



A nice place to live.

Metronet fiber optic internet is coming to our community.

Starting soon, you may see Metronet construction crews in your neighborhood as they prepare to bring 100% fiber-optic internet to Darien. To install their fiber-optic cable throughout the city, they may access rear easements on your property or be in front of your homes and businesses as they begin work. Crews are identifiable by ID tags and branded vehicles.

You will receive notification from Metronet via letter and postcard approximately 30 days before construction begins in your neighborhood. You will also see large construction signs in your neighborhood's entrance and smaller signs near your mailbox.

You will likely notice pink flags and temporary paint marking existing utilities. If you have questions or would like additional information, contact Metronet at **metronet.com/construction** or **866.292.5382**.

Frequently Asked Questions:

[Q] I have a sprinkler system, dog fence, sump pump line or other underground item. What do I need to do to make sure these items are marked and avoided during construction?

[A] It is very important to notify Metronet of these items. You can either mark them with white flags or landscape-safe spray paint, or report them at **metronet.com/construction** by clicking the "Ask Questions" tab.

[Q] Does Metronet have permission to be on my property?

[A] Metronet has the legal right to access the designated utility easements typically located within a strip of land running along the street, the sidewalk, the rear lot line, or between two lots. If the easement is within a fenced-in yard, crews will need your help accessing this area.

[Q] When can I remove the utility marking flags and/or paint in my yard?

[A] Markers and paint need to remain in place until construction of the network is complete.

[Q] Will Metronet restore the area in which they performed construction?

[A] Metronet crews make every effort to minimize impact to properties. Once construction is complete and weather permits, Metronet will restore lawns in areas where digging occurred.

[Q] What if I don't want Metronet internet service?

[A] Metronet is installing its fiber-optic cable alongside the coaxial cable from cable TV companies and the copper lines of telephone companies to provide a new choice of internet service provider throughout the city. But it is completely your choice whether to subscribe or not.

