Other	618.80
TRAFFIC CONTROL AND PROTECTION	SIGNS FOR SHOP	AP092120	4257	Supplies - Other	404.90
VERMEER-ILLINOIS, INC	STOCK PARTS	AP092120	4225	Maintenance - Equipment	297.32
WHOLESALE DIRECT, INC.	MOTOR FOR 101	AP092120	4229	Maintenance - Vehicles	958.68
				Total Public Works, Streets	13,609.57

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CITY OF DARIEN Expenditure Journal General Fund Police Department

From 9/9/2020 Through 9/21/2020

Vendor Name	Invoice Description	Session ID	Acct Code	Acct Title	Dept Amount
ADVANTAGE CHEVROLET	REPARI PARTS FOR D10	AP092120	4229	Maintenance - Vehicles	498.00
BAZOS FREEMAN LLC	ADMIN TOW JUDGE FEE	AP092120	4219	Liability Insurance	200.00
CHASE CARD SERVICES	DEPUTY CHIEF NORTON IACP MEMBERSHIP	AP092120	4213	Dues and Subscriptions	190.00
CHASE CARD SERVICES	K-9 SUPPLIES	AP092120	4217	Investigation and Equipment	28.07
CHASE CARD SERVICES	FACE MASKS	AP092120	4219	Liability Insurance	39.72
CHASE CARD SERVICES	DVD'S AND LABELS	AP092120	4253	Supplies - Office	42.13
CHASE CARD SERVICES	HDMI CABLE FOR TRAINING RM	AP092120	4253	Supplies - Office	15.49
CHASE CARD SERVICES	TONER	AP092120	4253	Supplies - Office	155.89
CHASE CARD SERVICES	OFFICE SUPPLIES	AP092120	4253	Supplies - Office	13.75
CHASE CARD SERVICES	PRI MANAGEMENT TRAINING FOR ROSE GONZALEZ	AP092120	4263	Training and Education	149.00
CHASE CARD SERVICES	DET SIMEK COURSES	AP092120	4263	Training and Education	289.00
CHASE CARD SERVICES	POLICE DEPT INTERNET	AP092120	4267	Telephone	268.35
CHRISTINE CHARKEWYCZ	PROSECUTION FEES- AUG 2020	AP092120	4219	Liability Insurance	1,040.00
CLEAN SLATE INC	ADDL CLEANING	AP092120	4225	Maintenance - Equipment	1,190.00
ELMHURST OCCUPATIONAL HEALTH	OFFICE CACHRO- MEDICAL EXAM	AP092120	4205	Boards and Commissions	1,196.00
I.R.M.A.	CLOSED CLAIMS- AUG 2020	AP092120	4219	Liability Insurance	1,682.45
I.R.M.A.	PMT -CREDIT	AP092120	4219	Liability Insurance	(1,016.00)
IL SECRETARY OF STATE	D15 - REGISTRATION RENEWAL	AP092120	4229	Maintenance - Vehicles	151.00
ITOUCH BIOMETRICS LLC	TECH SUPPORT & SOFTWARE MAINTENANCE	AP092120	4225	Maintenance - Equipment	1,980.00
KING CAR WASH	CAR WASHES - AUG 2020	AP092120	4229	Maintenance - Vehicles	417.00
KING CAR WASH	CAR WASHES - AUG 2020	AP092120-4	4229	Maintenance - Vehicles	392.00

CITY OF DARIEN Expenditure Journal General Fund Police Department

Vendor Name	Invoice Description	Session ID	Acct Code	Acct Title	Dept Amount
KING CAR WASH	CAR WASHES - AUG 2020	APVOID092120-4	4229	Maintenance - Vehicles	(417.00)
LUKE SOMOGYE	SOMOGYE- SWAT UNIFORM REIMBURSEMENT	AP092120	4269	Uniforms	452.57
NICOR GAS	NICOR 82800010009 1710 PLAINNFIELD RD DARIEN	AP092120	4271	Utilities (Elec,Gas,Wtr,Sewer)	290.08
RAY ALLEN MANUFACTURING	NIKO- INDIPET BOWL	AP092120	4217	Investigation and Equipment	12.99
RAY ALLEN MANUFACTURING INC.	NIKO- FOOD & SUPPLIES	AP092120	4217	Investigation and Equipment	152.95
RAY O'HERRON CO. INC.	KEOUGH- REPLACEMENT BP VEST	AP092120	4269	Uniforms	783.70
RAY O'HERRON CO. INC.	NOGA- START UP UNIFORM	AP092120	4269	Uniforms	238.00
ROCKDALE POLICE DEPT	DARIEN OFFICER- CACHRO BP VEST REIMBURSEMENT	AP092120	4269	Uniforms	455.20
THOMSON REUTERS -	INVESTIGATIVE SUITE CHARGES	AP092120	4217	Investigation and Equipment	338.32
TRI TECH FORENSICS	SPECIMEN KIT FOR EVIDENCE DEPT	AP092120	4217	Investigation and Equipment	54.88
WEX BANK	GAS FOR POLICE DEPT	AP092120	4273	Vehicle (Gas and Oil)	497.26
WEX BANK	GAS FOR POLICE DEPT	AP092120-3	4273	Vehicle (Gas and Oil)	172.14
WEX BANK	GAS FOR POLICE DEPT	APVOID092120-3	4273	Vehicle (Gas and Oil)	(497.26)
WILLOWBROOK FORD, INC.	HORN ASY AND WIRE ASY FOR D32	AP092120	4229	Maintenance - Vehicles	58.36
WILLOWBROOK FORD, INC.	WHEEL ASY FOR D5	AP092120	4229	Maintenance - Vehicles	103.19
				Total Police Department	11,617.23
				Total General Fund	42,792.46

CITY OF DARIEN Expenditure Journal Water Fund Public Works, Water From 9/9/2020 Through 9/21/2020

Vendor Name	Invoice Description	Session ID	Acct Code	Acct Title	Dept Amount
ALLIED GARAGE DOOR INC.	GARAGE DOOR REPAIR AT PUBLIC WORKS	AP092120	4223	Maintenance - Building	185.27
CHASE CARD SERVICES	AWWA FOR BRUZAN & DILLETT	AP092120	4263	Training and Education	96.00
CLEAN SLATE INC	ADDL CLEANING	AP092120	4223	Maintenance - Building	900.00
CLEAN SLATE INC	REGULAR CLEANING SERVICES	AP092120	4223	Maintenance - Building	485.62
CORE & MAIN	PIPE AND SLEEVES FOR WATERMAIN REPAIRS	AP092120	4231	Maintenance - Water System	2,173.00
DENNIS CABLE	DENNIS CABLE -CDL REIMBURSEMENT	AP092120	4219	Liability Insurance	61.35
DUPAGE WATER COMMISSION	WATER PURCHASE (7-31-20 to 8-31-20)	AP092120	4340	DuPage Water Commission	648,530.33
GREAT LAKES CONCRETE LLC	MANHOLE- 75TH /CASS	AP092120	4231	Maintenance - Water System	1,323.56
HOME DEPOT	MAINTENANNCE & OPERATION SUPPLIES	AP092120	4231	Maintenance - Water System	147.16
ORANGE CRUSH LLC	HMA PRIVATE SURFACE 8-31-20	AP092120	4231	Maintenance - Water System	314.60
SUPERIOR ASPHALT MATERIALS	UPM COLD PATCH 3/8	AP092120	4231	Maintenance - Water System	618.80
UNDERGROUND PIPE & VALVE CO.	NEW WATER FOUNTAIN PARTS	AP092120	4231	Maintenance - Water System	1,042.20
WATER PRODUCTS - AURORA	6 INCH EXTRA LARGE ALPHA VALVE	AP092120	4231	Maintenance - Water System	670.00
WILLOWBROOK FORD, INC.	MOTOR & PUMP FOR 400	AP092120	4225	Maintenance - Equipment	23.40
WILLOWBROOK FORD, INC.	CABLE & BOLT FOR 400	AP092120	4225	Maintenance - Equipment	150.34
WILLOWBROOK FORD, INC.	CABLE FOR 400	AP092120	4225	Maintenance - Equipment	128.29
				Total Public Works, Water	656,849.92
				Total Water Fund	656,849.92

Expenditure Journal

Capital Improvement Fund

Capital Fund Expenditures

From 9/9/2020 Through 9/21/2020

Vendor Name	Invoice Description	Session ID	Acct Code	Acct Title	Dept Amount
ROSATIS	FOOD & BEVERAGE TAX REBATE- (May thru Oct 2019)	APVOID091020	4400	Economic Incentive	(254.96)
				Total Capital Fund Expenditures	(254.96)
				Total Capital Improvement Fund	(254.96)
Report Total					699,387.42



31 Days in Billing Period

ACCOUNT ACTIVITY

Date of Transaution	Merchant Nerres or Transaction Description	\$ Arrount
06/19	Payment Thank You - Web BRYON VANA TRANSACTIONS THIS CYCLE (CARD 4484) \$2418.67- INCLUDING PAYMENTS RECEIVED	-2,418.67
08/04 08/05	STAPLE7911028062000001 877-8267765 MIDVD'S + LABELS IACP 703-647-7279 VA NORTON MEMBERSHIP	42.13 190.00
08/07	COMCAST CHICAGO 800-COMCAST IL POLICE DEPT INTERNET	268.36
08/11	PAYPAL POLICE RECO 402-935-7783 FL GONZALEZ TRAINING	149.00
08/11	CELLEBRITE INC. 201-8488552 NJ DET. SIMEK TRAINING	289.00
08/18	Amazon.com*MM2K26OKO Amzn.com/bill WA TO NER	155.89
08/27	AMZN Mktp US*MM9154982 Amzn.com/bill WA FACE MASKS - Supplies	53.47
08/27	THE HOME DEPOT 1906 DARIEN IL K-9 SUPPLIES	28.07
08/\$1	Amezon.com*MM2W12UK0 Amzn.oom/bill WA ROSE MARY GONZALEZ TRANSACTIONS THIS CYCLE (CARD 2755) \$1191.40	15.49
08/07	SMK*SURVEYMONKEY.COM 871-2445555 CA ANNUAL MEMBER SHIP	384.00
06/10	ZOOM.US 888-799-9888 WWW.ZOOM.US CA ZOOM-MEETINE	14,99
08/12	WWW.CGIRES* REGSHOLPING WWW.CGIRESULT AR CITY PLANNER CONF	127.38
08/13	PAYPAL "ILLINOISARB 402-935-7738 CA P. DEVINE TRAINING	430.00
08/17	CHICAGO TRIB SUBSCRIPTIO 312-546-7900 TX SUBSCRIPTION	7.96
08/19	FLASH IECHNOLOGY - USD 615-803-2103 IN CELL TO WITH 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	996.29
08/21	NEPELRA 858-299-3150 CA D. GOMBAC MEMBERSHIP	230.00
08/22	ILLINOIS AWWA 886-5213595 IL	113.35
08/28	DANIEL GOMBAC WATER DEPT TRAINLING TRANSACTIONS THIS CYCLE (CARD 8085) \$2399.97	96.00

2020 Totale Year-to-Sele	
Total free charged in 2020	\$0.00
Total Interest charged in 2020	\$0.00

Year-to-date totale do not reflect any fee or interest refunds you may have received.

INTEREST CHARGES

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

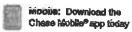
Balance Type	Annual Percentage Rate (APR)	Balance Subject To Interest Rate	interest Charges
PURCHASES			
Purchases	13.24%(v)(d)	-0-	-0-
CASH ADVANCES Cash Advances	19.24%(v)(d)	-0-	-0-
BALANCE TRANSFERS Balance Transfer	13.24%(v)(d)	-0~	-0-

⁽v) = Variable Rate

⁽d) = Daily Balance Method (including new transactions)

BUSINESS CARD STATEMENT





	1	SEMI	(0)(0)			(6)
S	M	Ŧ	W	T	F	s
30	31	1	2	3	41	5
6	7	8	8	10	11	12
13	14	15	16	17	18	19
20	21.	22	29		25	25
27	28	29	30	1	2	3
4	5	6 -	7.	8	9	10

\$3,591.37
Minimum Payment Due
\$718.00
Payment Due Date
03/24/20

Late Payment Warning: If we do not receive your minimum payment by the due date, you may have to pay a late fee, and existing and new balances may become subject to the Default APR.

Minimum Payment Warning: Enroll in Auto-Pay and avoid missing a payment. To enroll, go to www.chase.com

ACCOUNT SUMMARY

Previous Balance	\$2,418.67
Payment Credite	-\$2.418.67
Purohease	+\$3,591.37
Cash Advances	\$0.00
Balance Transfere	\$0.00
Fees Charged	\$0.00
Interest Charged	\$0.00
New Balance	\$3,591.37
Opening/Glosing Date	08/03/20 - 09/02/20
Credit Limit	\$50,000
Available Credit	\$45 408
Cash Access Line	\$10,000
Available for Cash	\$10,000
Pact Due Aspount	\$0.00
Balance over the Credit Limit	\$0.69



CITY OF DARIEN REVENUE AND EXPENDITURE REPORT SUMMARY August 31, 2020

GENERAL FUND - (01)

	Cu	rrent Month <u>Actual</u>		Year To Date <u>Actual</u>	Total <u>Budget</u>		
Revenue	\$	1,347,253	\$	5,618,149	\$	15,255,973	
Expenditures	\$	849,785	\$	4,485,983	\$	12,538,921	
	Trans	ed 5/1/20 Open fer to Capital Fu nt Fund Balance	ınd	und Balance:	\$ \$ \$	4,565,536 (2,400,000) 3,297,701	

WATER FUND - (02)

	Cur	rent Month <u>Actual</u>		Year To Date <u>Actual</u>		Total <u>Budget</u>	
Revenue	\$	1,179	\$	1,215,285	\$	7,546,346	
Expenditures	\$	618,880	\$	1,865,357	\$	7,050,417	
	Transfe	d 5/1/20 Cash er to Water De t Modified Casl	preciation	on Fund	\$ \$ \$	4,259,524 (800,000) 2,809,452	

MOTOR FUEL TAX FUND - (03)

	 ent Month <u>Actual</u>	Year To Date <u>Actual</u>		Total <u>Budget</u>		
Revenue	\$ 65,623	\$ 722,58	9 \$	913,026		
Expenditures	\$ 28,209	\$ 136,84	1 \$	676,105		
	i 5/1/20 Open t Fund Balance	 nd Balance:	\$ \$	558,970 1,144,718		

WATER DEPRECIATION FUND (12)

Current Month	Year To Date	Total
<u>Actual</u>	<u>Actual</u>	<u>Budget</u>

Revenue	\$ 505	\$ 3,846	\$ 15,000
Expenditures	\$ 2,179	\$ 15,604	\$ 2,028,300

1,638,993 800,000 Audited 5/1/20 Cash Balance Transfer from Water Fund Current Modified Cash Balance: 2,427,235

CAPITAL IMPROVEMENT FUND (25)

		ent Month <u>Actual</u>		Year To Date <u>Actual</u>	Total <u>Budget</u>
Revenue	\$	17,010	\$	137,710	\$ 348,440
Expenditures	\$	-	\$	195,468	\$ 281,915
	Audited	f 5/1/20 Open	ing Fu	nd Balance:	\$ 3,042,527
	Transfe	Transfer from General Fund			\$ 2,400,000
	Curren	Fund Balance	e:		\$ 5,384,769

	Current Actual Year to Date	Current Budgeted F.Y.E. '21	Prior Year Actual Through August 19	
Property Tax Collections	\$ 1,546,243	\$ 2,451,222	\$	1,740,871
Sales Tax Collections	\$ 1,642,384	\$ 5,609,332	\$	1,808,394
Drug forfeiture Receipts	\$ -	\$ -	\$	173,111

Statement of Revenues and Expenditures - Revenue General Fund

Revenue

	C	urrent Period Actual	Current Period Budget	Current Year Actual	YTD Budget	Total Budget	Total Budget Variance	Percent Total Budget Remaining
Revenue								
Taxes Real Estate Taxes - Current	3110	186,865.92	560,382.00	1,426,301.61	1,610,382.00	2,252,782.00	(006 400 30)	36.68%
							(826,480.39)	32.38%
Road and Bridge Tax	3120	18,289.04	50,000.00	141,992.90	148,000.00	210,000.00	(68,007.10)	
Municipal Utility Tax Amusement Tax	3130	81,182.77	72,000.00	280,497.09	277,000.00	1,015,000.00	(734,502.91)	72.36% 87.56%
	3140	6,038.45	8,000.00	10,198.53	16,500.00	82,000.00	(71,801.47)	
Hotel/Motel Tax	3150	3,089.56	7,000.00	13,475.26	16,000.00	68,000.00	(54,524.74)	80.18%
Local Gas Tax	3151	22,015.58	27,000.00	72,949.38	99,000.00	310,000.00	(237,050.62)	76.46%
Food and Beverage Tax	3152	43,012.18	50,000.00	161,676.60	182,000.00	580,000.00	(418,323.40)	72.12%
Personal Property Tax	3425_	797.73	100.00	2,916.30	2,400.00	6,000.00	(3,083.70)	51.39%
Total Taxes		361,291.23	774,482.00	2,110,007.67	2,351,282.00	4,523,782.00	(2,413,774.33)	53.36%
License, Permits, Fees							,	
Business Licenses	3210	1,430.00	500.00	12,849.50	13,000.00	38,000.00	(25,150.50)	66.18%
Liquor License	3212	0.00	0.00	70,275.00	66,500.00	66,500.00	3,775.00	(5.67)%
Contractor Licenses	3214	1,680.00	1,000.00	9,240.00	9,000.00	18,000.00	(8,760.00)	48.66%
Court Fines	3216	14,247.81	10,000.00	33,488.59	30,000.00	100,000.00	(66,511.41)	66.51%
Towing Fees	3217	5,000.00	4,500.00	19,000.00	15,500.00	55,000.00	(36,000.00)	65.45%
Ordinance Fines	3230	2,055.00	2,000.00	8,590.00	6,000.00	20,000.00	(11,410.00)	57.05%
Building Permits and Fees	3240	10,009.00	4,000.00	53,068.40	20,000.00	35,000.00	18,068.40	(51.62)%
Telecommunication Taxes	3242	30,879.70	41,000.00	128,468.85	153,000.00	444,000.00	(315,531.15)	71.06%
Cable T.V. Franchise Fee	3244	74,640.33	6,000.00	108,077.96	119,200.00	452,800.00	(344,722.04)	76.13%
PEG - Fees - AT&T	3245	0.00	0.00	2,316.25	0.00	0.00	2,316.25	0.00%
NICOR Franchise Fee	3246	0.00	0.00	0.00	0.00	25,000.00	(25,000.00)	100.00%
Public Hearing Fees	3250	0.00	0.00	1,185.00	0.00	2,000.00	(815.00)	40.75%
Elevator Inspections	3255	(250.00)	0.00	1,325.00	0.00	4,500.00	(3,175.00)	70.55%
Engineering/Prof Fee Reimb	3265	4,332.75	3,500.00	23,392.30	22,500.00	74,000.00	(50,607.70)	68.38%
Police Special Service	3268	735.64	5,000.00	9,198.32	32,000.00	99,597.00	(90,398.68)	90.76%
Total License, Permits, Fees	_	144,760.23	77,500.00	480,475.17	486,700.00	1,434,397.00	(953,921.83)	66.50%
Intergovernmental							ŕ	

Statement of Revenues and Expenditures - Revenue General Fund

Revenue

	(Current Period Actual	Current Period Budget	Current Year Actual	YTD Budget	Total Budget	Total Budget Variance	Percent Total Budget Remaining
State Income Tax	3410	299,447.29	188,170.00	879,064.73	668,170.00	2,048,170.00	(1,169,105.27)	57.08%
Local Use Tax	3420	82,223.21	55,000.00	280,895.38	199,000.00	682,845.00	(401,949.62)	58.86%
Sales Taxes	3430	405,947.93	475,000.00	1,642,383.85	1,718,000.00	5,609,332.00	(3,966,948.15)	70.72%
Video Gaming Revenue	3432	0.00	18,000.00	9,770.73	59,000.00	208,000.00	(198,229.27)	95.30%
Total Intergovernmental	_	787,618.43	736,170.00	2,812,114.69	2,644,170.00	8,548,347.00	(5,736,232.31)	67.10%
Other Revenue								
Interest Income	3510	780.18	6,000.00	6,609.38	17,000.00	65,000.00	(58,390.62)	89.83%
Gain/Loss on Investment	3515	4.70	0.00	22.80	0.00	0.00	22.80	0.00%
Water Share Expense	3520	20,833.34	20,833.34	83,333.36	83,333.36	250,000.00	(166,666.64)	66.66%
Police Report/Prints	3534	948.00	400.00	1,760.00	1,700.00	5,000.00	(3,240.00)	64.80%
Reimbursement-Rear Yard Drain	3541	0.00	0.00	(34,563.23)	0.00	0.00	(34,563.23)	0.00%
Grants	3560	1,150.09	0.00	4,004.30	0.00	0.00	4,004.30	0.00%
Rents	3561	26,417.99	26,338.56	131,946.97	105,354.24	324,447.00	(192,500.03)	59.33%
Other Reimbursements	3562	1,379.94	3,750.00	14,277.26	15,000.00	45,000.00	(30,722.74)	68.27%
Mail Box Reimbursement Program	3569	95.38	0.00	966.77	0.00	0.00	966.77	0.00%
Sales of Wood Chips	3572	345.00	0.00	1,975.00	1,750.00	3,000.00	(1,025.00)	34.16%
Sale of Equipment	3575	251.00	5,000.00	2,365.00	12,500.00	35,000.00	(32,635.00)	93.24%
Miscellaneous Revenue	3580	1,377.73	1,750.00	2,853.49	6,500.00	20,000.00	(17,146.51)	85.73%
Total Other Revenue	-	53,583.35	64,071.90	215,551.10	243,137.60	747,447.00	(531,895.90)	71.16%
Total Revenue	_	1,347,253.24	1,652,223.90	5,618,148.63	5,725,289.60	15,253,973.00	(9,635,824.37)	63.17%

Statement of Revenues and Expenditures - Revenue Water Fund

Revenue

	Cu	rrent Period Actual	Current Period Budget	Current Year Actual	YTD Budget	Total Budget	Total Budget Variance	Percent Total Budget Remaining
Revenue								
Charges for Services								
Water Sales	3310	0.00	0.00	1,203,381.23	2,314,000.00	7,512,846.00	(6,309,464.77)	83.98%
Inspections/Tap on/Permits	3320	0.00	2,500.00	25.00	5,000.00	10,000.00	(9,975.00)	99.75%
Sale of Meters	3325	0.00	75.00	2,558.00	300.00	1,000.00	1,558.00	(155.80)%
Other Water Sales	3390	0.00	300.00	56.80	1,100.00	3,500.00	(3,443.20)	98.37%
Total Charges for Services		0.00	2,875.00	1,206,021.03	2,320,400.00	7,527,346.00	(6,321,324.97)	83.98%
Other Revenue								
Interest Income	3510	1,179.21	1,575.00	9,263.92	6,300.00	19,000.00	(9,736.08)	51.24%
Total Other Revenue		1,179.21	1,575.00	9,263.92	6,300.00	19,000.00	(9,736.08)	51.24%
Total Revenue		1,179.21	4,450.00	1,215,284.95	2,326,700.00	7,546,346.00	(6,331,061.05)	83.90%

Statement of Revenues and Expenditures - Revenue Motor Fuel Tax

Revenue

	-	Current Period Actual	Current Period Budget	Current Year Actual	YTD Budget	Total Budget	Total Budget Variance	Percent Total Budget Remaining
Revenue								
Intergovernmental								
MFT Allotment	3440_	65,300.08	75,460.50	236,030.90	301,842.00	905,526.00	(669,495.10)	73.93%
Total Intergovernmental		65,300.08	75,460.50	236,030.90	301,842.00	905,526.00	(669,495.10)	73.93%
Other Revenue								
Interest Income	3510	322.76	625.00	1,373.13	2,500.00	7,500.00	(6,126.87)	81.69%
Grants	3560	0.00	0.00	485,184.76	0.00	0.00	485,184.76	0.00%
Total Other Revenue		322.76	625.00	486,557.89	2,500.00	7,500.00	479,057.89	(6,387.44)%
Total Revenue	_	65,622.84	76,085.50	722,588.79	304,342.00	913,026.00	(190,437.21)	20.86%

Statement of Revenues and Expenditures - Revenue Stormwater Management Fund Revenue

	C 	Current Period Actual	Current Period Budget	Current Year Actual	YTD Budget	Total Budget	Total Budget Variance	Percent Total Budget Remaining
Revenue Other Revenue Interest Income Total Other Revenue	3510_	25.01 25.01	0.00	189.23 189.23	0.00	0.00	189.23 189.23	0.00% 0.00%
Total Revenue	_	25.01	0.00	189.23	0.00	0.00	189.23	0.00%

Statement of Revenues and Expenditures - Revenue Special Service Area Tax Fund Revenue

Cur	rent Period Actual	Current Period Budget	Current Year Actual	YTD Budget	Total Budget	Total Budget Variance	Total Budget Remaining
3110	303.01	700.00	2,945.71	3,225.00	5,000.00	(2,054.29)	41.08%
	303.01	700.00	2,945.71	3,225.00	5,000.00	(2,054.29)	41.09%
3510	5.79	7.50	46.22	30.00	100.00	(53.78)	53.78%
	5.79	7.50	46.22	30.00	100.00	(53.78)	53.78%
	308.80	707.50	2,991.93	3,255.00	5,100.00	(2,108.07)	41.33%
	3110	3110 303.01 303.01 3510 5.79 5.79	Actual Budget 3110 303.01 700.00 303.01 700.00 3510 5.79 7.50 5.79 7.50	Actual Budget Actual 3110 303.01 700.00 2,945.71 303.01 700.00 2,945.71 3510 5.79 7.50 46.22 5.79 7.50 46.22 5.79 7.50 46.22	Actual Budget Actual YTD Budget 3110 303.01 700.00 2,945.71 3,225.00 303.01 700.00 2,945.71 3,225.00 3510 5.79 7.50 46.22 30.00 5.79 7.50 46.22 30.00	Actual Budget Actual YTD Budget Total Budget 3110 303.01 700.00 2,945.71 3,225.00 5,000.00 303.01 700.00 2,945.71 3,225.00 5,000.00 3510 5.79 7.50 46.22 30.00 100.00 5.79 7.50 46.22 30.00 100.00	Actual Budget Actual YTD Budget Total Budget Variance 3110 303.01 700.00 2,945.71 3,225.00 5,000.00 (2,054.29) 303.01 700.00 2,945.71 3,225.00 5,000.00 (2,054.29) 3510 5.79 7.50 46.22 30.00 100.00 (53.78) 5.79 7.50 46.22 30.00 100.00 (53.78)

Statement of Revenues and Expenditures - Revenue State Drug Forfeiture Fund Revenue

	Current Period Actual	Current Period Budget	Current Year Actual	YTD Budget	Total Budget	Total Budget Variance	Percent Total Budget Remaining
Revenue							
Other Revenue							
Interest Income 35	510 0.01	0.00	8.93	0.00	0.00	8.93	0.00%
Total Other Revenue	0.01	0.00	8.93	0.00	0.00	8.93	0.00%
Total Revenue	0.01	0.00	8.93	0.00	0.00	8.93	0.00%

Statement of Revenues and Expenditures - Revenue Water Depreciation Fund Revenue

	-	Current Period Actual	Current Period Budget	Current Year Actual	YTD Budget	Total Budget	Total Budget Variance	Percent Total Budget Remaining
Revenue								
Other Revenue								
Interest Income	3510	504.64	1,250.00	3,846.01	5,000.00	15,000.00	(11,153.99)	74.35%
Transfer from Water Fund	3610	0.00	0.00	800,000.00	800,000.00	800,000.00	0.00	0.00%
Total Other Revenue	_	504.64	1,250.00	803,846.01	805,000.00	815,000.00	(11,153.99)	1.37%
Total Revenue	_	504.64	1,250.00	803,846.01	805,000.00	815,000.00	(11,153.99)	1.37%

Statement of Revenues and Expenditures - Revenue

FESA - Justice - 1

Revenue

	-	Current Period Actual	Current Period Budget	Current Year Actual	YTD Budget	Total Budget	Total Budget Variance	Percent Total Budget Remaining
Revenue Other Revenue	2540	70.00	0.00	206.74	0.00	0.00	206.74	0.009/
Interest Income	3510_	79.88	0.00	386.74	0.00	0.00	386.74	0.00%
Total Other Revenue	_	79.88	0.00	386.74	0.00	0.00	386.74	0.00%
Total Revenue		79.88	0.00	386.74	0.00	0.00	386.74	0.00%

Statement of Revenues and Expenditures - Revenue

FESA - Treasury - 2

Revenue

	-	Current Period Actual	Current Period Budget	Current Year Actual	YTD Budget	Total Budget	Total Budget Variance	Percent Total Budget Remaining
Revenue Other Revenue								
Interest Income	3510	4.19	0.00	20.03	0.00	0.00	20.03	0.00%
Total Other Revenue		4.19	0.00	20.03	0.00	0.00	20.03	0.00%
Total Revenue		4.19	0.00	20.03	0.00	0.00	20.03	0.00%

Statement of Revenues and Expenditures - Revenue DUI Technology Fund Revenue

	-	Current Period Actual	Current Period Budget	Current Year Actual	YTD Budget	Total Budget	Total Budget Variance	Percent Total Budget Remaining
Revenue								
License, Permits, Fees								
D.U.I. Technology Fines	3267	1,390.19	0.00	4,040.17	0.00	0.00	4,040.17	0.00%
Total License, Permits, Fees		1,390.19	0.00	4,040.17	0.00	0.00	4,040.17	0.00%
Other Revenue								
Interest Income	3510	6.00	0.00	28.52	0.00	0.00	28.52	0.00%
Total Other Revenue		6.00	0.00	28.52	0.00	0.00	28.52	0.00%
Total Revenue	_	1,396.19	0.00	4,068.69	0.00	0.00	4,068.69	0.00%

Statement of Revenues and Expenditures - Revenue E-Citation Fund

Revenue

	Cu	urrent Period Actual	Current Period Budget	Current Year Actual	YTD Budget	Total Budget	Total Budget Variance	Percent Total Budget Remaining
Revenue								
Other Revenue								
Interest Income	3510	0.83	0.00	3.97	0.00	0.00	3.97	0.00%
Total Other Revenue		0.83	0.00	3.97	0.00	0.00	3.97	0.00%
Total Revenue	_	0.83	0.00	3.97	0.00	0.00	3.97	0.00%

Statement of Revenues and Expenditures - Revenue Capital Improvement Fund Revenue

	C —	urrent Period Actual	Current Period Budget	Current Year Actual	YTD Budget	Total Budget	Total Budget Variance	Percent Total Budget Remaining
Revenue								
Taxes								
Real Estate Taxes - Current	3110_	11,915.03	36,165.00	116,996.06	137,715.00	193,440.00	(76,443.94)	39.51%
Total Taxes		11,915.03	36,165.00	116,996.06	137,715.00	193,440.00	(76,443.94)	39.52%
Other Revenue								
Interest Income	3510	928.04	2,000.00	8,212.85	8,000.00	25,000.00	(16,787.15)	67.14%
Grants	3560	4,167.00	0.00	12,501.00	50,000.00	50,000.00	(37,499.00)	74.99%
Transfer from Other Funds	3612	0.00	0.00	2,400,000.00	2,480,000.00	2,480,000.00	(80,000.00)	3.22%
Total Other Revenue		5,095.04	2,000.00	2,420,713.85	2,538,000.00	2,555,000.00	(134,286.15)	5.26%
Total Revenue		17,010.07	38,165.00	2,537,709.91	2,675,715.00	2,748,440.00	(210,730.09)	7.67%

Statement of Revenues and Expenditures - Expenditures Administration

General Fund

	C	urrent Period Actual	Current Period Budget	Current Year Actual	YTD Budget - Original	Total Budget	Total Budget Variance	Percent Total Budget Remaining
Expenditures								
Salaries								
Salaries	4010	24,966.02	26,002.50	98,533.32	117,011.00	338,032.00	239,498.68	70.85%
Overtime	4030	0.00	0.00	346.07	0.00	0.00	(346.07)	0.00%
Total Salaries		24,966.02	26,002.50	98,879.39	117,011.00	338,032.00	239,152.61	70.75%
Benefits								
Social Security	4110	1,444.83	2,627.75	6,404.40	7,883.30	22,774.00	16,369.60	71.87%
Medicare	4111	337.90	565.50	1,497.78	1,696.50	4,901.00	3,403.22	69.43%
I.M.R.F.	4115	3,208.14	3,341.31	14,116.53	15,035.88	43,437.00	29,320.47	67.50%
Medical/Life Insurance	4120	6,486.05	6,211.16	26,606.19	24,844.64	74,534.00	47,927.81	64.30%
Supplemental Pensions	4135	369.20	400.00	1,661.40	1,600.00	4,800.00	3,138.60	65.38%
Total Benefits		11,846.12	13,145.72	50,286.30	51,060.32	150,446.00	100,159.70	66.58%
Materials and Supplies								
Dues and Subscriptions	4213	7.96	100.00	53.86	585.00	1,190.00	1,136.14	95.47%
Liability Insurance	4219	1,016.00	2,920.00	2,268.50	11,680.00	35,000.00	32,731.50	93.51%
Legal Notices	4221	94.00	165.00	747.00	680.00	2,000.00	1,253.00	62.65%
Maintenance - Equipment	4225	150.00	675.00	515.00	2,700.00	8,100.00	7,585.00	93.64%
Miscellaneous Expenditures	4232	0.00	0.00	25.88	0.00	0.00	(25.88)	0.00%
Postage/Mailings	4233	0.00	280.00	49.98	1,120.00	3,350.00	3,300.02	98.50%
Printing and Forms	4235	0.00	375.00	620.55	1,500.00	4,500.00	3,879.45	86.21%
Public Relations	4239	8,878.00	4,875.00	16,878.00	19,500.00	58,500.00	41,622.00	71.14%
Rent - Equipment	4243	0.00	0.00	375.00	0.00	2,500.00	2,125.00	85.00%
Supplies - Office	4253	386.20	665.00	2,193.92	2,680.00	8,000.00	5,806.08	72.57%
Supplies - Other	4257	0.00	40.00	0.00	180.00	500.00	500.00	100.00%
Training and Education	4263	0.00	125.00	0.00	500.00	1,500.00	1,500.00	100.00%
Travel/Meetings	4265	0.00	45.00	0.00	190.00	550.00	550.00	100.00%
Telephone	4267	2,935.59	4,032.00	9,377.19	16,144.00	48,400.00	39,022.81	80.62%
Utilities (Elec,Gas,Wtr,Sewer)	4271	264.43	208.00	605.51	836.00	2,500.00	1,894.49	75.77%
Vehicle (Gas and Oil)	4273	(238.53)	95.00	329.43	390.00	1,150.00	820.57	71.35%
Total Materials and Supplies	_	13,493.65	14,600.00	34,039.82	58,685.00	177,740.00	143,700.18	80.85%
Contractual								
Audit	4320	0.00	2,000.00	11,600.00	14,000.00	14,000.00	2,400.00	17.14%

Statement of Revenues and Expenditures - Expenditures Administration

General Fund

	C 	urrent Period Actual	Current Period Budget	Current Year Actual	YTD Budget - Original	Total Budget	Total Budget Variance	Percent Total Budget Remaining
Consulting/Professional	4325	26,009.56	28,547.27	96,610.79	121,023.84	363,233.00	266,622.21	73.40%
Contingency	4330	0.00	833.00	0.00	3,336.00	10,000.00	10,000.00	100.00%
Janitorial Service	4345	1,663.86	1,708.00	4,968.58	6,836.00	20,500.00	15,531.42	75.76%
Total Contractual		27,673.42	33,088.27	113,179.37	145,195.84	407,733.00	294,553.63	72.24%
Other Charges								
Transfer to Other Funds	4605	0.00	0.00	2,400,000.00	0.00	0.00	(2,400,000.00)	0.00%
Total Other Charges		0.00	0.00	2,400,000.00	0.00	0.00	(2,400,000.00)	0.00%
Capital Outlay								
Equipment	4815_	0.00	416.00	217.50	1,672.00	5,000.00	4,782.50	95.65%
Total Capital Outlay		0.00	416.00	217.50	1,672.00	5,000.00	4,782.50	95.65%
Total Expenditures		77,979.21	87,252.49	2,696,602.38	373,624.16	1,078,951.00	(1,617,651.38)	(149.93)%
Total		(77,979.21)	(87,252.49)	(2,696,602.38)	(373,624.16)	(1,078,951.00)	1,617,651.38	0.00%

Statement of Revenues and Expenditures - Expenditures City Council

General Fund

	C 	urrent Period Actual	Current Period Budget	Current Year Actual	YTD Budget - Original	Total Budget	Total Budget Variance	Percent Total Budget Remaining
Expenditures								
Salaries								
Salaries	4010_	3,562.50	3,562.50	14,250.00	14,250.00	42,750.00	28,500.00	66.66%
Total Salaries		3,562.50	3,562.50	14,250.00	14,250.00	42,750.00	28,500.00	66.67%
Benefits								
Social Security	4110	220.87	220.91	883.50	883.72	2,651.00	1,767.50	66.67%
Medicare	4111_	51.67	51.66	206.68	206.72	620.00	413.32	66.66%
Total Benefits		272.54	272.57	1,090.18	1,090.44	3,271.00	2,180.82	66.67%
Materials and Supplies								
Boards and Commissions	4205	0.00	125.00	0.00	500.00	2,000.00	2,000.00	100.00%
Cable Operations	4206	0.00	2,000.00	0.00	2,000.00	6,000.00	6,000.00	100.00%
Dues and Subscriptions	4213	9,747.58	1,100.00	9,747.58	11,895.00	26,440.00	16,692.42	63.13%
Public Relations	4239	150.00	800.00	150.00	1,300.00	1,300.00	1,150.00	88.46%
Training and Education	4263	0.00	0.00	0.00	500.00	1,000.00	1,000.00	100.00%
Travel/Meetings	4265_	0.00	0.00	0.00	50.00	50.00	50.00	100.00%
Total Materials and Supplies		9,897.58	4,025.00	9,897.58	16,245.00	36,790.00	26,892.42	73.10%
Contractual								
Consulting/Professional	4325	0.00	250.00	0.00	1,000.00	3,000.00	3,000.00	100.00%
Trolley Contracts	4366_	0.00	0.00	0.00	0.00	600.00	600.00	100.00%
Total Contractual		0.00	250.00	0.00	1,000.00	3,600.00	3,600.00	100.00%
Total Expenditures	_	13,732.62	8,110.07	25,237.76	32,585.44	86,411.00	61,173.24	70.79%
Total		(13,732.62)	(8,110.07)	(25,237.76)	(32,585.44)	(86,411.00)	(61,173.24)	0.00%

Statement of Revenues and Expenditures - Expenditures Community Development

General Fund

	C 	urrent Period Actual	Current Period Budget	Current Year Actual	YTD Budget - Original	Total Budget	Total Budget Variance	Percent Total Budget Remaining
Expenditures								
Salaries								
Salaries	4010	22,866.19	24,376.92	98,805.45	109,696.16	316,900.00	218,094.55	68.82%
Overtime	4030_	256.21	0.00	256.21	250.00	1,000.00	743.79	74.37%
Total Salaries		23,122.40	24,376.92	99,061.66	109,946.16	317,900.00	218,838.34	68.84%
Benefits								
Social Security	4110	1,386.10	1,359.07	6,590.58	6,115.86	17,668.00	11,077.42	62.69%
Medicare	4111	324.16	354.61	1,541.32	1,595.78	4,610.00	3,068.68	66.56%
I.M.R.F.	4115	2,928.74	2,922.23	13,845.25	13,150.04	37,989.00	24,143.75	63.55%
Medical/Life Insurance	4120	2,845.98	4,658.25	11,383.92	18,633.00	55,899.00	44,515.08	79.63%
Supplemental Pensions	4135	184.60	184.60	830.70	830.70	2,400.00	1,569.30	65.38%
Total Benefits		7,669.58	9,478.76	34,191.77	40,325.38	118,566.00	84,374.23	71.16%
Materials and Supplies								
Boards and Commissions	4205	0.00	300.00	790.00	600.00	1,200.00	410.00	34.16%
Dues and Subscriptions	4213	0.00	0.00	0.00	0.00	500.00	500.00	100.00%
Liability Insurance	4219	2,602.00	1,920.00	4,672.00	7,680.00	23,000.00	18,328.00	79.68%
Maintenance - Vehicles	4229	0.00	0.00	0.00	500.00	500.00	500.00	100.00%
Printing and Forms	4235	0.00	130.00	0.00	525.00	1,565.00	1,565.00	100.00%
Economic Development	4240	0.00	368,000.00	354,546.93	518,000.00	518,000.00	163,453.07	31.55%
Supplies - Office	4253	20.00	75.00	191.30	300.00	900.00	708.70	78.74%
Training and Education	4263	0.00	0.00	0.00	200.00	600.00	600.00	100.00%
Travel/Meetings	4265	0.00	0.00	0.00	200.00	200.00	200.00	100.00%
Vehicle (Gas and Oil)	4273	171.56	112.50	313.84	450.00	1,350.00	1,036.16	76.75%
Total Materials and Supplies	_	2,793.56	370,537.50	360,514.07	528,455.00	547,815.00	187,300.93	34.19%
Contractual								
Consulting/Professional	4325	6,725.00	3,135.00	17,845.00	12,560.00	37,640.00	19,795.00	52.59%
Conslt/Prof Reimbursable	4328	5,142.75	6,166.00	19,709.86	24,672.00	68,000.00	48,290.14	71.01%
Total Contractual	_	11,867.75	9,301.00	37,554.86	37,232.00	105,640.00	68,085.14	64.45%
Total Expenditures		45,453.29	413,694.18	531,322.36	715,958.54	1,089,921.00	558,598.64	51.25%
Total	_	(45,453.29)	(413,694.18)	(531,322.36)	(715,958.54)	(1,089,921.00)	(558,598.64)	0.00%

Statement of Revenues and Expenditures - Expenditures Public Works, Streets

General Fund

	Cı	urrent Period Actual	Current Period Budget	Current Year Actual	YTD Budget - Original	Total Budget	Total Budget Variance	Percent Total Budget Remaining
Expenditures								
Salaries								
Salaries	4010	50,197.03	49,130.77	182,845.17	221,088.46	638,700.00	455,854.83	71.37%
Overtime	4030	1,885.60	6,000.00	9,092.45	27,000.00	78,000.00	68,907.55	88.34%
Total Salaries		52,082.63	55,130.77	191,937.62	248,088.46	716,700.00	524,762.38	73.22%
Benefits								
Social Security	4110	3,017.52	3,717.77	13,177.21	16,729.96	48,331.00	35,153.79	72.73%
Medicare	4111	705.70	687.07	3,081.77	3,091.86	8,932.00	5,850.23	65.49%
I.M.R.F.	4115	5,986.00	9,748.69	24,783.56	43,869.12	126,733.00	101,949.44	80.44%
Medical/Life Insurance	4120	11,398.04	12,479.00	45,592.16	49,917.00	149,749.00	104,156.84	69.55%
Supplemental Pensions	4135	184.60	200.00	830.70	800.00	2,400.00	1,569.30	65.38%
Total Benefits		21,291.86	26,832.53	87,465.40	114,407.94	336,145.00	248,679.60	73.98%
Materials and Supplies								
Liability Insurance	4219	297.26	1,520.00	3,045.18	18,369.00	30,529.00	27,483.82	90.02%
Maintenance - Building	4223	7,130.38	6,303.00	32,189.37	25,262.00	75,686.00	43,496.63	57.46%
Maintenance - Equipment	4225	2,724.80	3,275.00	4,790.84	13,100.00	39,100.00	34,309.16	87.74%
Maintenance - Vehicles	4229	8,049.24	5,000.00	13,064.21	20,000.00	60,000.00	46,935.79	78.22%
Postage/Mailings	4233	0.00	100.00	0.00	400.00	1,000.00	1,000.00	100.00%
Rent - Equipment	4243	1,975.00	2,000.00	3,555.00	10,700.00	23,700.00	20,145.00	85.00%
Supplies - Office	4253	9.00	425.00	9.00	1,753.00	5,153.00	5,144.00	99.82%
Supplies - Other	4257	2,171.39	12,950.00	10,604.20	52,815.00	113,165.00	102,560.80	90.62%
Small Tools & Equipment	4259	19.97	625.00	928.03	57,950.00	62,850.00	61,921.97	98.52%
Training and Education	4263	1,020.57	650.00	1,004.33	2,600.00	7,800.00	6,795.67	87.12%
Travel/Meetings	4265	(1,020.57)	0.00	0.00	0.00	0.00	0.00	0.00%
Uniforms	4269	0.00	0.00	1,061.74	5,946.00	5,946.00	4,884.26	82.14%
Utilities (Elec,Gas,Wtr,Sewer)	4271	177.66	550.00	546.99	2,200.00	6,400.00	5,853.01	91.45%
Vehicle (Gas and Oil)	4273	4,969.86	5,025.00	8,831.41	20,100.00	60,300.00	51,468.59	85.35%
Total Materials and Supplies	_	27,524.56	38,423.00	79,630.30	231,195.00	491,629.00	411,998.70	83.80%
Contractual								
Consulting/Professional	4325	2,582.68	900.00	4,332.68	3,600.00	10,750.00	6,417.32	59.69%
Forestry	4350	32,923.95	19,088.25	49,088.10	96,089.00	106,014.00	56,925.90	53.69%
Street Light Oper & Maint.	4359	0.00	3,000.00	281.56	12,000.00	32,000.00	31,718.44	99.12%

Statement of Revenues and Expenditures - Expenditures Public Works, Streets General Fund

	(Current Period Actual	Current Period Budget	Current Year Actual	YTD Budget - Original	Total Budget	Total Budget Variance	Percent Total Budget Remaining
Mosquito Abatement	4365	0.00	0.00	41,700.00	41,700.00	41,700.00	0.00	0.00%
Street Sweeping	4373	0.00	5,072.25	4,795.38	10,144.50	40,578.00	35,782.62	88.18%
Drainage Projects	4374	2,556.59	4,000.00	3,268.61	16,000.00	20,000.00	16,731.39	83.65%
Tree Trim/Removal	4375	0.00	36,500.00	127,890.37	146,000.00	187,500.00	59,609.63	31.79%
Total Contractual		38,063.22	68,560.50	231,356.70	325,533.50	438,542.00	207,185.30	47.24%
Capital Outlay								
Equipment	4815	0.00	0.00	5,323.00	4,500.00	4,500.00	(823.00)	(18.28)%
Total Capital Outlay		0.00	0.00	5,323.00	4,500.00	4,500.00	(823.00)	(18.29)%
Total Expenditures		138,962.27	188,946.80	595,713.02	923,724.90	1,987,516.00	1,391,802.98	70.03%
Total	_	(138,962.27)	(188,946.80)	(595,713.02)	(923,724.90)	(1,987,516.00)	(1,391,802.98)	0.00%

Statement of Revenues and Expenditures - Expenditures Capital Fund Expenditures Capital Improvement Fund

	c 	urrent Period Actual	Current Period Budget	Current Year Actual	YTD Budget - Original	Total Budget	Total Budget Variance	Percent Total Budget Remaining
Expenditures								
Contractual								
Consulting/Professional	4325_	(1,625.00)	0.00	0.00	0.00	0.00	0.00	0.00%
Total Contractual		(1,625.00)	0.00	0.00	0.00	0.00	0.00	0.00%
Capital Outlay								
Ditch Projects	4376	0.00	0.00	119,321.03	0.00	0.00	(119,321.03)	0.00%
Capital Improv-Infrastructure	4390	0.00	35,000.00	0.00	87,475.00	87,475.00	87,475.00	100.00%
Economic Incentive	4400	0.00	0.00	67,802.31	0.00	0.00	(67,802.31)	0.00%
Street Reconstruction/Rehab	4855	1,625.00	0.00	1,625.00	0.00	0.00	(1,625.00)	0.00%
Total Capital Outlay	_	1,625.00	35,000.00	188,748.34	87,475.00	87,475.00	(101,273.34)	(115.77)%
Debt Service								
Debt Retire - Property	4945	0.00	0.00	6,720.00	8,120.00	194,440.00	187,720.00	96.54%
Total Debt Service		0.00	0.00	6,720.00	8,120.00	194,440.00	187,720.00	96.54%
Total Expenditures	_	0.00	35,000.00	195,468.34	95,595.00	281,915.00	86,446.66	30.66%
Total	_	0.00	(35,000.00)	(195,468.34)	(95,595.00)	(281,915.00)	(86,446.66)	0.00%

Statement of Revenues and Expenditures - Expenditures Police Department

General Fund

	C	current Period Actual	Current Period Budget	Current Year Actual	YTD Budget - Original	Total Budget	Total Budget Variance	Percent Total Budget Remaining
Expenditures								
Salaries								
Salaries	4010	33,152.42	34,768.92	144,883.77	156,460.16	451,996.00	307,112.23	67.94%
Salaries - Officers	4020	265,082.82	294,434.15	1,142,099.11	1,324,953.70	3,827,644.00	2,685,544.89	70.16%
Overtime	4030_	35,982.68	38,101.85	107,697.76	171,458.30	495,324.00	387,626.24	78.25%
Total Salaries		334,217.92	367,304.92	1,394,680.64	1,652,872.16	4,774,964.00	3,380,283.36	70.79%
Benefits								
Social Security	4110	1,935.95	2,063.69	9,457.25	9,286.62	26,828.00	17,370.75	64.74%
Medicare	4111	4,489.36	5,304.38	20,708.91	23,869.74	68,957.00	48,248.09	69.96%
I.M.R.F.	4115	3,887.46	4,277.23	17,302.80	19,247.54	55,604.00	38,301.20	68.88%
Medical/Life Insurance	4120	38,928.36	42,720.00	156,059.84	170,880.00	512,644.00	356,584.16	69.55%
Police Pension	4130	154,782.77	375,000.00	1,201,704.16	1,400,000.00	1,905,149.00	703,444.84	36.92%
Supplemental Pensions	4135_	3,322.80	3,600.00	15,137.20	16,200.00	46,800.00	31,662.80	67.65%
Total Benefits		207,346.70	432,965.30	1,420,370.16	1,639,483.90	2,615,982.00	1,195,611.84	45.70%
Materials and Supplies								
Animal Control	4201	0.00	125.00	0.00	500.00	1,500.00	1,500.00	100.00%
Auxiliary Police	4203	0.00	400.00	0.00	1,600.00	4,000.00	4,000.00	100.00%
Boards and Commissions	4205	4,841.00	6,500.00	4,841.00	23,800.00	32,300.00	27,459.00	85.01%
Dues and Subscriptions	4213	352.50	250.00	456.50	1,250.00	3,150.00	2,693.50	85.50%
Investigation and Equipment	4217	1,610.50	3,240.00	5,032.74	15,860.00	44,480.00	39,447.26	88.68%
Liability Insurance	4219	4,660.72	5,025.00	11,987.96	20,820.00	67,770.00	55,782.04	82.31%
Maintenance - Equipment	4225	1,295.45	1,130.00	9,302.59	13,220.00	21,600.00	12,297.41	56.93%
Maintenance - Vehicles	4229	1,107.75	2,150.00	7,214.28	11,675.00	29,600.00	22,385.72	75.62%
Postage/Mailings	4233	0.00	358.00	24.32	1,436.00	4,300.00	4,275.68	99.43%
Printing and Forms	4235	0.00	125.00	93.00	500.00	1,500.00	1,407.00	93.80%
Public Relations	4239	0.00	1,750.00	0.00	1,750.00	3,500.00	3,500.00	100.00%
Rent - Equipment	4243	0.00	500.00	300.00	2,000.00	5,800.00	5,500.00	94.82%
Supplies - Office	4253	188.45	550.00	446.49	2,200.00	6,500.00	6,053.51	93.13%
Training and Education	4263	1,538.00	3,300.00	6,028.00	13,200.00	39,475.00	33,447.00	84.72%
Travel/Meetings	4265	0.00	1,625.00	11.28	6,200.00	14,400.00	14,388.72	99.92%
Telephone	4267	1,024.56	1,195.00	3,073.68	4,780.00	14,000.00	10,926.32	78.04%
Uniforms	4269	2,156.86	3,650.00	30,930.07	37,100.00	53,200.00	22,269.93	41.86%

Statement of Revenues and Expenditures - Expenditures Police Department

General Fund

	(Current Period Actual	Current Period Budget	Current Year Actual	YTD Budget - Original	Total Budget	Total Budget Variance	Percent Total Budget Remaining
Utilities (Elec,Gas,Wtr,Sewer)	4271	597.93	1,150.00	1,497.92	2,575.00	7,500.00	6,002.08	80.02%
Vehicle (Gas and Oil)	4273	9,219.48	6,250.00	16,681.58	25,000.00	75,000.00	58,318.42	77.75%
Total Materials and Supplies		28,593.20	39,273.00	97,921.41	185,466.00	429,575.00	331,653.59	77.21%
Contractual								
Consulting/Professional	4325	0.00	30,725.00	116,635.75	134,850.00	468,100.00	351,464.25	75.08%
Dumeg/Fiat/Child Center	4337	3,500.00	0.00	7,500.00	4,000.00	7,500.00	0.00	0.00%
Total Contractual	_	3,500.00	30,725.00	124,135.75	138,850.00	475,600.00	351,464.25	73.90%
Total Expenditures	_	573,657.82	870,268.22	3,037,107.96	3,616,672.06	8,296,121.00	5,259,013.04	63.39%
Total	_	(573,657.82)	(870,268.22)	(3,037,107.96)	(3,616,672.06)	(8,296,121.00)	(5,259,013.04)	0.00%

Statement of Revenues and Expenditures - Expenditures Drug Forfeiture Expenditures State Drug Forfeiture Fund

	Current Period Actual	Current Period Budget	Current Year Actual	YTD Budget - Original	Total Budget	Total Budget Variance	Percent Total Budget Remaining
Expenditures Materials and Supplies							
Vehicle (Gas and Oil) 42	73 0.00	0.00	18,224.50	0.00	0.00	(18,224.50)	0.00%
Total Materials and Supplies	0.00	0.00	18,224.50	0.00	0.00	(18,224.50)	0.00%
Total Expenditures	0.00	0.00	18,224.50	0.00	0.00	(18,224.50)	0.00%

Statement of Revenues and Expenditures - Expenditures Drug Forfeiture Expenditures

FESA - Justice - 1

		ent Period Actual	Current Period Budget	Current Year Actual	YTD Budget - Original	Total Budget	Total Budget Variance	Percent Total Budget Remaining
Expenditures								
Materials and Supplies								
Dues and Subscriptions	4213	11,500.00	0.00	16,495.00	0.00	0.00	(16,495.00)	0.00%
Total Materials and Supplies		11,500.00	0.00	16,495.00	0.00	0.00	(16,495.00)	0.00%
Total Expenditures		11,500.00	0.00	16,495.00	0.00	0.00	(16,495.00)	0.00%
Total	(11,500.00)	0.00	(34,719.50)	0.00	0.00	34,719.50	0.00%

Statement of Revenues and Expenditures - Expenditures Public Works, Water

Water Fund

	Cı	urrent Period Actual	Current Period Budget	Current Year Actual	YTD Budget - Original	Total Budget	Total Budget Variance	Percent Total Budget Remaining
Expenditures								
Salaries								
Salaries	4010	37,356.89	42,830.62	149,232.72	192,737.76	556,798.00	407,565.28	73.19%
Overtime	4030	6,458.44	6,923.08	27,052.91	31,153.84	90,000.00	62,947.09	69.94%
Total Salaries		43,815.33	49,753.70	176,285.63	223,891.60	646,798.00	470,512.37	72.74%
Benefits								
Social Security	4110	2,556.13	2,655.46	11,208.29	11,949.58	34,521.00	23,312.71	67.53%
Medicare	4111	597.80	621.08	2,621.24	2,794.84	8,074.00	5,452.76	67.53%
I.M.R.F.	4115	6,336.08	5,561.85	28,703.28	25,028.30	72,304.00	43,600.72	60.30%
Medical/Life Insurance	4120	8,552.06	10,860.00	34,208.24	43,440.00	130,312.00	96,103.76	73.74%
Supplemental Pensions	4135	184.60	184.60	830.70	830.70	2,400.00	1,569.30	65.38%
Total Benefits		18,226.67	19,882.99	77,571.75	84,043.42	247,611.00	170,039.25	68.67%
Materials and Supplies								
Liability Insurance	4219	581.99	1,415.00	3,129.82	15,820.00	211,720.00	208,590.18	98.52%
Maintenance - Building	4223	4,571.77	1,646.00	9,729.44	7,178.00	20,340.00	10,610.56	52.16%
Maintenance - Equipment	4225	3,589.13	1,387.50	7,300.48	5,550.00	16,650.00	9,349.52	56.15%
Maintenance - Water System	4231	9,486.62	18,482.00	45,025.89	73,428.00	189,700.00	144,674.11	76.26%
Postage/Mailings	4233	0.00	120.00	1,400.00	480.00	1,400.00	0.00	0.00%
Quality Control	4241	1,182.90	905.00	3,052.90	3,620.00	10,850.00	7,797.10	71.86%
Service Charge	4251	20,833.34	20,833.34	83,333.36	83,333.36	250,000.00	166,666.64	66.66%
Supplies - Operation	4255	0.00	355.00	2,162.21	1,420.00	4,250.00	2,087.79	49.12%
Supplies - Other	4257	(300.00)	0.00	0.00	0.00	0.00	0.00	0.00%
Training and Education	4263	0.00	450.00	211.00	1,800.00	5,400.00	5,189.00	96.09%
Telephone	4267	534.46	920.00	1,612.69	3,680.00	11,000.00	9,387.31	85.33%
Uniforms	4269	769.54	0.00	1,436.67	3,825.00	3,825.00	2,388.33	62.44%
Utilities (Elec,Gas,Wtr,Sewer)	4271	2,826.14	4,295.00	7,980.13	17,180.00	51,500.00	43,519.87	84.50%
Vehicle (Gas and Oil)	4273	2,711.03	1,331.25	4,787.66	5,325.00	15,975.00	11,187.34	70.03%
Total Materials and Supplies		46,786.92	52,140.09	171,162.25	222,639.36	792,610.00	621,447.75	78.41%
Contractual								
Audit	4320	0.00	2,100.00	10,200.00	2,100.00	11,513.00	1,313.00	11.40%
Consulting/Professional	4325	0.00	0.00	0.00	4,900.00	14,950.00	14,950.00	100.00%
Leak Detection	4326	0.00	0.00	0.00	4,500.00	21,600.00	21,600.00	100.00%

Statement of Revenues and Expenditures - Expenditures Public Works, Water

Water Fund

From 8/1/2020 Through 8/31/2020

	(Current Period Actual	Current Period Budget	Current Year Actual	YTD Budget - Original	Total Budget	Total Budget Variance	Total Budget Remaining
Data Processing	4336	0.00	0.00	26,696.75	50,840.00	152,500.00	125,803.25	82.49%
DuPage Water Commission	4340_	510,051.22	370,500.00	1,326,100.37	1,482,000.00	4,445,960.00	3,119,859.63	70.17%
Total Contractual		510,051.22	372,600.00	1,362,997.12	1,544,340.00	4,646,523.00	3,283,525.88	70.67%
Other Charges								
Transfer to Other Funds	4605	0.00	0.00	800,000.00	0.00	0.00	(800,000.00)	0.00%
Total Other Charges		0.00	0.00	800,000.00	0.00	0.00	(800,000.00)	0.00%
Capital Outlay								
Equipment	4815	0.00	0.00	0.00	2,500.00	5,000.00	5,000.00	100.00%
Water Meter Purchases	4880_	0.00	2,250.00	0.00	9,000.00	27,000.00	27,000.00	100.00%
Total Capital Outlay		0.00	2,250.00	0.00	11,500.00	32,000.00	32,000.00	100.00%
Debt Service								
Debt Retire-Water Refunding	4950_	0.00	0.00	77,340.50	150,000.00	684,875.00	607,534.50	88.70%
Total Debt Service	_	0.00	0.00	77,340.50	150,000.00	684,875.00	607,534.50	88.71%
Total Expenditures		618,880.14	496,626.78	2,665,357.25	2,236,414.38	7,050,417.00	4,385,059.75	62.20%
Total	_	(618,880.14)	(496,626.78)	(2,665,357.25)	(2,236,414.38)	(7,050,417.00)	(4,385,059.75)	0.00%

Percent

Statement of Revenues and Expenditures - Expenditures Depreciation Expenses

Water Depreciation Fund

C:	urrent Period Actual	Current Period Budget	Current Year Actual	YTD Budget - Original	Total Budget	Total Budget Variance	Percent Total Budget Remaining
4390	2,179.00	193,200.00	15,604.00	753,300.00	2,028,300.00	2,012,696.00	99.23%
	2,179.00	193,200.00	15,604.00	753,300.00	2,028,300.00	2,012,696.00	99.23%
	2,179.00	193,200.00	15,604.00	753,300.00	2,028,300.00	2,012,696.00	99.23%
_	(2,179.00)	(193,200.00)	(15,604.00)	(753,300.00)	(2,028,300.00)	(2,012,696.00)	0.00%
	4390	4390 <u>2,179.00</u> <u>2,179.00</u> <u>2,179.00</u>	Actual Budget 4390 2,179.00 193,200.00 2,179.00 193,200.00 2,179.00 193,200.00	Actual Budget Actual 4390 2,179.00 193,200.00 15,604.00 2,179.00 193,200.00 15,604.00 2,179.00 193,200.00 15,604.00	Actual Budget Actual Original 4390 2,179.00 193,200.00 15,604.00 753,300.00 2,179.00 193,200.00 15,604.00 753,300.00 2,179.00 193,200.00 15,604.00 753,300.00	Actual Budget Actual Original Total Budget 4390 2,179.00 193,200.00 15,604.00 753,300.00 2,028,300.00 2,179.00 193,200.00 15,604.00 753,300.00 2,028,300.00 2,179.00 193,200.00 15,604.00 753,300.00 2,028,300.00	Actual Budget Actual Original Total Budget Variance 4390 2,179.00 193,200.00 15,604.00 753,300.00 2,028,300.00 2,012,696.00 2,179.00 193,200.00 15,604.00 753,300.00 2,028,300.00 2,012,696.00 2,179.00 193,200.00 15,604.00 753,300.00 2,028,300.00 2,012,696.00

Statement of Revenues and Expenditures - Expenditures MFT Expenses

Motor Fuel Tax

	C-	urrent Period Actual	Current Period Budget	Current Year Actual	YTD Budget - Original	Total Budget	Total Budget Variance	Percent Total Budget Remaining
Expenditures								
Salaries								
Salaries	4010	17,905.80	18,846.15	93,500.51	84,807.70	245,000.00	151,499.49	61.83%
Overtime	4030_	573.35	0.00	2,389.78	0.00	0.00	(2,389.78)	0.00%
Total Salaries		18,479.15	18,846.15	95,890.29	84,807.70	245,000.00	149,109.71	60.86%
Benefits								
Social Security	4110	1,145.71	1,168.46	5,945.20	5,258.08	15,190.00	9,244.80	60.86%
Medicare	4111	267.95	273.30	1,390.42	1,229.90	3,553.00	2,162.58	60.86%
I.M.R.F.	4115_	2,374.57	2,555.53	12,321.90	11,499.94	33,222.00	20,900.10	62.91%
Total Benefits		3,788.23	3,997.29	19,657.52	17,987.92	51,965.00	32,307.48	62.17%
Materials and Supplies								
Road Material	4245	4,594.08	3,279.00	11,271.46	13,118.00	39,350.00	28,078.54	71.35%
Salt	4249	0.00	0.00	0.00	0.00	246,790.00	246,790.00	100.00%
Supplies - Other	4257	0.00	4,625.00	5,835.03	18,500.00	18,500.00	12,664.97	68.45%
Pavement Striping	4261	0.00	0.00	0.00	34,500.00	34,500.00	34,500.00	100.00%
Total Materials and Supplies		4,594.08	7,904.00	17,106.49	66,118.00	339,140.00	322,033.51	94.96%
Contractual								
Tree Trim/Removal	4375	0.00	0.00	0.00	5,000.00	5,000.00	5,000.00	100.00%
Total Contractual		0.00	0.00	0.00	5,000.00	5,000.00	5,000.00	100.00%
Capital Outlay								
Street Lights	4840	1,348.00	2,925.00	4,186.32	11,700.00	35,000.00	30,813.68	88.03%
Total Capital Outlay		1,348.00	2,925.00	4,186.32	11,700.00	35,000.00	30,813.68	88.04%
Total Expenditures		28,209.46	33,672.44	136,840.62	185,613.62	676,105.00	539,264.38	79.76%
Total		(28,209.46)	(33,672.44)	(136,840.62)	(185,613.62)	(676,105.00)	(539,264.38)	0.00%

Statement of Revenues and Expenditures - Expenditures SSA Expenditures

Special Service Area Tax Fund

	(Current Period Actual	Current Period Budget	Current Year Actual	YTD Budget - Original	Total Budget	Total Budget Variance	Percent Total Budget Remaining
Expenditures								
Materials and Supplies								
Maintenance - Equipment	4225	0.00	125.00	0.00	500.00	1,500.00	1,500.00	100.00%
Total Materials and Supplies		0.00	125.00	0.00	500.00	1,500.00	1,500.00	100.00%
Contractual								
Consulting/Professional	4325	0.00	2,500.00	3,764.00	2,500.00	5,000.00	1,236.00	24.72%
Contingency	4330	0.00	400.00	0.00	1,800.00	5,000.00	5,000.00	100.00%
Total Contractual		0.00	2,900.00	3,764.00	4,300.00	10,000.00	6,236.00	62.36%
Total Expenditures		0.00	3,025.00	3,764.00	4,800.00	11,500.00	7,736.00	67.27%
Total	_	0.00	(3,025.00)	(3,764.00)	(4,800.00)	(11,500.00)	(7,736.00)	0.00%

CITY OF DARIEN -- CASH RESERVES August 31, 2020

FUND	FUND NAME		TOTAL
01	General Fund	\$	1,436,599.06
02	Water Fund	\$	2,388,655.32
03	MFT Fund	\$	1,079,214.66
05	Impact Fees Fund	\$	-
07	Stormwater Management Fund	\$	80,749.04
10	Special Service Area Tax Fund	\$	19,024.69
11	State Drug Forfeiture Fund	\$	40.43
12	Water Depreciation Fund	\$	2,427,235.45
17	Federal Equitable Sharing Acct	\$	346,171.57
18	Seized Asset Funds	\$	1,599.00
19	DOT - Federal Equitable Sharing	\$	18,759.67
23	DUI Technology Fund	\$	27,059.52
24	E-Citation Fund	\$	3,794.82
25	Capital Improvement Fund	\$	5,412,571.11
	TOTAL	<u>\$</u>	13,241,474.34

Prior Month Cash Balance

\$ 13,299,296.04

Bank Accounts and Interest Rates			Account Balances	
Republic Bank Drug Forfeiture Account - 0.26% *		\$	32,493.77	
Republic Bank Equitable Federal Sharing Acct - 0.26% *		\$	366,756.24	
Republic Bank Now Account - 0.26% *		\$	10,686,891.72	
Republic Bank Operating Account		\$	114,342.99	
Republic Bank Payroll Account - Zero Balance Acct		\$	(31,875.74)	
Illinois Funds Money Market Account - 0.161%		\$	1,033,248.22	
IMET Investment Fund 0.35%		\$	17,122.40	
Republic Bank 24 Month CD - 2.00% - MAT - 7/19/2021		\$	1,022,494.74	
	TOTAL	\$	13,241,474.34	

Market Value

\$ 15,000,000

Letter of Credit 8/7/2020 - 10/31/2020

^{*} Republic Bank interst rate is Annual Precentage Rate



RULES FOR COMPLIANCE WITH PUBLIC COMMENT REQUIREMENTS OF THE ILLINOIS OPEN MEETINGS ACT

I. PURPOSE OF RULES.

The purpose of these Rules is to comply with the requirement of Section 2.06 of the Illinois

Open Meetings Act that a public comment section be provided at each meeting subject to the Open

Meetings Act.

II. DEFINITION OF "PUBLIC BODY" or "BODY."

For purposes of these Rules, the term "Public Body" or "Body" shall mean the City Council, any Committee of the City Council, and any Board and Commission established by the City Council.

III. RULES GOVERNING PUBLIC COMMENT.

- A. Unless otherwise allowed by a majority vote of the Body, the public comment periods shall be as follows:
 - 1. For the City Council, as set forth on the attached **Agenda template**.
 - 2. For Council committees and advisory committees, at the conclusion of the meeting immediately before adjournment. At the direction of the Body, the floor may be opened for public comment in conjunction with specific agenda items.
- B. Individuals seeking to make public comment to the Body shall be formally recognized by the Chair.
- C. Individuals addressing the Body shall identify themselves by name, but need not provide their home address.
 - D. Individuals addressing the Body shall do so by addressing their comments to the Body

itself and shall not turn to address the audience.

- E. Public comment time shall be limited to three (3) minutes per person.
- F. An individual will be allowed a second opportunity to address the Body only after all other interested persons have addressed the Body and only upon the majority vote of the Body.
- G. In the case of a special meeting, public comment will be limited to subject matters germane to the agenda of the special meeting.

IV. PUBLIC HEARING REQUIREMENTS.

Additional public comments periods will be allowed as required by law in the case of public hearing, subject to the same time constraints.

Approved by a Motion on November 17, 2014