POLICE COMMITTEE AGENDA March 1, 2012 6:00 P.M. City Council Chambers 1702 Plainfield Road

- 1. Call to Order
- 2. Public Comment and Communications
- 3. Approval of Meeting Minutes February 2, 2012
- 4. Department Report
 - a. Overview of Monthly Activity
- 5. DARE & Officer Skweres Duties
- 6. Overview of DU-COMM Complaints
- 7. Administrative Tows
- 8. Public Surplus
- 9. Next Meeting Date-Thursday, April 5, 2012, 6:00 p.m.
- 10.Adjournment

POLICE COMMITTEE MEETING MINUTES February 2, 2012

Call to Order

Chairman McIvor called the meeting to order at 6:00 p.m. in the Council Chambers of the Darien City Hall. Committee members in attendance: Chairman McIvor, Alderman Poteraske and Alderman Joerg Seifert

Others in attendance: Chief Brown, Deputy Chief John Cooper, Administrator Vana, Mayor Weaver, Treasurer Coren

Public Comment and Communications

There were no public comment or communications presented.

Minutes

The minutes of the January 5, 2012 Police Committee meeting were approved 3-0

Draft Budget Review - FYE 4-30-13

Staff reviewed the draft police department budget that will be presented to the full council on February 22, 2012. Staff advised that the draft may still be revised prior to the first budget meeting. Staff answered a number of questions from the police committee members.

Taser Policy Review & Resistance Reports

The staff reviewed police department policy number 309, *Taser Guidelines*. The staff also reviewed the police department report resistance response activity which is used to maintain records of action police officers take when a subject is resisting arrest. The staff also demonstrated the taser replacement units that are included in the draft budget.

Sale of Surplus Property

Staff presented a recommended list of city property to be declared as surplus property and auctioned using an on-line auction service. The property included a number of vehicles that are being replaced and various other small pieces of equipment. The Police Committee unanimously recommended approval of an ordinance declaring the items surplus property and that the property to be auctioned using Public Surplus or be disposed of.

Department Report

The staff reviewed the activities for the month of January 2012.

Next Meeting Date

Chairman McIvor announced that the next Committee meeting will be on Thursday, March 1, 2012, 6:00 p.m. in the City Council Chambers.

Adjournment

The Committee Meeting was adjourned at 7:15 p.m.

Approved:		Alderman:	
	Date		Joerg Seifert
Chairman:		Alderman:	
	Sylvia McIvor		John Poteraske

MONTHLY POLICE REPORT

FEBRUARY 2012

PLEASE FIND BELOW THE MONTHLY POLICE REPORT FOR THE DARIEN POLICE DEPARTMENT. INASMUCH AS THE REPORT MUST BE PREPARED PRIOR TO THE END OF THE MONTH, THE FULL MONTHS FIGURES ARE NOT INCLUDED AND THE REPORT ONLY COVERS THE PEIROD UP TO 2359 HOURS (1159 PM) ON 26 February 2012.

2256 Total Calls For service*

366- TOTAL CITATIONS ISSUED

- The busiest day of the week for citations with 79 was Sunday
- 47.5 (174) citations written were written on Friday-Saturday and Sunday

57 OR 15% WERE WRITTEN NON-TRAFFIC CITATIONS

309 TRAFFIC CITATIONS WRITTEN

196 CASE REPORTS WRITTEN FOR VARIOUS OFFENSES

- 10 DOMESTIC RELATED
- 5 RESIDENTIAL BURGLARY
- 4 AGGRAVATED ASSAULT
- 9 RETAIL THEFT
- 5 IDENTITY THEFT
- 5 CRIMINAL TRESPASS TO VEHICLE
- 5 DRUG RELATED

89- TOTAL ARRESTS

79-ADULT ARRESTS

10 ARRESTEES 15-17

47% OF THOSE ARRESTED WERE BETWEEN THE AGES OF 18-30

31-ARRESTEES WERE RESIDENTS

58-ARRESTEES WERE NON RESIDENTS

SINCE MY ARRIVAL IN DARIEN I HAVE CONSISTENTLY TALKED ABOUT THE QUALITY AND MRIT OF THE DARIEN POLICE DEPARTMENT. ALONG THOSE LINES MY DISCUSSION HAS BEEN THAT ONE OF THE

LARGER MERITS OF MY APPOINTMENT WAS TO ENSURE THAT THE POLICE DEPARTMENT WAS PREPARED TO ADDRESS THE CONSISTENTLY GROWING DISPLACEMENT OF CRIME. IN MONDAY'S CHICAGO SUN TIMES, TIMES REPORT FRANK MAIN DISCUSSES THE MIGRATION OF CHICAGO STREET GANGS TO THE WESTERN SUBURBS. THIS IS NOT A SCARE TACTIC BUT A GROWING RELAITY BASED UPON SOME TIME PROVEN CRIME FIGHTING TECHNIQUES;

- INTENSIVE GANG PROBATION MONITORS ON AN ON-GOING BASIS THE ACTIVITY OF GANG MEMBERS WHEN THEY ARE RELEASED AFTER BEING INCARCERATED.
- GEOGRAPHIC RESTRICTIONS, OFTEN TIMES GEOGRAPHIC RESTRICTIONS ARE PLACED UPON A
 GANG MEMBER IN ORDER TO PREVENT HIM/HER FROM GOING BACK TO THE SAME LOCATIONS
 AND PLYING THEIR TRADES. THIS IS SPECIFICALLY EFFECTIVE FOR THOSE IN A LEADERSHIP ROLE
 BECAUSE IT PREVENTS THEM FROM ATTEMPTING TO RESUME A LEADERSHIP POSITION AFTER
 INCARCERATION. ATTEMPTING TO RE-ASSUME A LEADERSHIP POSITION FOR A RECENTLY
 RELEASED GANG MEMBER NEARLY ALWAYS RESULTS IN VIOLENCE.
- THE USE OF THE CAPS OR COMMUNITY POLICING CRIME TRIANGLE. THE TRIANGLE IS BASED UPON AN ATTACK OF A CRIME PROBLEM BY LOOKING AT THE THREE SIDES OF THE CRIME TRIANGLE (VICTIM/OFFENDER/ŁOCATION) BY DETERMINING WHAT MAKES A LOCATION ATTRACTIVE AND ATTACKING THAT LOCATION, IT NO LONGER BECOMES AN ATTRACTIVE PLACE TO COMMIT CRIMES. THIS TACTIC MAY INVOLVE CLOSING UNDESIRABLE BUSINESSES, BOARDING UP OR TEARING DOWN UNDESIRABLE HOUSING OR RE-ALLOCATIING MORE CITY RESOURCES TO ADDRESS THE PROBLEMS. SIMILARLY, LOOKING AT THE VICTIMS, WE DETERMINE, WHAT CREATES A VULNERABILITY FOR THE VICTIM, WHY IS IT ATTRACTIVE FOR PEOPLE TO BE VICTIMIZED. THE VICTIM SIDE OF THE TRIANGLE IS THEN ADDRESSED. I-POD EXAMPLE)
- FINALLY, THE REORGANIZATION OF THE CHICAGO POLICE DEPARTMENT AND THE RE-ALLOCATION OF RESOURCES TO ENSURE THAT MANPOWER IS FOCUSED ON THOSE AREAS WHERE THE CRIME IS MOST PREVALENT.

WITH EACH OF THESE LAW ENFORCEMENT TACTICS, THERE IS A DISPLACEMENT OR POTENTIAL FOR DISPLACEMENT TO OCCUR. MUCH LIKE THE LAWS OF PHYSICS OR BIOLOGY, WHEN TOO MUCH PRESSUR IS APPLIED IN ONE AREA THE ITEM WILL ALWAYS SEEK A LOCATION OF LESSER CONCENTRATION, SO GANG MEMBERS FROM CHICAGO WILL GO TO THE PLACES WHERE THERE IS LESS SCRUTINY, LESS ENFORCEMETN, LESS KNOWLEDGE ABOUT WHO THEY ARE, LESS KNOWLEDGE ABOUT THEIR BUSINESS WORKINGS.

IN THAT REGARD, WITNESSING CHICAGO'S CRIMINAL STREET GANGS, MIGRATE FROM AN AREA OF HIGHER CONCENTRATION, HIGHER AWARENESS AND HIGHER SCRUTINY TO AN AREA THAT THEY PERCEIVE IS LESS CONCENRATED AND LESS DETRIMENTAL TO THEIR CRIMINAL ENTERPRISE, MAKES PERFECT BUSINESS SENSE, AND WE MUST BE PREPARED TO MEET AND DEFEAT THE THREAT.

AS WE IN THE PD LOOK FOR WAYS TO REDUCE EXPENSES, EVERY AREA OF OUR OPERATION IS BEING REVIEWED. ONE AREA CURRENTLY UNDER REVIEW IS THE SERVICE WE PROVIDE TO THE PUBLIC IN

PICKING UP STRAY, ABANDONED OR WILD ANIMALS AND THE FEES THAT WE PAY FOR THAT PUBLIC SERVICE, WE ARE LOOKING AT WAYS TO REDUCE THE EXPENSE.

Crime Prevention and Community Relations Officer Jobs Performed

Vearly	1st Aid, CPR, AED @ PD	1st Aid, CPR, AED @ Park Dist	Bloodborne Pathogens @ PD	Junior Police Academy	Citizen Police Academy	Safety Village of Darien	Safety Saturday @ DuPage Co.	St. Baldrick's	"Shop With a Hero"	Autism Trainer	IRMA Vehicle Backing Trainer	Budget Prep																		
AS NEEDED	Park District (Scams, ID Theft)	Park District (Computer Safety)	Department Tours	Public Education Presentations	Senior Serviices	Crime Statistics	Liason with Carmelite Carefree	Community Radar Program	Special Press Release	Fire Dept. Open Houses	Neighbor Disputes	LEO Flying Armed (TSA)	School Applicant Fingerprints	Job Fairs	Public Presentations	DPD Alerts	DPD Social Media	Sex Offender Compliance	Community Policing Assignments	Training Room Set-Up, Clean-up, and Upkeep	IT Support in Training Room	Patrol Duties	Assist Detectives	Special Projects / Assignments	Radio Project	Funeral Planning	Internet Safety Instruction	Department 1st Aid	Critical Reach	Keyholder Project
QUARTERLY	Neighborhood Watch	Tobacco Enforcement Prog.	Detention Statistics to IDOC		And the state of t															F										MICHAEL PROPERTY OF THE PROPER
MONTHLY	Juvenile Reporting to IDOC																													
WEEKLY	Child Safety Seat Installs	Weekly Press Release	Peer Jury	Juvenile Cases																										
DAILY	DARE (4 Schools)	School Lisason (8 Schools)	Crossing Guards								The second control of														The second secon					

Friday				852 - 935 Battori Carr	11111							Our Lady of Peace	1200 - 1400			
Thursday			852 - 935 Marsaglia - Cass		938 - 1021 Weet - Case					Favia - Cass						
Wednesday	en betreut der			852 - 935 Cass - 8th Grade		kalidatus k Kalidatus kalidatus k				Notari - Lace		1300 - 1330 Smith - Jaco		1410 - 1440 Dulkoski - Lace		and the first latest describe the first of the first latest lates
Tuesday			855 - 925 Sinow - Lace		930 - 1000 Atwood - Lace	1010 - 1040 Johnson - Lace	1050 - 1120 Berry - Lace									
Monday									Eisenhower Junior High	2nd - 4th Quarter						
Time	730-800	800-830	830-900	066-006	930-1000	1000-1030	1030-1100	1100-1130	1130-1200	1200-1230	1230-1300	1300-1330	1330-1400	1400-1430	1430-1500	1500-1530

CITY OF DARIEN

Police Department MEMO

TO:

Members of the Police Committee

FROM:

Deputy Chief John Cooper

DATE:

2/28/2012

SUBJ:

DU-COMM ISSUES

At the last committee meeting we were asked to bring forward DU-COMM issues for the last 90 days.

We switched over to DU-COMM dispatch services on April 26th, 2011 after many months of preparation. Darien staff looked into DU-COMM from many angles.

DU-COMM started operations in 1975 and today dispatches for 38 police and fire departments throughout DuPage County. Darien joined DU-COMM with Lisle and Woodridge Police Departments and the Darien-Woodridge Fire District. The newest members to join DU-COMM are Oak Brook PD/FD, Wood Dale Fire Protection District and the Itasca Fire Protection District.

We sent out a questionnaire to all DU-COMM police agencies to see what they thought of DU-COMM. We received back positive confirmation from the police agencies.

CHANGE IS HARD – most people like things the way they were. When we started working on getting ready to move we found some differences. DU-COMM has standard ways of operating for all police departments. Some of these were new to Darien.

Some changes included –

- Dispatched by beat assignment not badge numbers
- Dispatchers cannot run criminal histories for officers
- Went from knowing 11 dispatchers to over 75 dispatchers that you do not know
- Using a different set of radio and computer codes
- Having dispatch pull incident numbers on everything including Traffic Stops
- Different processes for entering people/items into LEADS computer
- Sharing the radio channel with 3 agencies instead of 2
- Working with a new agency on the radio for the first time.

- Dealing with a patched radio system between the SEDCOM UHF system and the Woodridge 800 MHz system – waiting for STARCOM to come on-line

DU-COMM has advanced technology. They offer several programs that allow officers to check call status on the computer, ability to add and remove items/people from LEADS, electronic over-night parking permission system and an incident clarification system (ICF) – when supervisors need to question how a call was handled by DU-COMM.

DU-COMM encourages member agencies to file ICFs if there was something that needs to be reviewed or checked. They provide feedback in a written report along with audio recordings of radio traffic and 911 calls. DU-COMM will hold their employees accountable for poor service.

We have been with DU-COMM for the past 10 months. There has been some frustration by officers, dispatchers and maybe some citizens. From checking numbers – I show 43 ICFs were filled in the 8 months of 2011. In 2012 – I have 4.

DU-COMM answers a lot of calls – in 2011 - 794,000 phone calls – 290,000 were 911 calls. They have a system that routes calls through the center. When someone calls 911 in Darien, the call does not always go directly to the dispatcher that is assigned Darien along with Lisle and Woodridge PDs.

This type of center works because of the technology in place. I believe we are still getting use to the differences in DU-COMM from our old center. DU-COMM will tell you a multi – jurisdictional center is different from a standalone center like we use to have. DU-COMM will also tell you they are not perfect. We had issues with our dispatch center and dispatchers. The difference was that most of them had worked for Darien and Lisle for many years. Compare that to the 10 months at DU-COMM.

Some of the frustration in the radio communication has been the patch between two radio systems. It works but is not ideal. Hopefully STARCOM will make these issues disappear.

I have included some samples of ICFs that have been submitted. The chief and I are having DU-COMM send us a monthly report to better track these issues – will start in March. We will share this with the committee.

I believe as we move forward, issues will drop off based on being more familiar with each other.

DUCOMM COMPLAINTS

DATE	LOCATION	(G# #)	OFFICER	FOL		DUCOMMIRESPONSE	
6/7/2011	Various	Unk	319	3 complaints addressed about T/C tone of voice.	24	T/C to be disciplined	
				Officer location, K9 call out			
6/9/2011	75th & Cass	6468	858	T/C had wrong location/wrong plate/not at Con4	19	T/C not familiar with what is Darien physical	т—
						boundry and what is not	
6/12/2011	75th & Fairview	6476	358	T/C not verifying location of call	18	T/C not familiar with what is Darien physical	_
						boundry and what is not	_
	N/A	6500	319	Delay in time calls are dispatched	9	T/C error-Incident review with T/C	
6/19/2011	N/A	Email	358	Unprofessional language on radio "oh right" and	6	D/C Cooper in contact with DuComm	Т
6/19/2011	602-69th street	6507	319	Biggety Holli Idillity guy Handling of amulance call 17 complained how call	10		
		2007	CTC	inginining of afficience call to complained now call	₽	caller was upset about multiple transfers. No way	
						around this as they called from their cell phone.	
						When we got the call, we verified the information	
						and transferred to Tri-State Fire, and followed up	
						with Tri-State fire to make sure they got the call.	
						We did this with a high degree of customer service.	
6/19/2011	6706 Dale	6503	358	T/C advised 17 susp auto was a PI	20	We did not tell any callers that the vehicle was a	
						private investigator.	
6/20/2011	7511 Country Lane	ž	359	T/C not passing along info on suicidal subject	21	T/C to be disciplined	_
6/22/2011	8374 Dixon Ct.	6513	357	Squad not sent on Fireworks call	15	The Telecommunicator made an error and was	_
						incorrectly under the impression that the Dixon Ct	
						was the same incident as the ones on Beller and	
						Dover. The Telecommunicator received corrective	
						action.	
	7710 Wildwood Ct, Apt			Officers not sent to location even though flagged			
6/29/2011	1W	6542	318	for elder abuse and always send 2 cars	1	T/C error-Incident review with T/C	
				Officers not sent to assist Downers Grove PD with			_
7/16/2011	Walgreens 75/Cass	6583	318	Ruse Burg suspects in our store	2	No fault on T/C's part	
7/24/2011	2644 Woodmere	6999	358	T/C did not dispatch officers to incident	7	T/C Error-To review with T/C and discipline	
7/26/2011	83rd and Lemont	6617	359	T/C not sure on location - Possibly guessing	13	Wav files requested	_
7/29/2011	103rd and Lemont rd.	6638	319	Tow/Ambulance not sent until second request	4	DuComm advises T/C & Officer error	•
7/31/2011	7422 Brookdale	6639	319	Officers not dispatched to domestic, FD said they	3	FD sent to location of call, upon arrival FD failed to	
				were on scene 15 minutes prior to our arrival		tell DuComm of domestic problem immediately	
8/4/2011	8126 Chapman Court	6651	358	T/C would not call inside on an alarm	17	Settled through DuComm they will call inside when	
						requested	

8/18/2011	THE RESERVE OF THE PARTY OF THE					
10/5011	N/A	6714	319	T/C would not remove recovered stolen motorcycle from LEADS	8	T/C Error-New T/C, will review and train with T/C
8/23/2011	8413 Captons	6725	317	FD not dispatched when requested	22	The Telecommunicator was a part-time employee that made an error. She has received corrective discipline.
23/2011	8/23/2011 Lemont Rd at 87th	6724	317	Tow trucks not called	23	We checked the tape and didn't copy a request for a tow. This appears to be radio-related.
8/28/2011	1118 Plainfield Rd.	6755	358	Ambulance not dispatched as requested	29	T/C error - spoke to T/C
9/5/2011	РΩ	6762	358	DuComm did not call P/D to confirm warrant - Outside dept had vehicle on T-Stop	16	T/C's did not notice message or handle properly, both T/C's to spoken to
9/20/2011	7510 Farmingdale	6848	318	Domestic- T/C did not ask if there were weapons in residence	ις.	Error on T/C's part, reviewed the incident with T/C
10/5/2011	Walmart	6882	325	Officer not sent on subject down in parking lot	27	Software-T/C error, review with T/C
10/9/2011	69/Cass	6883	359	Dispatched Sheriff not Darien - 8 minute delay in notifying Darien of 10-50 Pl	11	Wav files attached - No ICF
10/27/2011	1555 Pinehurst	6947	358	Delay in sending ambulance	30	No delay by TC in notifying and then dispatching Darien-Woodridge FPD.
10/30/2011	PD-Prisoner Transport	6950	319	T/C not acknowledging officer after 5 calls	14	T/C turned off headset/volume - Reviewed with T/C
11/2/2011	Republic Bank	6962	319	Child Choking - sent our officer to republic bank, location was Salvation Army in Downers Grove	28	T/C error - Discussion with T/C
11/14/2011	Plainfield Rd at Main St.	6980	359	T/C incorrect on officer location	12	Reviewed error with T/C
19/2011	11/19/2011 700 blk of Plainfield	6991		Taxi not called	25	T/C error - T/C apologizes
19/2011	500 block of Plainfield Rd	6992	317	T/C did not advise hospital of incoming suicidal subject	26	T/C error - T/C apologizes
11/15/2011	7501 Country Lane	6985	359	Not receiving SID responses from DuComm	31	DuComm advises they do not have record of requests for SID's
/25/2011	12/25/2011 87th/Lemont	7098	319	Times not attached to CFS	32	Info didn't get added to the CAD ticket. When we ran the ticket, the times and numbers made it on there. We aren't sure why it didn't transfer to your records management system.
12/26/2011	Community Park	7092	358	Call taker not passing on updated information	33	We did not locate a call from the caller saying the subject left on our recordings.
12/10/2011	General	7057		DuComm not answering radio traffic	34	T/C error
11/24/2011	General	7011	358	Keyholder list - who maintains	35	We maintain list - Handled by us-see folder

INCIDENT CLARIFICATION FORM 2011

1	6449
2	6450
3	6451
4	6468
5	6468
6	6476
7	6476
8	6477
9	6477
10	6500
11	6501
12	6502
13	6503
14	6513
15	6542
16	6583
17	6617
18	6638
19	6639
20	6651
21	6651
22	6714
23	6724
24	6725
25	6755
26	6762
27	6848
28	6853
29	6882
30	6883
31	6947
32	6947
33	6950
34	6962
35	6980
36	6985
37	6991
38	7011
39	7057
40	7065
41	7092
42	7098
43	7163

INCIDENT CLARIFICATION FORM 2012

1	7216
2	7218
3	7219
Λ	7230

DU-COMM

DuPage Public Safety Communications

600 Wall Street Glendale Heights, IL 60139 (630) 260-7500 Main (630) 924-9280 Fax www.ducomm.org



DU-COMM Fact Sheet

DU-COMM is a consolidated 9-1-1 Public Safety Communications Center that serves thirty eight (38) police and fire agencies, and the combined population of over 800,000 citizens. DU-COMM is a unit of local government as defined by the Illinois Intergovernmental Cooperation Act. Dedicated to public safety, DU-COMM began operations in 1975, and is currently located at: 600 Wall Street in Glendale Heights, IL.

FUNDING

DU-COMM's annual operating expenses are funding solely by member agency contributions. The Municipalities and Fire Protection Districts pay their Police and/or Fire agency's shares based on our funding formula. Many large capital systems are supported by the DuPage County Emergency Telephone System Board (ETSB) that collects 9-1-1 Surcharge in DuPage County. There are two types of surcharge. The first is wire line surcharge that the ETSB collects at \$0.50 on all wired phones in the county. The second is the wireless surcharge where the ETSB collects \$0.58 of a \$0.75 wireless surcharge on cell phones.

Staff:

DU-COMM is staffed 24 hours a day, 7 days a week, 365 days a year. DU-COMM's staff is comprised of 62 full-time Telecommunicators, 4 part-time Telecommunicators, 3 part-time Alarm Board Operators, 6 Operations Managers, a Training Manager, an EMD Quality Coordinator, 3 Radio Technicians, a Technical Services Manager, 3 MIS Specialists, a part-time GIS Coordinator, a Support Services Manager, a Finance Clerk, an Office Assistant, Executive Secretary, Finance/Human Resources Manager, Deputy Director, and an Executive Director.

Call Volume:

In 2011, DU-COMM answered over **794,000** phone calls, approximately **290,000** of those calls were 9-1-1 calls, and over **85,000** of those 9-1-1 calls were made using wireless phones. Additionally, DU-COMM handles support services for municipal alarm boards, and is the primary dispatch center for MABAS Divisions 12 and 16.

DU-COMM serves the following agencies:

Addison Fire Protection District, Bartlett Fire Protection District, Bartlett Police Department, Carol Stream Fire Protection District, Carol Stream Police Department, Darien Police Department, Darien-Woodridge Fire Protection District, Elmhurst Fire Department, Elmhurst Police Department, Glen Ellyn Fire Department, Glen Ellyn Fire Department, Glen Ellyn Police Department, Glenside Fire Protection District, Hanover Park Fire Department, Hanover Park Police Department, Lisle Police Department, Lisle-Woodridge Fire Protection District, Lombard Fire Department, Lombard Police Department, Oakbrook Terrace Fire Protection District, Oakbrook Terrace Police Department, Warrenville Fire Department, Roselle Police Department, Villa Park Fire Department, Villa Park Police Department, Warrenville Fire Protection District, Warrenville Police Department, Wheaton Police Department, Winfield Fire Protection District, Winfield Police Department, Woodridge Police Department, and York Center Fire Protection District. Oak Brook Police and Fire departments, Wood Dale Fire Protection District, and Itasca Fire Protection District will join DU-COMM in June/July, 2012, increasing the number of agencies served by DU-COMM from thirty four (34) to thirty-eight (38).



From:

Gerry Piccoli

Sent:

Sunday, July 31, 2011 10:48 PM

To:

Ed Rentka

Cc:

David Skala; John Cooper

Subject:

FW: ICF Form From Ducomm.org (#6639)

Here you go

gerry

From: icf@ducomm.org [mailto:icf@ducomm.org]

Sent: Sunday, July 31, 2011 10:43 PM

To: JFerraro@ducomm.org

Cc: jmostaccio@ducomm.org; Gerry Piccoli **Subject:** ICF Form From Ducomm.org (#6639)

ID: 6639

Today's Date: 7/31/2011 Agency Name: Darien Police Requestor/Rank: G. Piccoli / Sgt. Date of Incident: 7/31/2011 Time of Incident: 21:09

Location of Incident: 7422 Brookdale drv. **Type of Incident:** Check Well Being

Signal 8/Fire Run Number of Incident: LDA110731008369

Request Type: Dispatch Error

Narrative: Units dispatched to 7422 Brookdale ref. check well being - poss. domestic situation. DPD arrives to see Tri-State FD on scene at same local. Ofc. asked why here - they advised woman fainted and you better get in there things are getting heated. They were then asked how long on scene and they told DPD apprx. 15mins. This is a problem for many reasong. This is a local we are familiar with and has a history of domestic violence. I contacted DuComm and Ryan advised me the call came in direct to the center, so I am assuming the dad called DPD phone number and got DuComm.Ryan said he does not believe the call was transferred to Tri-State. I called Tri-StateFD and they advised they recvd the call through dispatch. I would like to determine where the delay of 15 mins. came from.

Provide Audio/Feedback on: WAV via Email

Delivery Method: Email Wav. File Your Email: gpiccoli@darienil.gov

Retain Master Audio: 0 Retain Master until:

Submitted: 7/31/2011 10:43:03 PM

CONFIDENTIALITY NOTICE: This communication and any accompanying document(s) or file(s) are confidential and privileged. They are intended for the sole use of the addressee. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon, this information by persons or entities other then the intended recipient is strictly prohibited. If you have received this communication in error, please notify DU-COMM immediately by email help@ducomm.org or hy telephone (630) 260.7523 and delete it and all copies and backups thereof. Thank you.



DU-COMM

DuPage Public Safety Communications

600 Wall Street Glendale Heights, IL 60139 (630) 260-7500 Main (630) 924-9280 Fax www.ducomm.org



August 2, 2011

Sgt. Piccoli Darien Police Department 1710 Plainfield Road Darien, IL. 60561

RE: DA08369

Sgt. Piccoli,

I have received your incident clarification for the incident that occurred on July 31, 2011. I have found that an ambulance call for 7422 Brookdale Drive was not received at DU-COMM. The only call for this address was for a check well being.

I spoke with Tri-State to find out how they received the call for the ambulance. They stated their call log states that they received the ambulance call from 708-983-8802. They did not have the name of the person that called for the ambulance. I did a search on the ani/ali computer at DU-COMM and found that there is no record of this number calling DU-COMM. I also ran a search through the Vesta phone system at DU-COMM and there is no record of this number in the system. If Tri-State informed you they received this call from dispatch, it was not from DU-COMM.

If you have any further questions regarding this incident, please feel free to contact me at your convenience.

Sincerely,

Beverly A. Fisher Operations Manager

CC: B.Tegtmeyer
J.Ferraro
Department File

COPY



INCIDENT CLARIFICATION FORM

PART I - GENERAL

Department/Agency Name:

Darien Police

Requestor's Rank/Name:

sergeant

Date of Request: 2/21/2012

012

2/18/2012

Time of Incident:

20:08

Incident/Report Number:

1/2012

Nature of Incident:

nt: suspicious person

Location: darien community park 7100 clarendon hills rd

DA12-4661

Request if For:

Dispatch Error

PART II - MEDIA

Provide Audio on:

WAV via Email

Note: Please place a hold on the master audio only when absolutely necessary.

E-Mail Address if WAV files are desired:

itopel@darienil.gov

Master Audio:

Copy: Chief

Hold Master:

Nο

Hold Until:

Specify a date when the master recording can be erased.

PART III - DETAILS

(include specific information about what you want us to record or investigate)

officer J1 called in that he was out with three juveniles in the community park.(Darien 7100 clarendon hills road) On the call for service the location is the community park in Lisle 1825 Short

Date of Incident:

	THIS AREA TO BE COMPLETED BY DU	
Assigned To:	Rodger	Pate Assigned: 2/22/12
Date Returned:	2 26 (12 Assigned By:	feran
Submitted By:	- Ferraro, John	Date Logged: Tuesday, February 21, 2012
Operator Error:	Yes or No Nature of Error: (Allach	Common Place added reply letter to this form)
Master Audio Held	Yes or No Master Release Date	_1.1.
CD/Casette#	NA	WAV File E-Mail On: 2/26/K
Investigated By:	Signature 7	
Reviewed/Approved	l By:	Date:



John Cooper

From:

James Topel

Sent:

Sunday, February 26, 2012 10:17 PM

To:

John Cooper; Ed Rentka

Cc:

Ed Rentka

Subject:

FW: Ref. DA12-4661

Attachments:

DA120218004661 1S.wav; DA120218004661 ICF CAD Ticket.pdf

From: Rodgers, Jason [mailto:JRodgers@ducomm.org]

Sent: Sunday, February 26, 2012 10:04 PM

To: James Topel Cc: Rodgers, Jason Subject: Ref. DA12-4661

Sergeant Topel,

I reviewed the incident reference DA12-4661. It appears the Telecommunicator used the Lisle Community park because the common place does not exist in CAD for Darien. I have sent a request to our MIS Department to add the following: Community Park, 7100 Clarendon Hills Rd., Darien. I have enclosed the audio, if there is anything else you need please let me know.

Thank you,

Jason

Jason A. Rodgers

Operations Manager DU-COMM 600 Wall St. Glendale Heights, IL 60139 630-260-7507 Direct Line 630-510-3868 Voice Mail

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DARIEN POLICE PAGE: 000001 Date: 02/26/12 Time: 21:26 Requested By: NOVAK, MARY Incident Number Date Time Type Dispo Address Report Number LDA120218004661 12/02/18 19:50 SV 9103 1825 SHORT ST ЬI 2J3 DADA336BB Time Operator -----12/02/18 19:50 Incident Initiated By: DC/BUFF, STEPHANI 17 BUFF, STEPHANI 12/02/18 19:50 Initial Field Initiate by DA2J3 19:50:10 on 02/18/12 17 BUFF, STEPHANI 12/02/18 19:50 Verification Bypassed Inc- LDA120218004661 Addr-1825 SHORT ST BUFF, STEPHANI 17 12/02/18 19:50 Stat DA/2J3 OI-OFFCR INITIATED Loc: COMMUNITY PARK BUFF, STEPHANI 12/02/18 19:50 Primary Unit CHANGED To: DA/2J3 17 BUFF, STEPHANI 12/02/18 19:51 Stat DA/2J3 IS-IN SERVICE BISCHOFF, BRIAN 12/02/18 19:51 Units Recommended BUFF, STEPHANI 12/02/18 19:51 Stat DA/2J3 EN-ENROUTE Loc: COMMUNITY PARK BUFF, STEPHANI 12/02/18 19:51 Primary Unit CHANGED To: DA/2J3 17 BUFF, STEPHANI 12/02/18 19:52 Stat DA/2J1 EN-ENROUTE Loc: COMMUNITY PARK BUFF, STEPHANI 12/02/18 19:52 Stat DA/2J1 AR-ON SCENE Loc: COMMUNITY PARK BUFF, STEPHANI 12/02/18 19:52 Unit DA/2J3 Reassigned To: LDA120218004660 17 BUFF, STEPHANI 12/02/18 19:52 Preassigned Event LDA120218004661 To: DA/2J3 BUFF, STEPHANI 17 12/02/18 19:53 THREE JUV IN THE PARK 17 BUFF, STEPHANI 12/02/18 19:53 Stat DA/2J3 CS-STACKED CALL Loc: COMMUNITY PARK BISCHOFF, BRIAN 12/02/18 19:54 Stat DA/2J3 IS-IN SERVICE BUFF, STEPHANI 12/02/18 19:55 323-3 YOUTHS ADVISED OF PARK HOURS. THEY PROMPTLY LEFT. 00 MURPHY, JAMES 12/02/18 19:55 Stat DA/2J1 CL-CLEAR, AVAIL MURPHY, JAMES 12/02/18 19:55 Disposition CHANGED To: J 0.0 BISCHOFF, BRIAN 12/02/18 19:55 Disposition CHANGED To: 9103 00 BISCHOFF, BRIAN

==== Vehicle / Subject Information ====

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NO VEHICLE OR SUBJECT RECORDS FOR EVENT LDA120218004661.

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Keyword

Ended between Dec 1, 2011 and Dec 31, 2011

(Please enter dates as April 23, 2009 or 04/23/2009)

Category All Categories

Sold Status Sold Items

Bidder

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Pay Status All Items

Rcpt/Conf #

Auction	Title		Price	Status	Paid	Přek-up	Notes	· Date Ended	Сору
650263	BLACK & DECKER BLOWER/VACUUM - Item #1	(a) g	\$21.49	∌ ₫ ☑	PAID		F/	Dec 15, 2011 6:00:00 PM CST	
650265	SUMP PUMP SYSTEM - Item #2	ia, p	\$280.00	4 🗳 🗸	PAIO			Dec 15, 2011 6:00:00 PM CST	
650276	HEALTH & BEAUTY PRODUCTS - Item #5	ៀទ	\$69.00	∌ ☑	PAID	题)	[Z	Dec 15, 2011 6:00:00 PM CST	
650281	(2)BLACK & DECKER JUMP STARTER W/INFLATOR - Item #6	ia) j	\$85.00	⊕	[PAID]	#	K	Dec 15, 2011 6:00:00 PM CST	
650282	LOT OF MISCELLANEOUS ITEMS - Item #7	(a) a	\$13.37	w 🎒 🗹	PAID	(49)	Ø	Dec 15, 2011 6:00:00 PM CST	
650288	PANASONIC TOUGHBOOK DOCKING STATION CF28 - Item #10	loj 🛚	\$1,00	4 4 V	PAID	©	Ħ	Dec 15, 2011 6:00:00 PM CST	
650290	PHONE EQUIPMENT - Item #11	in a	\$10.50) 🗐 🗸	PAID	ځ	Ž	Dec 15, 2011 6:00:00 PM CST	
650552	2003 FORD TAURUS SEL - Item #12	Юì	\$1,725.00	→ 🎒 🖸	PAID		隊	Dec 15, 2011 6:00:00 PM CST	
650558	1999 CHEVROLET CAVALIER - Item #14	is) i	\$710.00	a 🗿 🖸	PAID		17	Dec 15, 2011 6:00:00 PM CST	
650560	LOT OF 5 BICY CLES - Item #16	(a)	\$123.50	4 🎒 🔼	PAID	(厚	Dec 15, 2011 6:00:00 PM CST	· 🗌 📵
650559	2000 PONTIAC GRAND PRIX ~ Item #15	i i	\$830.99) 🎒 🗹	PAID			Dec 15, 2011 6:03:39 PM CST	
650269	HUGGIES DIAPERS - Item #3	la) i	\$40.00	∌ ⊉ ☑	PAID		134	Dec 15, 2011 6:03:41 PM CST	
650285	LOT OF RINGS AND EARRING - Item #8	6	\$266.00	y 🎒 🔽	PAID	際〉	17	Dec 15, 2011 6:20:21 PM CST	
	TOTAC-#	4,1	75.25					Copy Selected	Auctions

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Pay Status All Items

Auction	Title	Price	Status	Paid	Pick-up	Notes	⁷ Date Ended	Сору
659786	MISCELLANEOUS CLOTHING - Item #4	ៀទ \$1.00	4 4 🗆	(PAID)	*	27562.2 2	Jan 7, 2012 6:00:00 PM CST	
659787	2004 FORD CROWN VICTORIA POLICE INTERCEPTOR - Item #13	िंक \$1,275.00	• 4	(PAID)	#		Jan 7, 2012 6:00:00 PM CST	
659788	CAMERA EQUIPMENT - Item #9	៊ីវិត \$125.50	∌	PAID			Jan 7, 2012 6:00:00 PM CST	
	TOTAL	\$1402.50					Copy Selected	

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ADMINISTRATIVE TOW FEES PAID 2011

MONTH	# 100	TOW FEES
JANUARY		
FEBRUARY		
MARCH		
APRIL		
MAY		
JUNE		
JULY		
AUGUST	11	\$ 5,500.00
SEPTEMBER	26	\$ 13,000.00
OCTOBER	16	\$ 8,000.00
NOVEMBER	27	\$ 13,500.00
DECEMBER	16	\$ 8,000.00

TOTAL 96 \$ 48,000.00

ADMINISTRATIVE TOW FEES PAID 2012

MONTH	#	TOW FEES	
JANUARY	27	\$ 13,500.0	00
FEBRUARY			
MARCH			
APRIL			
MAY			
JUNE			
JULY			
AUGUST			
SEPTEMBER			
OCTOBER			
NOVEMBER			
DECEMBER			

TOTAL 27 \$ 13,500.00

October 13 Paid